

GymJams Support Team Agreement

This agreement outlines the terms and conditions for support team members.

1. Support Team Responsibilities:

- Provide excellent customer service and support
- Respond to inquiries in a timely and professional manner
- Maintain knowledge of company products and services
- Document and escalate issues as appropriate

2. Performance Standards:

- Meet established response time requirements
- Maintain high customer satisfaction ratings

3. Training and Development:

- Participate in ongoing training programs
- Stay current with product updates and changes

4. Term and Termination:

- This agreement may be terminated by either party with 30 days notice

Support Team Member Name: _____

Signature: _____

Date: _____