





Akriti Bali

Motivated Web Development student seeking an internship to gain hands-on experience. I am an outgoing and friendly person with a strong drive to succeed. I consider myself a hard-working, quick learner, and enthusiastic person.

CONTACT

 Horsholm, Denmark, 2970

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 baliakriti6@gmail.com

SKILLS

- UI/UX design.
- Prototyping: Photoshop, Sketch, Figma.
- Good Knowledge of Unity.
- Front-end Designing.
- MS Office Suite.
- Strong team working skills, and willingness to learn.

PROJECTS

- Contributed to the creation of an Ionic Framework web application for a new ventilation system created by Vent2U in Denmark.
<https://climate-right-438e8.web.app>
- Contributed to the creation of Mixed Reality Piano with Babylon.js

ADDITIONAL INFORMATION

- LinkedIn : [HTTPS://www.linkedin.com/in/akriti-bali-293283141](https://www.linkedin.com/in/akriti-bali-293283141)

EXPERIENCE

Global Incident Manager

Publicis Sapient - Gurgaon, India

- 02/2020 - 02/2022
- Troubleshoot problems and diagnose system faults.
 - Crafted solutions to reoccurring issues by analyzing root causes.
 - Monitored current systems and staff activities to compile detailed and current information.

IT Technical Support Technician

Convergys India Pvt Ltd - Gurgaon, India

- 06/2015 - 01/2020
- Managed installation and configuration of newly developed and secure computer hardware.
 - Attended emergency call-outs, consistently recovering computers after system failures or hacks.
 - Provided clear and concise step-by-step technical support.
 - Provided customers with complex time control services.

EDUCATION

2023

Bachelor Top up a degree in Web Development

Zealand Academy of Technologies and Business - Roskilde

- UI/UX design/Fronted designer.
- Prototypes, Figma, Persona
- Knowledge of Angular, Ionic, React, and Bootstrap Framework.
- Also worked with MySQL.

2019

Bachelor of Computer Application Information Technology

Indira Gandhi National Open University - Delhi

- Worked with C,C++,Java, HTML languages.
- Scored 2nd Division.