

TERMS AND CONDITIONS FOR USE OF THE CONNECT UP MY HOME WEBSITE

Connect Up My Home provides this website (**Website**) to assist you to select your provider (the **Service**). By using the Website you acknowledge and agree to these conditions of use (**Conditions of Use**).

1.1 Amendment

Connect Up My Home may at any time and at Connect Up My Home's absolute discretion vary these Conditions of Use.

1.2 Use of Your Information

You acknowledge and agree that Connect Up My Home may use your personal information in accordance with the Connect Up My Home Privacy Policy.

1.3 Limitation of Liability

1.3.1 Our participating providers supply some of the information available on the Website (Website Information) and therefore there may be inaccuracies in the Website Information over which Connect Up My Home has no control.

1.3.2 Connect Up My Home does not warrant or guarantee the:

1.3.2.1 timeliness, accuracy or completeness of the Website Information; or

1.3.2.2 quality of the results obtained from the use of the Website.

1.3.3 To the maximum extent permitted by law, Connect Up My Home has no liability in relation to or arising out of the Website Information and Website recommendations. You are responsible for the final choice of your product and you should take time to read through all information supplied before proceeding. If you are in any doubt regarding a product or its terms you should seek further advice from Connect Up My Home or the relevant participating provider before choosing your product.

1.3.4 Connect Up My Home may pass on your personal information to the relevant participating provider if you apply to purchase a product via Connect Up My Home, however, Connect Up My Home does not guarantee when or if you will actually acquire the product that you have chosen. Connect Up My Home does not accept any liability arising out of circumstances where there is delay in you acquiring the product you have chosen.

1.4 Disclosure of Commission

Connect Up My Home receives payment from participating providers once you purchase a product or service from that provider in order to provide the services provided by Connect Up My Home on the Website (**Service**). You are not required to pay Connect Up My Home for the Service.

1.5 Pricing

All products are quoted in Australian dollars. The amounts quoted on the Website are subject to change and may also vary depending on the payment method chosen. Whilst Connect Up My Home endeavours to keep all product details and premiums on the Website current, Connect Up My Home does not guarantee the accuracy of pricing information on the Website.

1.6 Statements of the Law

Statements made on the Website are not intended to be statements of the law. Statements regarding the industry regime relating to the relevant product are summaries only which may not be comprehensive or complete.

1.7 Other information

1.7.1 The Website contains statements regarding the terms of the products offered, including details of the benefits available and items not covered by the product. Such statements are generalised in an attempt to give you a summary of the types of products available through Connect Up My Home. However, not all products are the same and you should confirm the exact terms of any product that you intend to purchase prior to proceeding.

1.7.2 The product information supplied on the Website is available only to Australian residents.

Connect Up My Home's Privacy & Security Policy

Connect Up My Home is committed to protecting the confidentiality of your personal information. This policy explains the steps we have taken to ensure that we comply with the *Privacy Act 1988*. For the purposes of this policy, Connect Up My Home/we means each of Connect Up My Home Pty Ltd. which operates the Connect Up business.

If you have any questions regarding Connect Up My Home's Privacy Policy, please call us on [xx xxxxxxxx]

Why do we collect your personal information?

We collect personal information in order: to provide services and products to you, ensure we comply with the requirements of our participating product and service providers, maintain and improve customer services, meet our legal obligations and advise you of other Connect Up My Home products or services which may be of interest to you. Whilst you may opt not to provide us with your personal information, you should be aware that without this personal information, we may not be able to provide you with the services and/or products you are applying for.

What Personal Information do we Collect?

We collect personal information about you and/or your family, where applicable, when you apply for or purchase a product offered on www.connectupmyhome.com.au or when you enquire about or purchase a product or service offered by an Connect Up My Home business via our contact centre. Where possible, we will collect personal information directly from you, or from a person authorised by you.

The types of personal information we collect may include:

- identifying and contact information, such as name, date of birth, residential address, email address and contact telephone numbers;

How Might we use or disclose your Personal Information?

We may use or disclose your personal information to: another Connect Up My Home business, our participating service providers. In some circumstances Connect Up My Home is entitled to disclose your personal information to third parties without your authorization such as law enforcement agencies or government authorities.

Correction and Access to your information

We aim to ensure that the personal information collected, used or disclosed is accurate, complete and up-to-date. We will take reasonable steps to ensure this occurs. If you believe that your personal information is not accurate, complete or up to date, please contact us by telephone on [xx xxxxxxxx], via email to

privacy@connectupmyhome.com.au or address your request to xxxx

You will not be charged for accessing your information, although we might have to charge the reasonable cost of processing your request, including photocopying, administration and postage.

Security - Website Usage

Our website is professionally hosted and operates in a secure environment. But you should be aware that there remains inherent risks associated with transmitting information via the Internet. Cookies are pieces of information that a website transfers to your computer for record-keeping purposes. The information collected may be used by Connect Up My Home to improve your experience on our website. In addition, we collect aggregated non-personally identifiable data from our website to help us maintain and improve delivery of the Connect Up My Home online service and marketing. This aggregated information assists Connect Up My Home to improve content and website navigation. Like a number of commercial web site operators, Connect Up My Home use analytics to measure and analyse internet usage across our web sites. All pages on our web sites are coded with analytics tracking. This enables Connect Up My Home to track the number of unique browsers to our web sites. This information is collected and aggregated and in no way does this identify a user personally.

Links to Third Party Sites

Whilst links to third party websites are provided on our website, we are not responsible for the content or practices of these third party websites. These links are provided for your convenience and do not represent Connect Up My Home's endorsement of any linked third party website. We recommend that you check the privacy policies of these third party websites.