

A

PROJECT REPORT ON

“On Road Vehicle Breakdown Assistance“

FOR

“Next Education India Pvt. Ltd”

SUBMITTED BY

Akshad Sharad Mali

D. Y. PATIL INSTITUTE OF MCA AND MANAGEMENT AKURDI, PUNE -411044

ACADEMIC YEAR 2024-2025



DR. D. Y. PATIL PRATISHTHAN'S  
**D. Y. PATIL INSTITUTE OF MASTER OF COMPUTER  
APPLICATIONS AND MANAGEMENT**

(Approved by AICTE, Recognized by DTE, Mah.; Affiliated to SPPU, Pune.; Accredited 'A' Grade by NAAC)  
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## **CERTIFICATE**

This is to certify that the project entitled

***“On Road Vehicle Breakdown Assistance”***

Has been successfully completed

By

**Akshad Sharad Mali**

Towards the partial fulfillment of

**M.C.A. (Master of Computer Application)**

Under

**Savitribai Phule Pune University for**

**Academic Year 2024-2025**

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## Acknowledgement

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# Chapter 1

## Introduction

To,  
The Project Coordinator,  
D.Y. Patil Institute of Master of Computer Application and Management,  
Akurdi, Pune.

**Subject:** Confirmation of Project Association – *On Road Vehicle Breakdown Assistance*

Dear Sir/Madam,

This is to certify that Mr. Akshad Sharad Mali, a student of Master of Computer Applications (Semester IV) at your esteemed institution, is currently working on a project titled "On Road Vehicle Breakdown Assistance" in collaboration with Next Education.

This project has been proposed to address the common challenges faced by vehicle owners during unexpected breakdowns. The solution is being developed as an Android application using Kotlin, Java, and integrated with Firebase services for real-time data handling, user authentication, and cloud-based operations.

As the client, Next Education has shared the requirements and is actively engaging with Mr. Mali through regular reviews and feedback sessions. We recognize his dedication and technical skills, and we are confident in his ability to deliver a working prototype that aligns with the functional needs discussed.

Student Details:

- Name: Akshad Sharad Mali
- Contact Number: +91 9158338449
- Email: [akshadmali16@gmail.com](mailto:akshadmali16@gmail.com)
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We appreciate the opportunity to work with a student from your institution and extend our full support for his academic project journey.

Warm regards,

**For Next Education India Pvt. Ltd**



**Daljit Singh Bajwa**  
**Director**

I Accept and agree to the details above:

**Next Education India Private Limited**

**Reg Office:** Sri Nilaya Cyber Spazio, 1st Floor, East Wing Road No. 2, Near  
Annapurna Studios, Banjara Hills, Hyderabad, Telangana 500 034  
Tel: 1800 200 5566 | CIN: U72200TG2007PTC055933  
URL: [www.NextEducation.in](http://www.NextEducation.in) | Email: [info@nexteducation.in](mailto:info@nexteducation.in)

## **1. Introduction:**

### **1. Company Profile / Institute Profile / Client Profile:**

- **Company Name:**  
Next Education India Pvt. Ltd.
- **Type of Organization:**  
Educational Technology and Software Solutions Provider
- **Location:**  
Sri Nilaya Cyber Spazio, 1st Floor, East Wing Road No. 2,  
Near Annapurna Studios, Banjara Hills, Hyderabad, Telangana 500034
- **Mission Statement:**  
Next Education is committed to revolutionizing the education sector through innovative digital learning solutions. Our mission is to empower students and educators by providing smart, scalable, and interactive tools that bridge traditional and modern learning methods.
- **Vision:**  
To become the most trusted and impactful ed-tech company, transforming education in India and beyond with cutting-edge technology and meaningful learning experiences.
- **Core Values:**  
**Innovation:** Continually evolving our offerings using the latest technologies to enhance learning outcomes.
- **Quality:**  
Ensuring all products and services meet the highest educational and technical standards.
- **Collaboration:**  
  
Working closely with educators, institutions, and developers to create tailored solutions.
- **Integrity:**  
  
Upholding transparency and ethical practices in every engagement.
- **Empowerment:**  
Enabling students and teachers to thrive through accessible and impactful education tools.

## **1.2 Abstract:**

- The On Road Vehicle Breakdown Help Assistance Car Service Provider Application is a comprehensive solution designed to streamline the management and scheduling of vehicle maintenance and repairs for car owners.
- This innovative application offers a range of features aimed at enhancing user convenience, efficiency, and safety.
- With a user-friendly interface accessible across various platforms, including web browsers and mobile devices, On Road Vehicle Breakdown Help Assistance empowers users to book appointments, share location information, and manage maintenance schedules with ease.
- Key features of On Road Vehicle Breakdown Help Assistance include appointment booking, service history tracking, and real-time maintenance schedules, all integrated within a secure environment that prioritizes user data privacy.
- Leveraging Firebase Realtime Database for data storage and optimization, On Road Vehicle Breakdown Help Assistance ensures quick and seamless access to critical information, supported by robust security measures to safeguard user data.
- In addition to its core functionalities, On Road Vehicle Breakdown Help Assistance incorporates emergency assistance capabilities with Google Maps integration, enabling swift and precise location mapping to facilitate timely response during critical situations.



- By adhering to stringent security standards, maintaining compatibility across devices and platforms, and prioritizing user satisfaction, On Road Vehicle Breakdown Help Assistance sets a new standard for car service management applications.
- With its emphasis on usability, reliability, security, and performance, On Road Vehicle Breakdown Help Assistance aims to revolutionize the car service industry, providing car owners with a trusted and efficient solution to manage their vehicle maintenance needs effectively.

### 1.3 Existing System and Need of System:

➤ Existing System:

- Before the development of On Road Vehicle Breakdown Help Assistance, car owners typically relied on traditional methods for managing vehicle maintenance and repairs.
- These methods often involved manual processes, such as keeping track of service appointments using paper-based calendars or relying on memory to remember maintenance schedules.
- Additionally, finding and contacting service centres for appointments and inquiries was often time-consuming and inefficient.
- While some car service providers offered online appointment booking systems, they were often limited in functionality and lacked integration with other essential features, such as service history tracking and real-time maintenance schedules.
- Moreover, concerns about data privacy and security were prevalent, particularly when sharing personal information or financial details for online transactions.
- In emergency situations, such as breakdowns or accidents, car owners faced challenges in quickly accessing assistance and conveying their location accurately to emergency responders.
- Existing emergency response systems often lacked integration with modern technologies, making it difficult to provide precise location information and expedite assistance

➤ **Need for the System:**

1. Efficiency and Convenience:

- On Road Vehicle Breakdown Help Assistance provides a centralized platform for car owners to manage all aspects of vehicle maintenance, including appointment booking, service history tracking, and maintenance schedules.
- This streamlines the process and saves time for both car owners and service providers.

2. Integration and Accessibility:

- By offering compatibility with all major web browsers and mobile devices, On Road Vehicle Breakdown Help Assistance ensures accessibility for users across various platforms.
- This integration allows car owners to access the application from anywhere, at any time, enhancing convenience and usability.

3. Security and Privacy:

- On Road Vehicle Breakdown Help Assistance prioritizes user data security and privacy, incorporating robust security measures to protect sensitive information.
- Integration with Firebase Realtime Database ensures secure data storage and optimized performance, instilling confidence in users regarding the safety of their data.

4. Emergency Assistance:

- The integration of emergency location mapping with Google Maps enables swift and precise assistance during critical situations.

- By leveraging modern technologies, On Road Vehicle Breakdown Help Assistance enhances user safety and peace of mind, providing timely support when needed most.

5. User Experience Enhancement:

- On Road Vehicle Breakdown Help Assistance offers an intuitive and user- friendly interface, coupled with comprehensive features designed to meet the diverse needs of car owners.
- By prioritizing usability, reliability, and performance, On Road Vehicle Breakdown Help Assistance aims to elevate the user experience and set new standards in car service management applications.

## **1.4 Scope of System:**

### **1. Appointment Booking:**

- Allow car owners to schedule appointments with service centers for maintenance, repairs, or inspections.
- Provide options for selecting preferred dates, times, and specific services required.
- Enable users to receive confirmation notifications and reminders for upcoming appointments.

### **2. Service History Tracking:**

- Maintain a comprehensive record of past service appointments, repairs, and maintenance tasks performed on each vehicle.
- Enable users to access their service history, including details such as dates, services rendered, and service center information.

### **3. Maintenance Schedules:**

- Provide functionality for setting and managing recurring maintenance schedules based on vehicle mileage or specific time intervals.
- Send notifications and reminders to users when maintenance tasks are due or approaching.

### **4. Compatibility and Accessibility:**

- Ensure compatibility with all major web browsers (e.g., Chrome, Firefox, Safari) for desktop users.
- Develop mobile applications compatible with Android and iOS platforms to cater to users accessing the application on smartphones and tablets.

5. User-Friendly Interface:

- Design an intuitive and easy-to-navigate interface that allows users to quickly access and utilize various features of the application.
- Incorporate visual cues, such as icons and labels, to enhance user understanding and interaction.

6. Security Measures:

- Implement robust security measures to protect user data, including encryption of sensitive information and secure authentication mechanisms.
- Adhere to industry best practices and standards for data privacy and security, ensuring compliance with relevant regulations.

7. Performance Optimization:

- Optimize the performance of the application to ensure fast loading times, smooth navigation, and quick response to user interactions.
- Utilize efficient data storage and retrieval mechanisms, such as Firebase Realtime Database, to enhance performance and scalability.

8. Emergency Location Mapping:

- Integrate with Google Maps API to provide emergency location mapping functionality.
- Enable users to quickly and accurately share their location with emergency responders in critical situations.

9. Data Management and Storage:

- Store and manage user data, including service history, appointment details, and preferences, in a secure and reliable manner.
- Utilize Firebase Realtime Database for real-time data

#### 10. Feedback and Support:

- Provide channels for users to submit feedback, suggestions, and inquiries regarding the application and its features.
- Offer user support services to assist with any technical issues or questions users may encounter.

#### 11. Continuous Improvement:

- Implement mechanisms for gathering user feedback and usage analytics to identify areas for improvement.
- Regularly update and enhance the application based on user feedback and technological advancements.

#### 12. Scalability and Adaptability:

- Design the application architecture to be scalable and adaptable to accommodate future growth in user base and feature enhancements.
- Ensure compatibility with emerging technologies and industry trends to maintain relevance and competitiveness.

## **1.5 Operating Environment - Hardware and Software:**

### **1. Hardware Requirement:**

<ul style="list-style-type: none"><li>• Equipment – Dell Vostro 1015</li></ul>
<ul style="list-style-type: none"><li>• Speed – 1.1 GHz</li></ul>
<ul style="list-style-type: none"><li>• Console – Standard Windows Keyboard</li></ul>
ouse – Two or Three Button Mouse
<ul style="list-style-type: none"><li>• Android Version – 4.1</li></ul>
<ul style="list-style-type: none"><li>• Ram – 8GB</li></ul>



## 2. Software Requirement:

- Working System: Windows

- Technology: Android

- IDE: Android Studio

- Web Server: Any server

- Database: Firebase

## **1.6 Brief Description of Technology Used:**

### **1. Android Studio:**

Android Studio is a powerful integrated development environment (IDE) specifically tailored for building Android applications. Developed and maintained by Google, it serves as the primary tool for millions of developers worldwide to create, test, debug, and deploy Android apps efficiently. Here's a more detailed overview of its key features and functionalities:

#### User Interface (UI):

- Android Studio provides an intuitive and customizable user interface, designed to streamline the app development workflow.
- It offers a responsive layout editor for designing user interfaces using XML or through a drag-and-drop interface builder.
- The UI preview feature allows developers to see real-time changes as they edit the layout, ensuring faster iteration and design adjustments.

#### Code Editor:

- The IDE includes a robust code editor with features such as syntax highlighting, code completion, and code refactoring tools.
- Developers can write code in multiple languages, including Java, Kotlin, and C++, with full support for the Android SDK and libraries.

#### Project Management:

- Android Studio organizes projects efficiently, providing tools for managing project structure, dependencies, and resources.
- It supports version control systems like Git, enabling collaborative development and easy integration with popular hosting platforms like GitHub.

#### Build and Deployment:

- The IDE automates the build process, generating APK (Android Package) files for distribution or testing.
- Developers can configure build variants, flavors, and signing configuration
- Android Studio seamlessly integrates with Google Play Console for publishing apps to the Google Play Store.

#### Debugging and Profiling:

- Android Studio offers robust debugging tools for identifying and fixing issues in code.
- Developers can debug their apps using breakpoints, watches, and stack traces, as well as inspecting variables and evaluating expressions during runtime.
- The built-in profiler helps optimize app performance by analyzing CPU, memory, and network usage, identifying bottlenecks, and optimizing code execution.

#### Testing:

- Android Studio supports various testing frameworks for writing and executing unit tests, integration tests, and UI tests.
- Developers can run tests locally on emulated or physical devices, or leverage cloud-based testing services for comprehensive testing across different device configurations.

#### Extensibility:

- The IDE supports plugins and extensions, allowing developers to enhance its functionality with additional features and integrations.
- A vibrant ecosystem of third-party plugins offers solutions for tasks ranging from UI design to code generation and deployment automation.

## 2. Java:

Java is a widely-used, high-level, object-oriented programming language developed by Sun Microsystems (now owned by Oracle Corporation) in the mid- 1990s. It is renowned for its platform independence, robustness, and versatility, making it one of the most popular programming languages in the world. Here's a detailed overview of Java's key features and characteristics:

### Platform Independence:

- Java programs are compiled into an intermediate bytecode format that can run on any platform with a Java Virtual Machine (JVM).
- This "write once, run anywhere" (WORA) capability allows Java applications to be deployed on diverse environments without modification, making it ideal for cross-platform development.

### Object-Oriented:

- Java follows an object-oriented programming (OOP) paradigm, emphasizing the organization of code into reusable objects with properties (attributes) and behaviours (methods).
- It supports encapsulation, inheritance, polymorphism, and abstraction, enabling developers to create modular, maintainable, and scalable applications.

### Syntax and Structure:

- Java syntax is similar to C and C++, making it relatively easy for developers from these backgrounds to transition to Java.
- It enforces strong typing and uses a class-based structure, with classes serving as blueprints for creating objects.
- Java's syntax is designed to be clean, simple, and readable, fostering good coding practices and facilitating collaboration among developers.

- Java features automatic memory management through garbage collection, relieving developers from manual memory allocation and deallocation tasks.
- The JVM automatically handles memory allocation, recycling unused objects, and reclaiming memory space, enhancing both productivity.

### **3. Kotlin:**

Modern Programming Language:

- Kotlin is a statically-typed, modern programming language developed by JetBrains.

Interoperable with Java:

- Fully interoperable with Java, allowing developers to use both in the same project.

Used for Android Development:

- Officially supported by Google for Android app development.

Concise Syntax:

- Reduces boilerplate code compared to Java, leading to cleaner and more readable code.

Null Safety:

- Includes built-in null safety to reduce NullPointerExceptions at runtime.

Supports Functional Programming:

- Offers features like lambda expressions, higher-order functions, and more.

Cross-platform Development:

- Kotlin Multiplatform enables code sharing across Android, iOS, and backend.

## **1. Operating systems used (Windows or Unix):**

For the E-Learning website there are mainly three different operating systems Windows, macOS and Linux. The main component used for the project is the android studio which can be accessed on any of the operating system

### **1. Windows:**

- Developed and maintained by Microsoft, Windows is one of the most widely used operating systems for personal computers and servers.
- Known for its user-friendly interface, Windows offers a familiar experience with features such as the Start menu, taskbar, and customizable desktop.
- It supports a vast array of software and hardware, making it suitable for a wide range of applications, from gaming and multimedia to business productivity.
- Windows is known for its regular updates and compatibility with a wide range of third-party software and peripherals.
- It is widely used in homes, businesses, schools, and government institutions worldwide.

### **2. macOS:**

- macOS is the operating system developed by Apple Inc. exclusively for its Macintosh line of computers.
- It is known for its sleek design, intuitive user interface, and seamless integration with other Apple products and services.
- macOS offers features such as the Dock, Spotlight search, Mission Control, and iCloud integration for syncing data across devices.
- It is built on a Unix-based foundation, providing stability, security, and robust performance.
- macOS is popular among creative professionals, developers, and users who value the integration between hardware and software.

### 3. Linux:

- Linux is a family of open-source operating systems based on the Linux kernel, originally created by Linus Torvalds.
- It is highly customizable and comes in various distributions (distros), each tailored for different purposes and user preferences.
- Linux is renowned for its stability, security, and flexibility, making it popular for servers, embedded systems, and software development.
- It offers a vast selection of free and open-source software, including office suites, web browsers, multimedia tools, and development environments.
- Linux is widely used in enterprise environments, data centers, cloud computing, and IoT (Internet of Things) devices due to its scalability and cost-effectiveness.

## **2. RDBMS/No Sql used to build database (MySQL/ oracle, Teradata, etc):**

### **1. Firebase:**

- Overview: Firebase is a comprehensive mobile and web application development platform provided by Google. It offers a wide range of tools and services to help developers build high-quality apps more efficiently.
- Realtime Database: Firebase provides a NoSQL cloud database known as the Realtime Database. It allows developers to store and sync data in real-time between clients and servers. The database is JSON-based and offers offline capabilities, making it suitable for building responsive and collaborative applications.
- Authentication: Firebase Authentication simplifies user authentication by providing ready-to-use SDKs and backend services for authenticating users with email/password, phone numbers, social media accounts, and more. It also supports anonymous sign-in and integration with popular identity providers like Google, Facebook, and Apple.
- Cloud Firestore: Firestore is Firebase's next-generation cloud database, offering more powerful querying, scaling, and data modeling capabilities compared to the Realtime Database. It supports more complex data structures, hierarchical queries, and automatic scaling based on usage.
- Cloud Functions: Firebase Cloud Functions allow developers to run server-side code in response to events triggered by Firebase features or HTTPS requests. This enables backend logic such as sending notifications, processing data, and integrating with third-party services.



- **Hosting and Storage:** Firebase Hosting provides fast and secure web hosting with a content delivery network (CDN) and automatic SSL certificate provisioning. Firebase Storage offers scalable cloud storage for user-generated content such as images, videos, and files, with built-in security and access controls.
- **Analytics and Performance Monitoring:** Firebase Analytics provides insights into user behavior and app performance, including user engagement, retention, and conversion metrics. Firebase Performance Monitoring helps identify performance issues by monitoring app startup time, network requests, and screen rendering.
- **Other Features:** Firebase includes additional features such as Cloud Messaging (FCM) for sending push notifications, Remote Config for dynamic app configuration, A/B testing for optimizing user experiences, and more.

# Chapter 2:

# Proposed System

## **1. Study of Similar Systems:**

### **1. Competitor Analysis:**

- Identify existing car service management applications in the market, such as My Carfax, Autocar, and Car Minder Plus.
  - Evaluate features offered by competitors, including appointment scheduling, service history tracking, and maintenance reminders.
  - Assess user reviews and ratings to understand strengths and weaknesses of competitor applications.

### **2. Industry Trends:**

- Research current trends and innovations in the automotive industry, particularly in the realm of car service management.
- Identify emerging technologies and features gaining traction among users, such as real-time data synchronization, predictive maintenance, and integration with IoT devices.

### **3. User Feedback and Market Research:**

- Gather feedback from car owners and industry professionals regarding their experiences with existing car service management applications.
- Conduct surveys or focus groups to understand user preferences, pain points, and desired features in such applications.
- Analyse market research reports and industry publications for insights into user demographics, behaviours, and preferences.

4. Feature Comparison:

- Create a feature matrix comparing functionalities offered by competitor applications.
- Highlight key features that are well-received by users and identify areas where competitor applications may be lacking.
- Determine which features are essential for inclusion in On Road Vehicle Breakdown Help Assistance and prioritize them based on user needs and market demand.

5. Usability Assessment:

- Evaluate the user interface and usability of competitor applications, focusing on navigation, layout, and ease of use.
- Identify areas for improvement in terms of user experience and interface design.
- Benchmark On Road Vehicle Breakdown Help Assistance against competitor applications to ensure superior usability and user satisfaction.

6. Security and Privacy Analysis:

- Assess the security measures implemented by competitor applications to protect user data and ensure privacy.
- Identify any vulnerabilities or shortcomings in existing security protocols.
- Determine best practices for data encryption, authentication, and access control to be implemented in On Road Vehicle Breakdown Help Assistance.

7. Emerging Technologies and Innovations:

- Investigate emerging technologies and innovations relevant to car service management, such as AI-powered diagnostics, blockchain-based service records, and connected car platforms.

- Evaluate the feasibility and potential benefits of integrating such technologies into On Road Vehicle Breakdown Help Assistance to enhance its functionality and competitiveness.

8. Regulatory Compliance:

- Ensure compliance with relevant regulations and standards governing data privacy, security, and consumer protection in the automotive industry.
- Identify any legal or regulatory requirements that may impact the development and deployment of On Road Vehicle Breakdown Help Assistance.

## 2.2 Feasibility Study:

### 1. Technical Feasibility:

- **Assessment of Technology Stack:** Evaluate the feasibility of utilizing the chosen technology stack for developing the application, including programming languages, frameworks, and development tools.
- **Scalability and Performance:** Assess whether the chosen technology stack can support the scalability and performance requirements of the application, considering factors such as data storage, real-time updates, and concurrent user handling.
- **Integration with Third-Party Services:** Determine the feasibility of integrating with external services and APIs, such as Firebase Realtime Database and Google Maps API, to provide essential features like data storage and emergency location mapping.
- **Development Expertise:** Evaluate the availability of skilled developers with expertise in the chosen technology stack and the feasibility of acquiring or training the necessary talent.

### 2. Economic Feasibility:

- **Cost Estimation:** Conduct a cost estimation for the development and deployment of the On Road Vehicle Breakdown Help Assistance application, considering factors such as development resources, infrastructure, licensing fees, and ongoing maintenance costs.
- **Revenue Generation:** Assess the potential revenue streams for the application, such as subscription fees, in-app purchases, or partnerships with service centers for referral commissions.
- **Return on Investment (ROI):** Calculate the projected ROI based on the estimated costs and revenue potential to determine whether the project is financially viable and

### 3. Operational Feasibility:

- **User Acceptance:** Evaluate the likelihood of user acceptance and adoption of the On Road Vehicle Breakdown Help Assistance application based on market research, user feedback, and competitor analysis.
- **Operational Impact:** Assess the operational impact of implementing On Road Vehicle Breakdown Help Assistance on existing processes and workflows for both car owners and service centers, considering factors such as training requirements, workflow adjustments, and resource allocation.
- **Regulatory Compliance:** Ensure that the application complies with relevant regulations and standards governing data privacy, security, and consumer protection in the automotive industry, assessing the feasibility of meeting regulatory requirements.

### 4. Market Feasibility:

- **Market Analysis:** Conduct a market analysis to assess the demand for car service management applications among car owners and the competitive landscape.
- **User Needs:** Identify user needs, pain points, and preferences through market research, user surveys, and competitor analysis to ensure that On Road Vehicle Breakdown Help Assistance addresses genuine user needs and provides value.
- **Market Growth Potential:** Evaluate the growth potential of the market for car service management applications, considering factors such as increasing vehicle ownership, the shift towards digital solutions, and emerging technological trends.

5. Risk Assessment:

- Identify potential risks and challenges associated with the development and deployment of the On Road Vehicle Breakdown Help Assistance application, such as technical challenges, market competition, regulatory risks, and unforeseen events (e.g., cybersecurity breaches, economic downturns).
- Develop risk mitigation strategies to address identified risks and minimize their impact on the project's success.

6. Conclusion:

- Based on the findings of the feasibility study, make a recommendation on whether to proceed with the development of the On Road Vehicle Breakdown Help Assistance Car Service Provider Application.
- Provide insights into the project's feasibility, risks, and potential benefits, helping stakeholders make informed decisions regarding project investment and resource allocation.



## **2.3 Objectives of Proposed System:**

### **1. Streamline Appointment Booking:**

- Enable car owners to schedule service appointments with ease, allowing them to select preferred dates, times, and specific services required.
- Provide a user-friendly interface for browsing available appointment slots and confirming bookings.

### **2. Facilitate Service History Tracking:**

- Maintain a centralized repository of each car owner's service history, including past appointments, repairs, and maintenance tasks performed.
- Allow users to access their service history records conveniently to track their vehicle's maintenance status and plan future service appointments accordingly.

### **3. Manage Maintenance Schedules:**

- Enable car owners to set and manage recurring maintenance schedules based on factors such as vehicle mileage or specific time intervals.
- Send automated reminders and notifications to users when maintenance tasks are due or approaching, helping them stay proactive in maintaining their vehicles.

### **4. Ensure Compatibility and Accessibility:**

- Develop the application to be compatible with all major web browsers and mobile devices, ensuring accessibility for users across various platforms.
- Provide consistent user experiences across different devices and screen sizes, optimizing usability and accessibility for all users.

5. Prioritize User-Friendly Interface:
  - Design an intuitive and easy-to-navigate interface that caters to users of all technical levels, facilitating seamless interaction with the application.
  - Incorporate visual cues, such as icons, labels, and tooltips, to guide users through various features and functionalities effectively.
6. Implement Robust Security Measures:
  - Implement stringent security measures to protect user data and ensure privacy, including encryption of sensitive information and secure authentication mechanisms.
  - Adhere to industry best practices and compliance standards for data security, such as GDPR and PCI DSS, to safeguard user information effectively.
7. Optimize Performance and Scalability:
  - Optimize the performance of the application to ensure fast loading times, smooth navigation, and quick response to user interactions.
  - Utilize scalable infrastructure and architecture to support growing user bases and increasing data loads, ensuring reliable performance under varying conditions.
8. Integrate Emergency Assistance Features:
  - Integrate emergency location mapping functionality with Google Maps API to provide swift and precise assistance during critical situations.
  - Enable users to quickly share their location with emergency responders and service providers, facilitating timely assistance and support.

9. Ensure Data Management and Storage:

- Store and manage user data, including service history, appointment details, and preferences, securely and reliably.
- Utilize Firebase Realtime Database or similar technologies for real-time data synchronization and seamless access across devices.

10. Provide Feedback Mechanisms:

- Incorporate feedback mechanisms within the application to gather user input, suggestions, and complaints.
- Use user feedback to continuously improve and enhance the application's features, usability, and overall user experience.

11. Enable Continuous Improvement:

- Establish mechanisms for ongoing monitoring, evaluation, and enhancement of the application based on user feedback, technological advancements, and industry trends.
- Regularly update and iterate upon the application to ensure its relevance, effectiveness, and competitiveness in the market.

## **2.4 Users of System:**

### **1. Car Owners:**

- Car owners are the primary users of the On Road Vehicle Breakdown Help Assistance application, utilizing its features to manage their vehicle maintenance and repair needs.
- They use the application to schedule service appointments, track service history, receive maintenance reminders, and access emergency assistance features.
- Car owners may include individuals, families, or businesses with one or more vehicles in their possession.

### **2. Service Centers:**

- Service centers, including automotive repair shops, dealerships, and maintenance facilities, are key users of the On Road Vehicle Breakdown Help Assistance system.
- They use the application to manage appointment bookings, access customer service history, communicate with car owners, and provide timely assistance and support.
- Service center staff, such as service advisors, technicians, and administrators, interact with the application to streamline service operations and deliver quality service to customers.

### **3. Administrators:**

- Administrators are responsible for managing and overseeing the operations of the On Road Vehicle Breakdown Help Assistance application.
- They have access to administrative features for configuring system settings, managing user accounts, generating reports, and monitoring application performance.

- Administrators ensure the smooth functioning of the application, handle user support issues, and enforce security and compliance measures.

4. Emergency Responders:

- Emergency responders, such as roadside assistance providers, towing services, and emergency medical personnel, may interact with the On Road Vehicle Breakdown Help Assistance system during critical situations.
- They utilize the application's emergency assistance features, including location mapping and communication tools, to respond swiftly and effectively to car accidents, breakdowns, or other emergencies.

5. Third-Party Integrators:

- Third-party integrators, such as providers of mapping services, payment gateways, and data analytics platforms, play a role in supporting the functionality and capabilities of the On Road Vehicle Breakdown Help Assistance system.
- They collaborate with the On Road Vehicle Breakdown Help Assistance development team to integrate their services and technologies seamlessly into the application, enhancing its features and performance.

6. Regulatory Authorities:

- Regulatory authorities, such as government agencies responsible for overseeing transportation regulations and consumer protection laws, may have an interest in monitoring and regulating the activities of the On Road Vehicle Breakdown Help Assistance application.
- They may access the application's data and reports for compliance purposes, enforce regulatory requirements, and ensure consumer safety and rights are upheld

# Chapter:3

## Analysis and Design

## **1. System Requirements (Functional and Non-Functional requirements)**

### **1. Functional Requirements:**

#### **1. User Registration and Authentication:**

- Car owners, service centers, and administrators should be able to register accounts with On Road Vehicle Breakdown Help Assistance.
- The system must support secure authentication mechanisms for user login, including email/password, social media login, or biometric authentication.

#### **2. Appointment Booking:**

- Car owners should be able to schedule service appointments with participating service centers through the application.
- The system must allow users to specify appointment preferences, such as date, time, and type of service required.
- Service centers should receive notifications and confirm appointments through the application.

#### **3. Service History Tracking:**

- The application should maintain a comprehensive record of service history for each vehicle, including past appointments, repairs, and maintenance tasks performed.
- Car owners should be able to access their service history through the application for reference and planning future maintenance.

4. Maintenance Schedules:

- Car owners should be able to set and manage recurring maintenance schedules for their vehicles.
- The system must send automated reminders and notifications to users when maintenance tasks are due or approaching.

5. Emergency Assistance:

- The application should provide emergency assistance features, including location mapping and communication tools, for users in critical situations.
- Car owners should be able to quickly share their location with emergency responders and service centers through the application.

6. Administrative Tools:

- Administrators should have access to administrative tools for managing user accounts, system settings, and reporting features.
- The system must support role-based access controls to restrict administrative privileges based on user roles.



## 2. Non-Functional Requirements:

### 1. Usability:

- The application must have an intuitive and user-friendly interface, catering to users of all technical levels.
- Navigation should be straightforward, with clear labels and visual cues to guide users through various features.

### 2. Security:

- The system must adhere to robust security measures to protect user data and ensure privacy.
- Encryption should be applied to sensitive information during transmission and storage.
- Authentication mechanisms should be secure, supporting multi-factor authentication where necessary.

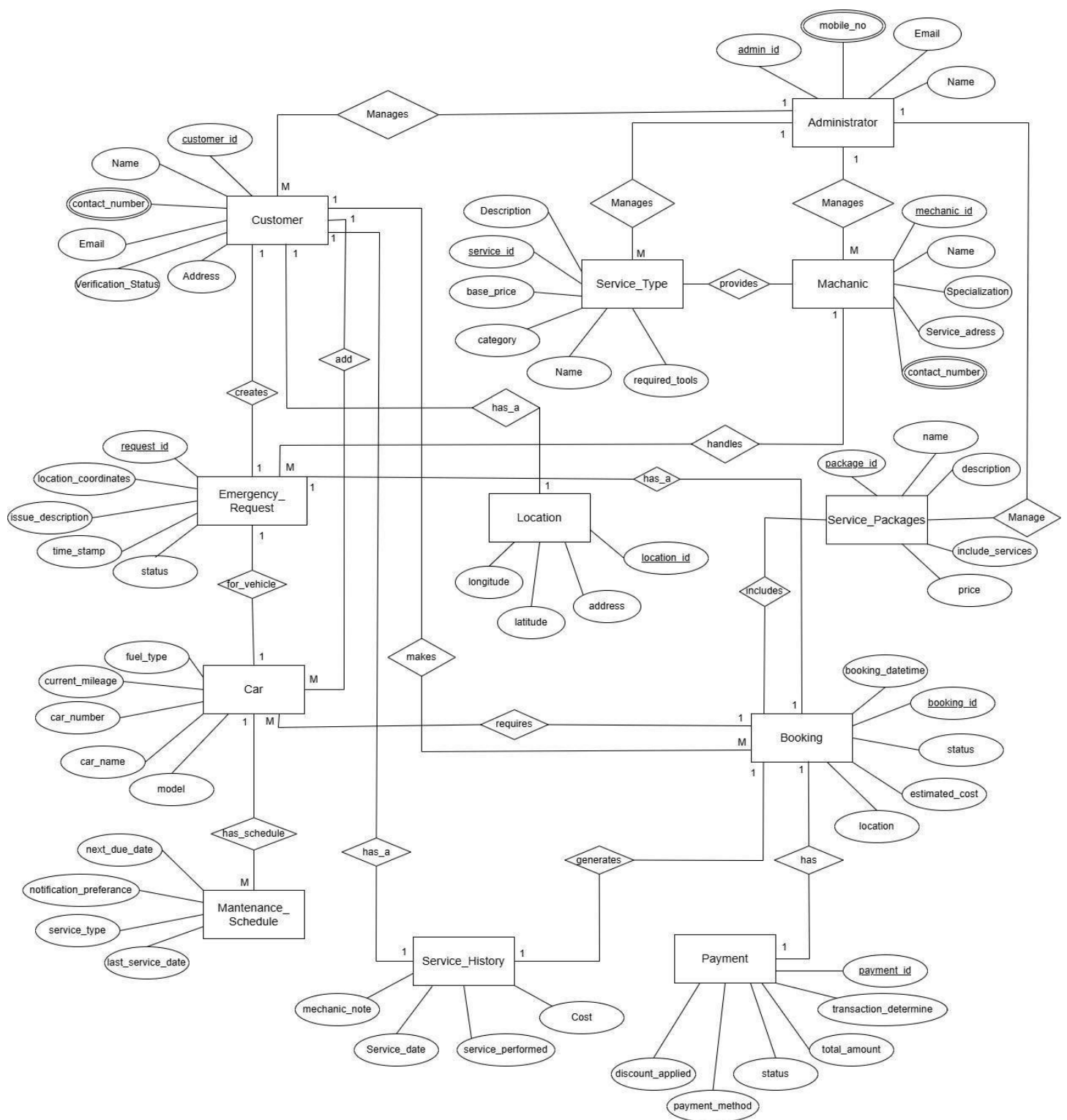
### 3. Performance:

- The application should be optimized for performance, with fast loading times and responsive user interactions.
- Data retrieval and processing should be efficient, ensuring minimal latency and downtime.

### 4. Compatibility:

- On Road Vehicle Breakdown Help Assistance should be compatible with all major web browsers and mobile devices, ensuring accessibility for users across various platforms.
- The application should adapt seamlessly to different screen sizes and resolutions.

### 3.2 E-R Diagram:



### 3.3 Table Structure

**Customer Table**

Column Name	Data Type	Constraints
customer_id	INT	PRIMARY KEY
name	VARCHAR(100)	NOT NULL
contact_number	VARCHAR(15)	NOT NULL
email	VARCHAR(100)	NOT NULL
address	TEXT	
verification_status	BOOLEAN	DEFAULT FALSE

**Car Table**

Column Name	Data Type	Constraints
car_number	VARCHAR(20)	PRIMARY KEY
car_name	VARCHAR(100)	NOT NULL
model	VARCHAR(50)	
fuel_type	VARCHAR(20)	
current_mileage	FLOAT	
customer_id	INT	FOREIGN KEY → Customer(customer_id)

**Location Table**

Column Name	Data Type	Constraints
location_id	INT	PRIMARY KEY
longitude	DOUBLE	NOT NULL
latitude	DOUBLE	NOT NULL
address	TEXT	

### Emergency\_Request Table

Column Name	Data Type	Constraints
request_id	INT	PRIMARY KEY
location_coordinates	VARCHAR(100)	
issue_description	TEXT	
time_stamp	TIMESTAMP	DEFAULT CURRENT_TIMESTAMP
status	VARCHAR(20)	
car_number	VARCHAR(20)	FOREIGN KEY → Car(car_number)

### Maintenance\_Schedule Table

Column Name	Data Type	Constraints
schedule_id	INT	PRIMARY KEY
next_due_date	DATE	
notification_preference	VARCHAR(50)	
last_service_date	DATE	
service_type	VARCHAR(50)	
car_number	VARCHAR(20)	FOREIGN KEY → Car(car_number)

### Service\_History Table

Column Name	Data Type	Constraints
history_id	INT	PRIMARY KEY
service_date	DATE	
service_performed	TEXT	
mechanic_note	TEXT	
cost	FLOAT	
car_number	VARCHAR(20)	FOREIGN KEY → Car(car_number)
mechanic_id	INT	FOREIGN KEY → Mechanic(mechanic_id)

**Payment Table:**

Column Name	Data Type	Constraints
payment_id	INT	PRIMARY KEY
transaction_datetime	TIMESTAMP	DEFAULT CURRENT_TIMESTAMP
total_amount	FLOAT	
discount_applied	FLOAT	
payment_method	VARCHAR(50)	
status	VARCHAR(20)	
history_id	INT	FOREIGN KEY → Service_History(history_id)

**Administrator Table**

Column Name	Data Type	Constraints
admin_id	INT	PRIMARY KEY
name	VARCHAR(100)	NOT NULL
email	VARCHAR(100)	UNIQUE
mobile_no	VARCHAR(15)	

**Mechanic Table**

Column Name	Data Type	Constraints
mechanic_id	INT	PRIMARY KEY
name	VARCHAR(100)	
specialization	VARCHAR(100)	
service_address	TEXT	
contact_number	VARCHAR(15)	
admin_id	INT	FOREIGN KEY → Administrator(admin_id)

### Service\_Type Table

Column Name	Data Type	Constraints
service_id	INT	PRIMARY KEY
description	TEXT	
base_price	FLOAT	
category	VARCHAR(50)	
required_tools	TEXT	
admin_id	INT	FOREIGN KEY → Administrator(admin_id)

### Service\_Packages Table

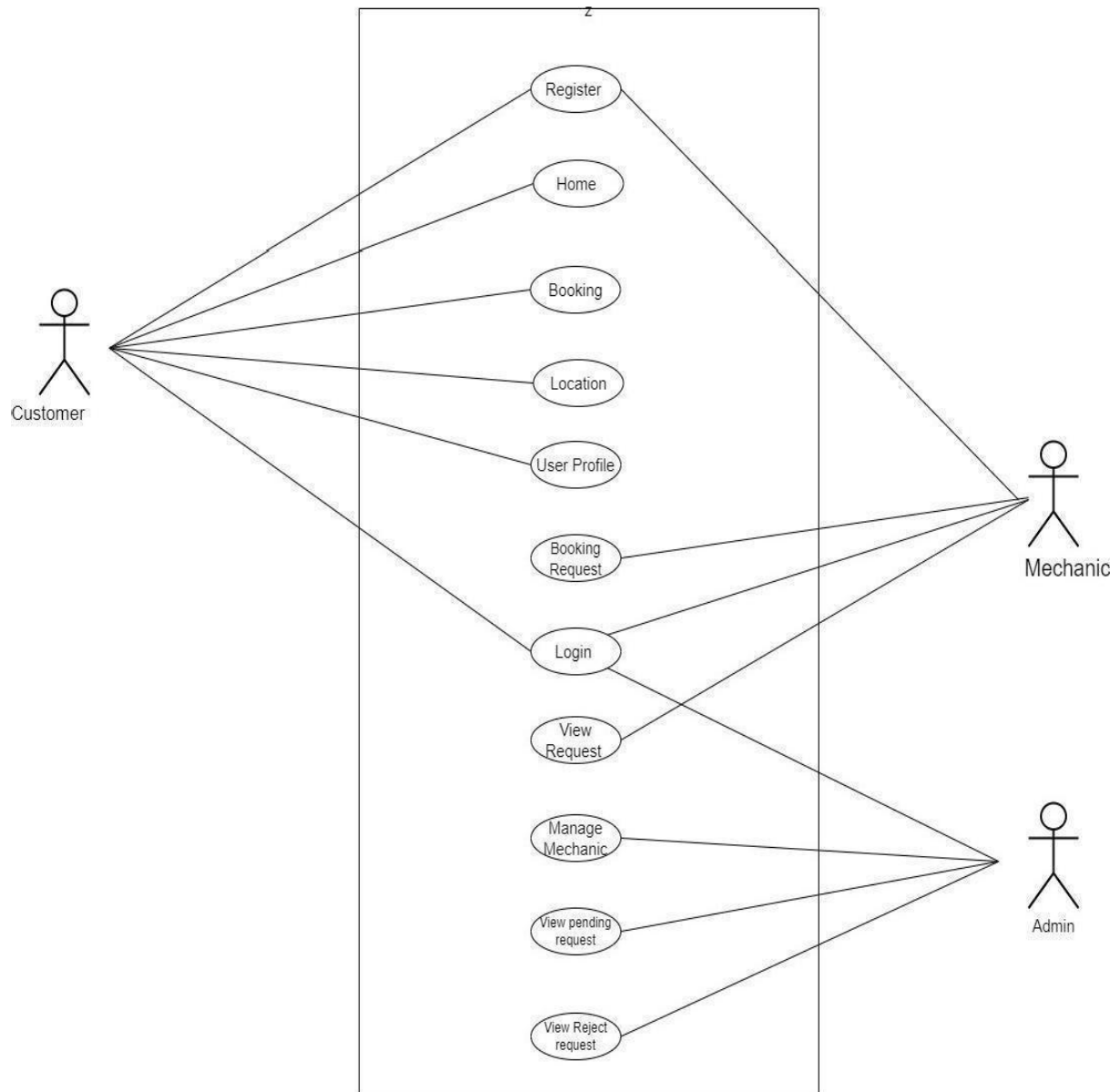
Column Name	Data Type	Constraints
package_id	INT	PRIMARY KEY
name	VARCHAR(100)	
description	TEXT	
price	FLOAT	
include_services	TEXT	

### Booking Table

Column Name	Data Type	Constraints
booking_id	INT	PRIMARY KEY
booking_datetime	TIMESTAMP	
status	VARCHAR(20)	
estimated_cost	FLOAT	
location_id	INT	FOREIGN KEY → Location(location_id)
customer_id	INT	FOREIGN KEY → Customer(customer_id)
package_id	INT	FOREIGN KEY → Service_Packages(package_id)
mechanic_id	INT	FOREIGN KEY → Mechanic(mechanic_id)

### 3.4 Use Case Diagrams:

- Global Use Case:

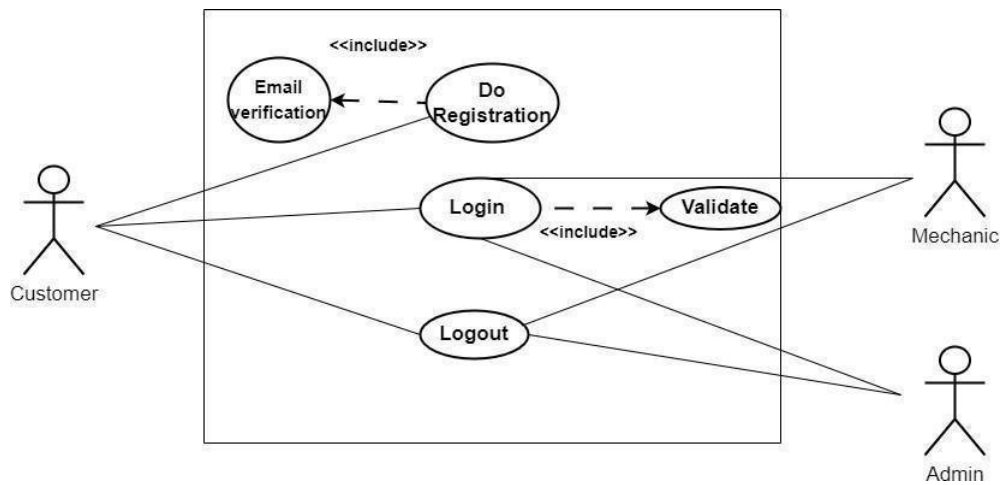


- Use case description:

Use case name	On Road Vehicle Breakdown Help Assistance
Actor	Admin, Mechanic, Customer
Short description	Customer can call for help in case of car breakdown
Pre-condition	must have login must be registered
Post condition	Email will be checked by user
Basic Flow	Register Login Home Booking Location User Profile Request View Request Manage Mechanic View Request Pending View Request Pending Logout
Relationship:	We must verify the pass word and username included We must verify the Customer details included Must verify the key words included



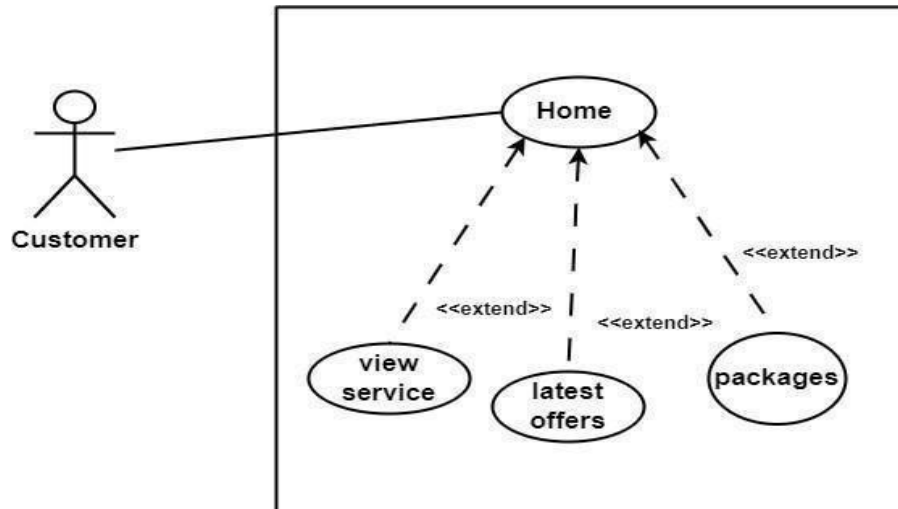
- **Login Use Case**



Use case description:

Use case name	On Road Vehicle Breakdown Help Assistance
Actor	Customer, Admin, Mechanic
Short description	Customer, Admin, Mechanic needs to register and login
Pre-condition	User should register
Post condition	Email will be checked by user
Basic Flow	Do Registration Login Logout

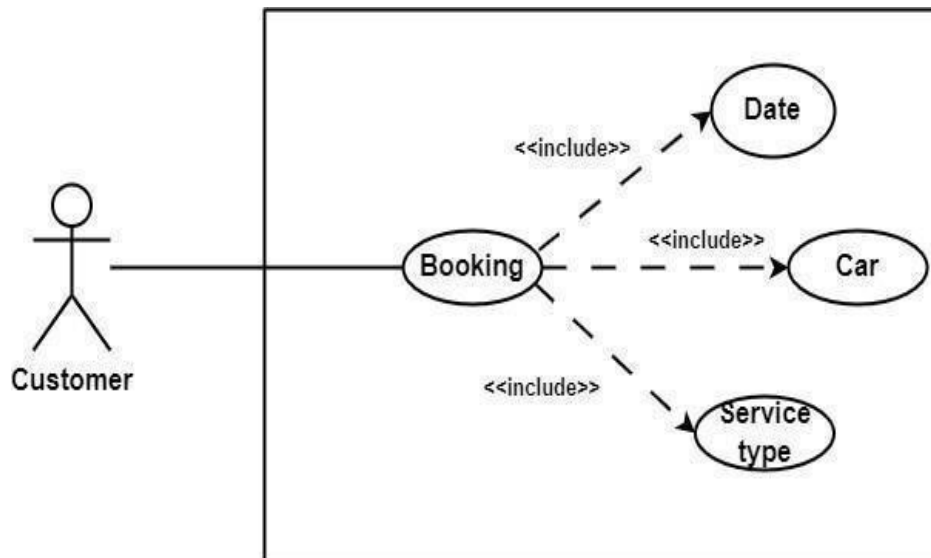
- **Customer home Use Case:**



Use case description:

Use case name	On Road Vehicle Breakdown Help Assistance
Actor	Admin
Short description	Customer can assess the app dashboard
Pre-condition	must have login must be registered
Post condition	Customer can assess all the required functions
Basic Flow	Home

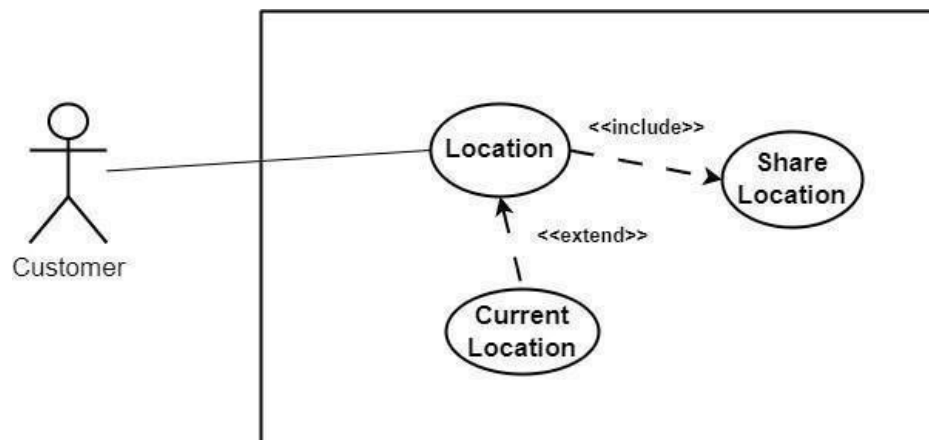
- **Customer Booking**



Use case description:

Use case name	On Road Vehicle Breakdown Help Assistance
Actor	Admin
Short description	Customer can assess the app dashboard
Pre-condition	must have login must be registered
Post condition	Customer can assess all the required functions
Basic Flow	Booking

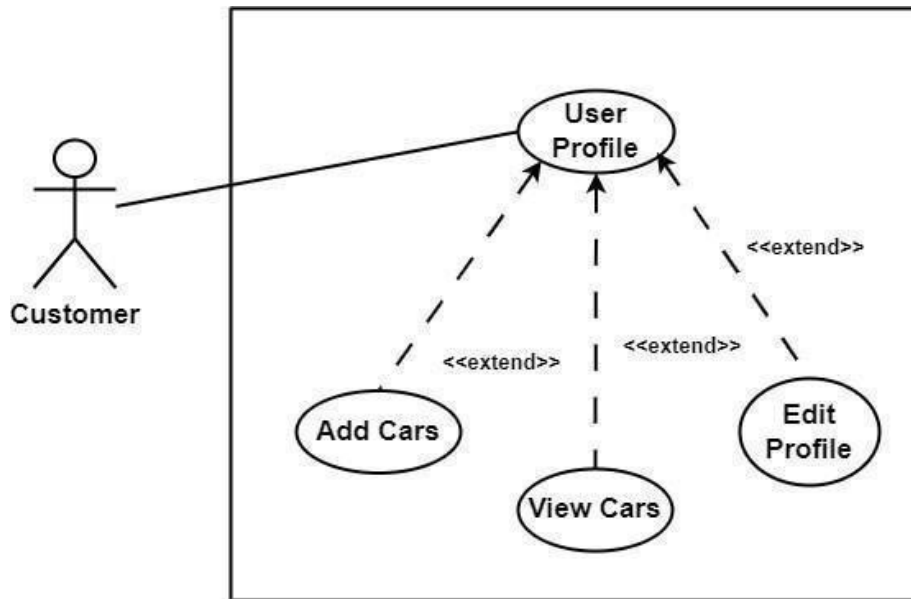
- **Customer Location:**



Use case description:

Use case name	On Road Vehicle Breakdown Help Assistance
Actor	Admin
Short description	Customer can assess the app dashboard
Pre-condition	must have login must be registered
Post condition	Customer can assess all the required functions

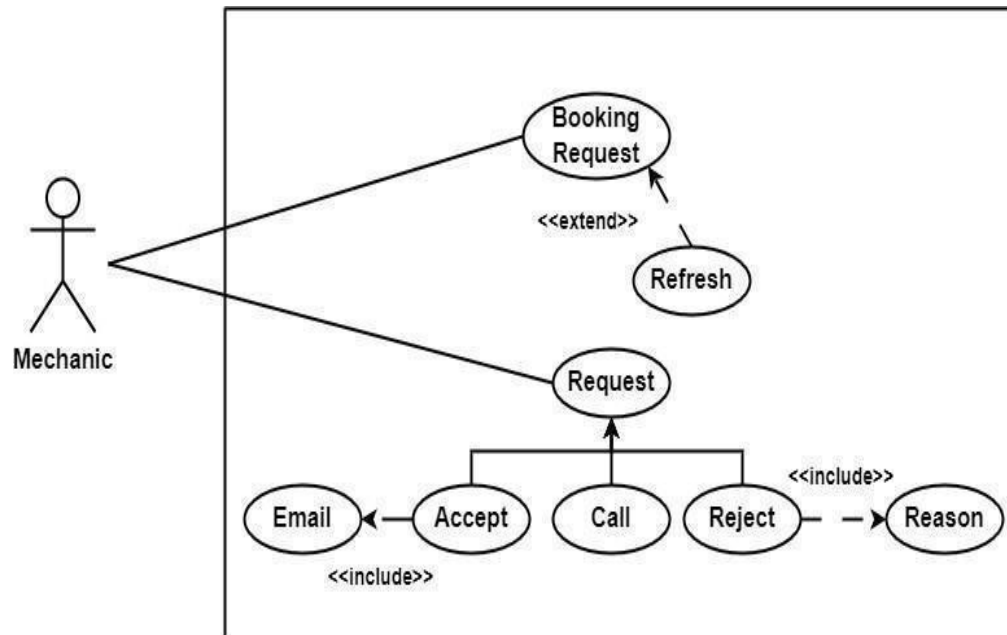
- **Customer User Profile:**



Use case description:

Use case name	On Road Vehicle Breakdown Help Assistance
Actor	Admin
Short description	Customer can assess the app dashboard
Pre-condition	must have login must be registered
Post condition	Customer can assess all the required functions
Basic Flow	User Manual
Basic Flow	Location

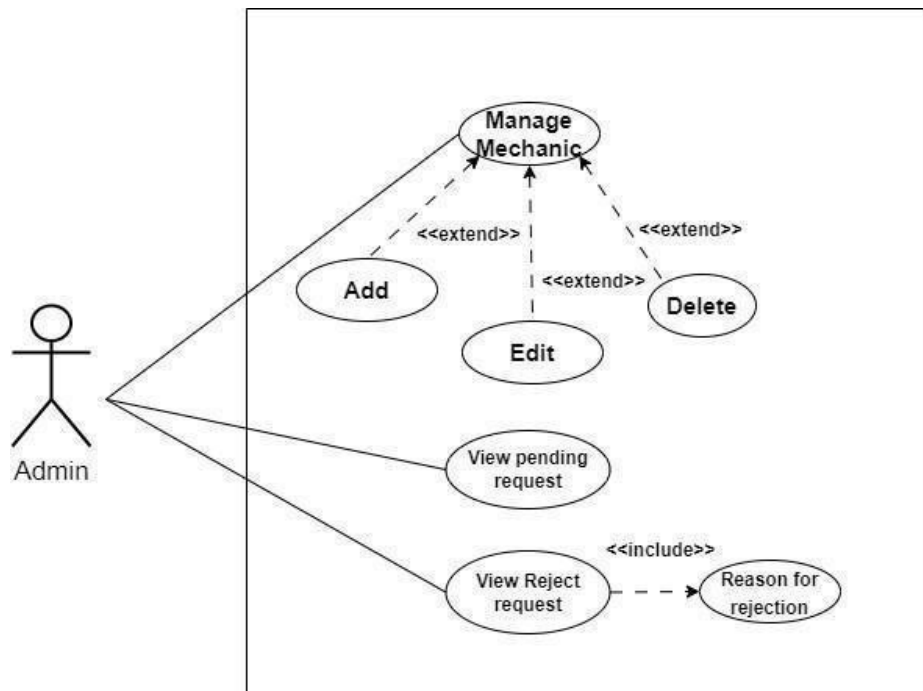
- **Mechanic Use Case:**



Use case description:

Use case name	On Road Vehicle Breakdown Help Assistance
Actor	Mechanic
Short description	Mechanic can Access the system for his part of work
Pre-condition	must have login must be registered
Post condition	mechanic can assess all the required functions
Basic Flow	Booking Request

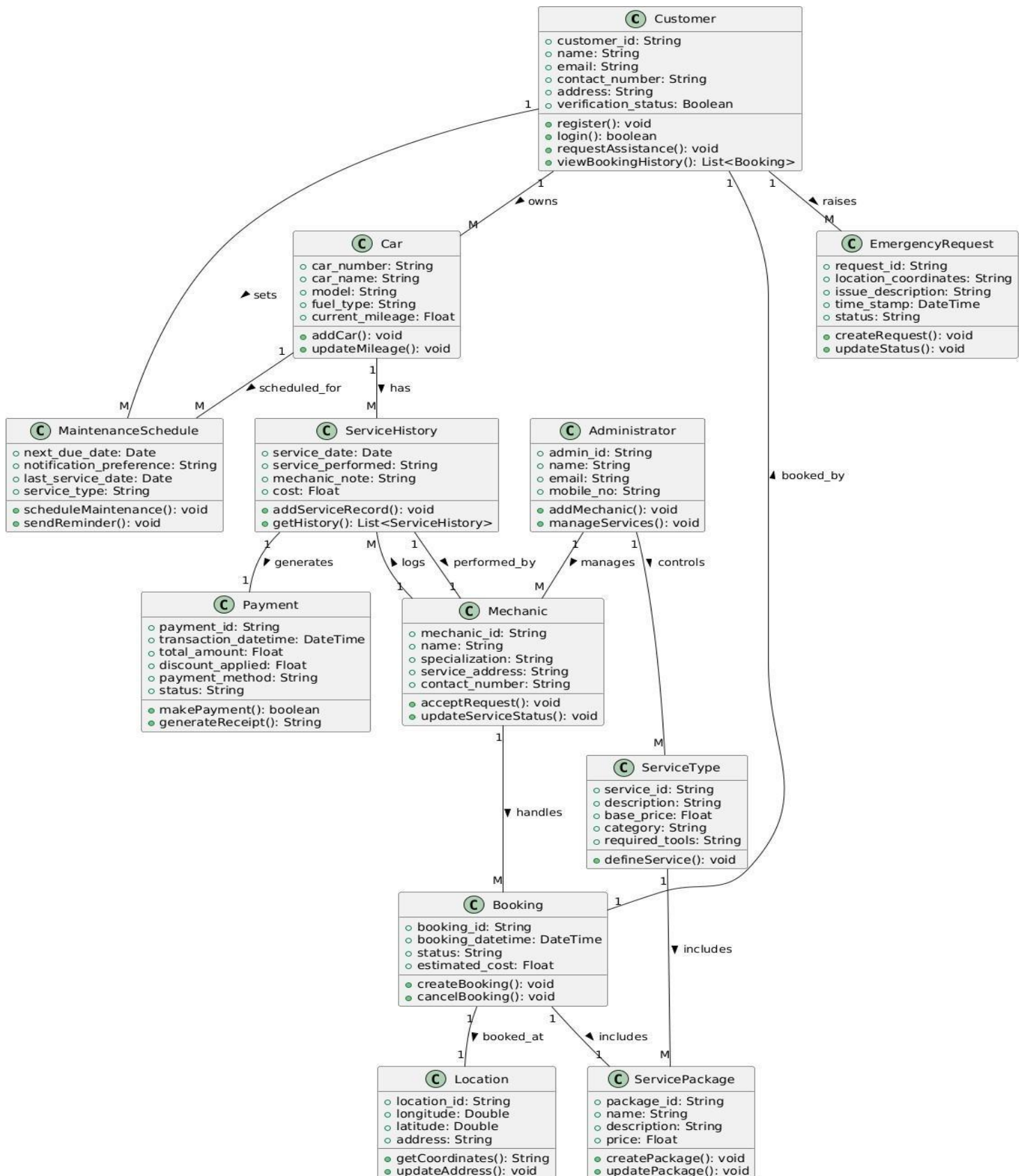
- **Admin Use case:**



Use case description:

Use case name	On Road Vehicle Breakdown Help Assistance
Actor	Admin
Short description	Admin can access the system for his part of work
Pre-condition	Admin must login
Post condition	admin can assess all the required functions
Basic Flow	Manage Mechanic View Pending Request View Reject Request

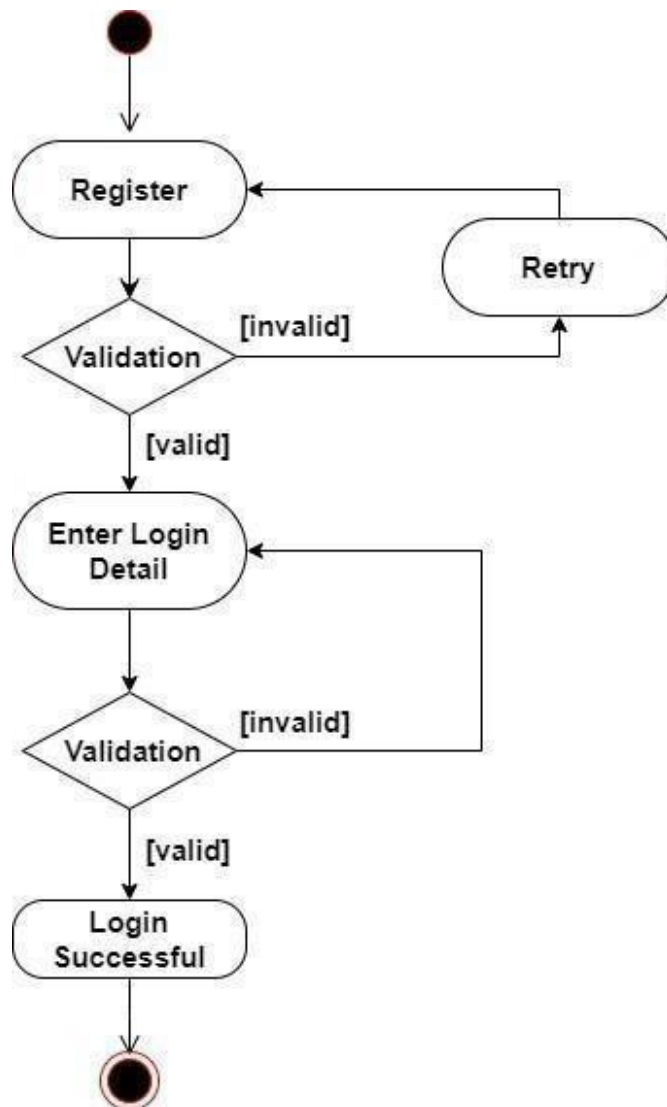
### 3.5 Class Diagram:



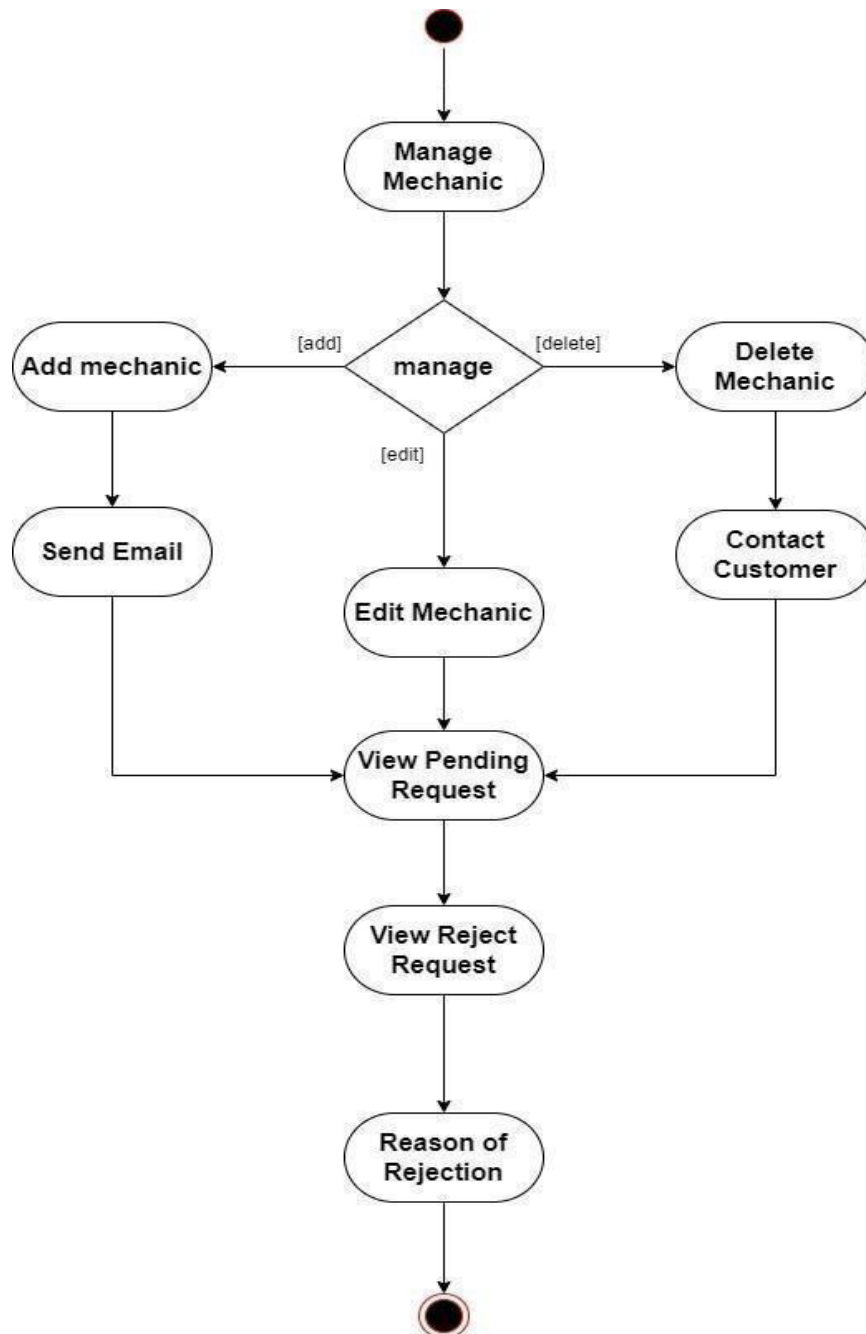


### 3.6 Activity Diagrams:

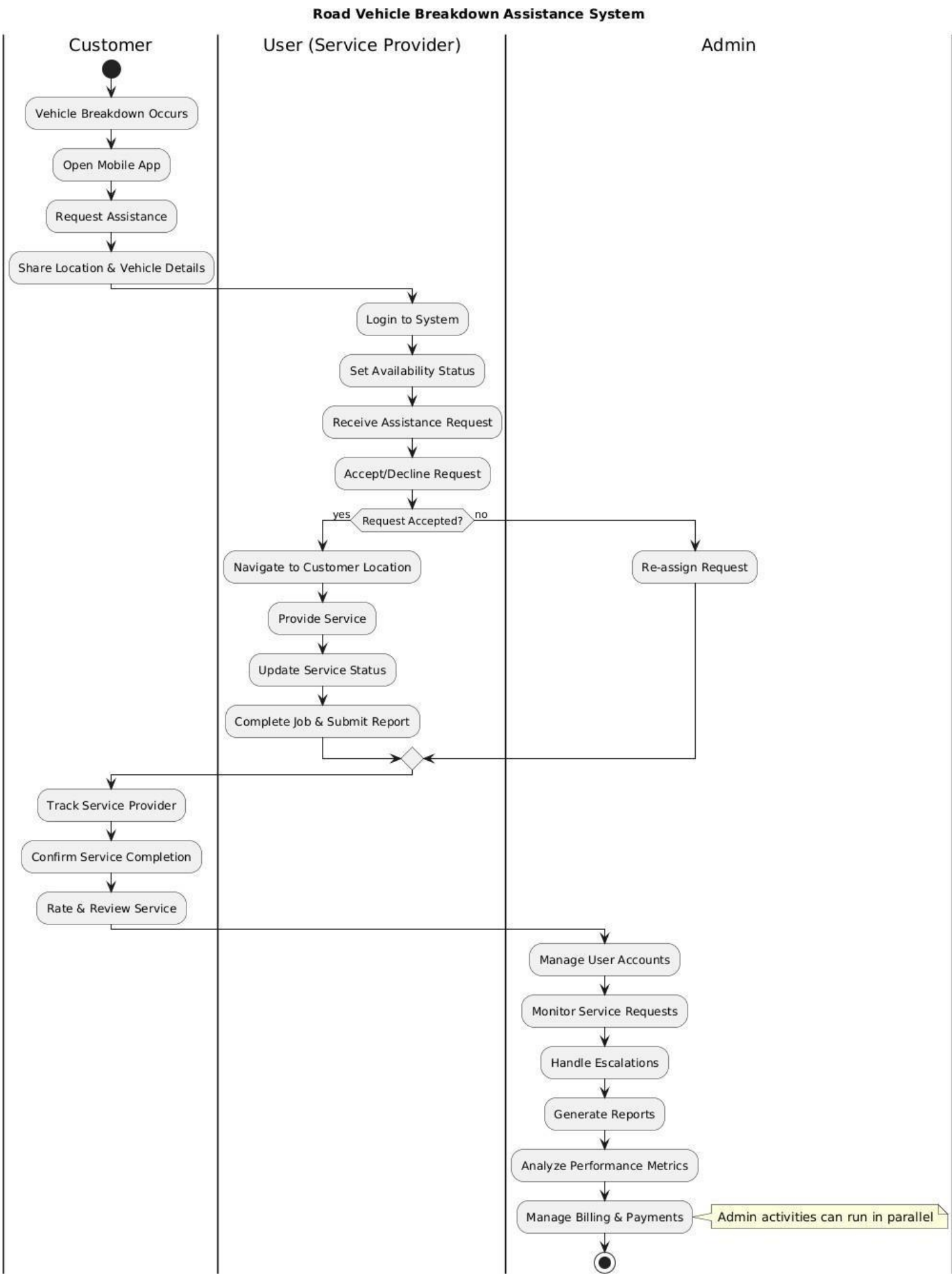
- Login Activity Diagram:



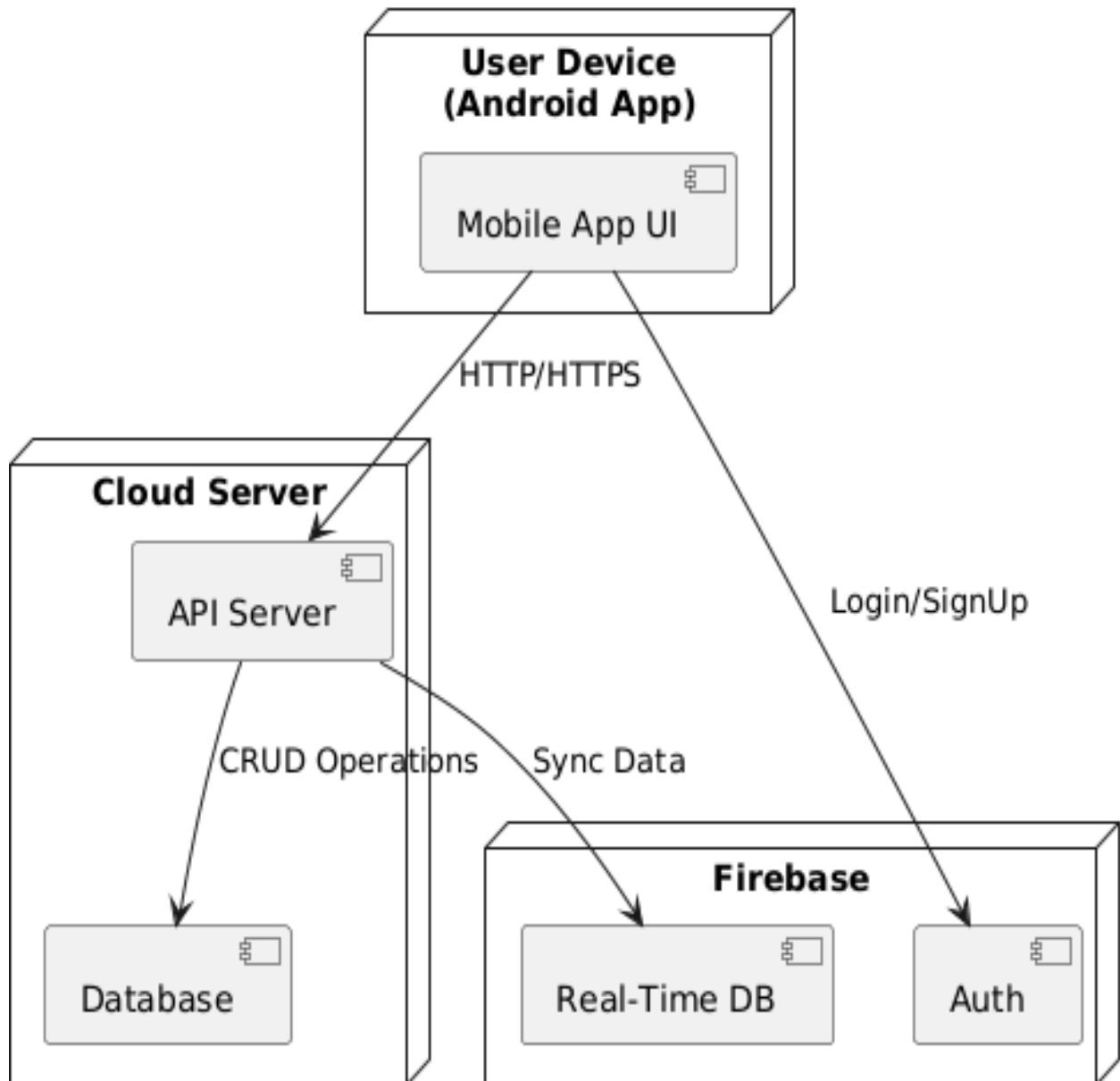
- Admin:



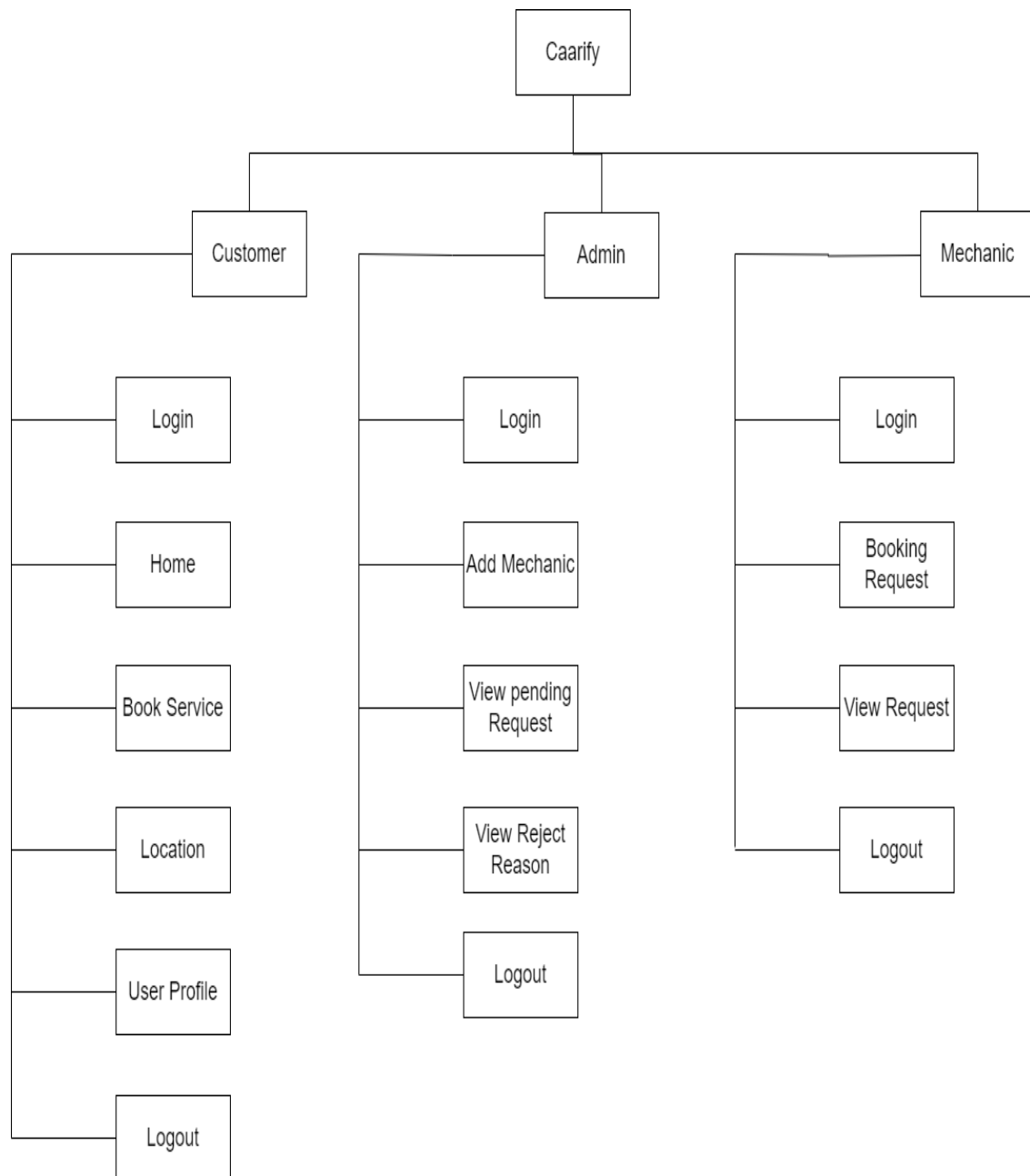
Global Activity Diagram



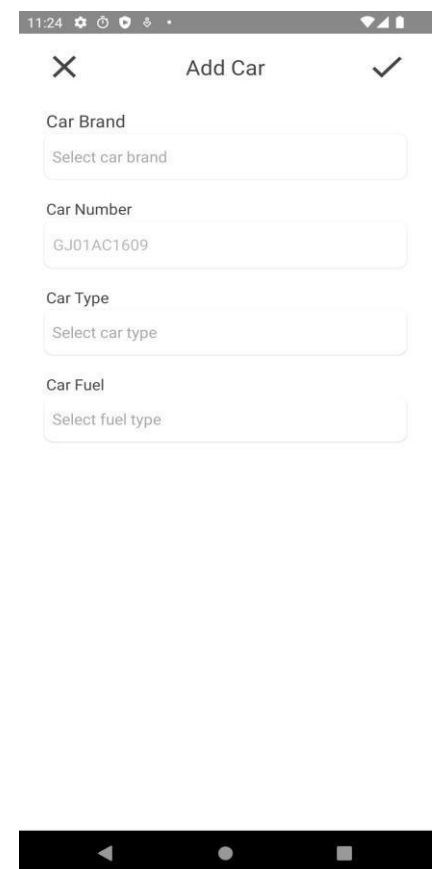
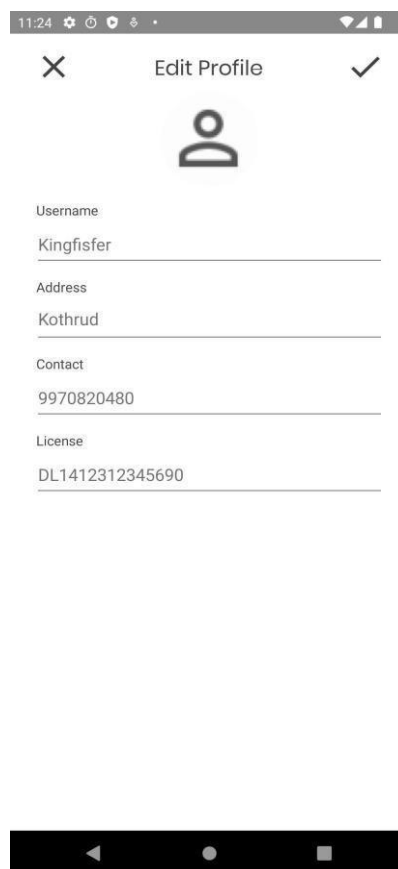
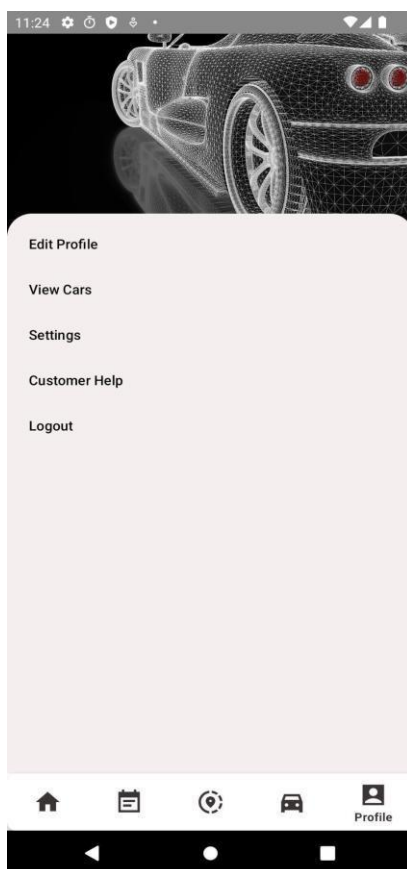
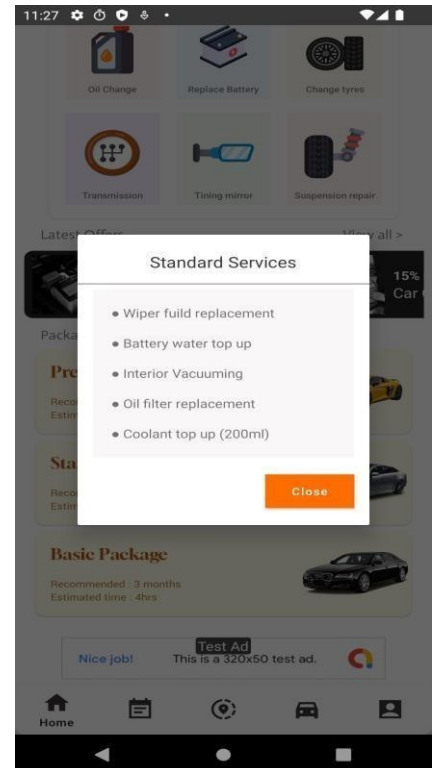
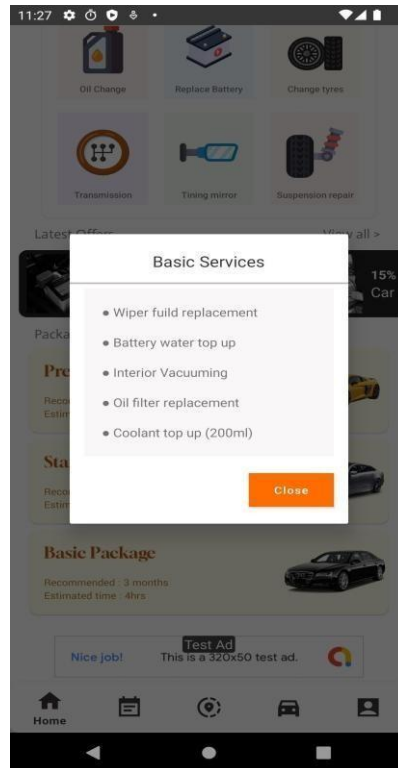
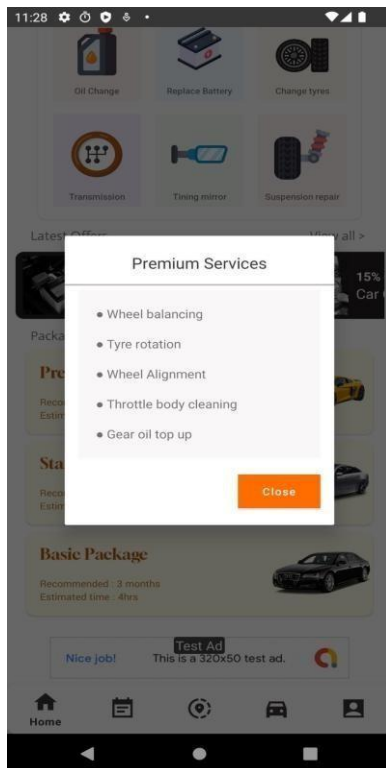
### 3.7 Deployment Diagram

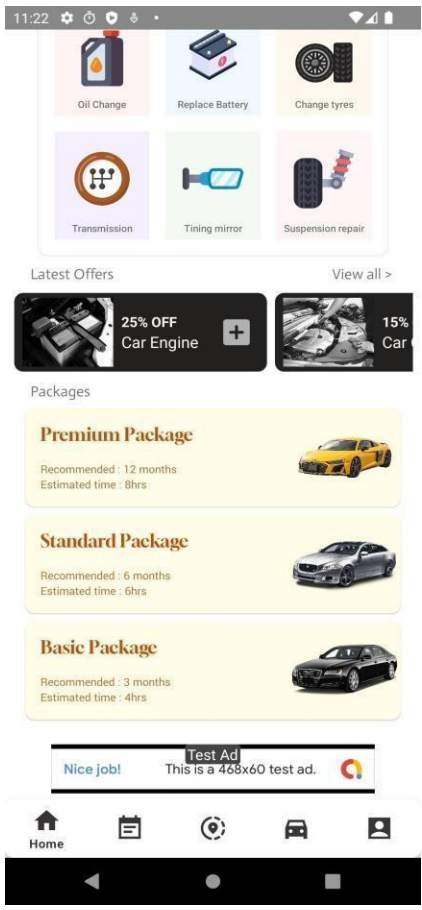
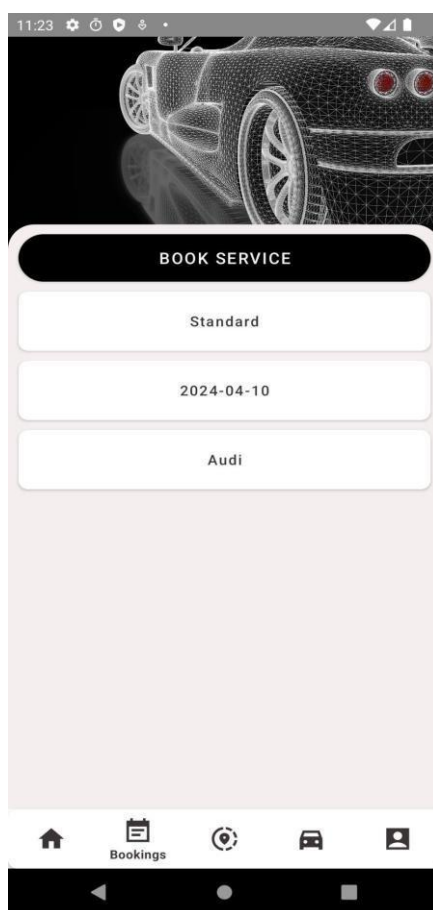
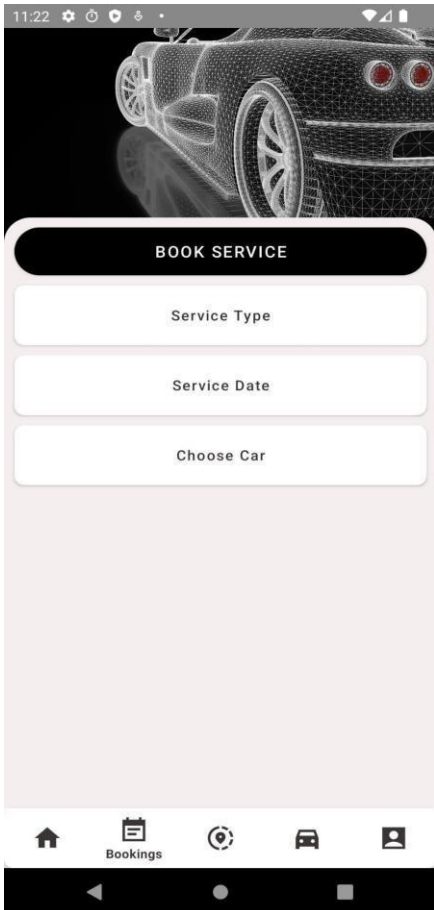
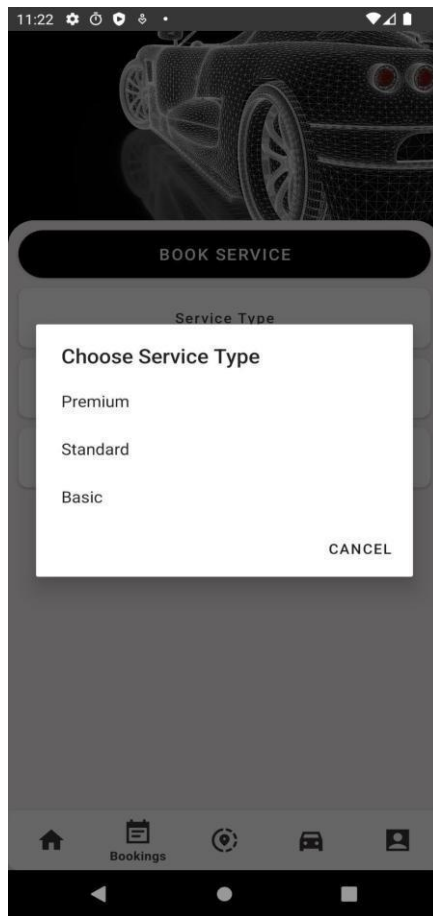


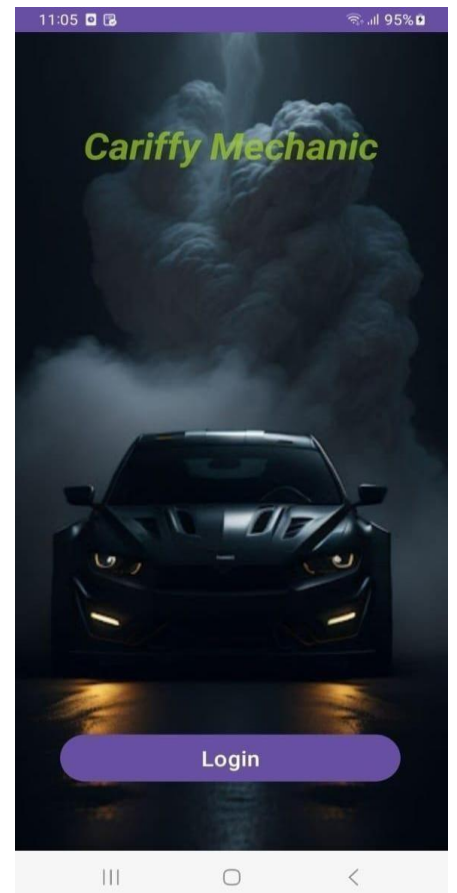
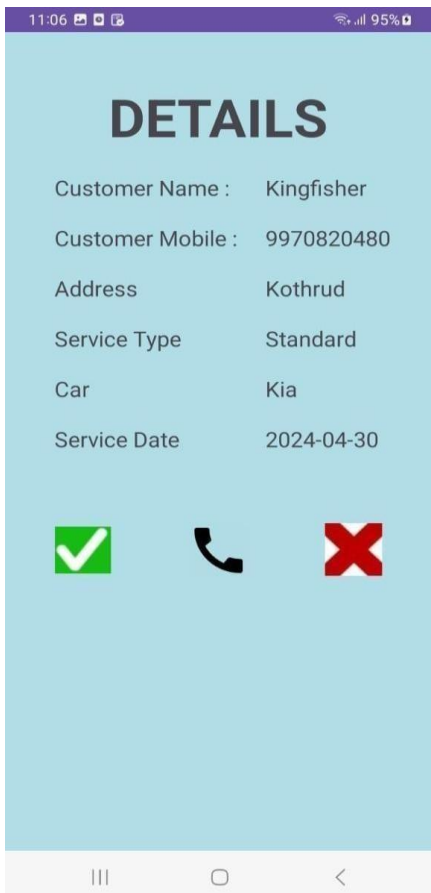
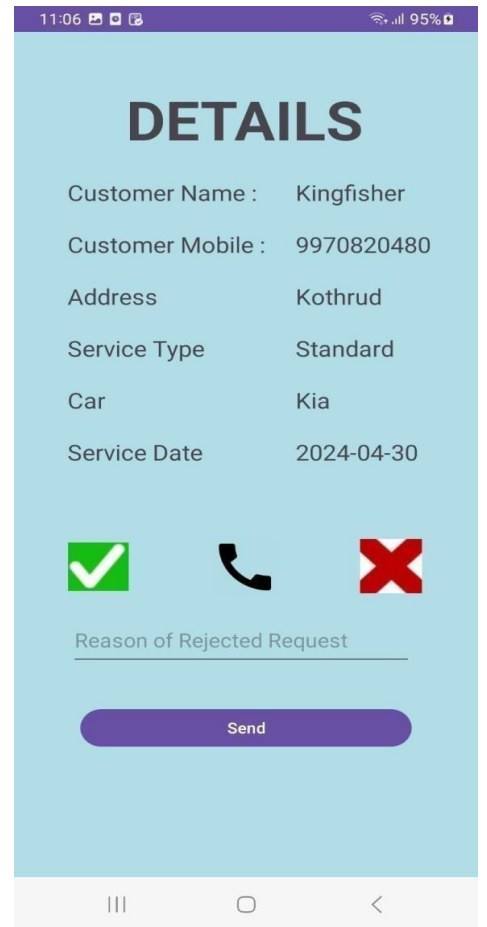
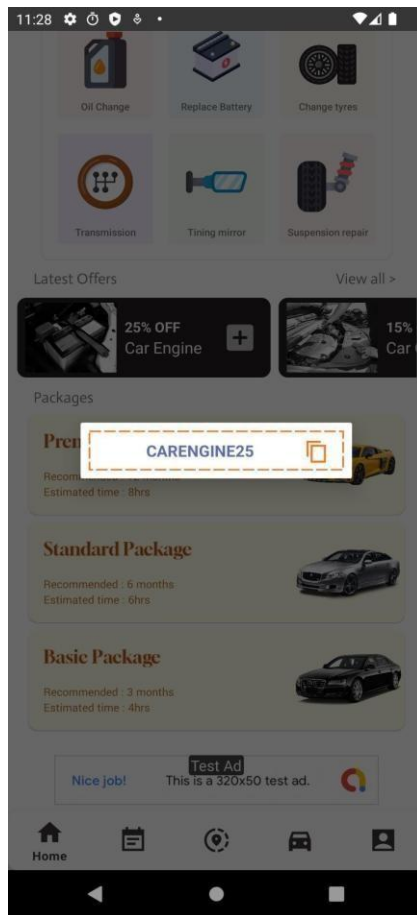
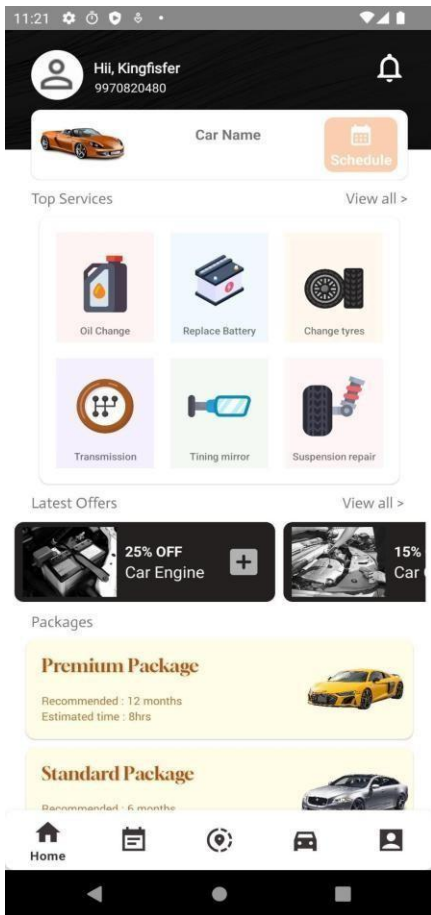
### 3.8 Module Hierarchy Diagram:



### 3.9 Sample Input and Output Screens:









# Chapter 4:

## Coding

## **4.1 Algorithm:**

### **1. Login Module:**

- Prompt the user to enter their username and password.
- Verify the entered credentials against the database.
- If the credentials are valid, authenticate the user and grant access to the application.
- If the credentials are invalid, display an error message and prompt the user to re-enter their credentials.
- Allow users to reset their password if they have forgotten it.

### **2. Home Module:**

- Display a dashboard with various options such as viewing services, latest offers, and packages.
- Retrieve and display the latest offers and promotions from the database.
- Retrieve and display a list of available services for users to browse.
- Provide links or buttons for users to navigate to other modules such as booking, location, user profile, etc.

### **3. Booking Module:**

- Allow users to select the type of service they require (e.g., maintenance, repair, detailing).
- Provide options for users to select the date and time for their appointment.
- Allow users to choose the specific car for which they are booking the service.
- Validate the selected options and confirm the booking request.

- Store the booking details in the database and send a confirmation notification to the user.

#### 4. Location Module:

- Retrieve the user's current location using GPS or device sensors.
- Allow users to share their location with the service provider for emergency assistance or service appointments.
- Provide options for users to input additional location details or instructions if needed.
- Send the location information to the backend server for processing and storage.

#### 5. User Profile Module:

- Display the user's profile information such as name, contact details, and address.
- Allow users to edit their profile information if necessary.
- Provide options for users to add or remove cars from their profile.
- Allow users to view detailed information about each car in their profile, including make, model, year, etc.
- Store any changes made to the user profile in the database.

#### 6. Booking Request Module:

- Retrieve a list of pending booking requests from the database.
- Display the booking requests to the service provider or administrator.
- Allow service providers to accept or reject booking requests based on availability and capacity.
- Update the status of the booking request in the database accordingly.

#### 7. View Request Module:

- Retrieve a list of previous and upcoming service requests from the database.
- Display detailed information about each service request, including date, time, type of service, car details, etc.
- Allow users to view the status of each service request (e.g., pending, confirmed, completed).
- Provide options for users to cancel or reschedule upcoming service requests if needed.

#### 8. Manage Mechanic Module:

- Retrieve a list of available mechanics or service providers from the database.
- Allow administrators to add new mechanics or remove existing ones from the system.
- Provide options for administrators to assign specific tasks or appointments to individual mechanics.
- Allow administrators to track the performance and availability of each mechanic over time.

#### 9. Logout Module:

- Provide users with an option to log out of their account.
- Clear any active sessions and revoke access to the application.
- Redirect users to the login screen or homepage after successful logout.

## 4.2 Code Snippet:

### 1. Home page:

```
package com.example.carproject

import android.annotation.SuppressLint
import android.app.Dialog
import android.content.ClipData
import android.content.ClipboardManager
import android.content.Context
import android.content.Intent
import android.os.Bundle
import androidx.fragment.app.Fragment
import android.view.LayoutInflater
import android.view.View
import android.view.ViewGroup
import android.widget.*
import com.example.carproject.Adapter.CarTypeAdapter
import com.example.carproject.Utills.InternetConnectivityUtil
import com.example.carproject.databinding.FragmentHomeBinding
import com.google.android.gms.ads.AdRequest
import com.google.android.gms.ads.MobileAds
import com.google.firebase.auth.FirebaseAuth
import com.google.firebase.database.DataSnapshot
import com.google.firebase.database.DatabaseError
import com.google.firebase.database.FirebaseDatabase
import com.google.firebase.database.ValueEventListener

class Home : Fragment() {
    private var selectedOilType: String = ""
```

```

val user = FirebaseAuth.getInstance().currentUser
//private lateinit var supportFragmentManager: FragmentManager
private val databaseReference =

FirebaseDatabase.getInstance().getReference("Customer").child(user!
!.uid)

private lateinit var fragmentHomeBinding: FragmentHomeBinding
override fun onCreate(savedInstanceState: Bundle?) {
    super.onCreate(savedInstanceState)
}

override fun onCreateView(
    inflater: LayoutInflater, container: ViewGroup?,
    savedInstanceState: Bundle?
): View {
    fragmentHomeBinding = FragmentHomeBinding.inflate(inflater,
container, false)
    val view = fragmentHomeBinding.root

    // CHECK INTERNET
    if
(!InternetConnectivityUtil.isInternetAvailable(requireContext()))
    {
        if (container != null) {
            InternetConnectivityUtil.showInternetSnackbar(container,
requireContext())
        }
    }

    // OIL CHANGE
    fragmentHomeBinding.clOilchange.setOnClickListener {

```

```

        asd("oil",com.example.carproject.R.array.oil_types)
    }

    // Replacebattery
    fragmentHomeBinding.clReplacebattery.setOnClickListener {
        asd("awsd",com.example.carproject.R.array.battery_types)
    }

    // DISPLAY ADS
    MobileAds.initialize(requireActivity()) {}

    var mAdView = fragmentHomeBinding.adView
    val adRequest = AdRequest.Builder().build()
    mAdView.loadAd(adRequest)

    //DISPLAY CURRENT USER'S NAME
    databaseReference.addValueEventListener(object :
    ValueEventListener {
        @SuppressWarnings("SetTextI18n")
        override fun onDataChange(dataSnapshot: DataSnapshot) {
            if (dataSnapshot.exists()) {
                val name = dataSnapshot.child("name").value.toString()
                val                usernumber                =
dataSnapshot.child("mobile").value.toString()
                fragmentHomeBinding.tvhii.text = "Hii, $name"
                fragmentHomeBinding.tvusernumber.text    =    "
$usernumber"
            }
        }
    }

    override fun onCancelled(databaseError: DatabaseError) {
        // Handle errors
    }

```

```

    })

    // GO TO EDIT PROFILE
    fragmentHomeBinding.imgProfile.setOnClickListener {
        val intent = Intent(requireContext(), EditProfile::class.java)
        startActivity(intent)
    }

    // GO TO BOOK SERVICE
    fragmentHomeBinding.clScheduleTime.setOnClickListener {
        (activity as Dashboard).goToBooking()
    }

    // OFFERS - CarEngine25
    fragmentHomeBinding.couponCarEngine25.setOnClickListener
    {
        // Create a custom dialog box
        val dialog = Dialog(requireContext())
        dialog setContentView(R.layout.dialog_carengine25)

        // Set the coupon text
        val couponText =
        dialog.findViewById<TextView>(R.id.coupon_text)
        //couponText.text = "CARENGINE25"

        // Set the icon click listener to copy the coupon text to clipboard
        val copyIcon =
        dialog.findViewById<ImageView>(R.id.copy_icon)
        copyIcon.setOnClickListener {
            // Get the clipboard manager
            val clipboard =
            requireContext().getSystemService(Context.CLIPBOARD_SERVICE
            ) as ClipboardManager

```



```

        // Create a clip with the coupon text
        val clip = ClipData.newPlainText("Coupon",
couponText.text)

        // Set the clip on the clipboard
        clipboard.setPrimaryClip(clip)

        // Show a toast message indicating that the coupon has been
copied
        Toast.makeText(requireContext(), "Coupon copied",
Toast.LENGTH_SHORT).show()

        // Dismiss the dialog box
        dialog.dismiss()
    }

    // Show the dialog box
    dialog.show()
}

// OFFERS - CarOiling15
fragmentHomeBinding.couponCarOiling15.setOnClickListener {
    // Create a custom dialog box
    val dialog = Dialog(requireContext())
    dialog setContentView(R.layout.dialog_caroilng15)

    // Set the coupon text
    val couponText =
dialog.findViewById<TextView>(R.id.coupon_text)

    // Set the icon click listener to copy the coupon text to clipboard

```

```

        val copyIcon =
dialog.findViewById<ImageView>(R.id.copy_icon)
        copyIcon.setOnClickListener {
            // Get the clipboard manager
            val clipboard =
requireContext().getSystemService(Context.CLIPBOARD_SERVICE
) as ClipboardManager

            // Create a clip with the coupon text
            val clip = ClipData.newPlainText("Coupon",
couponText.text)

            // Set the clip on the clipboard
            clipboard.setPrimaryClip(clip)

            // Show a toast message indicating that the coupon has been
copied
            Toast.makeText(requireContext(), "Coupon copied",
Toast.LENGTH_SHORT).show()

            // Dismiss the dialog box
            dialog.dismiss()
        }

        // Show the dialog box
        dialog.show()
    }

    // OFFERS - CarTyre25
    fragmentHomeBinding.couponCarTyre25.setOnClickListener {
        // Create a custom dialog box
        val dialog = Dialog(requireContext())
        dialog setContentView(R.layout.dialog_cartyre25)
    }

```

```

        // Set the coupon text
        val couponText =
dialog.findViewById<TextView>(R.id.coupon_text)

        // Set the icon click listener to copy the coupon text to clipboard
        val copyIcon =
dialog.findViewById<ImageView>(R.id.copy_icon)
        copyIcon.setOnClickListener {
            // Get the clipboard manager
            val clipboard =
requireContext().getSystemService(Context.CLIPBOARD_SERVICE
) as ClipboardManager

            // Create a clip with the coupon text
            val clip = ClipData.newPlainText("Coupon",
couponText.text)

            // Set the clip on the clipboard
            clipboard.setPrimaryClip(clip)

            // Show a toast message indicating that the coupon has been
copied
            Toast.makeText(requireContext(), "Coupon copied",
Toast.LENGTH_SHORT).show()

            // Dismiss the dialog box
            dialog.dismiss()
        }

        // Show the dialog box
        dialog.show()
    }

```

```

// OFFERS - CarWash1500

fragmentHomeBinding.couponCarWash1500.setOnClickListener {
    // Create a custom dialog box
    val dialog = Dialog(requireContext())
    dialog setContentView(R.layout.dialog_carwash1500)

    // Set the coupon text
    val couponText =
    dialog.findViewById<TextView>(R.id.coupon_text)

    // Set the icon click listener to copy the coupon text to clipboard
    val copyIcon =
    dialog.findViewById<ImageView>(R.id.copy_icon)
    copyIcon.setOnClickListener {
        // Get the clipboard manager
        val clipboard =
        requireContext().getSystemService(Context.CLIPBOARD_SERVICE
        ) as ClipboardManager

        // Create a clip with the coupon text
        val clip = ClipData.newPlainText("Coupon",
        couponText.text)

        // Set the clip on the clipboard
        clipboard.setPrimaryClip(clip)

        // Show a toast message indicating that the coupon has been
        copied
        Toast.makeText(requireContext(), "Coupon copied",
        Toast.LENGTH_SHORT).show()
    }
}

```

```

        // Dismiss the dialog box
        dialog.dismiss()
    }

    // Show the dialog box
    dialog.show()
}

// BASIC PACKAGE
fragmentHomeBinding.clBasicpkg.setOnClickListener {
    val dialog = Dialog(requireContext())
    dialog setContentView(R.layout.popup_basicservice)
    dialog.setCanceledOnTouchOutside(false)
    val closeButton =
dialog.findViewById<Button>(R.id.btn_closebasic)
    closeButton.setOnClickListener {
        dialog.dismiss()
    }
    dialog.show()
}

// STANDARD PACKAGE
fragmentHomeBinding.clStandardckg.setOnClickListener {
    val dialog = Dialog(requireContext())
    dialog setContentView(R.layout.popup_standardservice)
    dialog.setCanceledOnTouchOutside(false)
    val closeButton =
dialog.findViewById<Button>(R.id.btn_closestandard)
    closeButton.setOnClickListener {
        dialog.dismiss()
    }
    dialog.show()
}

```

```

    }
    // PREMIUM PACKAGE
    fragmentHomeBinding.clPremiumpkg.setOnClickListener {
        val dialog = Dialog(requireContext())
        dialog setContentView(R.layout.popup_premiumservice)
        dialog.setCanceledOnTouchOutside(false)

        val closeButton =
dialog.findViewById<Button>(R.id.btn_closepremium)
        closeButton.setOnClickListener {
            dialog.dismiss()
        }
        dialog.show()
    }
    return view
}

```

```

private fun asd(miniservicename: String, servicetype: Int) {
    val dialog = Dialog(requireContext())
    dialog setContentView(R.layout.activity_mini_service)

```

```

        val spinner =
dialog.findViewById<Spinner>(R.id.spinner_OilType)
        val oilTypes = resources.getStringArray(servicetype)
        val adapter_cartype = CarTypeAdapter(requireContext(),
oilTypes)
        spinner.setAdapter(adapter_cartype);
        spinner.onItemSelectedListener =
        object : AdapterView.OnItemSelectedListener {
            override fun onItemSelected(
                parent: AdapterView<*>?,
                view: View?,
                position: Int,
                id: Long,

```

```

    ) {
        if (position > 0) {
            selectedOilType = oilTypes[position]
            Toast.makeText(
                requireContext(),
                "$miniservicename: $selectedOilType",
                Toast.LENGTH_SHORT
            ).show()
        }
    }

    override fun onNothingSelected(parent: AdapterView<*>?)
{
    // Do nothing
}

dialog.show()
}
}

```

## 2. Main Activity:

```
package com.example.carproject

import android.R

import android.content.Intent
import androidx.appcompat.app.AppCompatActivity
import android.os.Bundle
import android.view.View
import android.view.animation.AnimationUtils
import com.example.carproject.databinding.ActivityMainBinding
import com.google.firebase.auth.FirebaseAuth

class MainActivity : AppCompatActivity() {

    private lateinit var mainBinding: ActivityMainBinding
    private lateinit var mAuth: FirebaseAuth

    override fun onCreate(savedInstanceState: Bundle?) {
        super.onCreate(savedInstanceState)
        mainBinding = ActivityMainBinding.inflate(layoutInflater)
        val view = mainBinding.root
        setContentView(view)
        mAuth = FirebaseAuth.getInstance()

        // Set cross-fade transition for the whole Activity
        val crossFadeAnimation = AnimationUtils.loadAnimation(this,
R.anim.fade_in)

        crossFadeAnimation.duration = 2000 // 2 seconds duration
```



```
findViewById<View>(R.id.content).startAnimation(crossFadeAnimation)
```

```
mainBinding.btngetstarted.setOnClickListener {
    val intent = Intent(this@MainActivity, SignUp::class.java)
    startActivity(intent)
}
mainBinding.btnsignin.setOnClickListener {
    val intent = Intent(this@MainActivity, SignIn::class.java)
    startActivity(intent)
}
// keep user signIn
if (mAuth.currentUser != null &&
mAuth.currentUser!!.isEmailVerified) {
    //val user = mAuth.currentUser
    val intent = Intent(this@MainActivity, Dashboard::class.java)
    startActivity(intent)
    finish()
} else {
    // DO NOTHING
    //Toast.makeText(this, "Please verify your email.",
Toast.LENGTH_SHORT).show()
}
}
}
```

### 3. Map Maker:

```
package com.example.carproject

import androidx.appcompat.app.AppCompatActivity
import android.os.Bundle

import com.google.android.gms.maps.CameraUpdateFactory
import com.google.android.gms.maps.GoogleMap
import com.google.android.gms.maps.OnMapReadyCallback
import com.google.android.gms.maps.SupportMapFragment
import com.google.android.gms.maps.model.LatLng
import com.google.android.gms.maps.model.MarkerOptions
import
com.example.carproject.databinding.ActivityMapsmarkerBinding

class MapsMarker : AppCompatActivity(), OnMapReadyCallback {

    private lateinit var mMap: GoogleMap
    private lateinit var binding: ActivityMapsmarkerBinding

    override fun onCreate(savedInstanceState: Bundle?) {
        super.onCreate(savedInstanceState)

        binding = ActivityMapsmarkerBinding.inflate(layoutInflater)
        setContentView(binding.root)

        // Obtain the SupportMapFragment and get notified when the map
        is ready to be used.

        val mapFragment = supportFragmentManager
            .findFragmentById(R.id.map) as SupportMapFragment
```

```

        mapFragment.getMapAsync(this)
    }

    override fun onMapReady(p0: GoogleMap) {
        TODO("Not yet implemented")
    }

    /**
     * Manipulates the map once available.
     * This callback is triggered when the map is ready to be used.
     * This is where we can add markers or lines, add listeners or move
    the camera. In this case,
     * we just add a marker near Sydney, Australia.
     * If Google Play services is not installed on the device, the user will
    be prompted to install
     * it inside the SupportMapFragment. This method will only be
    triggered once the user has
     * installed Google Play services and returned to the app.
     */
    // override fun onMapReady(googleMap: GoogleMap) {
    //     mMap = googleMap
    //
    //     // Add a marker in Sydney and move the camera
    //     val ahmedabad = LatLng(23.022505, 72.571365)
    //
    //     mMap.addMarker(MarkerOptions().position(ahmedabad).title("Mark
    er in Gujarat"))
    //
    //     mMap.moveCamera(CameraUpdateFactory.newLatLng(ahmedabad))
    // }
    }

```

#### 4. My Cars:

```
package com.example.carproject

import android.content.Intent
import android.os.Bundle
import android.view.LayoutInflater
import android.view.View
import android.view.ViewGroup
import androidx.fragment.app.Fragment
import androidx.recyclerview.widget.ItemTouchHelper
import androidx.recyclerview.widget.LinearLayoutManager
import androidx.recyclerview.widget.RecyclerView
import com.example.carproject.Adapter.CarAdapter
import com.example.carproject.Models.Car
import com.example.carproject.databinding.FragmentMycarsBinding
import com.google.android.material.snackbar.Snackbar
import com.google.firebase.auth.FirebaseAuth
import com.google.firebase.database.DataSnapshot
import com.google.firebase.database.DatabaseError
import com.google.firebase.database.FirebaseDatabase
import com.google.firebase.database.ValueEventListener

// HELP ME REMOVE ITEM OF CAR LIST USING
// ITEMTOUCHHEKLPER BELOW CODE SNIPPET
class MyCars : Fragment() {

    private lateinit var mycarsBinding: FragmentMycarsBinding
    private lateinit var carAdapter: CarAdapter
    override fun onCreate(savedInstanceState: Bundle?) {
        super.onCreate(savedInstanceState)
```

```

    }

    override fun onCreateView(
        inflater: LayoutInflater, container: ViewGroup?,
        savedInstanceState: Bundle?
    ): View {
        mycarsBinding = FragmentMycarsBinding.inflate(inflater,
container, false)

        // add cars intent
        mycarsBinding.btnAddCars.setOnClickListener {
            val intent = Intent(requireContext(), AddCar::class.java)
            startActivity(intent)
        }

        //display car cards
        displayCars()

        return mycarsBinding.root
    }

    private fun displayCars() {
        val user = FirebaseAuth.getInstance().currentUser
        val databaseReference =
FirebaseDatabase.getInstance().getReference("Customer").child(user!
!.uid).child("Cars")
        val carList = mutableListOf<Car>()
        databaseReference.addValueEventListener(object
:
ValueEventListener {
            override fun onDataChange(snapshot: DataSnapshot) {
                for (carSnapshot in snapshot.children) {

```

```

        val carBrand = carSnapshot.child("Car_Brand").value as?
String ?: ""
        val carType = carSnapshot.child("Car_Type").value as?
String ?: ""
        val fuelType = carSnapshot.child("Car_Fuel").value as?
String ?: ""
        val carName = carSnapshot.child("Car_Name").value as?
String ?: ""
        val car = Car(carName, carType, fuelType, carBrand)
        carList.add(car)
    }
    carAdapter = CarAdapter(carList)

    ItemTouchHelper(object :
ItemTouchHelper.SimpleCallback(0, ItemTouchHelper.LEFT) {
        override fun onMove(
            recyclerView: RecyclerView,
            viewHolder: RecyclerView.ViewHolder,
            target: RecyclerView.ViewHolder
        ): Boolean {
            return false
        }

        override fun onSwiped(viewHolder:
RecyclerView.ViewHolder, direction: Int) {
            val deletedCar: Car =
carList[viewHolder.adapterPosition]
            val position = viewHolder.adapterPosition
            carList.removeAt(position)
            carAdapter.notifyItemRemoved(position)
            Snackbar.make(
                mycarsBinding.rvLayout,
                "Deleted ${deletedCar.Car_Type}",

```

```

        Snackbar.LENGTH_LONG
    ).setAction("Undo") {
        carList.add(position, deletedCar)
        carAdapter.notifyItemInserted(position)
    }.show()
}

}).attachToRecyclerView(mycarsBinding.rvLayout)

mycarsBinding.rvLayout.layoutManager =
LinearLayoutManager(requireContext())
mycarsBinding.rvLayout.adapter = carAdapter
}

override fun onCancelled(error: DatabaseError) {
    // Handle error
}
})
}

companion object {
    @JvmStatic
    fun newInstance() = MyCars()
}

// Attach a listener to get the car details for the current user
//          databaseReference.addValueEventListener(object :
ValueEventListener {
//          override fun onDataChange(snapshot: DataSnapshot) {

```

```

// Clear the card view
//      mycarsBinding.carsContainer.removeAllViews()
//
//      // Inflate the layout for the card view and populate it with
//      the car details
//      for (carSnapshot in snapshot.children) {
//          val carData = carSnapshot.getValue(Car::class.java)
//          val carView = inflater.inflate(R.layout.car_card,
// null)
//
//          carView.findViewById<TextView>(R.id.car_name).text
// = carData?.carName
//          carView.findViewById<TextView>(R.id.car_brand).text
// = carData?.carBrand
//          carView.findViewById<TextView>(R.id.car_model).text
// = carData?.carModel
//          carView.findViewById<TextView>(R.id.car_number).text
// = carData?.carNumber
//
//          mycarsBinding.carsContainer.addView(carView)
//

```



# Chapter 5:

# Testing

## 5.1 Test Strategy:

### 1. Test Objectives:

- Ensure all features and functionalities of the On Road Vehicle Breakdown Help Assistance application meet the specified requirements.
- Identify and mitigate defects, errors, and inconsistencies in the application.
- Validate the usability, accessibility, and user experience of the application.
- Verify the security, privacy, and compliance aspects of the application.
- Assess the performance, scalability, and reliability of the application under varying conditions.

### 2. Test Phases:

- Unit Testing: Individual components and modules of the application are tested in isolation to ensure they function correctly.
- Integration Testing: Integrated components are tested to ensure they interact seamlessly and produce the expected results.
- System Testing: The entire application is tested as a whole to validate end-to-end functionality, usability, and performance.
- Acceptance Testing: The application is tested against user acceptance criteria to ensure it meets user expectations and business requirements.

### 3. Test Methodologies:

- **Manual Testing:** Testers manually execute test cases to validate application functionality, usability, and user experience.
- **Automated Testing:** Automated test scripts are used to perform repetitive and regression testing tasks, improving efficiency and accuracy.
- **Exploratory Testing:** Testers explore the application dynamically to uncover defects, usability issues, and edge cases not covered by scripted tests.
- **Load Testing:** The application is subjected to simulated loads to evaluate performance, scalability, and resource utilization under high traffic conditions.

### 4. Test Coverage:

- **Functional Testing:** Validate all functional requirements specified for the application, including user registration, appointment booking, service management, and payment processing.
- **Non-Functional Testing:** Assess non-functional aspects such as usability, security, performance, compatibility, and regulatory compliance.
- **Edge Case Testing:** Test application behavior in edge cases, including invalid inputs, boundary conditions, and error handling scenarios.
- **User Experience Testing:** Evaluate the application's usability, accessibility, and user interface design to ensure a positive user experience.
- **Security Testing:** Conduct security testing to identify vulnerabilities, threats, and risks to the application's data and infrastructure.

### 5. Test Environment:

- Utilize testing environments that closely resemble the production environment to ensure accurate testing results.
- Use virtualization and containerization technologies to create isolated test environments for testing different components and configurations.

6. Test Tools:

- Test Management Tools: Use tools like Jira, TestRail, or HP ALM for test case management, defect tracking, and reporting.
- Automation Tools: Employ automation tools such as Selenium WebDriver, Appium, or Cypress for automating test scripts and regression testing.
- Performance Testing Tools: Utilize tools like Apache JMeter, LoadRunner, or Gatling for load testing and performance monitoring.

7. Reporting and Documentation:

- Document test plans, test cases, test results, and defects encountered during testing.
- Generate test reports summarizing test coverage, test execution status, and any issues identified during testing.
- Provide stakeholders with regular updates on testing progress, including milestones achieved and risks identified.

8. Test Team Collaboration:

- Foster collaboration and communication among cross-functional teams, including developers, testers, designers, and product owners.
- Conduct regular meetings, reviews, and feedback sessions to ensure alignment on testing objectives, priorities, and outcomes.

9. Continuous Improvement:

- Continuously monitor and evaluate the effectiveness of testing processes, methodologies, and tools.
- Incorporate feedback from testing activities to improve test coverage, efficiency, and effectiveness.
- Identify lessons learned and best practices to inform future testing efforts and enhance overall quality assurance practices.

## **5.2 Unit Test Plan:**

### **1. Objective:**

- The objective of unit testing is to validate the functionality, correctness, and reliability of individual units or components of the On Road Vehicle Breakdown Help Assistance application.

### **2. Scope:**

- The unit test plan covers the testing of all functional components, modules, and classes of the On Road Vehicle Breakdown Help Assistance application, including backend APIs, frontend components, and database operations.

### **3. Testing Approach:**

- White-box Testing: Unit tests will be designed based on the internal structure, code logic, and business rules of each component.
- Test-Driven Development (TDD): Follow the TDD approach by writing tests before implementing the code to ensure comprehensive test coverage.

### **4. Test Environment:**

- Utilize development or testing environments that closely resemble the production environment, including necessary dependencies and configurations.

### **5. Testing Tools:**

- Use testing frameworks and libraries compatible with the technology stack of the On Road Vehicle Breakdown Help Assistance application, such as JUnit, Mockito, Jest, or PyTest.

6. Test Cases:

- Develop unit test cases for each functional unit or method, covering both positive and negative scenarios, edge cases, and boundary conditions.
- Test cases should verify input validation, error handling, exception handling, and expected outcomes.

7. Test Coverage:

- Aim for high test coverage to ensure that all critical paths and code branches are tested.
- Target a minimum coverage threshold (e.g., 80%) to maintain code quality and reliability.

8. Test Execution:

- Execute unit tests automatically as part of the continuous integration (CI) pipeline to ensure early detection of defects.
- Run unit tests locally during development and before merging code changes to the main branch.

9. Test Reporting:

- Document test results, including pass/fail status, test coverage metrics, and any defects encountered during testing.
- Generate test reports and share them with the development team for review and analysis.

10. Test Maintenance:

- Update unit tests as needed to accommodate changes in the application code, requirements, or design.
- Refactor and optimize existing unit tests for improved readability, maintainability, and performance.

#### 11. Testing Considerations:

- **Concurrency Testing:** Test components that handle concurrent requests or operations to ensure thread safety and avoid race conditions.
- **Integration Points:** Mock or stub external dependencies (e.g., databases, APIs) to isolate units and focus on testing individual functionality.
- **Performance Testing:** Identify and address performance bottlenecks or inefficiencies at the unit level to optimize application performance.

#### 12. Review and Approval:

- Review the unit test plan with relevant stakeholders, including developers, testers, and project managers, to ensure alignment with project goals and objectives.
- Obtain approval from the project lead or QA manager before proceeding with test execution.

### **5.3 Acceptance Test Plan:**

1. Objective:

- The objective of acceptance testing is to validate that the On Road Vehicle Breakdown Help Assistance Car Service Provider Application meets user requirements, business objectives, and quality standards before deployment.

2. Scope:

- The acceptance test plan covers the testing of end-to-end functionality, usability, and performance of the On Road Vehicle Breakdown Help Assistance application from a user's perspective.

3. Testing Approach:

- Black-box Testing: Acceptance tests will be designed based on the application's external behavior and user interactions, without knowledge of its internal implementation.
- User Scenario Testing: Test real-world user scenarios and workflows to ensure that the application meets user needs and expectations.

4. Test Environment:

- Utilize staging or pre-production environments that closely resemble the production environment, including necessary configurations and datasets.

5. Testing Tools:

- Use testing tools and frameworks suitable for conducting manual acceptance testing, such as TestRail, JIRA, or Microsoft Excel.



6. Test Cases:

- Develop acceptance test cases based on user stories, use cases, and functional requirements specified for the On Road Vehicle Breakdown Help Assistance application.
- Test cases should cover all critical features, workflows, and user interactions of the application.

7. Test Scenarios:

➤ User Registration and Login:

- Verify that users can register for an account and log in successfully using valid credentials.
- Validate the functionality of password recovery and account activation processes.

➤ Appointment Booking:

- Test the process of scheduling service appointments, including selecting services, mechanics, dates, and times.
- Verify that users receive confirmation notifications and appointment reminders.

➤ Service Management:

- Ensure administrators can manage mechanics, services, and user accounts effectively through the admin dashboard.
- Validate the functionality of adding, editing, and deleting mechanics and services.

➤ Payment Processing:

- Test the payment process for booking service appointments, including selecting payment methods, entering payment details, and completing transactions.

- Verify that users receive payment confirmation and receipts for successful transactions.

➤ Emergency Assistance:

- Validate the functionality of emergency location mapping and communication tools for users in critical situations.
- Test the process of sharing location details with emergency responders and service providers.

8. Test Data:

- Prepare test data sets that simulate real-world scenarios, including sample user accounts, service appointments, and administrative configurations.

9. Test Execution:

- Execute acceptance tests manually by following predefined test cases and scenarios.
- Record test results, including pass/fail status, observations, and any defects encountered during testing.

10. Defect Reporting:

- Document and report any defects or issues encountered during acceptance testing using a standardized defect tracking system.
- Include detailed descriptions, screenshots, and steps to reproduce each reported defect.

11. Regression Testing:

- Perform regression testing to ensure that fixes for reported defects do not introduce new issues or regressions.
- Re-run previously executed acceptance tests to validate the stability and reliability of the application.

12. Test Sign-off:

- Obtain sign-off from stakeholders, including product owners, project managers, and QA leads, to confirm the completion of acceptance testing and readiness for deployment

#### 5.4 Test Case / Test Script:

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC001	User Registration	User is not registered	1. Navigate to the registration page	User successfully registers an account	Pass
			2. Enter valid user details (name, email, password)		
			3. Click on the "Register" button		

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC002	User Login	User is registered and not logged in	1. Navigate to the login page	User successfully logs in with valid credentials	Pass
			2 Enter registered email and password		
			3. Click on the "Login" button		

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC003	Add Mechanic	Administrator is logged in	1 Navigate to the "Manage Mechanics" section	Mechanic successfully added to the system	Pass
			2 Click on the "Add Mechanic" button		
			3. Enter mechanic details (name, contact, expertise)		
			4. Click on the "Save" button		

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC004	Manage User	Administrator is logged in	1. Navigate to the "Manage Users" section	User details successfully updated in the system	Pass
			2. Search for the user to be managed		
			3. Edit user details (name, email, contact, etc.)		
			4. Click on the "Save" button		

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC005	Register Car	User is logged in and has not registered a car	1. Navigate to the "Register Car" section	Car successfully registered to the user	Pass
			2. Enter car details (make, model, year, registration)		
			3. Click on the "Register Car" button		

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC006	Manage Service	Administrator is logged in	1. Navigate to the "Manage Services" section	Service details successfully updated in the system	Pass
			2. Search for the service to be managed		
			3. Edit service details (name, description, price, etc.)		
			4. Click on the "Save" button		

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC007	Book Service	User is logged in and has a registered car	1. Navigate to the "Book Service" section	Service appointment successfully booked	Pass
			2 Select desired service and mechanic		
			3. Choose preferred date and time		
			4. Click on the "Book Now" button		

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC008	Get Price Detail	User is logged in	1. Navigate to the service details page	Price details for the selected service displayed	Pass
			2. Select the desired service		
			3. Verify the displayed price		

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC009	Confirm Booking	User has booked a service appointment	1. Navigate to the booked services section	Service appointment confirmed successfully	Pass
			2. Select the booked appointment		
			3. Click on the "Confirm" button		

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC010	Get Service Details	User is logged in and has booked a service	1 Navigate to the service details page	Details of the booked service displayed	Pass
		appointment			
			2 Select the booked service appointment		



Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC011	Generate Receipt	Service appointment is completed	1. Navigate to the completed appointments section	Receipt for the completed service appointment	Pass
			2. Select the completed appointment	displayed	
			3. Click on the "Generate Receipt" button		

Test Case ID	Test Case Description	Precondition	Steps	Expected Result	Pass/Fail
TC012	Payment	Service appointment is completed	1. Navigate to the completed appointments section	Payment for the completed service appointment	Pass
			2. Select the completed appointment	completed successfully	
			3. Click on the "Make Payment" button		

**Defect report / Test Log:**

Defect ID	Description	Severity	Priority	Status	Reported By	Assigned To
DEF001	Unable to register user account	High	High	Open	Tester	Developer A
DEF002	Error message not displayed on login failure	Medium	Medium	Open	Tester	Developer B
DEF003	Appointment booking date selection issue	High	High	Closed	Tester	Developer C
DEF004	Payment processing error	High	High	Open	Tester	Developer A
DEF005	Emergency location mapping not working	High	High	Open	Tester	Developer B

# Chapter 6:

## Limitation of Proposed System

1. Dependency on Internet Connectivity:
  - The On Road Vehicle Breakdown Help Assistance application heavily relies on internet connectivity for users to access its features.
  - In areas with poor or no internet connectivity, users may experience difficulties in using the application, which could impact their ability to book appointments or access emergency assistance.
2. Limited Accessibility for Technologically Challenged Users:
  - Elderly or technologically challenged users may find it difficult to navigate through the application's interface or perform tasks such as registering cars, booking appointments, or making payments online.
  - This limitation could potentially exclude a segment of the user population from utilizing the application effectively.
3. Data Privacy and Security Concerns:
  - Storing sensitive user information, such as personal details, car registration data, and payment information, within the application poses inherent data privacy and security risks.
  - Without robust security measures in place, the system may be vulnerable to data breaches, identity theft, or unauthorized access, compromising user trust and confidence.
4. Dependency on Third-Party Services:
  - The integration of third-party services, such as Google Maps for emergency location mapping or payment gateways for processing transactions, introduces a dependency on external providers.
  - Any disruptions or changes to these services could impact the functionality and reliability of the On Road Vehicle Breakdown Help Assistance application.

5. Scalability Challenges:

- As the user base and volume of transactions increase over time, the scalability of the On Road Vehicle Breakdown Help Assistance application may become a concern.
- Inadequate infrastructure or architectural limitations could lead to performance bottlenecks, slower response times, and degraded user experience during peak usage periods.

6. Limited Offline Functionality:

- The On Road Vehicle Breakdown Help Assistance application may lack offline functionality, making it inaccessible to users when they are not connected to the internet.
- Users may encounter difficulties in accessing essential features or information, especially during emergencies or in remote locations with poor connectivity.

7. Platform Compatibility Issues:

- Ensuring compatibility with all major web browsers and mobile devices is challenging due to the diverse range of platforms, screen sizes, and operating systems available in the market.
- The application may encounter compatibility issues or display inconsistencies across different devices, impacting user experience and satisfaction.

8. Complexity of Maintenance and Updates:

- Maintaining and updating the On Road Vehicle Breakdown Help Assistance application to address bugs, add new features, or comply with regulatory changes requires ongoing effort and resources.

- Managing the complexity of codebase, dependencies, and integration points may pose challenges for developers and administrators, potentially leading to delays or disruptions in service.

9. User Adoption and Behavior:

- User adoption and behavior play a crucial role in the success of the On Road Vehicle Breakdown Help Assistance application.
- Encouraging users to adopt the application, engage with its features regularly, and provide feedback for improvement may require targeted marketing efforts, incentives, or user education programs.

10. Competitive Landscape:

- In a competitive market landscape, the On Road Vehicle Breakdown Help Assistance application may face stiff competition from existing car service providers, as well as new entrants offering similar or enhanced features.
- Differentiating the application and retaining users in such a competitive environment can be challenging.

# Chapter 7:

## Proposed Enhancement

### **1. Offline Mode Support:**

- Implement an offline mode feature that allows users to access essential functionalities, such as viewing upcoming appointments, emergency assistance, and service history, even when they are not connected to the internet.
- Offline data synchronization capabilities can ensure that users can continue to use the application seamlessly in areas with poor connectivity.

### **2. Enhanced User Onboarding and Education:**

- Develop interactive tutorials, guides, or tooltips within the application to onboard new users and educate them about its features and functionalities.
- Providing clear instructions and tips can help users, especially those who are less tech-savvy, navigate the application more effectively and make the most out of its capabilities.

### **3. Improved Accessibility Features:**

- Enhance accessibility features within the application to cater to users with disabilities or impairments.
- This includes support for screen readers, keyboard navigation, color contrast adjustments, and text resizing options.
- Ensuring compliance with accessibility standards such as WCAG (Web Content Accessibility Guidelines) can make the application more inclusive and user-friendly.



#### **4. Integration with Wearable Devices:**

- Integrate the On Road Vehicle Breakdown Help Assistance application with wearable devices such as smartwatches or fitness trackers to provide users with real-time notifications, alerts, and updates about their car's maintenance status, upcoming appointments, and emergency assistance.
- This seamless integration can enhance user convenience and promote proactive vehicle maintenance.

#### **5. Advanced Security Measures:**

- Strengthen security measures within the application to protect user data and ensure privacy.
- Implement features such as two-factor authentication, biometric authentication, encryption of sensitive information, and regular security audits to mitigate risks of data breaches and unauthorized access.

#### **6. Personalized Recommendations and Alerts:**

- Utilize machine learning algorithms and data analytics to analyze user behavior, preferences, and vehicle usage patterns.
- Based on this analysis, provide personalized recommendations for maintenance schedules, service packages, and relevant offers.
- Additionally, send proactive alerts and reminders to users about upcoming service appointments, vehicle recalls, or critical maintenance tasks.

#### **7. Integration with Smart Vehicle Technologies:**

- Explore integration with emerging smart vehicle technologies, such as connected car platforms and onboard diagnostics systems.
- By leveraging data from these technologies, the On Road Vehicle Breakdown Help Assistance application can offer enhanced vehicle monitoring capabilities, predictive maintenance insights, and remote diagnostic features, enabling users to better manage their vehicles' health and performance.

#### **8. Gamification and Rewards Program:**

- Introduce gamification elements and a rewards program within the application to incentivize user engagement and loyalty.
- Users can earn points, badges, or discounts by completing certain tasks, booking regular service appointments, referring friends, or participating in community challenges.
- This gamified approach can foster a sense of achievement and encourage users to interact more frequently with the application.

#### **9. Community and Social Features:**

- Create a community platform within the application where users can connect with other car owners, share tips, experiences, and recommendations related to vehicle maintenance and repairs.
- Encourage user-generated content, discussions, and peer-to-peer support to build a vibrant and engaged user community around the On Road Vehicle Breakdown Help Assistance application.

#### **10. Continuous Performance Optimization:**

- Continuously monitor and optimize the performance of the application to ensure fast response times, smooth navigation, and seamless user experience across different devices and platforms.
- Conduct regular performance testing, identify areas for improvement, and implement optimizations to enhance the application's speed, reliability, and scalability.

# Chapter 8:

# Conclusion

1. Technical Conclusion:

- The technical feasibility of the proposed system is high, considering the availability of skilled developers and the compatibility of chosen technologies with the project requirements.
- Integration with third-party services like Google Maps API and Firebase Realtime Database is feasible, enabling the implementation of essential features such as location sharing and real-time data synchronization.

2. Operational Conclusion:

- The operational impact of the new system is manageable, with adequate training and support for users and administrators.
- The system aligns with existing operational workflows, enhancing efficiency and streamlining car maintenance and repair processes.

3. Economic Conclusion:

- The economic feasibility of the project is favorable, with a positive return on investment expected based on the projected benefits and cost analysis.
- Development costs, server expenses, and maintenance fees are justifiable considering the potential market demand and revenue generation opportunities.

4. Legal and Regulatory Conclusion:

- The proposed system complies with relevant laws and regulations, including data privacy and security requirements.
- Intellectual property rights are respected, ensuring that the development and use of the system do not infringe on any existing patents or copyrights.

5. Schedule Conclusion:

- The development timeline is realistic, allowing sufficient time for feature implementation, testing, and deployment.
- Market timing aligns with industry trends, maximizing the potential for market penetration and user adoption.

6. Resource Conclusion:

- Human resources, hardware, and software resources are available or can be obtained within the project timeline, ensuring adequate support for development and maintenance activities.

7. Market Conclusion:

- Market research indicates a demand for car service provider applications, with potential competitors offering similar solutions.
- User acceptance is likely, as the application addresses common pain points for car owners and provides valuable features for managing vehicle maintenance and repairs.

8. Security Conclusion:

- The security measures implemented in the system are robust, protecting user data and ensuring secure authentication mechanisms.
- Data privacy concerns are addressed, enhancing user trust and confidence in the application.

9. Environmental and Social Conclusion:

- The environmental impact of the system is minimal, with considerations for energy efficiency and resource conservation.
- Social implications are positive, as the application improves accessibility to car maintenance services and promotes safer driving practices through features like emergency assistance.

# Chapter 9:

# Bibliography

## **9. Bibliography:**

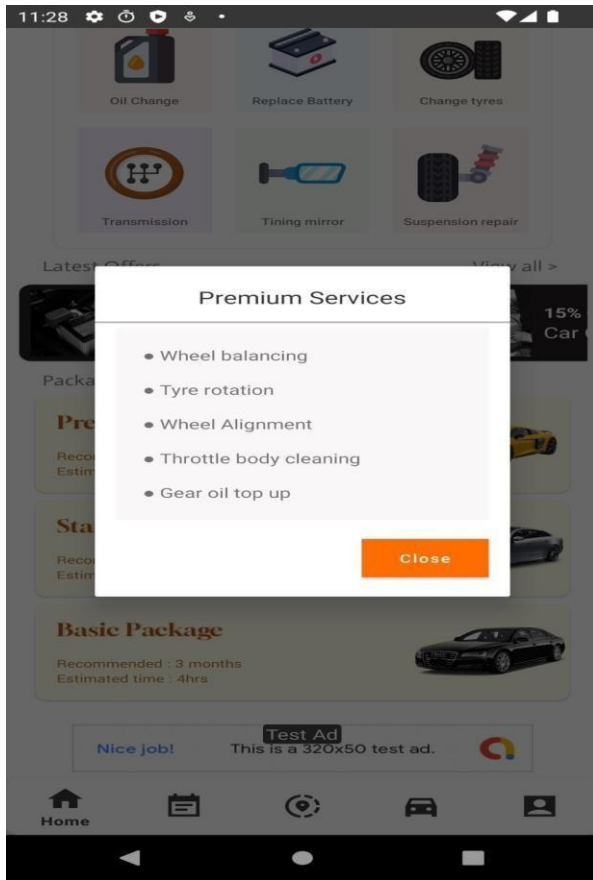
<https://developer.android.com/>

<https://firebase.google.com/>

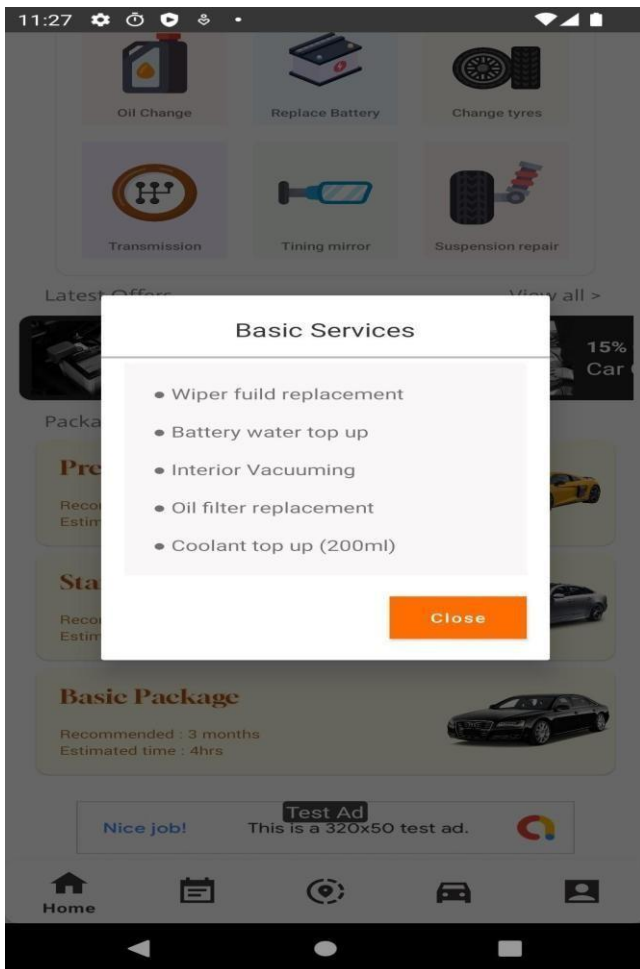
# Chapter 10:

## User Manual

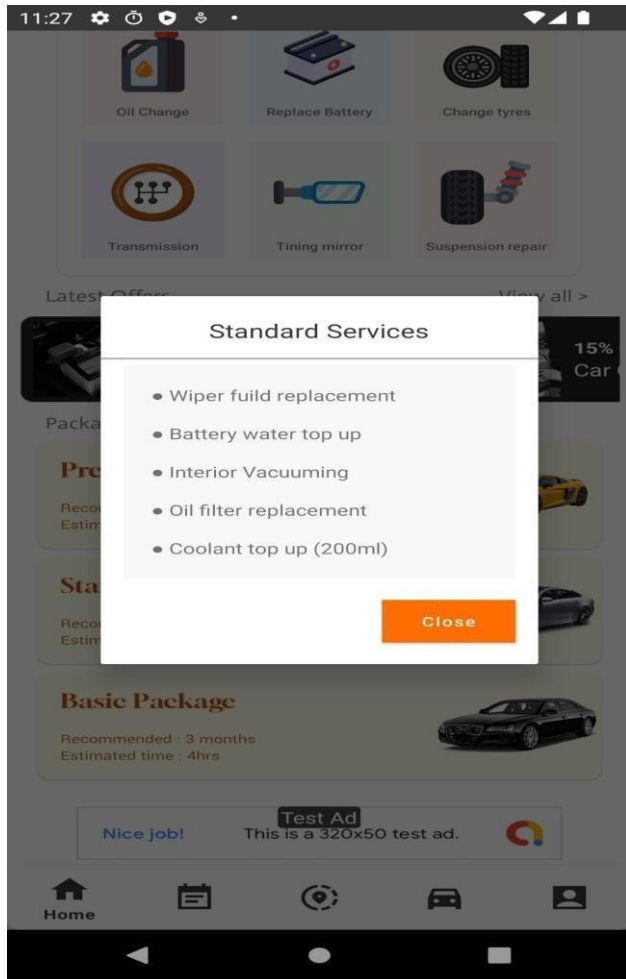




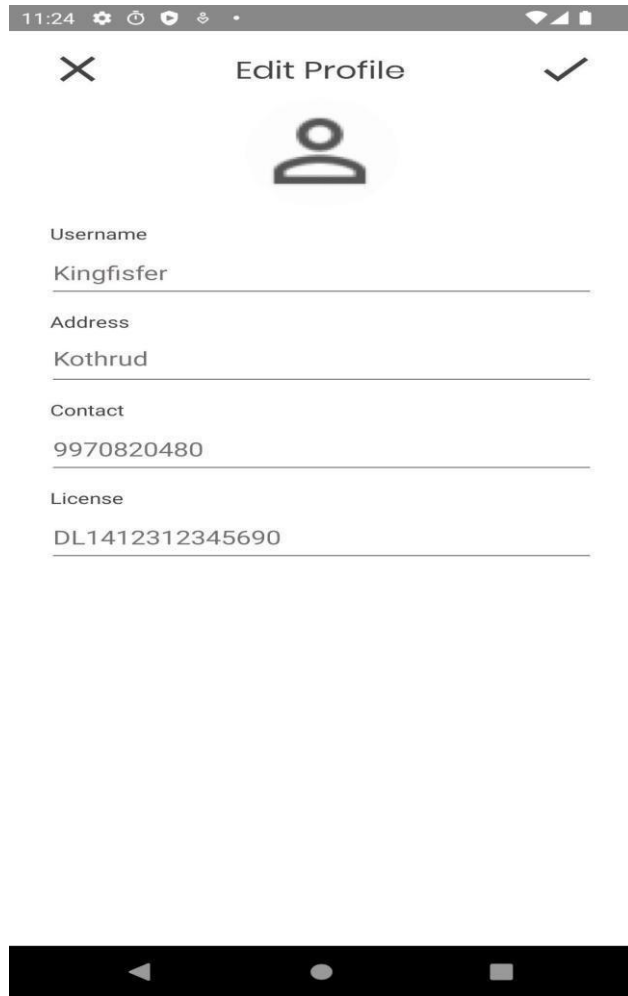
- **Description:**The premium service page on On Road Vehicle Breakdown Help Assistance offers an elevated experience for car owners seeking exceptional care for their vehicles. With a focus on quality and convenience, our premium services provide comprehensive maintenance and repair solutions tailored to meet the unique needs of each customer. From advanced detailing and diagnostics to specialized treatments and exclusive perks, our premium service offerings ensure that your car receives the highest level of care and attention it deserves. With expert technicians, state-of-the-art facilities, and personalized service packages, On Road Vehicle Breakdown Help Assistance's premium service page is your destination for unparalleled automotive care and satisfaction.



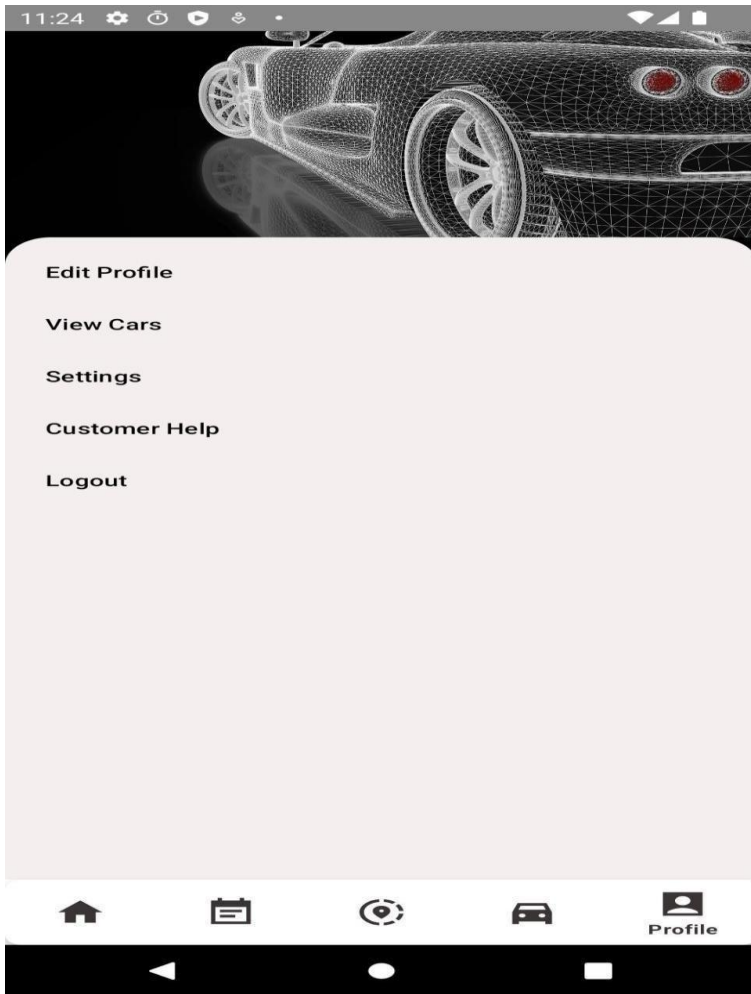
- **Description:** The service page in the On Road Vehicle Breakdown Help Assistance app offers a streamlined experience for users to explore and select from a range of essential car maintenance and repair services. With clear and concise listings, users can easily find services such as oil changes, tire rotations, brake inspections, and more. Each service listing provides key details such as pricing, service duration, and a brief description of the service offered. Users can quickly book appointments for their desired services, ensuring their vehicles receive the necessary care to stay safe and reliable on the road.



- **Description:** The standard service page on On Road Vehicle Breakdown Help Assistance presents users with a comprehensive array of automotive maintenance and repair options tailored to meet diverse vehicle needs. From routine tasks like oil changes and tire rotations to more intricate services such as engine diagnostics and electrical system checks, users can browse through detailed descriptions and transparent pricing structures. With easy appointment booking functionality directly from the page, users can efficiently schedule services, ensuring their vehicles remain in top condition for safe and reliable driving experiences.



- **Description:** The edit profile page on On Road Vehicle Breakdown Help Assistance empowers users to manage and customize their personal information with ease. Through intuitive user interfaces, users can update their contact details, address, and preferences effortlessly. Additionally, the page offers options to modify profile pictures and other relevant information, ensuring accuracy and relevance. By providing a seamless experience for users to adjust their profile settings, On Road Vehicle Breakdown Help Assistance ensures that user accounts remain up-to-date and tailored to individual preferences.



- **Description:** The user profile page on On Road Vehicle Breakdown Help Assistance serves as a centralized hub for users to access and manage their account information conveniently. Here, users can view and edit their personal details, including contact information, address, and vehicle preferences. Additionally, the user profile page offers insights into past service history and upcoming appointments, allowing users to stay informed about their vehicle maintenance schedules. With intuitive navigation and comprehensive features, On Road Vehicle Breakdown Help Assistance's user profile page ensures a personalized and seamless experience for users to maintain their account settings and track their automotive needs.

11:24

✕ Add Car ✓

Car Brand

Select car brand

Car Number

GJ01AC1609

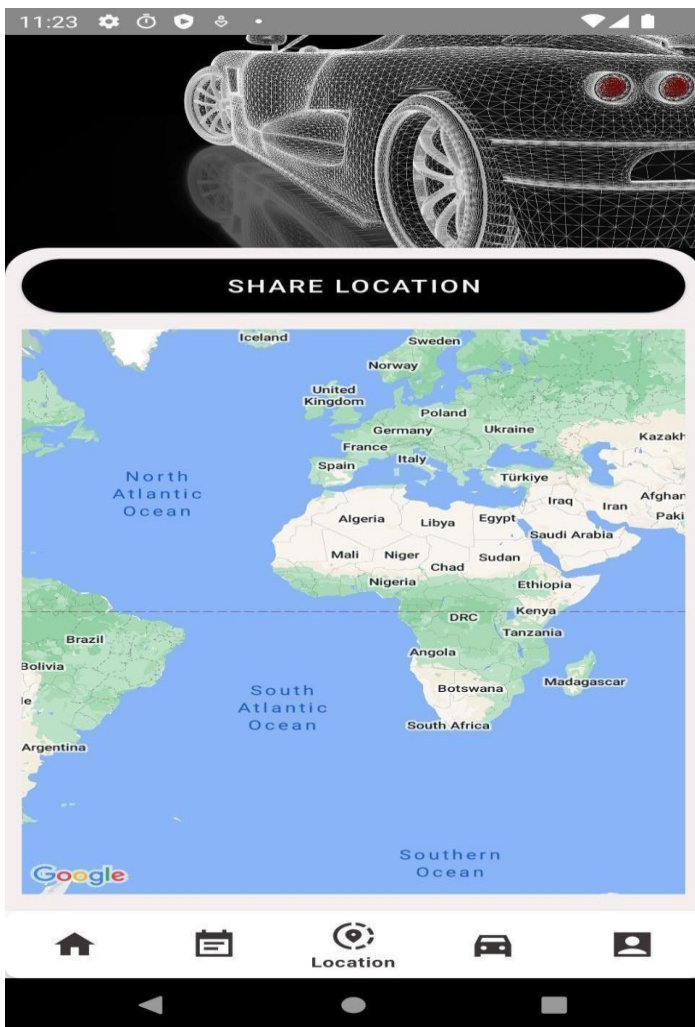
Car Type

Select car type

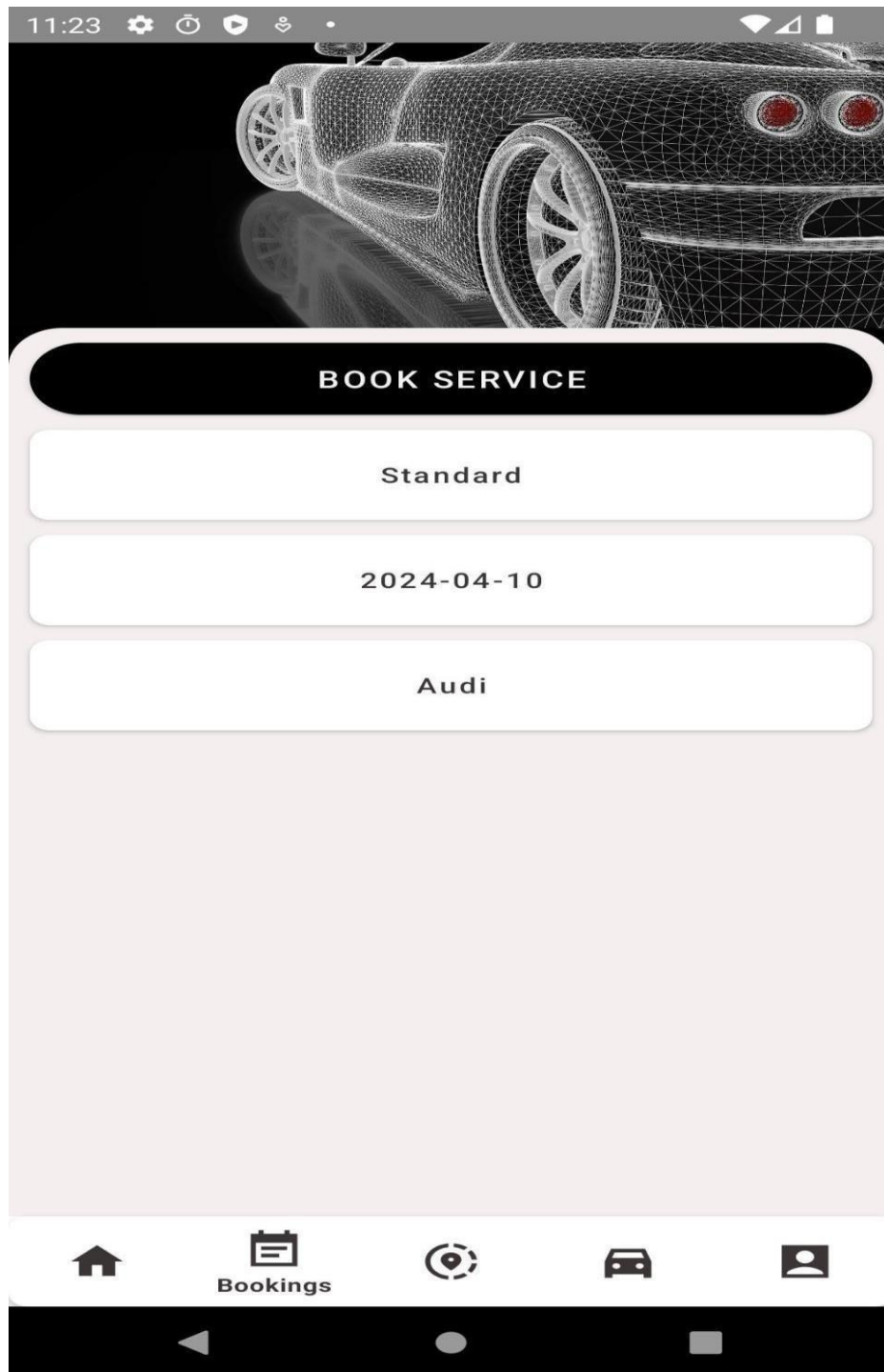
Car Fuel

Select fuel type

- **Description:** The "Add Car" page on On Road Vehicle Breakdown Help Assistance streamlines the process of incorporating new vehicles into users' profiles. With user- friendly interfaces, individuals can input essential details about their vehicles, including make, model, year, and license plate information. Additionally, the page offers options to upload images or provide additional notes to personalize each car entry. By facilitating efficient data entry and customization, On Road Vehicle Breakdown Help Assistance's "Add Car" page ensures that users can effortlessly manage their fleet of vehicles within the application, optimizing their automotive experience.

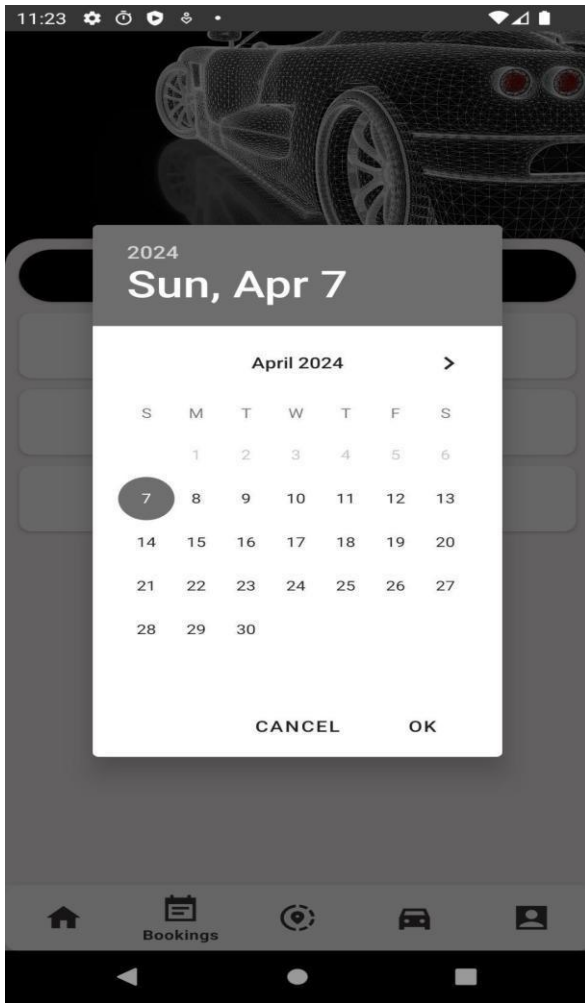


- **Description:** The location page on On Road Vehicle Breakdown Help Assistance enables users to share their current location seamlessly. Through integrated maps and intuitive interfaces, users can pinpoint their whereabouts and provide precise location details to service providers or emergency responders. Additionally, the page offers functionalities to input additional context or instructions to enhance communication. With streamlined sharing capabilities, On Road Vehicle Breakdown Help Assistance's location page ensures swift and accurate assistance during critical situations, enhancing user safety and peace of mind.

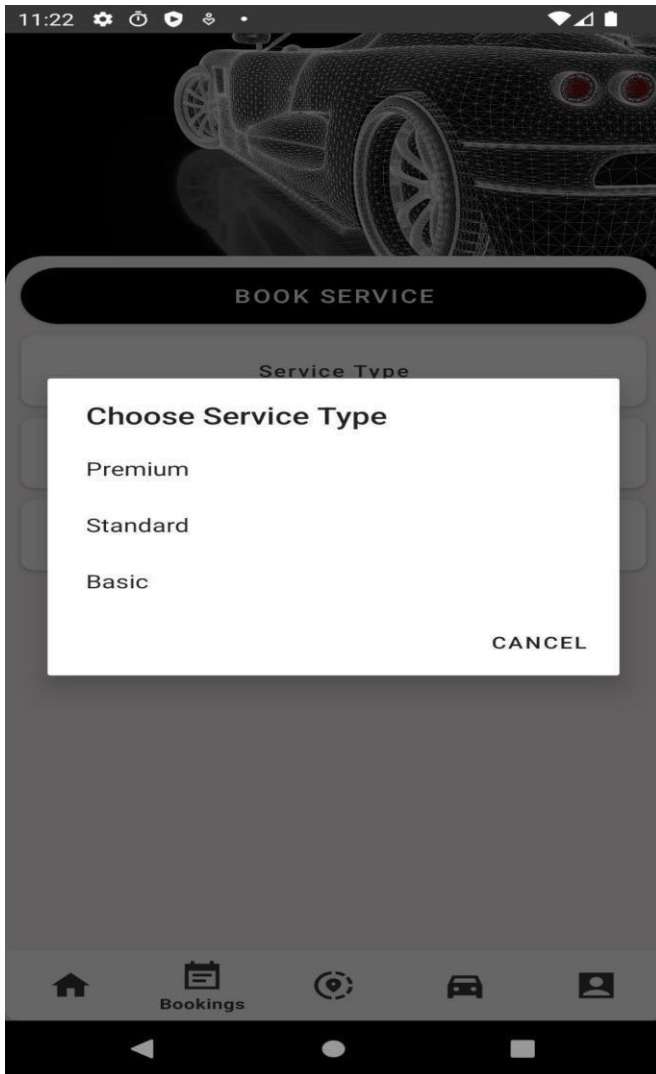


- **Description:** a page which shows the information of the booking done by customer

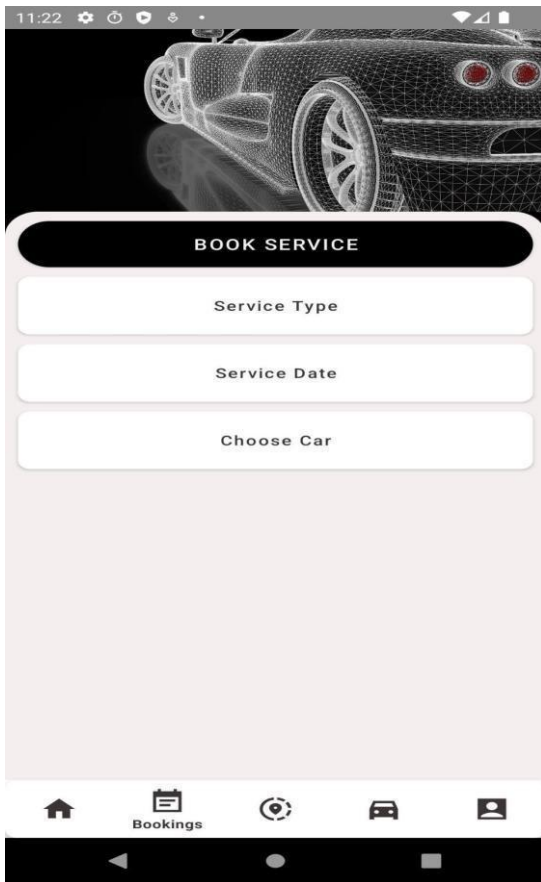




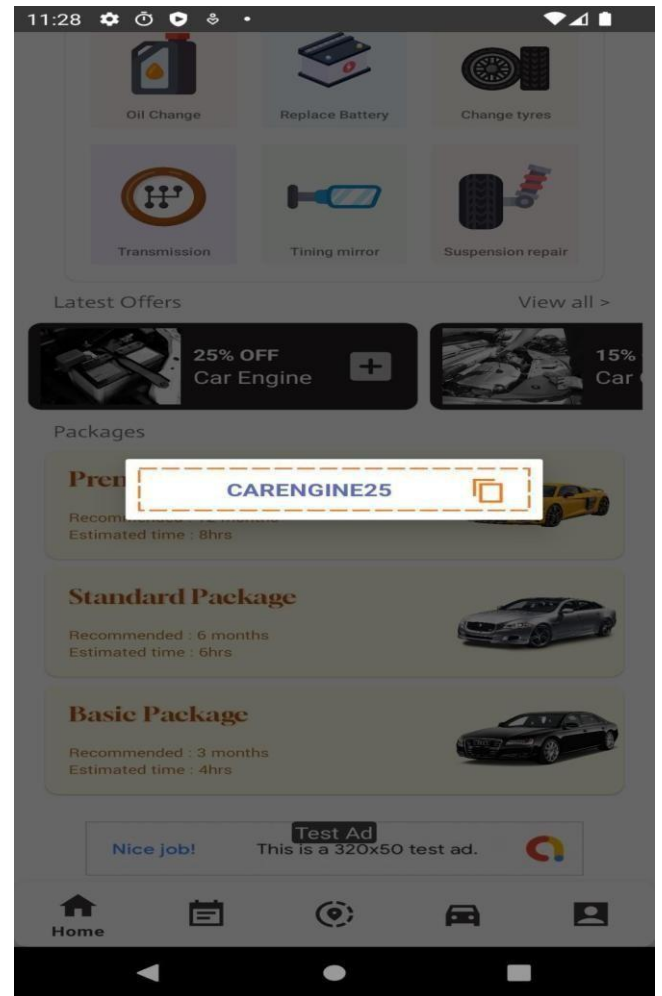
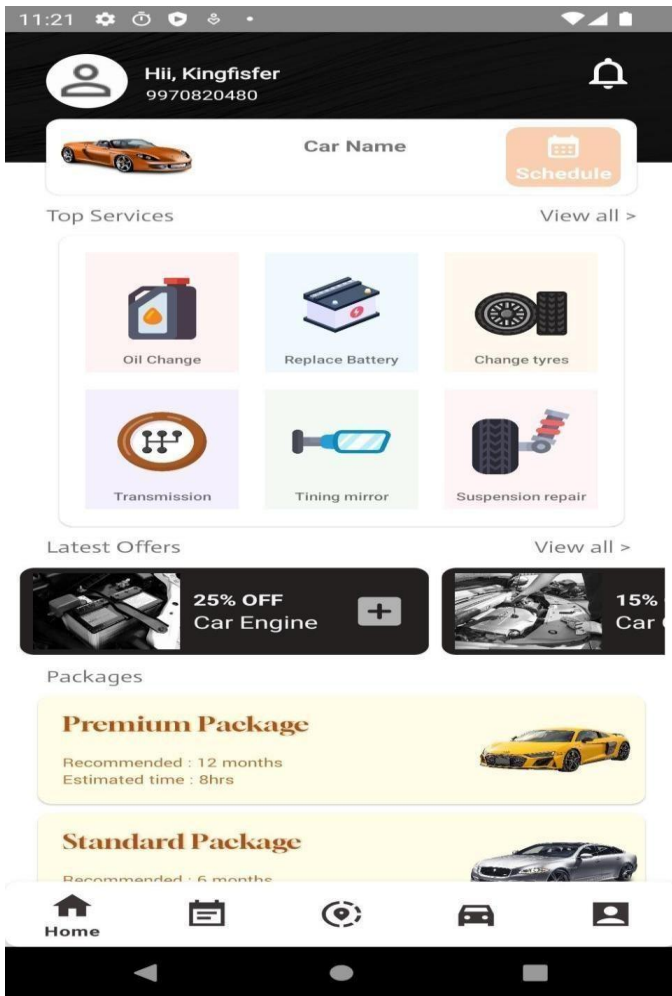
- **Description:** The date page on On Road Vehicle Breakdown Help Assistance facilitates the scheduling of appointments by allowing users to select their preferred date and time for service. Through a user-friendly interface, individuals can easily navigate calendar options and choose available time slots that best fit their schedules. With clear visibility of available dates and times, On Road Vehicle Breakdown Help Assistance's date page ensures a seamless booking experience, enabling users to efficiently plan their vehicle maintenance appointments with convenience.



- **Description:** The booking service page on On Road Vehicle Breakdown Help Assistance simplifies the process of scheduling vehicle maintenance and repairs. Through an intuitive interface, users can select from a variety of services and specify their preferred date and time for appointments. With transparent pricing and service descriptions available, users can make informed decisions about their vehicle care needs. By offering streamlined booking functionalities, On Road Vehicle Breakdown Help Assistance's booking service page ensures convenience and efficiency for users, helping them keep their vehicles in optimal condition with ease.



- **Description:** The customer booking service page on On Road Vehicle Breakdown Help Assistance offers users a straightforward and efficient way to schedule their vehicle maintenance appointments. With a user- friendly interface, individuals can easily browse through available services, select their desired options, and choose a convenient date and time for their appointment. Transparent pricing and detailed service descriptions empower users to make informed decisions about their vehicle care needs. By providing a seamless booking process, On Road Vehicle Breakdown Help Assistance's customer booking service page ensures convenience and satisfaction for users, helping them keep their vehicles well- maintained with ease
- navigation throughout the application.



- **Description:** The home page of On Road Vehicle Breakdown Help Assistance serves as a centralized hub where users can access essential features and information related to their vehicle maintenance needs. With intuitive navigation, users can easily explore a variety of services, view the latest offers, and browse through available service packages. Through clear and concise displays, On Road Vehicle Breakdown Help Assistance's home page provides users with valuable insights and options to address their automotive requirements effectively. By offering a comprehensive overview of available services and promotions, the home page ensures a user-friendly experience that promotes informed decision- making and seamless navigation throughout the application.

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## DETAILS

Customer Name : Kingfisher




Customer Mobile : 9970820480

Address Kothrud

Service Type Standard

Car Kia

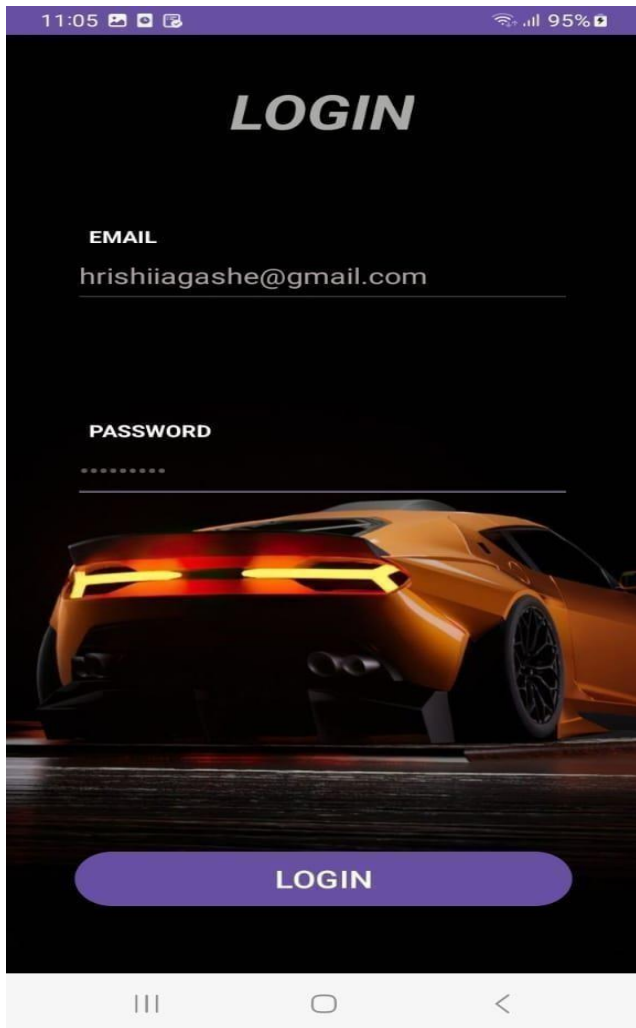
Service Date 2024-04-30

Reason of Rejected Request

Send

- **Description:** The user request page on On Road Vehicle Breakdown Help Assistance enables users to submit and manage their service requests conveniently. Through an intuitive interface, users can input details about the type of service needed, preferred appointment dates, and any additional notes or requirements. Once submitted, requests are processed by service providers, and users can track the status of their requests in real-time. With transparent communication and efficient management features, On Road Vehicle Breakdown Help Assistance's user request page ensures a streamlined process for users to receive timely and reliable automotive services.



- **Description:** The mechanic login page on On Road Vehicle Breakdown Help Assistance provides mechanics with secure access to their accounts, allowing them to manage service requests and appointments efficiently. Through a user-friendly interface, mechanics can enter their credentials to log in and gain access to the platform's features. Once logged in, mechanics can view assigned tasks, update service statuses, and communicate with customers as needed. With robust authentication measures in place, On Road Vehicle Breakdown Help Assistance's mechanic login page ensures that mechanics can securely access the system and fulfill their responsibilities effectively.



- **Description:** The mechanic login page on On Road Vehicle Breakdown Help Assistance provides mechanics with secure access to their accounts, allowing them to manage service requests and appointments efficiently. Through a user-friendly interface, mechanics can enter their credentials to log in and gain access to the platform's features. Once logged in, mechanics can view assigned tasks, update service statuses, and communicate with customers as needed. With robust authentication measures in place, On Road Vehicle Breakdown Help Assistance's mechanic login page ensures that mechanics can securely access the system and fulfill their responsibilities effectively.