

# AKSHAT SINGH

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## PROFESSIONAL SUMMARY

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IT professional with **2.8 years** of experience in **Middleware Administration** (WebLogic, WebSphere, Messaging Queuing), **Windows Server Administration**, and **Active Directory Administration** at **Infosys Ltd.** Expertise in managing high-performance systems and troubleshooting complex technical issues to ensure uptime and stability. Proficient in server configuration, patching, and automation for optimized performance and security.

## EDUCATION

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| <b>United Institute of Technology</b> | <i>2018-2022</i> |
| Undergraduate Degree (B. Tech.)       | CGPA:8.99        |
| Department of Mechanical Engineering  |                  |

## TECHNICAL SKILLSET

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- Middleware Administration
- Windows Server Administration
- Active Directory Administration
- PowerShell
- Fundamental of networks
- UNIX
- Java & C Language
- DBMS
- HTML
- CSS

## WORK EXPERIENCE

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### Infosys Ltd. | System Engineer

*July 2022 – Feb 2025*

- **Middleware (WebLogic/WebSphere/MQ):**
  - Installed, configured, and managed WebLogic and WebSphere servers, ensuring high availability and performance.
  - Administered IBM MQ, optimizing message delivery and queue management.
  - Deployed applications, monitored performance, and resolved issues, improving uptime and efficiency.
  - Applied patches, updates, and security configurations for middleware environments.
- **Windows Server Administration:**
  - Managed Windows Server 2008/2012/2016, ensuring system security, updates, and performance.
  - Automated server tasks using PowerShell scripts, reducing manual effort and improving task execution time.
  - Provided troubleshooting support for server performance and connectivity issues.

- **Active Directory Administration:**
  - Managed user accounts, groups, and permissions in Active Directory.
  - Configured and maintained GPOs, ensuring compliance with security and operational policies.
  - Ensured efficient AD replication and performed regular backups to safeguard against data loss.
- **Technical Support:**
  - Provided tier-2/3 support for middleware, Windows Server, and AD-related incidents, minimizing downtime.
  - Conducted root cause analysis for performance issues, improving system reliability and efficiency.

## PROJECT HIGHLIGHTS

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- **WebLogic/WebSphere Optimization:** Improved performance and reduced downtime by fine-tuning WebLogic and WebSphere configurations for better resource management.
- **Messaging Queuing:** Enhanced message queue management and resolved performance bottlenecks in IBM MQ, ensuring high availability for critical business applications.
- **Active Directory Security:** Strengthened AD security through the implementation of stricter GPOs and password policies.

## CERTIFICATIONS

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- Infosys Certified Full Stack Administrator-Middleware-Beginner
- Infosys Certified Basics Middleware Administrator
- Infosys Certified AWS Public Cloud Associate
- AZ-900-Microsoft Azure Fundamentals
- Infosys Certified Digital Accessibility Associate
- Infosys Global Agile Developer Certification

## PERSONAL ATTRIBUTES

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- Strong problem-solving and troubleshooting abilities
- Excellent communication and teamwork skills
- Detail-oriented with a focus on system security and performance