## **LETTER OF RECOMMENDATION**

To Whom It May Concern,

It is with great enthusiasm that I write this letter of recommendation for Akshat Dhiman, who served as a Cloud Infrastructure Engineer under my supervision at Cognizant from July 2021 to July 2022. During this time, Akshat consistently demonstrated exceptional technical ability, a proactive mind-set, and a strong commitment to excellence all of which make him an outstanding candidate for advanced studies.

Akshat made substantial contributions to several critical projects. He provided insightful and impactful inputs in the design and implementation of automated cloud provisioning using ARM templates and Terraform, significantly reducing manual efforts by nearly 40%. His contributions to CI/CD pipeline optimization and deployment automation directly led to a marked improvement in system efficiency and release speed.

He actively participated in developing disaster recovery strategies, offering practical recommendations that helped reduce potential downtime by 50%. Akshat also showed great initiative in identifying and mitigating infrastructure vulnerabilities leading to a 35% reduction in deployment related issues. His hands-on expertise with tools such as Jenkins, AWS CodePipeline, and a range of monitoring and cloud technologies added tremendous value to our operations.

Beyond his technical strengths, what sets Akshat apart is his intellectual curiosity and collaborative spirit. He is a quick learner, an excellent communicator, and a team player who elevates the performance of those around him. He continually seeks out opportunities to innovate, streamline, and improve, reflecting his genuine passion for cloud computing and infrastructure management.

I strongly and wholeheartedly recommend Akshat Dhiman for admission to your esteemed institution. I am confident that he will not only excel academically but will also bring a wealth of real-world experience, a strong work ethic, and a forward-thinking approach.

Please feel free to contact me at swetha.nagarajan@cognizant.com if you require any further information.

Sincerely, Swetha Nagarajan Manager Cognizant Technology Solutions Employee ID: 392980

Contact Number: +91 9663261865

Email: swetha.nagarajan@cognizant.com

Signature: Swyther

Swetha Nagarajan - 3 Jun 2025