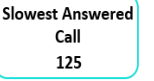
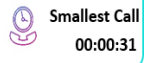
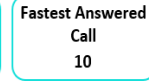
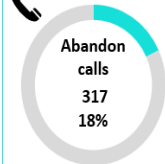


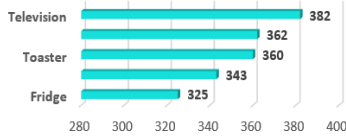
Call Center Performance dashboard (Calls analysis)

Department

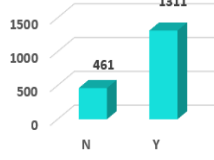
- Air Conditioner
- Fridge
- Television
- Toaster
- Washing Machine



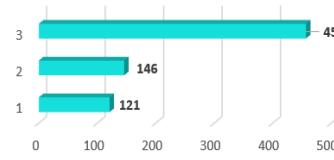
Department wise call count



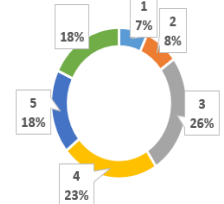
Resolved Ratio



Satisfaction >=3



Satisfaction Rating Ratio



Call Center Performance dashboard (Agent Performance analysis)

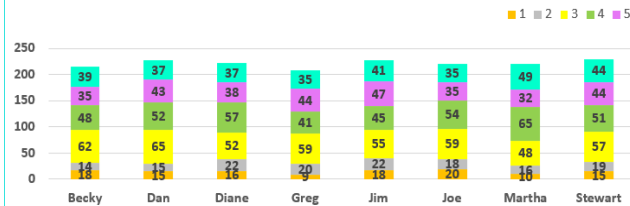
Agent

- Becky
- Dan
- Diane
- Greg
- Jim
- Joe
- Martha
- Stewart

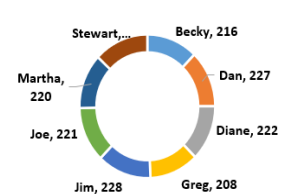
Department

- Air Conditioner
- Fridge
- Television
- Toaster
- Washing Machine

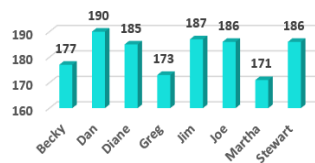
Agent Satisfaction Rating



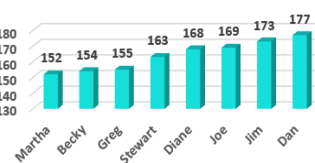
Agent : Total Calls



Agent : Total Answered Calls



Agent : Total Resolved calls



Agent : Avg Speed of Answer

