

Location

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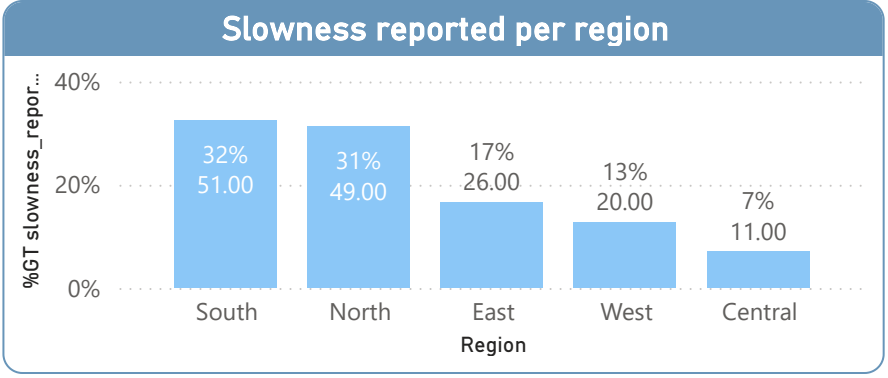
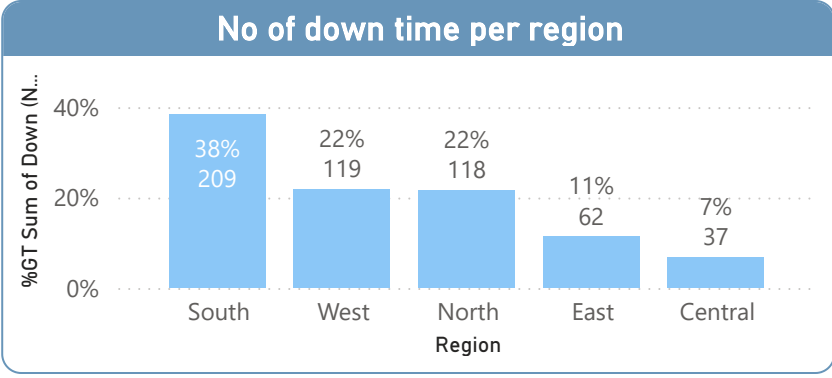
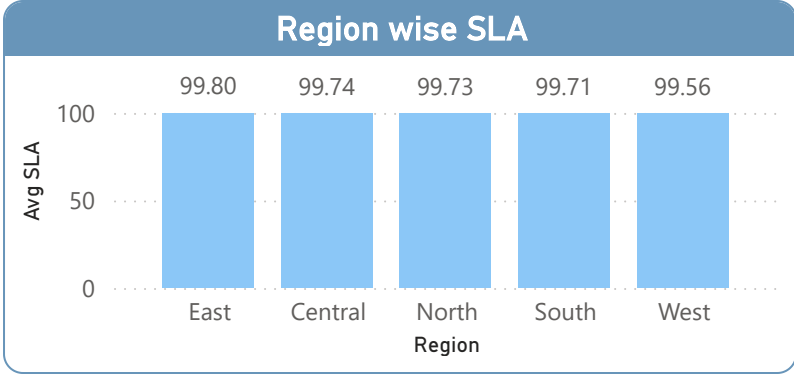
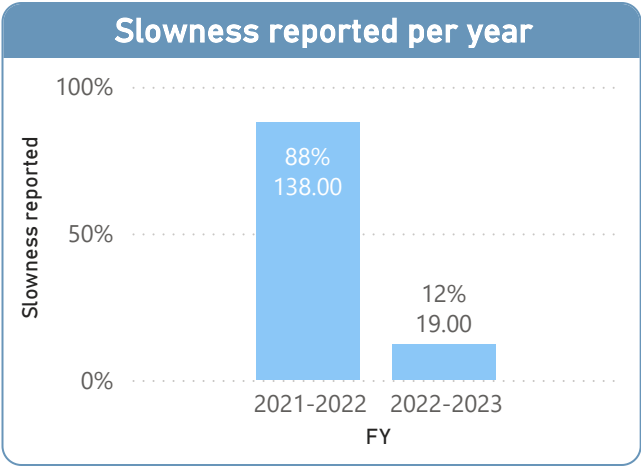
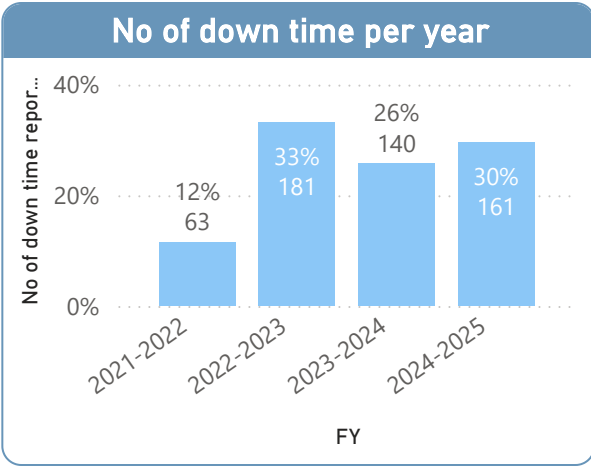
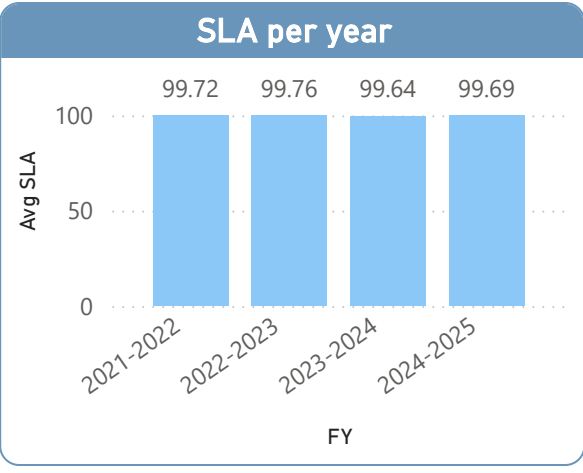
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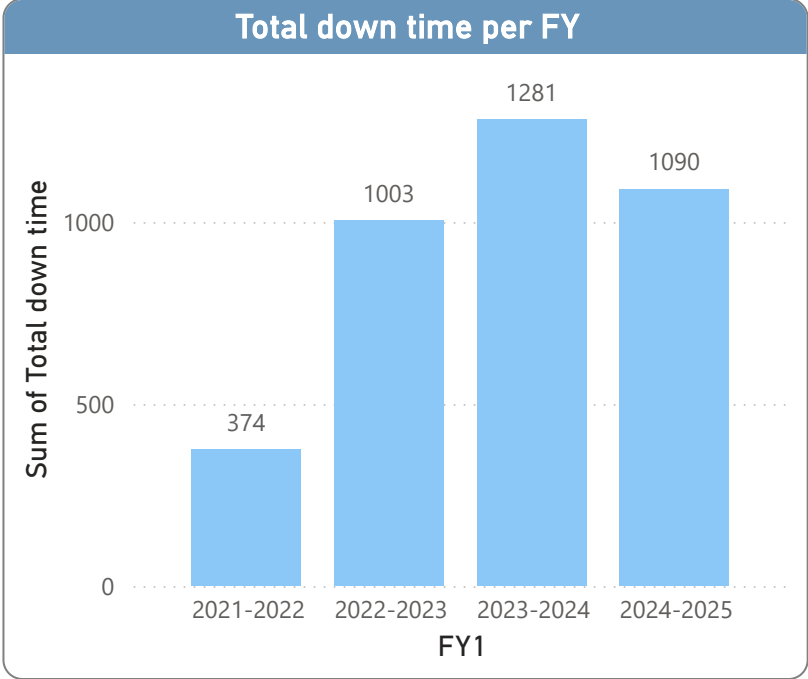


PC wise SLA													
SP	a)PC1	b)PC2	c)PC3	d)PC4	e)PC5	f)P6	g)P7	h)P8	i)PC9	j)PC10	k)PC11	l)PC12	Total
Bharti	100.00	99.67	99.68	99.77	99.51	98.50	99.61	99.43	99.89	99.97	99.88	99.63	99.61
Connect		100.00											100.00
Sify	99.86	99.75	99.77	99.79	99.74	99.67	99.76	99.32	99.77	99.60	99.84	99.79	99.73
Total	99.88	99.73	99.75	99.79	99.69	99.42	99.73	99.34	99.80	99.67	99.85	99.76	99.70

Critical incident (SLA >98%)													
Location	a)PC1	b)PC2	c)PC3	d)PC4	e)PC5	f)P6	g)P7	h)P8	i)PC9	j)PC10	k)PC11	l)PC12	Total
Ahmedabad	52	83	109	77	84	116	66	84	156	91	112	163	1193
Ahmedabad-CNI	52	83	111	71	57	78	44	56	120	66	82	145	965
Amalner	52	83	107	76	84	117	68	78	151	91	112	168	1187
Azure GCC Connect		7	36	28	28	36	27	28	37	26	28	24	305
Azure MPLS Connect		7	36	28	28	36	27	28	37	26	28	24	305
Baddi	52	83	109	78	85	112	71	84	156	92	108	168	1198
Baddi 3	52	81	109	76	84	115	70	83	153	89	112	166	1190
Banglore RO	76	138	186	127	141	199	115	139	276	157	191	273	2018
Bhiwandi	52	81	110	77	84	115	71	84	152	85	107	169	1187
BLR to Mumbai (DR P2P Link)		14	36	28	28	36	27	28	37	26	28	24	312
Chennai	52	83	111	78	85	117	71	84	156	92	112	168	1209
Cochin	52	83	111	71	57	82	44	56	119	66	84	145	970
Coiminator	52	83	111	78	84	117	70	83	154	92	112	168	1204
Cuttack	46	81	110	78	84	117	71	80	155	92	111	169	1194
Dayalpura	51	82	109	75	85	118	71	81	155	90	112	167	1196
Delhi	76	138	185	126	142	200	115	140	276	158	196	273	2025
EC to K2 (Primary)	52	69	75	50	57	82	44	56	120	66	84	145	900
EC to K2 (Secondary)	52	69	75	50	57	82	44	56	120	66	84	145	900
Faridabad	52	67	74	48	57	82	44	53	119	66	83	143	888
Google Connect		7	36	28	28	36	27	28	37	26	28	24	305
Goregaon	51	83	111	77	85	118	71	84	157	91	111	169	1208
Guvancheri - LPD	52	79	107	77	78	103	70	83	155	91	111	167	1173
Guwahati	52	83	109	78	85	114	69	83	154	91	112	167	1197
Haridwar	50	82	110	77	82	117	70	84	154	92	110	167	1195
Hubli	52	83	110	77	84	114	70	78	153	92	111	168	1192
Hyderabad Factory	51	81	106	75	76	116	66	82	152	92	111	162	1170
Hyderabad_Sify	52	83	111	78	84	115	71	84	156	92	112	169	1207
Total	2213	3560	4798	3352	3620	5010	3020	3566	6725	3933	4800	7213	51810

Count of down time per PC													
Location	a)PC1	b)PC2	c)PC3	d)PC4	e)PC5	f)P6	g)P7	h)P8	i)PC9	j)PC10	k)PC11	l)PC12	Total
Hyderabad Factory	1	2	5	3	9	2	5	2	5	0	1	7	42
Guvancheri - LPD	0	4	4	1	7	15	1	1	2	1	1	2	39
Tumkur	1	3	7	0	1	5	1	0	2	0	1	7	28
Amalner	0	0	5	2	1	1	3	6	5	1	0	1	25
Bhiwandi	0	2	1	1	1	3	0	0	5	7	5	0	25
Jaipur	1	3	2	1	0	2	0	0	2	2	3	7	23
Waluj	1	2	2	1	1	0	0	5	3	2	1	5	23
Pune	3	1	3	3	1	1	1	0	3	0	4	2	22
Baddi 3	0	2	2	2	1	3	1	1	3	3	0	3	21
Tirupathi	0	1	1	0	1	2	0	2	6	1	2	5	21
Total	18	30	53	38	35	76	23	46	70	38	45	73	545

Slowness reported					
Location	c)PC3	f)P6	i)PC9	k)PC11	Total
Ahmedabad			2	1	3
Ahmedabad-CNI			2	1	3
Amalner			2	1	3
Baddi			3	1	4
Baddi 3			3	3	6
Banglore RO			4	2	6
Bhiwandi			2	2	4
Chennai			2	1	3
Cochin			2	1	3
Coiminator			2	1	3
Cuttack			2	1	3
Dayalpura			3	2	5
Delhi	4	1	6	3	14
EC to K2 (Secondary)			1		1
Faridabad	1		3	4	8
Goregaon			3	1	4
Guvancheri - LPD			3	2	5
Guwahati			2	1	3
Haridwar			3	1	4
Hubli			2	1	3
Hyderabad Factory			2	1	3
Hyderabad_Sify			2	1	3
Indore			3	1	4
Jaipur			4	1	5
Kolkata			8	9	17
Lucknow			2	1	3
Nagpur			2	2	4
Pune CP			2	1	3
Raipur			2	1	3
Sarjapur			2		2
Sarjapur-Primary		1	4	1	6
Sarjapur-Secondary			1		1
Tirupathi			2	1	3
Tumkur			2	1	3
Total	5	2	96	54	157



Sum of down time													
Location	a)PC1	b)PC2	c)PC3	d)PC4	e)PC5	f)P6	g)P7	h)P8	i)PC9	j)PC10	k)PC11	l)PC12	Total
Ahmedabad	0	0	10	2	4	11	58	0	1	4			
Ahmedabad-CNI	0	0	0	0	0	57	0	0	0	0			
Amalner	0	0	17	14	4	3	44	103	39	1			
Azure GCC Connect		0	0	0	0	0	0	0	0	0			
Azure MPLS Connect		0	0	0	0	0	0	0	0	0			
Baddi	0	0	9	0	0	27	0	0	5	0			
Baddi 3	0	18	8	11	8	18	1	2	19	44			
Banglore RO	0	0	0	2	4	24	0	4	6	2			
Bhiwandi	0	7	6	5	5	12	0	0	9	110			
BLR to Mumbai (DR P2P Link)		0	0	0	0	0	0	0	0	0			
Chennai	0	0	0	0	0	8	0	0	1	0			
Cochin	0	0	0	0	0	0	0	0	4	0			
Coiminator	0	0	0	0	7	9	6	4	15	0			
Cuttack	14	20	4	0	9	2	0	59	10	0			
Dayalpura	5	4	7	10	0	0	0	51	7	8			
Delhi	0	0	2	6	0	0	0	0	2	0			
EC to K2 (Primary)	0	0	0	0	0	0	0	0	0	0			
EC to K2 (Secondary)	0	0	0	0	0	0	0	0	0	0			
Faridabad	0	22	2	5	0	0	0	13	2	0			
Total	63	230	286	173	272	708	199	570	331	313	1		

Down time > 5 hours											
Location	a)PC1	b)PC2	c)PC3	d)PC4	e)PC5	f)P6	g)P7	h)P8	i)PC9	j)PC10	k)PC11
Ahmedabad			1				1	5			
Ahmedabad-CNI							3				
Amalner			1	1				3	4	2	
Baddi			1			1					
Baddi 3		2	1	1	1	1				1	
Banglore RO							1			1	
Bhiwandi			1				1				
Chennai							1				
Coiminator					1	1	1			1	
Cuttack		1				1			3	1	
Dayalpura									3		
Faridabad			3						1		
Guvancheri - LPD		2	3		5	12				2	
Guwahati							1	2			
Haridwar		1									
Hubli					1	2	1	6	2		
Hyderabad Factory		2	2	1	8	1	3	2	2		
Hyderabad_Sify							2				
Indore				1		1					
Total	2	16	15	10	21	34	15	30	18	11	

Location

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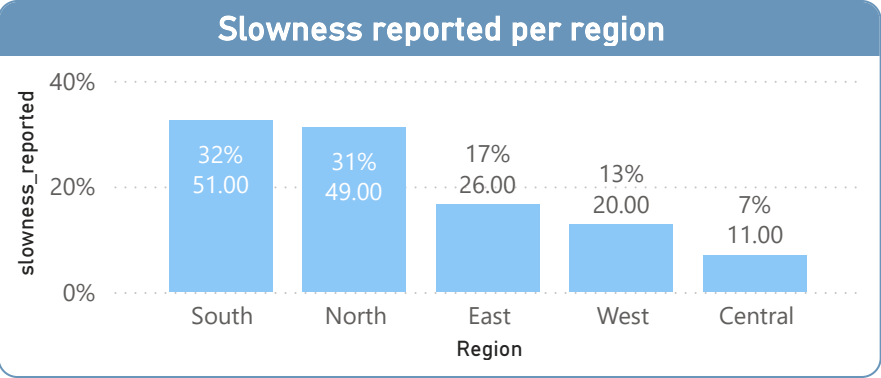
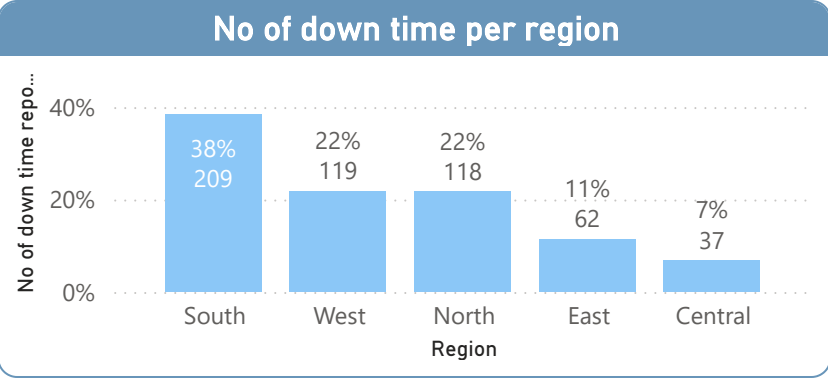
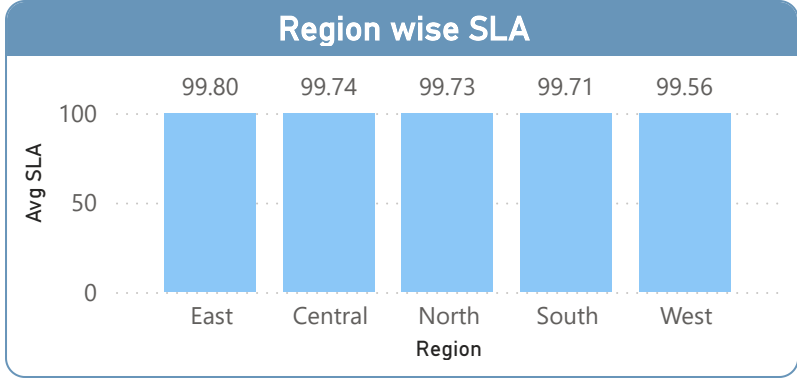
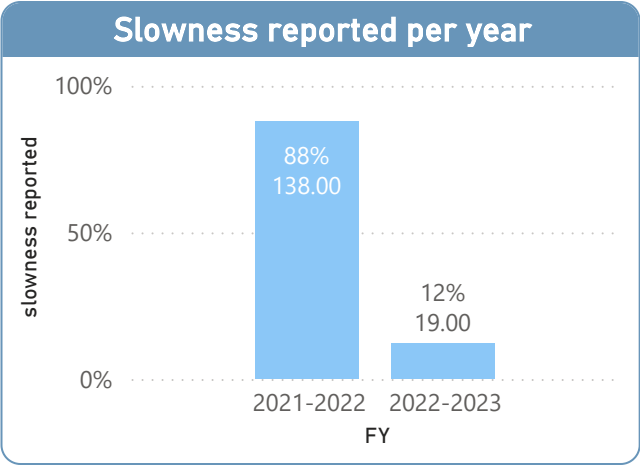
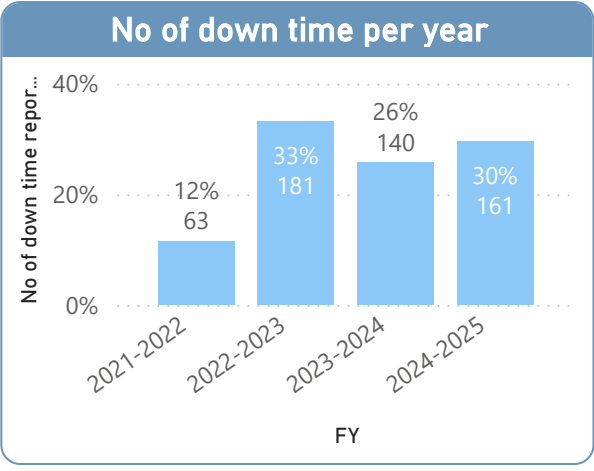
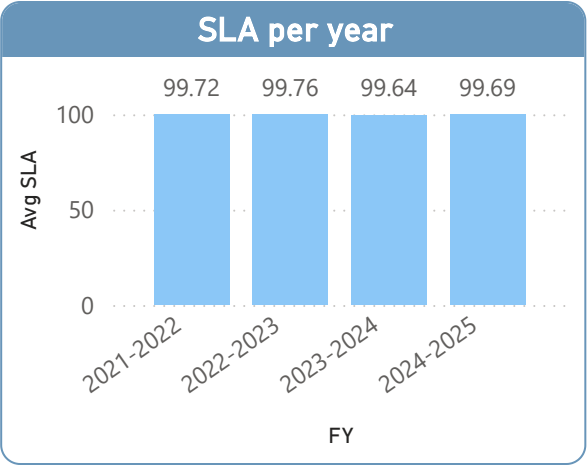
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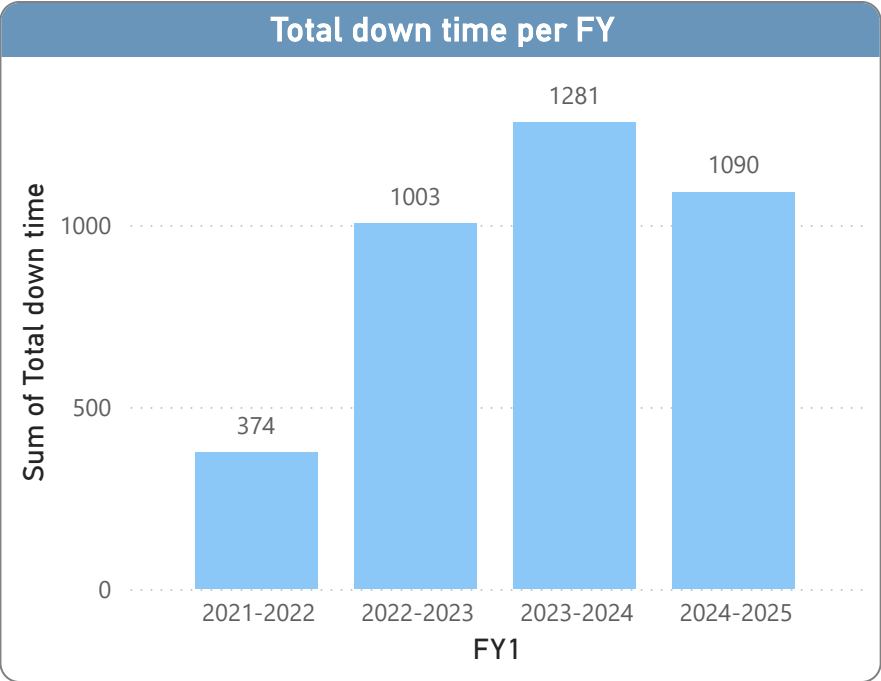
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PC wise SLA					
SP	Q1	Q2	Q3	Q4	Total
Bharti	99.70	99.16	99.71	99.78	99.61
Connect	100.00				100.00
Sify	99.79	99.72	99.64	99.76	99.73
Total	99.77	99.61	99.66	99.76	99.70

Slowness reported					
Location	Q1	Q2	Q3	Q4	Total
Ahmedabad			2	1	3
Ahmedabad-CNI			2	1	3
Amalner			2	1	3
Baddi			3	1	4
Baddi 3			3	3	6
Banglore RO			4	2	6
Bhiwandi			2	2	4
Chennai			2	1	3
Cochin			2	1	3
Coiminator			2	1	3
Cuttack			2	1	3
Dayalpura			3	2	5
Delhi	4	1	6	3	14
EC to K2 (Secondary)			1		1
Total	5	2	96	54	157



Critical incident (SLA <98%)					
Location	Q1	Q2	Q3	Q4	Total
Hyderabad Factory	8	14	12	8	42
Guvancheri - LPD	9	22	4	4	39
Tumkur	11	6	3	8	28
Amalner	5	4	14	2	25
Bhiwandi	3	5	5	12	25
Jaipur	7	2	2	12	23
Waluj	5	2	8	8	23
Pune	7	5	4	6	22
Baddi 3	4	6	5	6	21
Tirupathi	2	3	8	8	21
Ahmedabad	3	3	6	7	19
Cuttack	9	2	7	1	19
Hubli	2	5	10	2	19
Kolkata	5	5	2	7	19
Haridwar	5	4	4	5	18
Dayalpura	5	2	5	4	16
Guwahati	2	4	6	3	15
Baddi	2	6	1	5	14
Pune CP	2	2	4	6	14
Banglore RO	0	3	2	7	12
Faridabad	5	1	3	3	12
Vizag	2	1	5	2	10
Coiminator	0	2	5	2	9
Indore	0	4	4	1	9
Total	113	137	139	156	545

Sum of down time					
Location	Q1	Q2	Q3	Q4	Total
Ahmedabad	12	15	59	53	139
Ahmedabad-CNI	0	57	0	9	66
Amalner	17	21	186	6	230
Azure GCC Connect	0	0	0	0	0
Azure MPLS Connect	0	0	0	0	0
Baddi	9	27	5	27	68
Baddi 3	26	37	22	70	155
Banglore RO	0	30	10	26	66
Bhiwandi	13	22	9	126	170
BLR to Mumbai (DR P2P Link)	0	0	0	0	0
Chennai	0	8	1	4	13
Cochin	0	0	4	0	4
Coiminator	0	16	25	4	45
Cuttack	38	11	69	1	119
Dayalpura	18	8	58	18	102
Total	603	1129	1100	916	3748

Down time > 5 hours					
Location	Q1	Q2	Q3	Q4	Total
Ahmedabad	1	1	5	3	10
Ahmedabad-CNI		3		1	4
Amalner	1	1	9		11
Baddi	1	1		3	5
Baddi 3	3	3	1	5	12
Banglore RO		1	1	1	3
Bhiwandi	1	1		5	7
Chennai		1			1
Coiminator		2	2		4
Cuttack	1	1	4		6
Dayalpura			3	1	4
Faridabad	3		1		4
Guvancheri - LPD	5	17	2	2	26
Guwahati		1	2	1	4
Haridwar	1			2	3
Total	33	65	63	58	219

Description												
Date	Location	SP	IP	critical incident	Slowness reported	Total down time	PC1	Quarter1	Week	FY1	SLA1	
24 November 2021	Ahmedabad	Bharti	10.122.208.0	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Ahmedabad-CNI	Bharti		1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Amalner	Sify	10.122.65.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Baddi	Sify	10.122.15.2	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Baddi 3	Sify	10.122.25.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Banglore RO	Sify	10.122.174.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Banglore RO	Bharti	10.122.90.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Bhiwandi	Sify	10.122.154.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Chennai	Sify	10.122.70.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Cochin	Sify	10.122.171.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Coiminator	Sify	10.122.93.2	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Cuttack	Sify	10.122.30.2	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Dayalpura	Bharti	10.122.204.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Delhi	Sify	10.122.112.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Delhi	Bharti	10.122.202.0	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	EC to K2 (Primary)	Sify	10.201.243.212	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	EC to K2 (Secondary)	Sify		1	Yes	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Faridabad	Bharti	10.122.205.0	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Gurgaon	Sify	10.122.101.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
Total						3748						

Location

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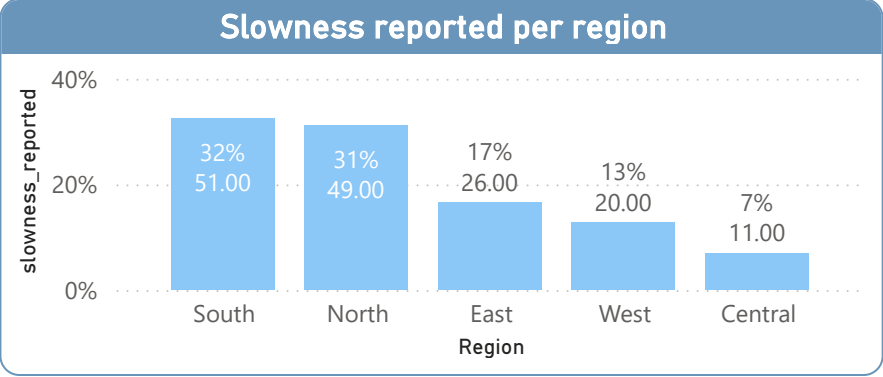
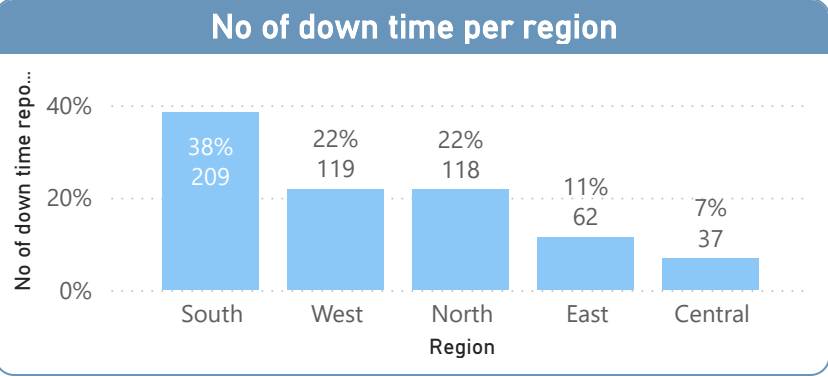
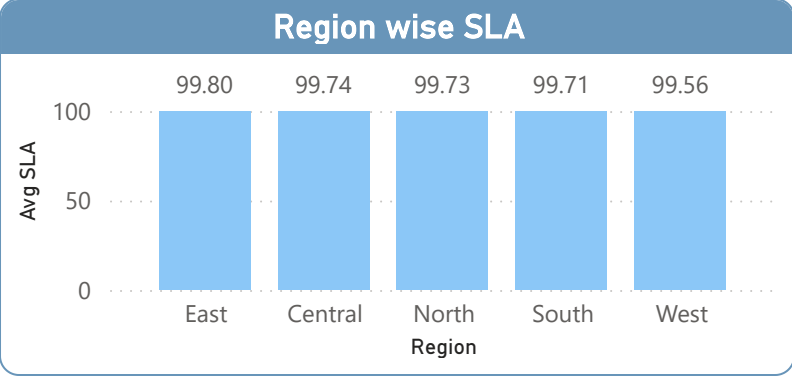
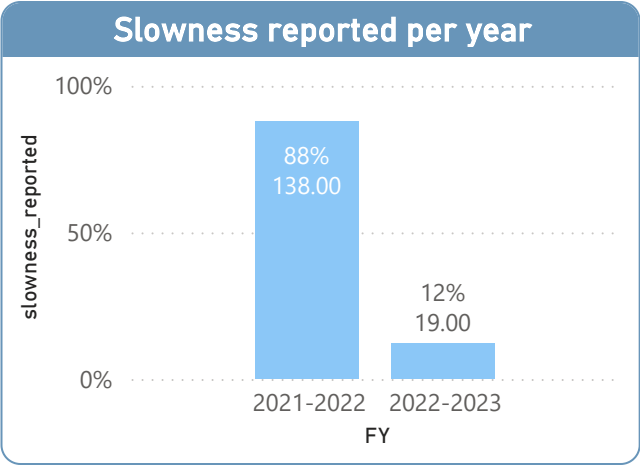
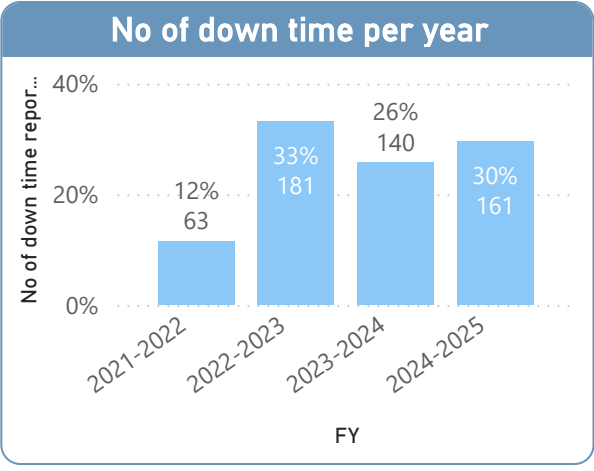
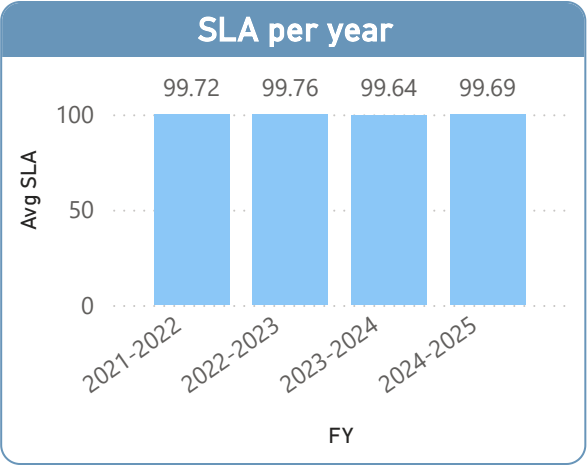
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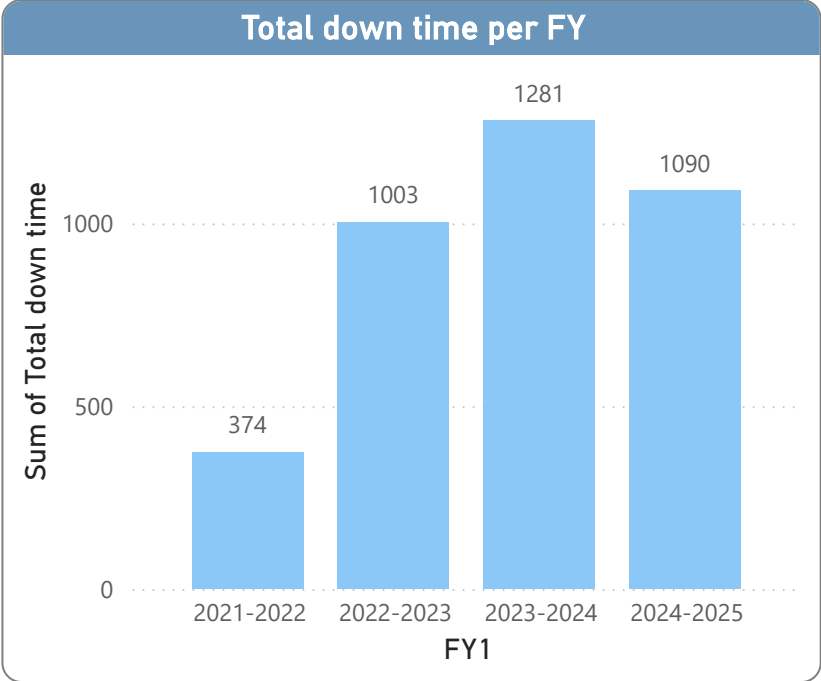
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All



PC wise SLA						
SP	W1	W2	W3	W4	W5	Total
Bharti	99.51	99.54	99.76	99.44	99.84	99.61
Connect				100.00		100.00
Sify	99.81	99.66	99.70	99.71	99.79	99.73
Total	99.76	99.64	99.71	99.66	99.80	99.70

Slowness reported						
Location	W1	W2	W3	W4	W5	Total
Ahmedabad	2	1				3
Ahmedabad-CNI	2	1				3
Amalner	2	1				3
Baddi	2	1			1	4
Baddi 3	2	1	2		1	6
Banglore RO	4	2				6
Bhiwandi	2	1	1			4
Chennai	2	1				3
Cochin	2	1				3
Coiminator	2	1				3
Cuttack	2	1				3
Dayalpura	2	1	1		1	5
Delhi	4	2	1	4	3	14
EC to K2 (Secondary)	1					1
Total	77	43	16	9	12	157



Critical incident (SLA <98%)						
Location	W1	W2	W3	W4	W5	Total
Hyderabad Factory	4	16	6	8	8	42
Guvancheri - LPD	10	8	4	16	1	39
Tumkur	9	6	5	7	1	28
Amalner	2	10	6	5	2	25
Bhiwandi	2	7	7	4	5	25
Jaipur	4	8	4	2	5	23
Waluj	3	10	8	2	0	23
Pune	2	8	7	2	3	22
Baddi 3	6	4	4	6	1	21
Tirupathi	5	7	4	4	1	21
Ahmedabad	5	0	6	7	1	19
Cuttack	2	3	9	2	3	19
Hubli	6	2	2	6	3	19
Kolkata	2	3	5	5	4	19
Haridwar	3	6	7	2	0	18
Dayalpura	2	4	6	3	1	16
Guwahati	2	2	1	3	7	15
Baddi	0	1	6	6	1	14
Pune CP	3	2	2	4	3	14
Banglore RO	1	0	4	5	2	12
Faridabad	1	2	6	3	0	12
Vizag	2	2	2	4	0	10
Coiminator	1	2	3	1	2	9
Indore	1	2	0	3	3	9
Total	86	139	136	121	63	545

Sum of down time						
Location	W1	W2	W3	W4	W5	Total
Ahmedabad	17	0	51	65	6	139
Ahmedabad-CNI	0	54	3	9	0	66
Amalner	6	116	86	17	5	230
Azure GCC Connect	0	0	0	0	0	0
Azure MPLS Connect	0	0	0	0	0	0
Baddi	0	6	24	33	5	68
Baddi 3	38	18	32	62	5	155
Banglore RO	4	0	8	45	9	66
Bhiwandi	9	65	69	13	14	170
BLR to Mumbai (DR P2P Link)	0	0	0	0	0	0
Chennai	8	4	0	1	0	13
Cochin	0	4	0	0	0	4
Coiminator	8	8	9	7	13	45
Cuttack	10	33	50	20	6	119
Dayalpura	6	16	57	19	4	102
Total	574	1044	844	975	311	3748

Down time > 5 hours						
Location	W1	W2	W3	W4	W5	Total
Ahmedabad	1		3	5	1	10
Ahmedabad-CNI		3		1		4
Amalner		4	5	2		11
Baddi		1	1	3		5
Baddi 3	4	1	3	4		12
Banglore RO				2	1	3
Bhiwandi		3	3		1	7
Chennai	1					1
Coiminator	1	1		1	1	4
Cuttack	1	2	2	1		6
Dayalpura			3	1		4
Faridabad		1	3			4
Guvancheri - LPD	8	5	1	12		26
Guwahati				2	2	4
Haridwar		2	1			3
Total	34	58	48	63	16	219

Description												
Date	Location	SP	IP	critical incident	Slowness reported	Total down time	PC1	Quarter1	Week	FY1	SLA1	
24 November 2021	Ahmedabad	Bharti	10.122.208.0	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Ahmedabad-CNI	Bharti		1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Amalner	Sify	10.122.65.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Baddi	Sify	10.122.15.2	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Baddi 3	Sify	10.122.25.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Banglore RO	Sify	10.122.174.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Banglore RO	Bharti	10.122.90.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Bhiwandi	Sify	10.122.154.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Chennai	Sify	10.122.70.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Cochin	Sify	10.122.171.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Coiminator	Sify	10.122.93.2	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Cuttack	Sify	10.122.30.2	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Dayalpura	Bharti	10.122.204.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Delhi	Sify	10.122.112.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Delhi	Bharti	10.122.202.0	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	EC to K2 (Primary)	Sify	10.201.243.212	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	EC to K2 (Secondary)	Sify		1	Yes	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Faridabad	Bharti	10.122.205.0	1	No	0	PC9	Q3	W1	2021-2022	100.00	
24 November 2021	Gurgaon	Sify	10.122.101.1	1	No	0	PC9	Q3	W1	2021-2022	100.00	
Total						3748						