

# SaaS Support Ticket Analytics Dashboard

11K

Total Tickets

260.39

Avg First Res Mins

20.86

Avg Resolution Hrs

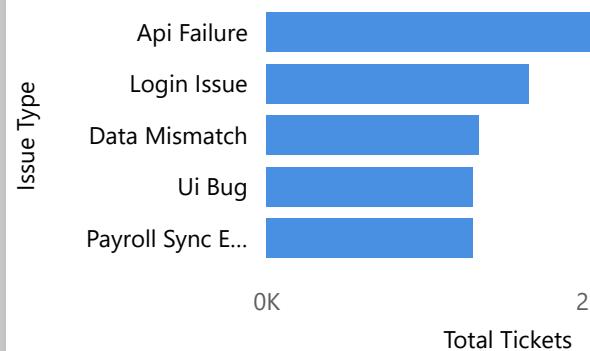
0%

SLA Breach %

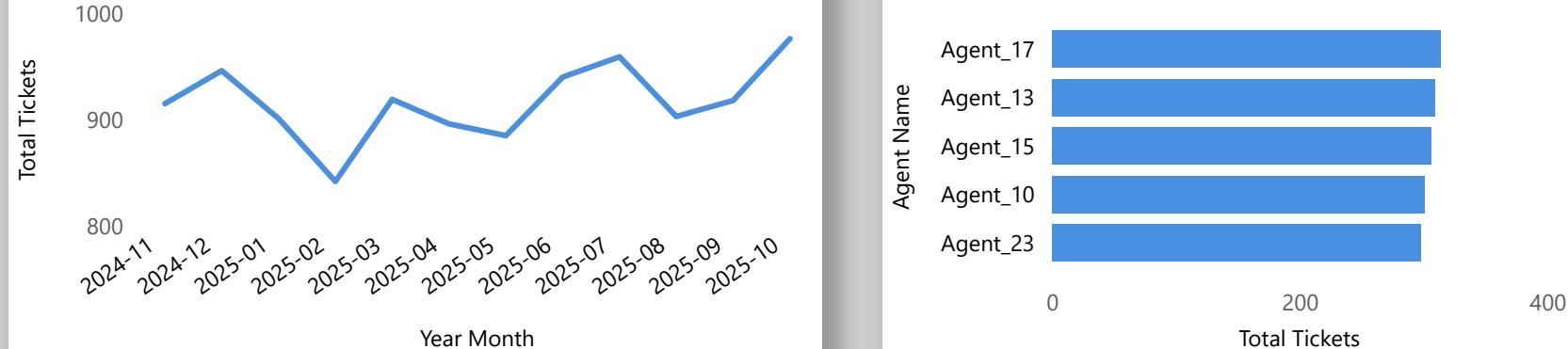
3.6

Avg CSAT

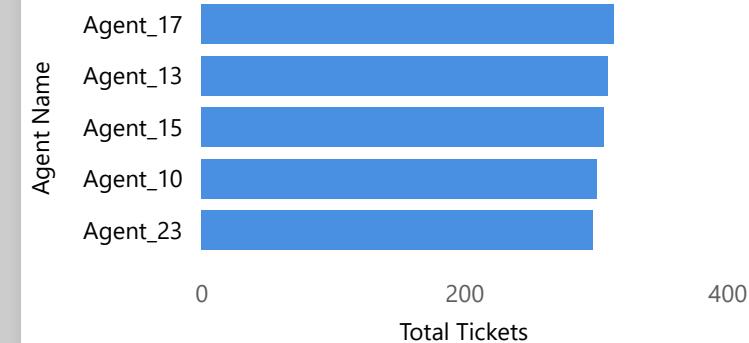
## Total Tickets by Issue Type



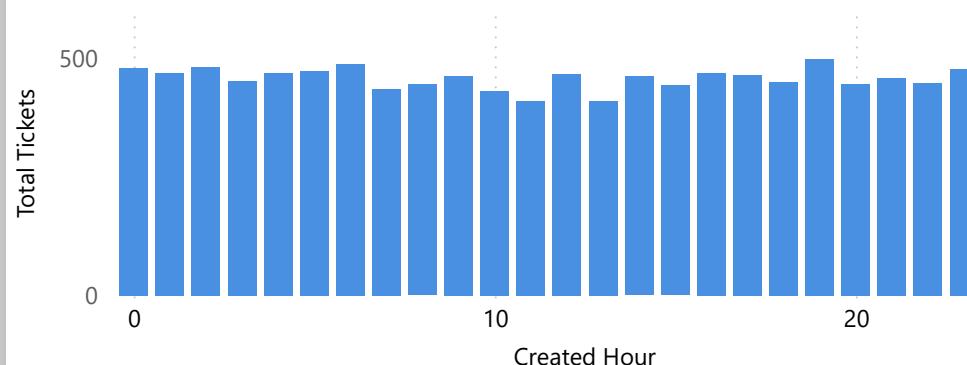
## Total Tickets by Year Month



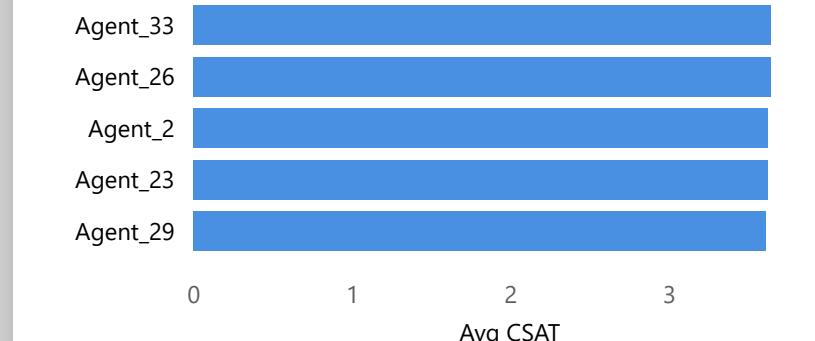
## Total Tickets by Agent Name



## Total Tickets by Created Hour



## Avg CSAT by Agent Name



MonthName

All