

Akshay Ghatge

Software Developer

2 years of software developer experience working with **Asp.net with C#** and **SQL**. Good collaborator with excellent critical thinking, analysis, problem solving skills. Strong work ethics and willingness to learn new skills at a fast pace.

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WORK EXPERIENCE

Technical Support Analyst Dependable IT

05/2021 - Present

Hamilton, Canada

Achievements/Tasks

- Taking incoming calls from Internet, Digital Phone and Cable TV subscribers and troubleshooting their technical issues.
- Help customer by walking them through troubleshooting steps over the phone, or sending a technician to their home to fix their issues in person.

Web Developer Sculpt Soft Technologies

06/2016 - 04/2017

Ahmedabad, India

Achievements/Tasks

- Involved in all stages of SDLC started from requirements gathering to Analysis, Design, Implementation, Testing and Deployment of entire project.
- Update and managed existing products and provide beneficial technical support to colleagues.
- Identify current internet and website requirements and participate in planning and execution of projects by organizing, scheduling, executing and coordinating work assignment to achieve milestone deadlines.

Intern as Web Developer CompIndia Technologies

07/2013 - 04/2014

Ahmedabad, India

Achievements/Tasks

- Build and maintained multiple web application using C#, .Net 4.0 and SQL.
- Collaborated with senior-level developers to develop projects for website throughout various phases of project lifecycle.
- Worked in Agile development environment using advanced Scrum methodologies.
- Responsible for the documentation of project requirements and specifications.
- Support maintenance programming development for web page and web application.

EDUCATION

Bachelor in Information Technology Gujarat Technology University

06/2014 - 05/2017

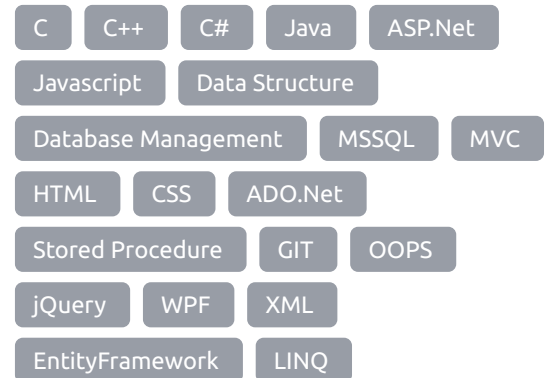
Ahmedabad, Gujarat, GPA-7.85/10

Diploma in Computer System Technician and Software Engineering Sheridan College

01/2019 - 08/2020

Brampton, Canada, GPA-3.42

SKILLS



ACADEMIC PROJECTS

Airline Management System - C#

- Created an application with C# and MySQL. Was able to view, read, update, delete data of flights and passenger.

Banking Application - Java

- Created a Java FX program with interactive GUI. Was able to read and write data from flat file as well as with database.

Grocery Application - Java

- Created an application in NetBeans with Microsoft Workbench database. Was able to handle billing and inventory.

Card War Game

- Used use cases and design principles to understand the project. Created class diagrams and improved them before coding.

Coffee-Ordering Website

- Using Html, CSS, PHP, and JavaScript · Made a coffee-ordering website which visually shows the order · Created forms with validation using PHP Responsive designing

User- Interface design

- Design interface for a class finder mobile application. Took random student surveys to find out what type of interface would work best. Used prototyping to perfect the design.

Genesis Homes

- Created use case diagrams, activity diagrams, UI Mock-ups and ROI costing for customer of Genesis Homes