

AKSHAYA RANGARAJAN


Management Professional,
Communication Specialist



Personal Profile

An efficient administrator, research data analyst, and strategic planner with avid community participation.

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Education

Master of Business Administration (MBA)

Thompson Rivers University,
Canada.

2021 – 2022

❖ Current GPA: 3.96

❖ Courses:

- Corporate Finance (Grade A)
- Managerial Statistics (Grade A)
- Financial Accounting (Grade A)
- Managerial Accounting (Grade A)
- Economics for Managers (Grade A+)
- Research Methods (Grade A+)
- Supply Chain Management (Grade B+)
- Marketing Management (Grade A)
- Human Resource Mgmt (Grade A)
- Project Management (Grade A)

Graduate Diploma in Business Administration (GDBA)

Thompson Rivers University,
Canada.

2020 – 2021

Bachelor of Audiology and Speech Language Pathology (BASLP)

TNMGR Provincial University

2014 – 2018

Business Projects

• **Interactive Dashboard – Retirement Planning Visualization**

• **Linear Optimization Models – For Operations, Supply & Production Planning**

• **Business Performance Analysis & Report – Using Tableau**

• **Project Consulting – Agile & Waterfall (Using Jira & Monday.com)**

• **Project Management – Scrum Implemented**

Experience Profile

Undergraduate Teaching Assistant

Department of Management, International Business & Supply Chain – Thompson Rivers University
10/2022 – Present

Grading Assistant | Performance Analyst

Performance Highlights

- Analyzing, monitoring & reporting performance using Microsoft Office tools.
- Grading project compliance of 100 Supply Chain majors & MBA graduates.

Graduate Research Assistant

Department of Marketing – Thompson Rivers University
04/2022 – 09/2022

Designed a business model on processing & utilization of Big Data Marketing Analytics to enhance business operations and financial efficiency.

Graduate Teaching Assistant

Department of Marketing – Thompson Rivers University
01/2022 – 04/2022

Research Reviewer | Grading Assistant

Performance Highlights

- Ensured project quality compliance through constructive feedback.
- Co-supervised 5 graduate teams in their projects on Big Data Analytics

MBA Graduate Research Project Thesis

Thompson Rivers University
05/2021 – 12/2021

Devised a managerial framework on brand community, deploying which enhances entity-customer multidirectional relationship.

Communication Specialist (Full-time)

Vignesh Clinic
09/2018 – 12/2019

Speech Language Pathologist | Program Coordinator

Performance Highlights

- Devised short- and long-term management plans for over 1,500 clients.
- Fostered interdepartmental communication to enhance service quality.
- Ensured user-acceptance through product validation & quality assurance.
- Coordinated 4 contemporary, audience-specific awareness programs.
- Maintained highly positive client relationships.

Inter-disciplinary Research Analyst/Scholar

Madras ENT Research Foundation Institute of Speech and Hearing (P) Ltd.
07/2014 – 07/2018

Data Collection | Business Operations & Performance Analysis | Interpretation, Inference & Strategy Planning | Model Development

Performance Highlights

- Presented 3 research papers in acclaimed international conferences.
- Published 2 research works in globally recognized journals.

Intern – Department of Communication

Madras ENT Research Foundation Institute of Speech and Hearing (P) Ltd.
09/2017 – 07/2018

In-charge of Strategic Planning | Dispensing and Implant Audiologist

Performance Highlights

- Represented the department in 6 international conventions.
- Coordinated 10 city-wide multidisciplinary medical camps.
- Guided over 750 users on product selection.
- Performed product quality verification to ensure user-acceptance.
- Achieved 4,000 hours of practical management experience.

Co-op – Department of Communication

Madras ENT Research Foundation Institute of Speech and Hearing (P) Ltd.
07/2014 – 07/2017

Formulated client-specific management strategies and ensured scheduled monitoring. | Acquired cross functional competence.

Performance Highlights

- Organized over 12 sessions for people with hybrid management needs.
- Monitored status and managed the dynamic needs of 50 clients.
- Successfully led 3 team-projects that were graded as excellent.

Research Projects

[Analyzed managerial needs and developed business models/solutions through effective data collection, processing, inference and visualization]

- **Research Project Thesis: Business Model KITE – The Role of Perceived Knowledge on Key Brand Community Constructs of Trust, Involvement, and Engagement.**
 - Under review in Journal of Communication Management.
- **Research Project Co-supervised: Business Model – The Impact of Deployment Level on Perceived Satisfaction, Value for Money & Reinvest Intentions in Big Data Marketing Analytics.**
- **Research Project Co-supervised: Business Model – The Impact of Personnel Capabilities on the quality of Big Data Marketing Analytics.**
- **Research Project Co-supervised: Business Model – The Impact of Decision-making Role on Satisfaction, Value for Money and Reinvest Intentions in the Context of Big Data Marketing Analytics.**
- **Research Project Co-supervised: Business Model – Clustering the Marketing Analytics Professionals on the basis of Perceived Marketing and Technical Knowledge.**
- **Research Project Co-supervised: Business Model – The Impact of Market & Technological Uncertainty on the Quality of Big Data Marketing Analytics.**
- **Contemporary Research Project: Non-Pharmaceutical Interventions.**
 - Published in Cascade Journal of Knowledge (CJOK), 2021
- **Framework Designed for Evaluating User Experience: Translation and validation of Tamil version of Singing Voice Handicap Index 10 (TSVHI10).**
 - Published in *Journal Of Voice*; Epub doi: 10.1016/j.jvoice.2018.08.003
 - Presented at Frontiers of Research in Speech and Music (FRSM), 2017
- **National Conference Presentation: Awareness and Attitude of Trained Carnatic Singers towards Music Therapy for Children with Autism Spectrum Disorder.**
 - Presented at national conference, Nishta Centre for Excellence in Medical Research and Training (NICE), 2018.
- **International Conference Presentation: Mental health and positive psychological capital (PsyCap) in Carnatic singers.**
 - Presented at international symposium, Frontiers of Research in Speech and Music (FRSM), 2017.
- **Framework Development on Consumer Self-perception: The Voice Related Quality of Life - A study on the reliability and validity of the Tamil version**
 - Published in *Sage publications*; DOI: 10.1177/1179550619831049
 - Corresponding author of this inter-disciplinary study.

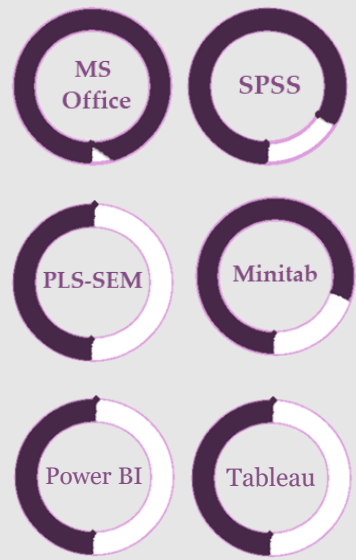
Licenses/Certifications

- Certification for Communication Specialist (CDP) ICCDP, USA.
- Certification for Trainers and Supervisors (CADDCT) NCCDP, USA.
- Certification for Practitioners (CDP) NCCDP, USA.

Management Experience

- **Team leader**
MBA Marketing Management Research Project [2020]
Led a team of 10 international graduates in the group project and presentation on organizational change management.
- **Delegate**
2021 MBA Games - Largest collegiate competition in Canada
Second prize winner in non-scholastic competition and one of the four MBA delegates for academic case presentation.
- **Camp coordinator**
Madras ENT Research Foundation [2014 – 2018]
Led a team of 18 audiologists and speech language pathologists in inter-disciplinary medical camps.
- **Marketing Professional**
City Trade Centre [2014 - 2018]
Communicated and publicised the academic programs of MERF-ISH through innovative promotion channels.
Sri Thyagaraja Sangeetha Vidwath Samajam [2008 – Present]
Performed and supported the organization in marketing and fund raising for over 50 cultural programs.

Application Skills



Community Experience

- **Invited Public Speaker**
All India Radio (AIR) [2010-Present]
Provided over 5 interviews on contemporary health topics, to create nation-wide awareness.
- **Professional Singer**
All India Radio (AIR) [2010-Present]
Performed in over 15 broadcast programs of the national level radio.
Then Thirupathi Alayam [2011-2022]
As a solo vocalist have coordinated with various accompaniments to astonish audiences with live performances.
MGR School [2014 – 2018]
Performed and coordinated 3 annual events at MGR special school.
- **Organizer**
Detroit Thiruppugazh Anbargal [2019 - Present]
Performed and volunteered in organizing weekly group sessions.
Sri Ariyakkudi KVN Memorial Trust [2014 – 2021]
Organized year-round programs and competitions to promote and publicize this non-profit student organization.
MERF Institute of Speech and Hearing [2014 - 2019]
Organized over 12 recreational programs for various events and cultural fests.

Achievements and Awards

