# **First Last**

# Software Engineer

#### **WORK EXPERIENCE**

# Resume Worded, London, United Kingdom

Education technology startup with 50+ employees and \$100m+ annual revenue

# Software Engineer

08/2021 - Present

- Created an innovative feature in the company's flagship product that enabled 50+ HNIs to purchase licenses simultaneously, increasing 2021 Q1 earnings by 71%.
- Designed new applications by studying users' needs and converting them into 20+ software programs.
- Invented a RESTful API with Flask/Python in addition to an SQLAlchemy ORM layer, enabling 2800+ developers to access data without exposing passwords.
- Developed applets for Resume Search Engine that provides 13K users with the information on the search results page.

# Polyhire, London, United Kingdom

NYSE-listed recruitment and employer branding company

# Test Engineer

10/2019 - 07/2021

- Promoted continuous iteration of development and testing throughout the SDLC in collaboration with 20+ cross-functional team members.
- Provided technical support in installing Cold Fusion, NetWare® Workstation Client-Server Edition (WSCSE), and 20+ other database components.
- Brainstormed with 10+ management and 30+ project team members to coordinate QA per project schedules and business goals.
- Detected and reported a flaw in the mobile application of 90+ banks that prevented an \$850K loss; received an early promotion from executive management.

**Growthsi,** London, United Kingdom & Barcelona, Spain Career training and membership SaaS with 150,000 users

# **Technical Support Engineer**

11/2018 - 09/2019

- Identified patterns in customer complaints by keeping accurate records of technical support issues, helping to generate 50+ solutions for future improvements.
- Developed a Standard Operating Procedure (SOP) for PC repair in the IT department, reducing downtime by 84%.
- Assisted 450+ clients in solving computer hardware, software, and network-related issues in the first month of employment.
- Fixed a networking problem by utilizing 20+ built-in diagnostic tools for port diagnostics and analyzing fragmented signals via an oscilloscope.

## **PREVIOUS EXPERIENCE**

Sales Engineer, ABC Company, London, UK Security Analyst, XYZ Company, New York, USA Technical Writer (Internship), ABC, New York, USA 06/2017 - 10/2018

01/2016 - 05/2017

07/2014 - 12/2015

#### **CONTACT**

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#### **SKILLS**

#### Hard Skills:

- Computer Programming
- Software Testing
- · Debugging.
- · Computer Networking
- · Optimizing Code
- Integration and Unit testing

## Techniques:

- Web Development
- IT Automation
- Software Development Life Cycle

#### Tools and Software:

- .NET Framework
- AngularJS
- · C++
- · Node.js

### Languages:

- English (Native)
- · Romanian (Native)
- Spanish (Conversational)

#### **EDUCATION**

# University of New York

Associate of Science Computer Programming New York City, New York 10/2011 - 06/2014

#### **OTHER**

- Certified Software Engineer
- Certified Secure Software Lifecycle Professional