Google Cloud Skills Boost Subscription Activation Instructions

If you have access to Google Cloud Skills Boost through your organization, you'll be able to use it to access the on-demand content for the second stage of the program. Please see step 4 for details.

Hi everyone,

This email is to help you activate your access to <u>Google Cloud Skills Boost</u> for the second stage of The Get Certified program.

Things you need to know before you start:

- This is a 6-month access, different from the 7-day access we granted you on Stage 1.
- You will be given 300 credits to complete the Learning Plan content. Please use them wisely, since we won't be able to provide you with extra credits. The ACE requires 227 credits to be completed, so the 300 credits are more than enough to complete your training, even if it takes you more than one attempt on the labs or you want to revisit some courses.
- The credits are valid for 6 months.

When should you activate your account? You can now activate your code! The last day to activate this access is 16th December, 2024. If you miss this deadline, we won't be able to provide you with a subscription, and you won't be able to complete your on-demand learning. The subscription will be valid for 6 months, or until you run out of credits (what happens first).

Read all the steps carefully and perform them step-by-step as stated in this email.

- 1. Please open the **Google Chrome browser in an incognito window.** You can use the account you have used for the 1st stage of the program.
- 2. Make sure you are signed out from this point forward.
- After signing out, click on this link:
 https://www.cloudskillsboost.google/catalog?glcampaign=1p-gccsb-17
- 4. It will ask you to enter a code. Please use this code: 1p-gccsb-17

- 5. And click on submit. If you are unable to redeem the code because of your "organizational license," please proceed with using that license and disregard the rest of this process.
- 6. **Then sign in** into your account again. At this stage you should be able to see 9 credits after clicking on your profile photo.
- 7. Click the **Explore** tab to search for a lab which you can perform with 9 credits. We recommend the fastest and the easiest: "A Tour of Google Cloud Hands-on Labs", which should not take you more than 10 minutes. Please complete the indicated lab (or any other lab within 9 credits) to unlock the credits.
- 8. After completing the lab, please:
 - a. click on the yellow tab "-/100" at the top right of the screen, allowing verification of completion. Before clicking on "end the lab", you should normally have "100/100" appearing in the yellow tab.
 - b. Once the verification is done and you have clicked on "end lab", make sure that you have logged out and logged in once again to the Google Cloud Skills Boost platform.
- 9. After you re-login to the platform, on the top right hand side of the page you will be able to see your profile picture, click on it and go to the settings.
- 10. You should be able to see 300 credits in your profile within minutes just as shown in the screenshot mentioned below:

Subscriptions and credits



a.

- 11. If you performed all the actions correctly, you should be able to see the "**EXPIRES ON**" information on the date which is 6 months after your account activation.
- 12. If you are still facing any issue with the code redemption **going carefully through all the steps** mentioned above then please:
 - a. Confirm whether I you have an organizational/30-day free trial/another access from previous programs. If so, please use that existing access. If it is set to expire during this program, we will provide you with an additional access code at the time of expiration.

The activation link is open until **16th December, 2024 and will not be extended**, please activate your account accordingly.

In case of any issue creating the account or taking a lab, you can contact Support Team via:

- Support portal
- Live Chat: directly from your Google Cloud Skills Boost account
- Email: <u>support@qwiklabs.com</u>

When contacting them, please share the following information - this will help to solve your ticket faster:

- Your login email address
- Description of an issue to be solved
- Screenshots of the issue (if needed)

NOTE:

Remember that you follow all the above steps correctly.

You will have 300 credits (valid for 6 months) to access the Google Cloud Skills Boost platform. Therefore you **won't have to pay anything** in order to complete courses and labs on the GCSB platform.