Terms and Conditions

Last updated: July 23, 2025

Please read these terms and conditions carefully before using Our Service.

1. Definitions

For these Terms and Conditions:

- Affiliate
- Company: Refers to Sunrise Papers, operating under Unit No. 390, Vegas Mall, Plot No. 6, Sector 14, Dwarka, New Delhi 110078, India. Also referred to as "we," "us," or "our.
- Website: Refers to our official site https://www.sunrisepapers.com
- Products refer to the paper materials and related products that we import, wholesale, or display on our website.
- Services: Refers to all commercial offerings, content, support, and communication provided through the website.
- User/You: Refers to any individual or entity accessing or using our website or services.
- Device: Any device like a computer, smartphone, or tablet used to access our website.

2. Acceptance of Our Terms

By accessing our website or engaging in communication with us through any platform, you agree to comply with these Terms and Conditions. If you disagree with any part of these terms, please refrain from using our website or services.

3. Business Information

We are importers and wholesalers of paper products including food-grade paper, carbonless paper, coated paper, and other speciality materials. All product information, pricing, and images are provided for general guidance and are subject to change without prior notice.

For up-to-date details and availability, please contact us directly.

4. Intellectual Property

All content on this website – including text, images, logos, and layouts – is the property of Sunrise Papers or used with proper authorisation. Reproduction, copying, or unauthorised use of any part of this site is strictly prohibited.

5. Third-Party Links

This website may contain links to third-party sites or product partners. Sunrise Papers holds no responsibility for the content, accuracy, or practices of these external sites. Please review their respective terms independently.

6. Product Disclaimer

While we make every effort to ensure the accuracy of our product listings and specifications, actual product results may vary based on use, conversion process, and conditions. We recommend confirming technical suitability directly before placing commercial orders.

7. Limitation of Liability

To the fullest extent permitted by law, Sunrise Papers will not be liable for any direct, indirect, incidental, or consequential damages arising from the use of our website or products. This includes, but is not limited to, lost profits, production delays, or compatibility issues.

8. No Warranties

All materials, images, and information on our website are provided "as is" and without warranty of any kind – either express or implied – including but not limited to fitness for a particular purpose, merchantability, or non-infringement.

9. Indemnity

You agree to indemnify and hold harmless Sunrise Papers and its partners from any claims, liabilities, damages, and expenses (including legal fees) arising out of your use of our website or services in violation of these Terms.

10. Jurisdiction and Governing Law

The laws of the Union Territory of Delhi, India, govern these terms and conditions. Any disputes arising under these Terms shall be subject to the exclusive jurisdiction of courts located in New Delhi.

11. Translation Interpretation

These Terms and Conditions may have been translated if we have made them available to you on our Service. You agree that the original English text shall prevail in the case of a dispute.

12. Changes to These Terms and Conditions

We reserve the right to modify these Terms and Conditions at any time without prior notice. Continued use of our website after any such changes shall constitute your consent to the updated terms.

13. Contact Us

If you have any questions about these Terms and Conditions, you can contact us:

- By email: dineshgupta@sunrisepapers.co.in
- By visiting this page: https://sunrisepapers.com/contact
- By phone number: +91 95555 09507, +91 98100 87126