

DIRECTORS' REPORT

ANNEXURE F

ANNUAL REPORT ON CORPORATE SOCIAL RESPONSIBILITY ACTIVITIES

1. A brief outline of the company's CSR policy, including overview of projects or programs proposed to be undertaken and a reference to the web-link to the CSR policy and projects or programs

Corporate Social Responsibility (CSR) has been a long-standing commitment at ICICI Bank Limited (ICICI Bank/the Bank). The Bank's contribution to social sector development includes several pioneering interventions and is implemented through the involvement of stakeholders within the Bank and through the broader community. The Bank established the ICICI Foundation for Inclusive Growth (ICICI Foundation) in 2008 with a view to significantly expand the activities in the area of CSR. Over the years, ICICI Foundation has developed projects in specific areas, particularly in the area of skill development, and has built capabilities for direct project implementation as opposed to extending financial support to other organisations.

The CSR Policy of the Bank sets the framework guiding the Bank's CSR activities. It outlines the governance structure, operating framework, monitoring mechanism, and CSR activities that would be undertaken. The CSR Committee is the governing body that articulates the scope of CSR activities and ensures compliance with the CSR policy. The Bank's CSR activities are largely focussed in the areas of education, health, skill development and financial inclusion and other activities as the Bank may choose to select in fulfilling its CSR objectives.

The CSR policy was approved by the Committee in July 2014, and subsequently was put up on the Bank's website. Web-link to the Bank's CSR policy:

<https://www.icicibank.com/managed-assets/docs/about-us/ICICI-Bank-CSR-Policy.pdf>

2. The Composition of the CSR Committee

The Bank's CSR Committee is chaired by an independent Director. The composition of the Committee is set out below:

- Mr. Radhakrishnan Nair, Chairman
- Mr. Anup Bagchi
- Mr. Uday Chitale (w.e.f. June 30, 2019)
- Ms. Rama Bijapurkar (w.e.f. June 30, 2019)

The functions of the Committee include review of CSR initiatives undertaken by the ICICI Group and ICICI Foundation; formulation and recommendation to the Board of a CSR Policy indicating the activities to be undertaken by the company and recommendation of the amount of the expenditure to be incurred on such activities; reviewing and recommending the annual CSR plan to the Board; making recommendations to the Board with respect to the CSR initiatives, policies and practices of the ICICI Group; monitoring the CSR activities, implementation of and compliance with the CSR Policy; and reviewing and implementing, if required, any other matter related to CSR initiatives as recommended/suggested by Reserve Bank of India or any other body.

3. Average net profit of the company for last three financial years

The average net profit of the company for the last three financial years calculated as specified by the Companies Act, 2013 for fiscal 2019 was ₹ 59.48 billion.

4. Prescribed CSR Expenditure (two per cent of the amount as in item 3 above)

The prescribed CSR expenditure requirement for fiscal 2019 was ₹ 1,189.6 million.

5. Details of CSR spent during the financial year

(a) Total amount to be spent for the financial year

Total amount spent towards CSR during fiscal 2019 was ₹ 922.0 million.

(b) Amount unspent, if any

Amount unspent was ₹ 267.6 million.

(c) Manner in which the amount spent during the financial year is detailed in the following table:

| Sr. No. | CSR Project or activity identified | Sector in which the project is covered | Projects or programs 1. Local area or other 2. Specify the state and district where projects or programs was undertaken | Amount outlay (budget) project or program wise (₹ mn) | Amount spent on the projects or programs Sub-heads 1. Direct expenditure on projects or programs 2. Overheads (₹ mn) | Cumulative expenditure upto the reporting period (₹ mn) | Amount spent direct or through implementing agency |
|---------|---|---|---|---|--|---|---|
| 1 | Projects of ICICI Foundation for Inclusive Growth | Promoting education, employment, enhancing vocational skills, livelihood enhancement projects | Pan-India | 380.0 | 380.0 | 2,125.0 | Amount spent through ICICI Foundation for Inclusive Growth. The Foundation was set up in 2008 to focus on activities in the area of CSR |
| 2. | Rural development and related activities | Rural development | Pan-India | 100.0 | 117.4 | 4,796.0 | Direct & through Bank's business correspondent network |
| 3. | Education & research | Promoting education | Chennai | 100.0 | 100.0 | 159.1 | Direct, for setting up a new university |
| 4. | Relief and welfare in calamity affected areas | Contribution to relief fund | Kerala | - | 100.0 | 176.5 | Kerala Chief Minister's Distress Relief Fund |
| 5. | Health | Promoting preventive health care and sanitation and making available safe drinking water | Pan-India | 96.4 | 105.23 | 105.23 | Direct; supported construction of toilets, Rubella vaccination drive, and providing safe drinking water facilities |
| 6. | Armed forces welfare | Measures for the benefit of armed forces veteran, war widows and their dependents | Pan-India | 50.0 | 50.0 | 100.0 | Armed Forces Flag Day Fund, Kendriya Sainik Board |
| 7. | Financial Literacy | Promoting education | Pan-India | 36.0 | 35.0 | 91.2 | Disha Trust |
| 8. | Education | Women empowerment | Pan-India | 16.0 | 16.0 | 16.0 | Direct; #Education For Equality campaign to promote girl child education |
| 9. | Miscellaneous | Environmental sustainability, Swachh Bharat, reducing inequalities | - | 411.6 | 18.4 | 89.7 | Direct: promoting use of dustbins, protection of trees, and supporting socially and economically backward rural households |

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6. In case the company has failed to spend the 2% of the average net profits of the last three financial years or any part thereof, the company shall provide the reasons for not spending the amount in its Board report.

The amount spent towards CSR during fiscal 2019 was ₹ 922.0 million, which was 1.6% of the average net profits of the last three financial years. The Bank's CSR spends in fiscal 2017 were 1.8% and in fiscal 2018 were 2.0% of the average net profits of the preceding three financial years.

The Bank, through its CSR activities, has always focussed on efforts that can substantially impact the well-being of the disadvantaged segments of the population. The endeavour is to have a comprehensive approach that is meaningful and with a long-term focus to ensure scalability. Skill-development is a major requirement for meeting sustainable development goals of the Indian economy. Towards this objective, significant efforts have been made to improve skills of underprivileged youth since fiscal 2014. The ICICI Foundation for Inclusive Growth (ICICI Foundation) has driven the skill training efforts through various initiatives including the ICICI Academy for Skills (skill academies), Rural Self-Employment Training Institutes (RSETIs) and the rural initiatives in villages.

During fiscal 2019, a total of 135,000 individuals received training through the various skill training initiatives, and of which 63.0% were women. The skill training facilities were further enhanced with the introduction of new in-demand courses like beauty therapist and home health aide at the skill academies. The total number of courses offered at the skill academies aggregated 12 and over 50 wide-ranging locally relevant courses were being offered at the villages. Further, in fiscal 2019 two new training centres were opened at Gorakhpur and Dehradun under the ICICI Academy for Skills. On a cumulative basis, till March 31, 2019, over 400,000 individuals were provided skill training thus facilitating employability and ensuring a meaningful increase in the livelihood of these individuals. Further, a total of 1,200 villages have been covered under the rural initiative of ICICI Foundation. The efforts made in the villages apart from facilitating job opportunities and marketability, has also promoted local entrepreneurship including among women. ICICI Foundation received several prestigious awards during the year in recognition of its efforts.

Details on skill training activities

| | |
|---|---------|
| Number of individuals trained in fiscal 2019 | 135,189 |
| - Of which women trainees | 63% |
| Total number of individuals trained till March 31, 2019 | 402,755 |
| - Of which women trainees | 54% |
| Total number of villages covered | 1,200 |
| Total number of states covered | 29 |

The Bank also contributed towards other causes during fiscal 2019 as follows:

- Promoting higher education by supporting the setting up of a new university in Chennai;
- Providing relief to flood-affected people in Kerala and contributing to the Chief Minister's disaster relief fund;
- Supporting widows and children of ex-servicemen by contributing to the army fund;
- Promoting preventive healthcare by supporting the Rubella vaccination drive in Maharashtra, encouraging construction of toilets and providing safe drinking water facilities;
- Driving financial literacy and financial counselling through a dedicated team;
- #EducationForEquality campaign to promote women empowerment.

The Bank initiated a pan-India social awareness programme to be conducted beginning March 2019 till March 2020. The total amount earmarked for the social awareness programme is ₹ 250.0 million. Since the project began towards the end of the year, the amount could not be spent in fiscal 2019. Accordingly, it was not included in the total CSR spends for fiscal 2019.

7. **A responsibility statement of the CSR Committee that the implementation and monitoring of CSR Policy, is in compliance with CSR objectives and Policy of the company.**

The CSR Committee hereby confirms that the implementation and monitoring of CSR activities is in compliance with CSR objectives and the CSR Policy of the company.

Anup Bagchi
Executive Director
May 6, 2019

Radhakrishnan Nair
CSR Committee Chairman