

## TASK-1 →

### Real World Scenario →

#### ◦ Healthcare →

Healthcare is one of the compelling examples of data driven decision making being used to revolutionize the industry. Healthcare industry with substantial amt. of/volume of data as EHRs, patients demographics, treatment histories, lab results.

#### ◦ Use of DDDM in Scenario →

Hospitals using predictive model that flags patients for/with chronic illnesses for further care. The system uses past data such as 'EHRs' which will allow doctors to schedule timely checkups, improve patient's outcome/medication for future prevention.

## TASK-2 →

### Comparing Analytics Models → [1, 2, 3 as vs.]

#### → 1) Descriptive → (Insights from past)

- AKA What has happened
- Summarizes historical/past data to identify patterns, trends & past relations.
- Uses Tools → BI's like Tableau, Power BI & Excel to compile past data.

#### ◦ Example →

A retail store chain, virtual market platform analyze last Quarter sales by region to see which ~~with~~ which product

sold the least & should be restocked.

- While descriptive model doesn't predict future or provide actionable query but it establishes a factual stream for more advo analytics.

→ 2) Predictive → (foresight into future)

- aka what could happen likely.
- Uses historical data to predict future outcomes.
- Uses ML models, algorithms and tool like Python, etc.
- Example →

E-commerce companies use ML to predict which consumers are likely to keep buying / cancel subscriptions in future.

Also used in recommendation system in apps like Netflix, Spotify.

- past anticipating future.

→ 3) Prescriptive → (What to do)

- Aka what should we do about it.
- Suggests optimal decisions / actions based on predictions. [Suggests future course of actions]
- Used optimization algorithms and complex tools like Gurobi, CPLEX and complex AI tools.

Example →

- logistics company used this model to determine best delivery route to minimize delivery cost / delays.
- predicting future.

TASK-3 →

Internal / external data sources for E-commerce company.

→ Company = AMAZON.

→ Internal →

- data generated within company / unique to company.
- Sales Transaction →  
details of what, when, where customer buy.
- Consumer reviews →  
insight of consumer satisfaction & quality.
- Inventory / logistics data →  
stock, warehouse records.
- Customer Relationship management data →  
feedback, customer loyalty data.
- Click stream data →  
Time spent on website / browsing behaviour.

→ external →

- data got / brought from outside the company.
- Competitive Intelligence data →  
for comparing prices and promotion strategies.

- 3rd party Market reports → Industry trends from firms like Nielsen
- Supplier partner data → performance / cost fluctuations.
- Social Media data → Brand trends, sentiments, engagement on social media apps like Instagram, X
- Economic / demographic data → Govt. data for inflation, customer spending & unemployment affecting sales.

### TASK-4 →

Reflecting on DDDM approach in Real life / Bus.

- In daily life →

Adopting DDDM in Real daily life helps make evidence based decisions, boost success outcomes personally. Also improving decision in health, fitness and greatly found useful in financial decision making.

- In Business →

Adopting data driven approach in Bus. helps in making obj / evidence based decisions rather than intuition / guesswork, boosting customer satisfaction / profits.

- Overall benefits →
- Great consistency in decision
  - faster response to changes
  - Continuous improvement in decision.