# AKSHAYA  NARAYANAN

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## ABOUT ME

- *ISTQB Certified Tester with 5 years of experience in Manual and Automation Testing*
- *Accomplished professional with extensive experience in Postman, Selenium, WebDriverIO, Cypress, Cucumber Automation Framework*
- *Expert in Agile-Scrum and participating cross team activities, integrations and Sprint reviews*
- *Gained experience in five web applications and two mobile application projects*
- *Good understanding of Development stages SDLC, STLC and CI/CD*
- *Practicing Appium and SOAP UI*
- *Exposure in Frontend and Backend development using Python*

## TECHNICAL SKILLS

| | |
|---|---|
| **Languages** | Python, HTML, CSS, Core Java, JavaScript, Gherkin, UNIX, Linux |
| **Tools** | Selenium, Cucumber, TestNG, Junit, Maven, Git, Jenkins, Postman, Cypress, WebDriverIO, GitHub Actions, GitLab, CircleCI, Docker, Bitbucket, Eclipse |
| **Test Management Tools** | Jira, Kiwi tcms, TestRail, Xray |
| **Databases** | MySql Server and MySql Workbench |

## SOFT SKILLS

Communication Skills and Analytical thinking, Prioritization and Time Management, Team/ Stakeholder management

## CERTIFICATIONS

- **ISTQB® Certified Tester Foundation Level**
- **Professional Scrum Master I (PSMI)**

## WORK  EXPERIENCE

### QA  Engineer
*Crossbow Labs LLP, Remote* [ Jul 2020 - Current ]

- Verifying the REST API(JSON) using **Postman** and **JMeter** which reduces manual efforts up to 70%
- Design and develop automated testing using **Cypress** and **WebDriverIO** automation tools with **JavaScript** and did basic security testing using BurpSuite tool
- Communicating with off-shore clients in USA to troubleshoot issues while handling the Product and suggested ideas to the Development team which contributed 10% procedure improvements
- Testing the response speed which should be within 3 seconds from server of the application (known as Performance) using **JMeter**
- Performed **Functional, Browser compatibility, Database, Stress** and **Load Testing** to ensure 100% quality
- Participated in requirement gathering with the QSA consultants and prepared the Business requirement Documentation (BRD) for the collected requirement
- Maintain the functional automation codes with a basic understanding of GitHub Actions CI/CD pipeline

**Client Service Manager (Contract Basis)**
*TeamLease Services Ltd, Chennai, India* [ Sep 2019 – Jan 2020 ]

- Assisted the User Acceptance Testing (UAT) team on issue clarification and resolution at Clients site
- Provided demonstration to Client Management Board members
- Defect Logging and tracking User stories in JIRA
- Participated and Managed Scrum meeting, Bug Scrub with Project Manager and other 10 Agile Scrum team members and provided regular feedback towards improvement of Quality

**Freelance Testing Engineer (Contract Basis)**
*USA Based Clients, Remote* [ Jan 2020 – Jun 2020, Mar 2019 – Aug 2019 ]

- Drew the Flowchart of the entire website by analyzing various parameters since it was a requirement raised by the customer and prepared Test Scenarios and Cases to ensure 0% defect leakage
- Performed End-to-end, Smoke, Sanity, Integration, Compatibility and Regression testing to ensure maximum quality and tracked defect in JIRA
- Coordinate with offshore team members and handled daily scrum calls with stakeholders.
- Enhanced the Product Quality with innovative ideas which increased 30% in betterment of process
- Carried out Cross Platform testing on different mobile applications including iOS & Android platform

**Intern**
*QSpiders Testing Training Institute, Chennai, India* [ Jan 2018 – Oct 2018 ]
- Designed and documented Traceability Matrix (RTM)
- Coordination and communication with the development team and track the issue till it is closed
- Prepared and executed Test methods focusing more on the crucial functionalities
- Involved in developing Automation test Scripts in Selenium WebDriver tool which reduced 80% of manual work and generate test reports using TestNG framework
- Maintained Automation codes using Maven and Jenkins CI/ CD pipeline

## LANGUAGE SKILLS

Mother tongue(s): **Tamil** | **English**

Other language(s): **German (A2 Level)** | **French (A1 Level)**

## EDUCATION AND TRAINING

**Post Graduate Diploma in Computer Applications**
*Annamalai University, Chennai, India* [ Jun 2019 – May 2020 ]

**Executive Diploma in Marketing Management**
*Loyola Institute of Business Administration, Loyola College, Chennai, India* [ Aug 2015 – Jul 2016 ]

**Bachelors In Mathematics**
*University of Madras, Chennai, India* [ Jun 2012 – Dec 2015 ]

## AVAILABILITY

**Notice Period**          Immediate Joiner