

Slips of everyday action

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What is slip?

In the context of Human-Computer Interaction (HCI), "**slip**" refers to a type of human error that occurs when a user intends to perform one action, but **accidentally** performs a different action due to a mistake or misjudgment.

Slips can occur for a number of reasons, including user distraction, fatigue, or insufficient focus on the work at hand. An example of a slip would be when a user intended to click on one button but instead unintentionally clicked on a nearby button because they were not paying close enough attention to where the target button was located.



Mistakes and Violation

Mistakes

Mistakes are errors that result from a lack of knowledge or experience

Violation

Violations occur when a user intentionally disregards a system's rules or procedures

In contrast, slips are unintentional errors that result from a momentary lapse in attention or judgment.

Types of Slips

- Capture Errors
- Description Errors
- Data-driven Errors
- Associative Activation Errors
- Loss-of-activation Error
- Mode Error



Capture Error

A capture error is a frequently done activity that takes over (captures) the intended action.

Example:

On the first day of going back to my new house from university, I find myself halfway to my old house.



Description Errors

A description error is when the user does the right action on the wrong object.

Example:

In my absent-mindedly i sometimes say "Hey Siri" to your Amazon Echo device, which is listening for "Alexa."



Data-driven Errors

A data-driven error is when the unconscious processing of external data interferes with what a user had intended to do

Example:

I may intend to enter my birthdate as 29/02/2000, but accidentally types 02/29/2000, swapping the day and month.

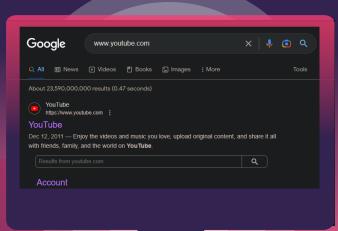


Associative Activation Errors

These occur when a user's actions are triggered by environmental cues that are similar to those associated with a different task.

Example:

I tried to type a web address into a search engine instead of the address bar of my web browser because I'm accustomed to typing all my queries into the search engine.



Loss-of-activation Error

Loss-of-activation errors occur when a user loses focus on their primary objective or intention while performing a task

Example:

I intended to search for a specific product on an e-commerce website, but got distracted by related products and ended up purchasing something different.

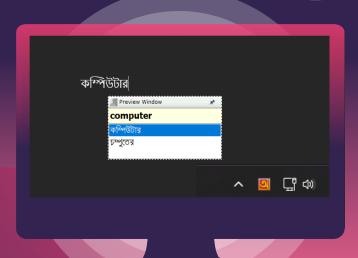


Mode Errors:

A mode error is when the user does the right action but in the wrong system status.

Example:

sometimes I try to type in English but do not notice that my keyboard is in Bangla mode.



Thank you for your attention

