USER STORY

As a Commercial Customer I need a reliable and cost-effective solar water heating system To reduce energy expenses and comply with regulatory mandates	• Monitor system efficiency • Identify system issues • Configure system in real-time to meet changing environmental conditions
As a Developer I need clear requirements and resources To deliver functional and user-friendly software solutions	• Separate apps for commercial and residential customers • 24/7 help-desk function, troubleshooting guide and FAQs • Should be compatible with both, Android and Apple users
As an SRU Management I need a comprehensive app to track product performance, user data and market trends To make informed decisions and optimize marketing efforts	• Track users, issues and provide diagnostic information • Use data to determine system upgrade requirements, sustainability costs and fine-tune marketing efforts • User data should not be available to third parties

PRODUCT BACKLOG

User Story Number	Priority	Requirement	Acceptance Criteria
001	1	As a Commercial Customer I need a reliable and cost-effective solar water heating system To reduce energy expenses and comply with regulatory mandates	• Monitor system efficiency • Identify system issues • Configure system in real-time to meet changing environmental conditions
002	2	As a Developer I need clear requirements and resources To deliver functional and user-friendly software solutions	• Separate apps for commercial and residential customers • 24/7 help-desk function, troubleshooting guide and FAQs • Should be compatible with both, Android and Apple users
003	3	As an SRU Management I need a comprehensive app to track product performance, user data and market trends To make informed decisions and optimize marketing efforts	• Track users, issues and provide diagnostic information • Use data to determine system upgrade requirements, sustainability costs and fine-tune marketing efforts • User data should not be available to third parties