

OKEOGHENE AKWERIGBE

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PRODUCT MANAGER

Product Manager with experience in software lifecycle management, system performance monitoring, and stakeholder communication. Skilled in tracking software-related activities, optimizing workflows, and ensuring compliance with industry standards. Strong technical background in issue resolution, documentation management, and cross-functional collaboration to enhance software usability and efficiency.

WORK EXPERIENCE

Neutrolabs Inc.

06/2022 - Present

Product Manager

Remote

- Managed product operations for blockchain-based software, ensuring system stability and user satisfaction.
- Monitored software performance, tracked issues, and analyzed logs to optimize system efficiency.
- Collaborated with engineering teams to resolve bugs and implement software updates, reducing downtime by 50%.
- Conducted user feedback analysis to prioritize features and enhancements, leading to improved product adoption.
- Developed internal documentation, improving knowledge management and reducing repetitive queries.

Greenlink

09/2024 - Present

Founder / Operations & Product Lead

Lagos, Nigeria

- Defined Product Vision: Created a strategic roadmap for an eco-tech platform by analyzing user pain points, market trends, and environmental research, resulting in a 40% surge in early user adoption within six months.
- Agile Delivery: Orchestrated sprint planning and backlog prioritization, reducing release cycles by 30% and ensuring consistent on-time feature rollouts.

- **Team Leadership:** Supervised distributed teams (engineering, design, marketing), maintaining a 95% sprint completion rate through collaborative workflows.
- **Stakeholder Engagement:** Presented product updates, KPIs, and risk assessments to investors, securing additional funding that accelerated feature development.
- **Sustainability Initiatives:** Incorporated environmentally conscious practices into product features, enabling quantifiable carbon footprint reductions for client operations.

Maylaju Global Resources

05/2019 - 02/2022

Field Fleet Operations Manager

- **Operational Efficiency:** Oversaw a fleet of 20+ vehicles, introducing route optimization strategies that reduced fuel costs by 15% and raised on-time deliveries by 20%.
- **Team Leadership:** Managed dispatchers and drivers, implementing performance metrics that dropped incident rates by 30% and increased driver retention.
- **Process Enhancement:** Worked with warehousing, customer service, and sales teams to expedite loading/unloading, cutting turnaround times by 25%.
- **Regulatory Compliance:** Maintained full adherence to safety and environmental regulations, upholding a spotless compliance record.

EDUCATION

Master of Science (MSc) in Petroleum and Environmental Technology

Novena University | 01/2025

- *Key Coursework:* Sustainable Operations, Environmental Regulatory Compliance

Bachelor's Degree in Geology

Federal University of Petroleum Resources | 04/2018

SKILLS

Product & Project Management: Roadmapping, Prioritization, Agile/Scrum, KPI Tracking

Operations & Logistics: Fleet Oversight, Cost Optimization, Process Improvement

Customer Success: Issue Resolution, Stakeholder Communication, User Support

Sustainability & Compliance: Environmental Best Practices, Regulatory Adherence

Tools & Technologies: Jira, Trello, Microsoft Office Suite, Zendesk, Freshdesk

Leadership & Collaboration: Team Building, Cross-Functional Coordination, Clear Communication

REFERENCE

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