

Albert Harps

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*github.com/AlHarps/AlHarps

Stockton, US • 209-430-4239

Objective:

Aspiring cybersecurity professional with a Google Cybersecurity Certification and a strong foundation in analytical and technical skills. Seeking an entry-level role to apply my knowledge of network security, threat detection, and incident response while leveraging my background in finance, real estate, and customer service. Dedicated to continuous learning and contributing to a team's mission of safeguarding organizational systems and data.

Areas of Expertise:

- Cybersecurity Fundamentals
- Networks Security
- Operating Systems
- Security Tools
- Security Awareness
- Scripting and Coding
- Communication
- Teamwork
- Continuous Learning
- Incident Response

Career Experience:

Robert Half Temp Agency, Modesto, CA

Tax Specialist Contract (2022 – 2022)

- Supported an Accounting Firm during the tax season, expanding my skill set.
- Conducted reviews and compilations for businesses. Demonstrating technical competency.
- Provided excellent client service and ensured quick turnaround.
- Successfully managed multiple tasks independently.

H&R Block

(Note: Employment temporarily paused due to COVID-19 Pandemic)

H&R Block Tax Preparation, Stockton, CA

Tax Professional (2019 – 2020)

Client Service Professional (CSP) (2018 – 2019)

- Prepared taxes for 43 new clients annually, ensuring compliance with regulations.
- Managed office opening and closing, cash transactions, and bank deposits.
- Elevated region's- Service Rating from 74% to 97+% within a year.
- Drove business development, resulting in increased net new client activity.
- Provided administrative support and managed accounting transactions.

PMZ Real Estate, Stockton, CA

Senior Licensed Realtor (2006 – 2017)

- Assisted home buyers in pre-qualifications and transactional activities.
- Oversaw funds transfer with Escrow Companies and Banks
- Sold 200+ homes, representing over four million dollars in revenue.

Comcast, Livermore, CA

Customer Technical Support, Call Center (2008 – 2012)

- Provided account management and technical support for various services
- Received the prestigious "Customer Service Award" for outstanding client experience.
- Maintained high ratings for problem resolution and compliance.

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Certifications:

Google Cybersecurity 2024

- Play It Safe: Manage Security Risks
- Connect and Protect: Networks and Network Security
- Tools of the Trade: Linux and SQL
- Assets, Threats, and Vulnerabilities
- Sound the Alarm: Detection and Response
- Automate Cybersecurity Tasks with Python

Golden State Tax Training Institute, INC.

Online Education (CTEC) 7-2024 to 9-2024

- Ethics
- Federal Tax Law
- Federal Updates
- California Tax law

Stockton Unified School District College

Accounting Dept. (2019-2020)

- Accounting/Bookkeeping

Professional Licenses:

State of California – Real Estate License (DRE) # 01474501 (2027)

First Tuesday Certificate of Completion Online Study Course 02/2023:

- Economic Trends Real Estate Agency
- Fair Housing Access for All
- Trust Fund
- Ethics
- Risk Management
- Office Management and Supervision
- Implicit Bias

Education:

- CSU East Bay, Hayward, CA (2013)
Finance and Accounting
Tax, Administration, and Auditing
- San Joaquin Delta College, Stockton, CA (2002-2008)
Associate in Liberal Arts and Science

Professional Development:

- **Completed courses on Udemy:**
 - Confidence: Techniques for Personal Impact
 - Building Emotional Intelligence: A Psychologist's Guide
 - Wireshark- Learn TCP/IP, Network Protocols' Packet Capture ; Network Analysis to troubleshoot network for cybersecurity
- Courses in progress on Udemy:
 - The Complete Python Bootcamp from Zero to Hero
 - ChatGPT SECO: Word Press SEO Mastery for #1 Google

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Leadership & Engagement Philosophy

“Fluent in driving industry trends and standards, I value fostering a culture of excellence, unity, and integrity-based leadership—principles that align with core organizational values.”