### REMSERV GUIDELINES

# **DIGITAL TOOLKIT**

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# 2 HOW TO USE THIS TOOLKIT

### What

Whether you're creating a website, microsite, promotional landing page or eDM, our digital toolkit is a great place to start.

### How

Our digital toolkit shows you how to successfully apply our brand to create dynamic, accessible pieces of digital design. It also gives you the source files you need when creating a website, promo page, microsite or eDM.

### Why

In an increasingly digital world, it's more important than ever to get our branding right. By following the recommendations in this digital toolkit we can deliver modern, contemporary communications with a consistency across all formats.

# 3 CORE BRAND

### **KEY BRAND ELEMENTS**

Our source files and components contain everything you need to create distinctive digital content.

- Our logo is consistently applied to all communications. The primary logo is the preferred format, however the reversed out version is ideal for footers.
- This example of a document cover demonstrates two key features of the RemServ style - the strong use of angles, and also the balance between imagery and blues and white space.
- 3 Photography is often lifestyle based, and communicates the idea of customers doing more with their money.









# 4 CORE BRAND

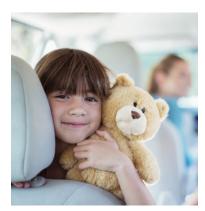
### **PHOTOGRAPHY**

Our photography style heroes RemServ customers enjoying themselves. Focusing on customers in relaxed, nonwork environments – rather than specific vocations – gives our communications far more universal appeal. For example, a woman in her novated car could be a nurse, a lawyer or anything.

Images have a friendly human feel and are naturally lit. Colour should be neutral and closer to the cooler tones to complement the RemServ branding.













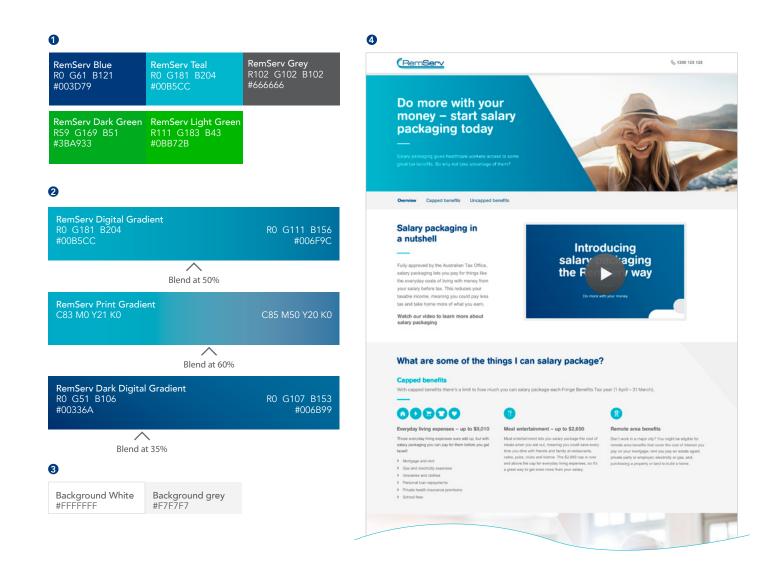


## 5 USING COLOUR

### **GUIDING PRINCIPLES**

To create digital design that is clean and minimal use plenty of white space, as it provides room for content to breathe. You can then add imagery and splashes of colour to drive vibrancy.

- The core brand colours always cap the page by way of the masthead and/or navigation. RemServ Grey is the default colour for text.
- The digital gradients replicates the print gradients but in RGB format. Follow the source files if you want to use this in highlight panels.
- You can add variety to your layout by using panels made from different background colours.
- 4 Here is an example of colour applied to a landing page. As you can see RemServ Blue is the dominant colour but white space is an important feature.



# 6 USING COLOUR

### **ACCESSIBILITY**

For the sake of accessibility (or legibility) it's best to stick to our existing specifications for text colour.

- Our core text colours have been designed to comfortably meet WCAG 2.0 accessibility standards – even at small sizes. You can also apply RemServ Blue text over either of our white or grey background colours.
- There are no hard and fast rules for headlines over imagery, so use your common sense and good judgement.



If you're not sure whether there's enough contrast between your text and background, go to: www.contrastchecker.com RemServ Blue #00B5CC RemServ Grey #666666 Background White #FFFFFF #F7F7F7



## 7 TYPEFACES

#### **OVERVIEW**

Our corporate typefaces are AG Book Rounded (Medium and Regular) and Avenir (Heavy and Light). If you can't use Avenir, use Arial Bold and Regular instead.

Our digital source files contain more detailed information about tracking and leading.

If you are creating a campaign, consider using the Eye Catching font which brings a friendlier feel to headlines and callouts.

# AG Book Rounded Medium AG Book Rounded Regular

Avenir Heavy Avenir Light

**Arial Bold**Arial Regular

Eye Catching.

## 8 USING TYPOGRAPHY

#### **OVERVIEW**

The right balance of AG Book Rounded and Avenir provides the foundation for our digital visual language.

- Headings are typeset in AG Book Rounded Medium 50pt, in sentence case in #FFFFFF.
- 2 Introduction Title Style: Arial Regular Bold 18pt in #FFFFFF.
- 3 Navigation Style 1: Typeset in AG Book Rounded Medium 18pt in #003D79. This bolder typeface highlights the page you are currently on.
- Navigation Style 2: Typeset in AG Book Rounded Regular 18pt in #003D79.
- Sub headings are typeset in AG Book Rounded Medium 35pt in #003D79.



Be aware of how font sizes work at mobile widths. You may need to reduce larger headings to prevent excessive line breaks.

- 6 Body Copy 1: Arial Regular 18pt #666666.
- Call to actions are typeset in AG Book Rounded Medium 20pt in #666666.
- 3 Subhead 2: AG Book Rounded Medium 26pt in #00B5CC.
- 9 Body Copy 2: Arial Regular 15pt #666666.



# 9 USING IMAGERY

### **SIZING AND BACKGROUNDS**

Digital imagery needs to work across a range of sizes from widescreen to mobile. So, choose images with room to overlay typography.

Sometimes you might need to make extra room by extending the image backgrounds. When this is the case, use images with simple backgrounds.

Here is an example of what you can do.

1 In this example we start with a standard 6x4 stock image and extend the background to widescreen. We then add a high contrast area to hold the headline copy.







# 10 ILLUSTRATIONS

### **USAGE**

Illustrations create visual reference points for content. They help users quickly identify the content that's relevant to them.

The illustration style can be used to create anything from small supporting images to complex full page graphics.

Graphic devices such as circles can be used to add uniformity to icons. All line illustrations should appear in either white, RemSery Blue or RemSery Teal.



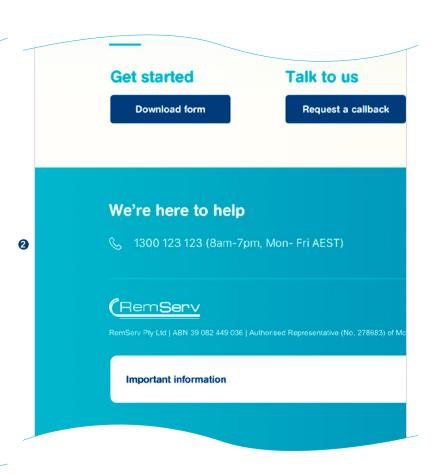
# 11 ICONS

### USAGE

Icons are a useful way to increase the prominence of tools and actionable items.

- When used in line with headings, an icon can add an additional visual cue to help users identify specific sections.
- 2 Icons are a simple way of highlighting a call to action at the base of a page.

# **Capped benefits** With capped benefits there's a limit to how much 60990 Everyday living expenses - up to \$9,010 Those everyday living expenses sure add up, but with salary packaging you can pay for them before you get taxed! > Mortgage and rent > Gas and electricity expenses > Groceries and clothes > Personal loan repayments > Private health insurance premiums > School fees



# 12 HIGHLIGHT PANEL

### **OVERVIEW**

Selecting a standout image with a great headline is the easiest way to make a big impact in our digital design.

The highlight panel sets the tone for the whole design. It's the hero and the key source of vibrancy in an otherwise minimal space.

Use the source files for standard typography sizes, but make sure you craft these to suit your layout. There may be times when you need to increase the font size to really make an impact.

- Here we combine an image area with an blue gradient overlay, then we add a large, punchy headline.
- 2 Here we use the standard height image and standard font sized headline with the Eye Catching campaign font to emphasise key words.

Do more with your money – start novated leasing today

Novated leasing makes buying a new car more affordable and convenient for healthcare workers. So why not make the most of it?



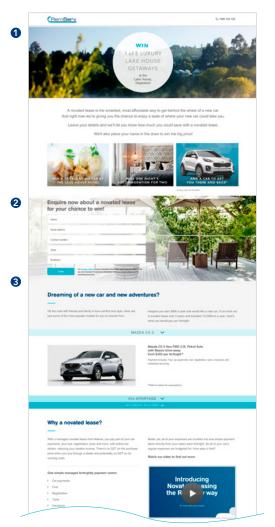
# 13 AT A GLANCE

### **CAMPAIGN LANDING PAGE**

Our source files and components contain everything you need to create distinctive digital content for promotional landing pages.

- Use the highlight panel to feature photography, illustration or a combination of both.
- 2 Try alternating panels of colour, imagery and graphic elements to create eye catching, bitesized information.
- **3** Move forms closer to the top of the page to encourage lead generation.







# 14 AT A GLANCE

### **EDM**

# There are three eDM styles for you to choose from.

- Educational eDMs are content heavy – the highlight panel has an engaging image and simple bold headline treatment. This format is ideal for detailed information such as introductions to RemServ.
- 2 To break up content videos can be inserted into eDMs. Icons can also be used to help customers understand information more easily.
- 3 Campaign eDMs are generally shorter and are more visually engaging. When it comes to novated leasing messages, car offers are often included with savings highlighted.







# 15 AT A GLANCE

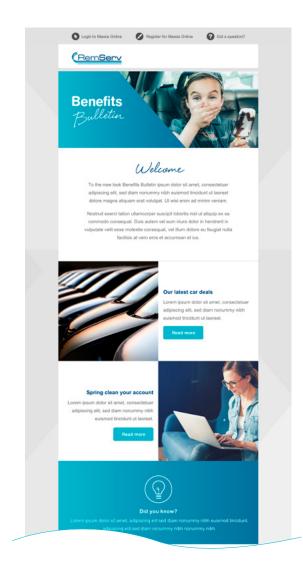
### **BENEFITS BULLETIN EDM**

Benefits Bulletin is a quarterly newsletter sent out to customers.

The design follows a modular system that will work clearly on desktop and mobile.

Customers can read articles, be given helpful insights as well as read testimonials from customers who have benefited from being with RemServ.

Eye Catching font is used in the lockup and it can also be used to draw attention to things like competitions which are featured.





# 16 APP ICONS

### **USAGE**

It's important to maintain a consistent brand across all media, including mobile applications.

Our app icon uses the primary logo on a white background.



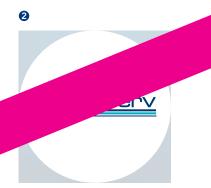
# 17 DIGITAL APPLICATIONS

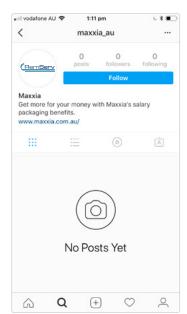


The avatar is our key branding device for social media networks and online accounts.

- 1 The avatar is one of the few instances where the vertical version of the Brandmark is used.
- Our square avatar has been designed with circle crops in mind.







# 18 BUTTONS

### **KEY BUTTON VARIATIONS**

We use five key button variations to clearly communicate primary and secondary actions. If these appear side by side, make sure they are all the same width.

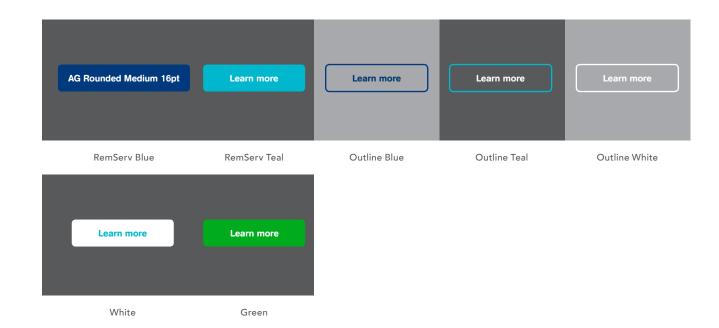
Each button comes in a range of sizes and formats that you can adapt to fit your project.

Always use sentence case rather than title case (e.g. 'Learn more' not 'Learn More').

The exact wording of buttons is up to you.



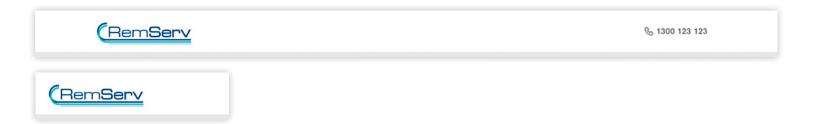
Users want available options to be as obvious as possible. A single, clear call to action will generate the best response.



# 19 MASTHEAD & FOOTER

### **LANDING PAGE**

A simplified masthead and footer allows us to clearly communicate key channels, call to actions and contact methods across desktop, tablet and mobile formats.



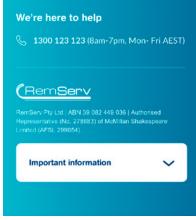


All our masthead source files are 'retina ready'. Simply use 'image size' to double the pixel dimensions and you're ready to create high-resolution retina assets.



Make sure you always code the background colour of the footer to extend to the bottom of the page.





# 20 MASTHEAD & FOOTER

### **EDM**

A simplified masthead and footer allows us to clearly communicate key channels, call to actions and contact methods across desktop, tablet and mobile formats.





Make sure you always code the background colour of the footer to extend to the bottom of the page.





300 123 123 (8am-7pm, Mon-Fri AEST)



memserv.com.au

# 21 RESPONSIVE LAYOUTS

### **BEST EXPERIENCE**

Create responsive layouts to ensure customers get the best experience, no matter what device they're on.

You may need different images for mobile break points along with a smaller font size for headlines.



For mobile users, try prioritising mobile specific information or use collapsible accordion sections to limit the amount of scrolling.

