Project 7 Market with Email





Part 1 Plan Your Email Content

Marketing Objective & KPI

 Marketing Objective - DMND have a marketing objective to enroll 50 people in DMND course during 3 Weeks via Email.

KPI – Number of enrollments.

Target Persona

| Background and Demographics | Target Persona Name | Needs | | |
|--|--|---|--|--|
| Female. age between 26-30. Not married. English language. | Employee in sales management | Continues learning. Manage Time and source. To Move on career path. | | |
| Hobbies | Goals | Barriers | | |
| Watch movies. Read. Socializing. | Buy a plane- travel the world- have a business of my own. Improve my skills. | Time management. Patience Keep my passion | | |

Part 2 Create an Email Campaign

Email Series

Email 1: Have interest in Digital marketing? join us

Email 2: **Get ready to be a Digital Marketer**

Email 3: **DMND Enrollment Closing Soon!**

Creative Brief: Email 1

| Overarching ¹ | Overarching Theme: 3-5 Sentences | | | | | |
|--------------------------|--|--|--|--|--|--|
| General | General idea about the digital marketing. The benefits of taking digital marketing course. | | | | | |
| | | | | | | |
| Subject Line 1 | Have interest in Digital marketing? join us | | | | | |
| Subject Line 2 | Are you interested in becoming a Digital Marketer? | | | | | |
| Preview Text | This program is dedicated to those who have interests to learn digital marketing as you! You will get the fundamentals to be professional marketer. | | | | | |
| Body | With our Digital Marketing Nanodegree course, you will learn how to get into customers by Social Media, Search Engine Optimization, Google Analytics and more! | | | | | |
| | As will as you will have a great experience with our powerful classroom, designed to learning in a fun and easy way! | | | | | |
| | So if you're interested in becoming a Digital Marketer, you should definitely check it out! | | | | | |
| | Here at Udacity, we're pretty sure you will love our content and classroom. But don't just take our word for it see for yourself! | | | | | |
| Outro CTA | Learn more! | | | | | |

Creative Brief: Email 2

| Overarching Th | neme: 3-5 Sentences |
|----------------|--|
| General | Learn about: Customer journey marketing fundamentals. Social media marketing. Social media advertising. Email marketing. SEO. |
| | |
| Subject Line 1 | Get ready to be a Digital Marketer |
| Subject Line 2 | Get to know about digital marketing |
| Preview Text | in case you're wondering what and how you can learn with us, now you can find out! |
| Body | Launch your career in Digital Marketing with our expert-led Nanodegree Program. Learn some of the most in-demand skills and gain real-world experience through hands-on projects. |
| Outro CTA | Start NOW |

Creative Brief: Email 3

| Overarching Th | neme: 3-5 Sentences |
|----------------|--|
| General | This email serves to increase the desire to enroll, to let them know they still have a great opportunity to join this course by creating a sense of urgency. |
| | |
| Subject Line 1 | DMND Enrollment Closing Soon! |
| Subject Line 2 | Harry up enroll to DMND |
| Preview Text | Here is a quick reminder that enrolment for our next round of the Digital Marketing Nanodegree is closing |
| Body | Here is a quick reminder that enrolment for our next round of the Digital Marketing Nanodegree is closing on Tuesday, 15th of November! If you want to future-proof your career and break into this exciting field, enroll now and start learning! |
| Outro CTA | ENROLL NOW! |

Calendar & Plan

| Email Name | Planning Phase | Testing Phase | Send Phase | Analyze Phase |
|------------|-------------------|------------------|---------------|------------------|
| Email 1 | 24 Oct | 28 Oct | 29 Oct | 3 Nov |
| Email 2 | 26 Oct | 29 Oct | 2 Nov | 5 Nov |
| Email 3 | 27 Oct | 30 Oct | 4 Nov | 6 Nov |

| Week One | | | Week Two | | | | Week Three | | | | | | | |
|----------|---|---|----------|---|---|---|------------|---|---|---|---|---|---|---|
| М | Т | W | Т | F | М | Т | W | Т | F | М | Т | W | Т | F |
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |

Color Key
Planning
Phase
Testing
Send Phase
Analyze
Phase

Part 3 Build & Send

Draft Email

Subject: Have interest in Digital marketing? join us

With our <u>Digital Marketing Nanodegree</u> course, you will learn how to get into customers by Social Media, Search Engine Optimization, Google Analytics and more!

As will as you will have a great experience with our powerful classroom, designed to learning in a fun and easy way!

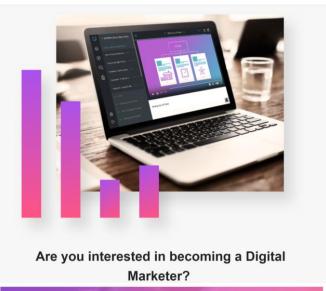
So if you're interested in becoming a Digital Marketer, you should definitely check it out!

Here at Udacity, we're pretty sure you will love our content and classroom. But don't just take our word for it see for yourself!

CTA: Learn more!

CTA Link: https://dmnd.udacity.com/

Final Email





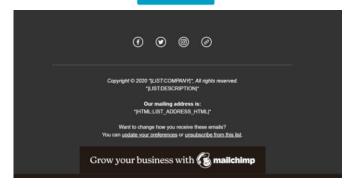
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Learn more!



Part 4 Sending & Analyzing Results

Results Email #1

After you have hit send on the first email of your campaign, you can spend some time analyzing the results.

1. Calculate the Open Rate

| Results and Analysis | | | | | | | |
|----------------------|--|-----|-----|-----|--|--|--|
| Sent | Sent Delivered Opened Opened Rate Bounce | | | | | | |
| 2500 | 2250 | 495 | 22% | 225 | | | |

Results Continued Email #1

Results can be monitored within the first 24 hours of an email send, after a couple days or even after a week.

1. Calculate the CTR and the Conversion Rate

| Results and Analysis | | | | | | | |
|--|----|----|------|----|--|--|--|
| Clicked CTR Take Action Conversion Unsub | | | | | | | |
| 180 | 8% | 75 | 3.3% | 30 | | | |

Final Recommendations

- Make sure the content of emails are attractive enough to get the users' attention.
- The subject needs to be brief as possible and indicates the essential items in the email.
- Test different subject lines and preview text to see if it's lead to higher Open Rates.
- Images and texts should be selected carefully to be absorbed users' attention.