AMC AI Chatbot - Technical Documentation

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1. Introduction

1.1 Project Overview

The AMC AI Chatbot is a modern web application designed to provide users with access to Amhara Media Corporation's news and institutional information through a conversational interface. The system supports both Amharic and English languages and includes voice input capabilities.

1.2 Technical Goals

- · Provide real-time news access
- Support bilingual interactions
- Ensure mobile responsiveness
- Implement voice recognition
- Maintain high performance
- Ensure scalability

1.3 Target Platforms

- Web browsers (Chrome, Firefox, Safari, Edge)
- Mobile devices (iOS, Android)
- Desktop computers (Windows, macOS, Linux)

2. System Architecture

2.1 Frontend Architecture

2.2 Backend Architecture

```
backend/
|-- routes/ (API endpoints)
|-- services/ (Business logic)
|-- models/ (Data models)
|-- server.js (Main server file)
```

2.3 Data Flow

- 1. User Input → Frontend
- 2. Frontend \rightarrow API Request
- 3. Backend → Data Processing
- 4. Backend → Response Generation
- 5. Frontend \rightarrow Display Response

3. Technical Implementation

3.1 Frontend Technologies

• React.js: UI framework

• TailwindCSS: Styling

Web Speech API: Voice recognition

• Fetch API: HTTP requests

3.2 Key Frontend Features

- Real-time chat interface
- Voice input processing
- Language switching
- Responsive design
- Error handling
- Connection management

3.3 Component Implementation Details

ChatInterface.jsx

```
// Key features:
- Message history management
- API communication
- Error handling
- Bilingual support
- Real-time updates
```

VoiceInput.jsx

```
// Key features:
- Speech recognition
- Language detection
- Error handling
- Visual feedback
```

Layout.jsx

```
// Key features:
- Responsive design
- AMC branding
- Mobile optimization
```

4. Component Documentation

4.1 ChatInterface Component

Props

• language: String - Current language setting

• onLanguageChange: Function - Language change handler

State

```
    messages: Array - Chat history
    input: String - Current input
    loading: Boolean - Loading state
    error: String/null - Error state
    isConnected: Boolean - Connection state
```

Methods

• handleSubmit(): Message submission

• formatNewsResults(): News formatting

- checkServerConnection(): Connection check
- scrollToBottom(): Chat scroll handler

4.2 VoiceInput Component

Props

- onResult: Function Voice result handler
- language: String Current language
- disabled: Boolean Disabled state

Methods

- startListening(): Voice recognition
- handleError(): Error handling

5. API Documentation

5.1 Endpoints

POST /api/ask

```
Request:
{
    "message": "string",
    "language": "string",
    "status": "string",
    "message": "string",
    "context": [
        {
            "title": "string",
            "url": "string",
            "language": "string",
            "date": "string",
            "category": "string"
        }
        ],
        "total_results": "number",
        "is_institutional": "boolean"
        }
}
```

GET /api/health

```
Response:
{
    "status": "string",
    "message": "string"
}
```

6. Security Considerations

6.1 Frontend Security

- Input sanitization
- XSS prevention
- CORS configuration
- Secure API communication

6.2 API Security

- Rate limiting
- Request validation
- Error handling
- Secure headers

7. Performance Optimization

7.1 Frontend Optimization

- Code splitting
- Lazy loading
- Image optimization
- Caching strategies

7.2 Network Optimization

- Request batching
- Response compression
- Connection pooling
- Error recovery

8. Testing Strategy

8.1 Frontend Testing

- Unit tests for components
- Integration tests
- End-to-end testing
- Browser compatibility

Mobile responsiveness

8.2 API Testing

- Endpoint testing
- Load testing
- · Security testing
- Error handling

9. Deployment Guide

9.1 Prerequisites

- Node.js environment
- npm/yarn
- Web server
- SSL certificate

9.2 Deployment Steps

- 1. Build frontend
- 2. Configure environment
- 3. Deploy backend
- 4. Set up monitoring
- 5. Configure domain

9.3 Environment Variables

```
Frontend:

REACT_APP_API_URL=http://localhost:5000

Backend:

PORT=5000

NODE_ENV=development
```

10. Maintenance and Updates

10.1 Regular Maintenance

- Dependency updates
- · Security patches
- Performance monitoring
- Error logging

10.2 Update Procedure

1. Test in development

- 2. Stage changes
- 3. Deploy updates
- 4. Monitor performance

10.3 Monitoring

- Error tracking
- Performance metrics
- User analytics
- Server health

Appendix

A. Troubleshooting Guide

- 1. Connection Issues
- 2. Voice Input Problems
- 3. Language Switch Errors
- 4. Mobile Display Issues

B. Code Style Guide

- ESLint configuration
- Prettier settings
- Naming conventions
- Documentation standards

C. Version History

- v1.0.0: Initial release
- v1.1.0: Mobile optimization
- v1.2.0: Voice input improvements
- v1.3.0: Error handling enhancement