Ala Emad Ibrahim

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PROFILE

I am a computer science master's student, currently learning JavaScript developer at LTUC university. Hope to obtain a position that will enable me to use my strong organizational skills, award-winning educational background, and ability to work well with people.

EXPERIENCE

2023-- Present

Internship
Luminus Technical University

- Accomplished Full-Stack Developer skilled in JavaScript, CSS, HTML, GitHub, jQuery, and React, delivering dynamic web solutions with efficient version control.
- Strong communicator with expertise in presentation, interview techniques, and English language proficiency, fostering effective collaboration within development teams.

2017-- 2020

Chief compliance officer
Canadian Medical Center

- Lead logistics coordination for CMC and business Office support needs.
- Professionally assist patients, staff, visitors and doctors.
- Monitor customer inquiries and ensure they are handled immediately (Excellent first impression to all visitors).
- Assist customers with products and services information.
- Respond to incoming calls or call customers as and when required
- Resolve customer complaints via phone, email, social media or in-person.
- Schedule appointments between doctors and patients.
- Develop professional relationships with all customer contact.
- Keep up a positive, empathetic and professional attitude while attending customers.
- Lead the coordination of meetings, CMC events and event support foroffice and business logistic needs.

2016 – 2017	**Customer Service / Teller**
	AL Ansari Exchange

- Responding promptly to customer inquiries.
- Foreign currency exchange.
- Transfer money services through bank account cash express western union.
- Bill Payment for Credit cards, Government Payment Service.

EDUCATIONAL

2023   **Applied Science University**
             Master of Computer Science

2016   **Hashemite University**
             Bachelor of Accountant

PROJECTS

- A project of building a website that we called "Wanderlust", It can refer to "Wanderlust" as basically a tour guide web application in which we provide booking services inside of Jordan.

Technologies used in project:

Frontend: React.js
Backend: Node.js, PostgreSQL
Libraries: Axios, Auth0, Express.js

SKILLS

- JavaScript
- React.js
- Team Work

- Full stack development
- Time Management
- Node.js

Reference

Available on request.

[Linkedin](#) [Github](#)