# Alaa Abd Elmotlep Mahmoed | Junior Full-Stack MERN Developer

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## **Summary**

Junior Full-stack MERN Developer experience in building websites using HTML5, CSS3, Material-UI, React, Express, Mongoose and REST API. Using Git as version control, seeking to join and be part of IT industry to exchange experiences and enhance skills.

## **Skills**

Industry Knowledge:-

- Web Development
- Agile Methodologies
- Microsoft Office

Interpersonal Skills :-

- Problem Solving
- Leadership
- Lifelong Learning

Tools & Technologies:-

- JavaScript
- Express.js
- React.js
- Node.js
- MongoDB
- REST APIs
- Redux.js
- Es6
- HTML5
- Cascading Style Sheets (CSS)
- SASS
- Bootstrap
- Data Structures
- Object-Oriented Programming (OOP)
- Algorithms
- GitHub

## Experience

Full-Stack MERN Trainee — Information Technology Institute (ITI)
Training Courses List: JavaScript Advanced, ES6, J-Query, HTML5, CSS3,
Sass, Bootstrap, Unit Testing, Design Pattern, UI/UX principles, Node JS,
Express, Mongo DB, Typescript, Angular, React, Version Control, web-pack,
service-worker, Secure Coding, Cloud Platform, soft skills.

12/2021 — 04/2022

## **Telesales Agent** — Xclusives

Responsibility:- Contacted potential or existing customers to informed them about our products. Answered questions about products or the company. Asked questions to understand customer requirements and close sales. Entered and updated customer information in the database. Achieved target reached to 400 client within this period.

### 01/2020 — 04/2020

## Call Center Agent — El-Nawawy Pharmacy Group

Responsibility:- Handle all incoming/outgoing calls of the call center. Provide follow up, occasional campaigns and call backs blended with normal inbound calls. Provide best possible service to achieve highest level of customer satisfaction.

### 07/2019 - 10/2019

## **Xceed** — Technical Support Agent

Responsibility:- Handle customers' inquiries concerning services, Internet disconnection, billing. Resolve customers' complaints and problems, distribute issues for further escalation. Acquire customer's orders and create opportunities for up-selling. Escalate customer new inquiries to the concerned person.

#### 01/2019 - 05/2019

## Education

**Faculty of science** — BS, Mathematics and Computer Science, Al-Azher University.

2017 - 2021

Grade: Good.

I have studied many courses for example mathematical, statistical, data Structure, algorithm, C++, database and operating system.

## **Projects**

#### • Event System API

system for create events with speakers and students, Every event contains main speaker ,speakers and students.

### Features:

- 1. Login, Register, Authentication with verify E-mail after register, Change password
- 2. Upload images profile for speakers and students, main speaker can add speakers and students.
- 3. Speakers and student can leave from event
- 4. others can ask to join event and only admin and main speaker accept them

Technologies: Node.js, Express, Mongoose, Nodemailer, Bycrypt, Jsonwebtoken, Multer

## • Clinic Management system

Website for managing multiple clinic's data along with providing common access clinic's doctors and receptionists.

#### **Features**:

- 1. Provides doctors with their daily schedule based on the clinic location
- 2. Provides patient with their appointment and invoices
- 3. Provides clinic with available doctors and services and Appointment Scheduler
- 4. Employee, Medicine and Permissions Management

**Technologies**: HTML5, React, Redux, Material UI, Node.js, Express, Mongoose, Nodemailer, Bycrypt, Jsonwebtoken, Multer, Stripe API

## • Lego Clone (E-commerce)

E-commerce website allowed you buying toys products

#### Features:

- 1. Login, Register, Authentication with verify E-mail after register, Change password
- 2. Adding products to cart and wish-list
- 3. Allows you to make the payment through Credit Card
- 4. Admin can add fake users to black list
- 5. Filter and sorting products

**Technologies**: HTML5, CSS3, React, Redux, Material UI, Node.js, Express, Mongoose, Nodemailer, Bycrypt, Jsonwebtoken, Multer, Stripe API

### • Portfolio Website

Responsive website to displays person's education, qualifications, and previous experience

#### **Features**:

- 1. Header, Home, About and Skills sections
- 2. Qualification, Services, Portfolio, Contact, Footer sections

Technologies: HTML5, CSS3, JavaScript, iconscout and swiperjs.

# Licenses & certifications

Agile Essentials: A Practical Guide to the Agile Process — Alison

**Credential Link** 

Front-End Web Developer Nanodegree — Udacity

**Credential Link** 

**PHP Full-stack Development** — Russian Cultural Center

**Credential Link**