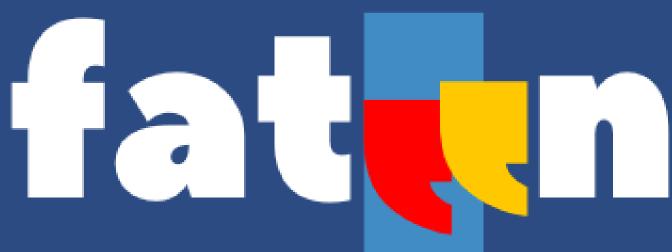


## TEAM MEMBERS

EHAB ESSAM
ALAA ALI
ALAA ELSAID
REEM HASSAM
ASMAA AHMED



Fateen is an educational platform designed to connect Egyptian expatriate students in Saudi Arabia and the Gulf with qualified Egyptian tutors. The platform provides online and in-person tutoring services tailored to the Egyptian curriculum ensuring that students maintain academic excellence while staying connected to their cultural heritage.



#### **Key Partners**

- · Freelance and contracted teachers
- · Local learning centers (for inperson sessions)
- Educational consultants
- Online payment service providers

#### **Key Activities**

- · Scheduling and managing teaching sessions
- Developing engaging educational
- Digital and social media marketing
- · Selecting the right teacher for each student

#### **Value Proportions**

- · Certified and experienced teachers for kids' foundational education.
- · Flexible learning (online or inperson sessions)
- Interactive and fun learning methods to engage children
- Regular reports and progress tracking for parents

#### Customer Relationships



- Active engagement through social media
- · Weekly updates and child progress
- · Exclusive offers during holidays and events

#### **Customer Segments**

- Parents (especially mothers aged 25-45) in Saudi Arabia
- Families seeking early childhood education or foundational support
- Parents who prefer online or at-home learning environments

#### **Key Resources**

- · Professional educators and tutors
- Booking and scheduling platform
- Student progress monitoring
- Marketing and customer support team



1

#### Channels

· Social media platforms (Instagram, Snapchat, TikTok - popular in Saudi

<u>=</u>\_b

- WhatsApp for bookings and inquiries
- Direct phone contact for scheduling

#### **Cost Structure**

- Teacher payments or commissions per session
- · Website and tech platform maintenance
- · Paid marketing campaigns
- · Content creation (videos, graphics, etc.)
- · Customer support operations



#### **Revenue Streams**

- · Per-session or monthly subscription fees
- · Tiered educational packages (based on sessions, duration, or teacher preferences)
- · One-time fees for extra services like educational assessments

















- 1- Teacher (Layla Ahmed Hassan)
- Female, 27, based in Cairo
- Has a Bachelor's in Education
- Wants to earn supplemental income and connect with Gulf students
- Has knowledge in virtual tools and awareness of Gulf dialect/culture

2- Parent (Mariam Salah Al-Sharkawy)
Female, 40, lives in Riyadh
Middle to upper income level, family-focused
Wants certified Egyptian tutors, flexible schedules,
and progress tracking
Struggles to find reliable, affordable Egyptian
tutoring

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## INTERNAL ANALYSIS

1

#### **SERVICES:**

- Live tutoring in core subjects (Math, Science, Arabic, etc.).
- Exam prep for Egyptian curriculum (primary to secondary).
- Certificates and academic progress reports included.



2

## TEAM & OPERATIONS

- Tutors trained in Zoom, Google Classroom, and other edtech tools.
- Admin manages scheduling, recruitment, and quality assurance.
   Customer Support respond to parent and student queries

3

## FINANCIAL MODEL

- Revenue from subscriptions, persession payments, and limited advertising.
- Major expenses:
   tutor salaries,
   platform
   development, and
   marketing.

### **EXTERNAL ANALYSIS**

1

2

3

4

#### **MARKET INSIGHTS**

- Saudi Arabia's EdTech market reached \$714.7M in 2023 with a 10% annual growth rate.
- Widespread internet and smartphone usage among families.
  COVID accelerated demand for digital learning

#### **PEST ANALYSIS**

- Political: Needs compliance with Saudi and Egyptian education laws.
- Economic: Favorable EGP-to-SAR exchange rates help pricing strategy.
- Social: Education decisions influenced by family values and heritage.
- Tech: Relies on Zoom, MS teams, Kahoot, ...

## COMPETITOR COMPARISON

- Madrasati:

   Government
   platform, free but
   limited in
   customization.
- Moalimy: Private tutoring with variable quality.





#### **SWOT ANALYSIS**

#### strengths:

- specialization in the egyptian curriculum.
- Affordable and accessible services.
- strong cultural connection and tech-enabled learning.

#### WEARNESSES:

- newbrand with limited awareness.
- dependence on third party platforms (e.g., zoom).
- scalability and operational bottlenecks.

#### opportunities:

- Expansion across the gulf region.
- integration of airbased assessments.
- collaborations with embassies and cultural institutions.

#### threats:

- local and regional competition.
- fluctuating Economic conditions.

increasing data protection regulations





## SMART Objectives

- 1. Brand Awareness: Grow social media followers by 50% within 6 months.
- 2. User Acquisition: Gain 200 new students through trial sessions in 6 months.
- 3. Platform Features: Launch progress dashboard and gamified quizzes in 4 months.
- 4. Tutor Base: Onboard 20 vetted Egyptian tutors in 6 months.



# Unique Selling Proposition (USP) "Fateen bridges cultural and academic gaps for Egyptian expatriates."

- Sole platform offering full Egyptian curriculum alignment.
- Tutors share the students' cultural background.
- Pricing optimized through currency advantage (EGP-SAR).

Tech-based learning with gamification and measurable progress



## marketing mix

Physical
Evidence: Digital
certificates,
parent
dashboards,
student portfolios

Process: Seamless sign-up, scheduling, and class management.



Product: Curriculumaligned tutoring, interactive tools, and progress tracking

7ps

Price: Affordable subscriptions and pay-persession options

Place: Delivered through mobile apps, social media, and web

People: Verified
Egyptian tutors
with professional
support teams.

Promotion:
Referral bonuses,
testimonials,
WhatsApp ads.

## challenges and Mitigation

search

CHALLENGES	MITIGATION
Low brand awareness	Targeted marketing campaigns on social media.
Tutor retention	Offer onboarding support and performance bonuses.
Operational scaling	Invest in automation and scheduling software.
Regulatory issues	Monitor local laws; adopt strong privacy policies.

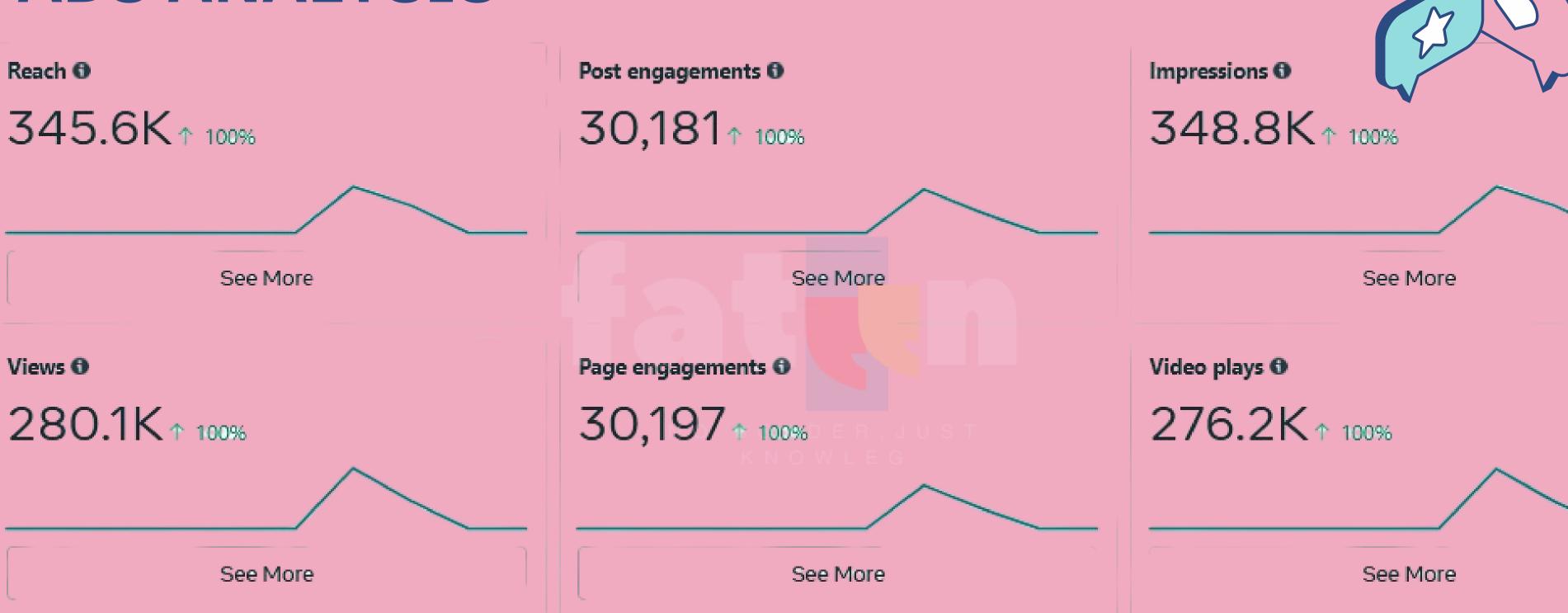








### **ADS ANALYSIS**





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## conclusion & next steps

Why Fateen Matters:

Fateen solves a real need for expatriate Egyptian families by providing high-quality, curriculum-aligned, culturally relevant education. immediate priorities:

- 1. Execute marketing and tutor onboarding plans.
- 2. Launch gamified features and dashboards. Secure strategic partnerships under Saudi Vision



# NO BORDER, JUST KNOWLEG

#### FATEEN SOCIAL MEDIA:

HTTPS://WWW.FACEBOOK.COM/FATIN.APP1
HTTPS://WWW.INSTAGRAM.COM/FATIN.APP1/
FATIIN.APP@GMAIL.COM

We appreciate your time and consideration. Fateen is our step toward making education more accessible and culturally meaningful.