

TECHNICAL CONSULTANT - MUREX SYSTEMS

Beirut, Lebanon

🛘 +961-76959924 | 💆 alaa.serhal@outlook.com | 🎁 https://alaaserhal.github.io | 📮 AlaaSerhal | 🛅 alaa-serhal

Experience

Murex Systems, Information Systems Product Management

Beirut, Lebanon

PRODUCT MANAGER - TECHNICAL CONSULTANT

July 2020- Present

- Drive product development, vision, strategy, and execution for Murex testing suite (MTS) using Agile and Scaled Agile methodologies.
- Collaborate cross-functionally with product evolution, software development and quality assurance teams to identify and deliver new product solutions and enhance existing ones.
- Leverage beta testing, data analytics, and user research to identify and experiment with new formats and measurement methods to improve performance.
- Manage and prioritize the program backlog, understand customer needs and translate business requirements into technical specifications and design.

Bayerische Motoren Werke AG - BMW

Munich, Germany

SOFTWARE DEVELOPER

Feb 2019- Aug 2019

- · Developed multiple logistics robots that are currently deployed in different production plants and assembly lines.
- Collected and analyzed the plants' requirements for the robots' graphical user interface.
- · Led the user interface team in developing the generic approach of the new user interface for all robots.
- Developed the Logistics Robotics Web-App to generate logs and statistics for all robots in operation.

Lebanese American University - LAU

Byblos, Lebanon

COMPUTER LAB ASSISTANT

Sep 2015- Jan 2019

- Provided network and IT support for all computers in different labs.
- · Debugged and repaired failed operating systems and programs, and configured "Cisco" and "Polycom" video conference equipment.

Education

Lebanese American University

Byblos, Lebanon

B.E. COMPUTER ENGINEERING

Sep 2015 - June 2020

Projects

SOS - Smart Obviation Sprinkler

CAPSTONE DESIGN PROJECT

- Scalable solution to prevent and extinguish fire, preserve appliances, increase triggering accuracy, minimize damages and reduce installation and maintenance costs.
- Reliable detection and localization of fire through computer vision, machine learning, object tracking, thermal, smoke sensors and a PID controller for precise fire extinguishing.

SafeGo

CONGESTION MANAGEMENT AND COVID-19 TRACE APPLICATION

- Facilitates people's movements during the COVID-19 pandemic and provides a seamless digital tool to monitor places' congestion statuses by showing heat maps and congestion rates.
- Identifies nearby infectious individuals using BLE technology and warns users for any potential risks through push notifications.

Skills

Software and Hardware

PROGRAMMING LANGUAGES AND TOOLS

- Embedded Systems Raspberry Pi Arduino PIC18F4550 FPGAs Microprocessors Universal Robots Arm (UR10) Encoders Sensors Depth cameras Servo motors Controllers PLC
- Microsoft Office Microsoft Power BI Google CoLab Adobe XD (UI/UX) Adobe Premiere Adobe Photoshop Adobe Audition

LANGUAGES

• English - Arabic

Certificates

- 2021 **Certified SAFe® 5 Agilist**, Scaled Agile Framework® (SAFe®)
- 2020 **Digital Marketing Specialist**, Fundamentals of Digital Marketing By Google Garage
- 2020 **Dean's Distinction List**, Lebanese American University Engineering Department
- 2018 **Participant**, BMW and Splunk Hackathon
- 2015 Official Member, Institute of Electrical and Electronics Engineers (IEEE)