

Alain Daniel SAME

Édéa, Cameroon – Tel: (+237) 697 332 352 - Email: alaindesten@gmail.com – Bilingual

SUMMARY:

Highly skilled and bilingual Computer Network Professional with a strong 9 year responsibilities collectively contribute to maintaining a secure, efficient, and scalable Azure environment, supporting organizations digital transformation goals.

CORE COMPETENCIES:

1. Operating Systems:

Linux, Windows (Windows 7 – 11), Windows server (Windows NT4 – Windows server 2022).

4. Virtual environment :

vCenter, Hyper-V, VMWare, Nutanix, Esxi. VSphere.

7. Business applications:

Office 365, Exchange, Dynamics 365, Azure, Excel, Word, PowerPoint, SharePoint,

2. System administration :

Azure AD, AD DS, DNS, DHCP, Filer, Domain controller WSUS, KMS, CA.

5. Storage tools & softwares:

VeeamBackup, Azure storage, Azure File Storage, Azure Blob Storage.

8. Language and scripting:

PowerShell, Python, SQL, NoSQL, DAX, VBA

3. Network technologies/protocols:

LAN, WAN, TCP/IP, SMTP, SNMP, EIGRP, BGP, OSPF, BGP, STP, ACL, SDWAN, MPLS, SASE.

6. Databases :

CosmoDB, Azure SQL, Managed Instance, SQL Data Warehouse

9. Methodologies Agile :

Scrum, Lean, Kanban, JIRA, SaFe, DAD, XP, DevOps.

PROFESSIONAL EXPERIENCE:

June 2022 to this day - **IT Operations Manager** - *Compagnie Camerounaise de l'Aluminium (ALUCAM)* Edéa, Cameroun;

- Overseeing Azure-related projects and ensuring their successful completion within specified timelines and budget constraints.
- Managing all Azure resources, including virtual machines, databases, and storage, to ensure optimal performance and availability.
- Monitoring and optimizing the performance of Azure infrastructures to maintain efficiency and resolve any performance issues promptly.
- Ensuring the security and compliance of the Azure environment by implementing strong security practices and adhering to industry regulations and standards.

July 2020 to March 2021 - **IT Operations Manager** - *ADVANCE-IT GROUP* - Yaoundé,

- Communicating progress, challenges, and recommendations effectively to stakeholders across the organization.
- Staying updated with the latest Azure technologies and services, evaluating their potential benefits and risks, and making informed recommendations for their adoption or integration into the existing infrastructure.
- Implement network traffic and security monitoring software, and optimize server performance;

December 2017 to June 2019 - **Network Administrator** - *WIN-WIN SARL* - Yaoundé, Cameroun

- Coordinating with other departments to fulfill Azure infrastructure requirements and foster effective collaboration.

- Managing budgets and costs related to Azure infrastructure, ensuring cost optimization and adherence to financial plans.
- Leading a team of competent Azure administrators, providing guidance, training, and support to enhance their skills and performance.

Apr. 2016 to Nov. 2017 – **Computer Network Technician - JMN CONSULTANT - Yaoundé, Cameroun;**

- Provide problem-solving services to network users;
- Implemented network-monitoring tools and performed regular performance analysis to optimize network efficiency;
- Assisted in the development and implementation of network security policies and procedures;
- Perform routine network start up, close down, and maintain control records.

Jan. 2012 – Oct. 2014 - **Computer Network Technician - TRUVISION Co. - Yaoundé, Cameroun**

- Trouble-shoot and resolve network issues in a timely manner to minimize downtime;
- Implement network traffic and security monitoring software, and optimize server performance;
- Perform routine network start up and close down and maintain control records;
- Collaborated with system administrators to ensure proper integration of network and server systems.

EDUCATION:

GCE Advance - Level

LYCEE BILINGUE DE DEIDO 2010 – 2011

PROFESSIONAL CERTIFICATIONS:

Azure Solutions Architect Expert – Microsoft Learn **2022 to 2023**

Azure Administrator Associate – Microsoft Learn **2022 to 2023**

Azure Fundamentals – Microsoft Learn **2022 to 2023**

Professional Scrum Master (PSM 1) - Scrum.org **2022 – 2023**

Suivi, Évaluation, Redevabilité et Apprentissage Axé sur les Résultats (GAR) des Projets et Programmes - PHOENIX SERVICES Int Sarl **2021-2022**

ITILV3 Foundation - AFCONSULTANT – 2019 - 2017

CompTIA A+ - IM & IT. 2011 – 2012

CORE SKILLS:

- Strong communication and collaboration abilities.
- **Bilingual: Fluent in French and English**
- Effective communication and collaboration skills
- Ability to work effectively with cross-functional teams.
- Capable of working well in a fast-paced and dynamic environment
- Project management skills, the ability to prioritize and execute tasks effectively.
- In-depth understanding of network security principles and best practices.
- Excellent problem solving and troubleshooting skills.