

Md Wasif Alamgir

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Skills:

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|----------------------|-----------------|------------------|-------------------|-------------------------|
| • Power BI | • SQL | • ETL | • DAX | • EXCEL |
| • Data Visualization | • Data Analysis | • Data Modelling | • ConnectWise CPQ | • Business Intelligence |

Experience:

Project [Data] Analyst (Project Service Coordinator) | Diversified | Bangalore, Karnataka Feb 2023 – Present

- Collaborated with the sales enablement team to conduct ETL (Extract, Transform, Load) processes on sales data. Developed KPI cards visualizing changes in Sales Revenue, Gross Margin and Forecast. Designed an interactive dashboard offering a breakdown of revenue and profit, categorized by Client and Region.
- Designed Automated SQL dashboard in Power BI for proactive SLA management, empowering the Project Management team to negotiate expiring contracts effectively, potentially gaining up to \$1M annually through updated SLA terms.
- Developed service delivery analytics dashboard in Power BI for Q2 FY 2023-24, updated quarterly, saving approximately 60 man-hours of manual work each time. This streamlined analysis enhances the identification of optimal SLA opportunities, improves the service ticket life cycle, and enable precise SLA forecasting.
- Utilized data-driven insights to enhance end-to-end vendor charge and client billing processes, ensuring accuracy, precision, and efficiency. Spearheaded invoice dispute management for both clients and vendors, effectively resolving discrepancies and maintaining financial integrity.

Senior Operations [Data] Analyst | Amazon | Bangalore, Karnataka July 2022 – Jan 2023

- Utilized DML SQL queries to retrieve raw data for in-depth analysis of products and pricing.
- Developed interactive dashboards using Power BI, enhancing data visualization and accessibility.
- Conducted daily Exploratory Data Analysis (EDA) using Excel, leveraging functions such as VLOOKUP and Pivot tables to derive actionable insights.
- Proficiently created weekly and monthly reports in Excel, delivering crucial insights to internal and external stakeholders.

Operations [Data] Analyst | Amazon | Bangalore, Karnataka Dec 2020 – June 2022

- Conducted daily analysis of a minimum of 30 competitor websites, tracking demand-supply trends based on page views.
- Played a pivotal role in decision-making by performing detailed analysis of a product line-up consisting of over 50 product varieties, considering multiple parameters for assessment.
- Ensured data accuracy by meticulously mapping datasets to competitor data, enhancing the quality of insights.

Project: github.com/AlamgirWasif/Analysis_Project

Sales Data Analysis - Brick & Mortar Business [Power-BI | MySQL]

- Conducted ETL (Extract, Transform, Load) processes on Atliq Hardware Stores Data.
- Executed comprehensive data modelling, establishing relationships among dataset tables.
- Developed KPI cards that visualize Month-Over-Month and Year-Over-Year changes in Sales, Revenue, and Quantity.
- Designed an interactive dashboard providing a detailed breakdown of revenue and profit, categorized by Region, States, and Products.
- Generated a comprehensive performance insight chart, offering valuable customer insights based on historical and current year data.
- The final dashboard effectively presents the sales trends of AtliQ Hardware, empowering users with actionable insights for informed decision-making.

Education:

- **Bachelor Of Business Administration** – The Bhawanipur Education Society College, Calcutta University.