

# Alamin Rahman

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**Portfolio:** [alaminrahman.co.uk](https://alaminrahman.co.uk)

## Personal Profile

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Combining experience in customer service, business operations, and a plumbing apprenticeship, I offer versatility and reliability. My true passion lies in Software Development, as you can see through my enrolment in a rigorous 3-month Software Development Skills Bootcamp with Just IT and ongoing self-study on platforms like Udemy. This commitment reflects my dedication and eagerness to expand my knowledge in this field, aligning with my goal of becoming a skilled Junior Software Developer. I aim to create solutions that solve problems, continually learning and growing in coding to improve user experiences and stay up to date with the latest technology trends.

## Education and IT Training

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**11/23 - 12/23**

**Digital Skills Training:**

**Click Start London, London**

Completed Fundamentals of Digital Marketing and Microsoft Excel

**06/23 - Present**

**Digital Skills Bootcamp: Software Development**

**Just IT Training Ltd, London**

A twelve-week intensive bootcamp covering the fundamentals of Web and Software development.

**09/17 - 05/19**

**Diploma:**

**Canterbury College, Canterbury**

Plumbing diploma level 2 & 3

**01/11 - 10/16**

**Team Leading:  
GCSE:**

**Darul Uloom London, Chislehurst**

Level 2 apprenticeship  
8 GCSEs

## IT Skills

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**Software Development Skills:** Python | MySQL

**Web Technology:** HTML5 | CSS3 | JavaScript

**Frameworks:** Bootstrap

**Technology:** Git | GitHub

**Core Programming Languages:** Python | JavaScript

## Projects

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**JavaScript:** Created a weather app, text to speech app and a quiz game.

**Python and MySQL:** Created a movie database with CRUD functionality.

**On-going:** Trying to create a fully functional takeaway website to help update a small businesses current website

## **Employment History**

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### **India Royal (Jun 2015 – Aug 2023)**

#### **Waiter/Packager**

- Used time management and organisation to help with customer orders
- Exhibited excellent customer service skills by handling customer requests and complaints in a prompt manner.
- Developed effective written and verbal communication skills through customer interactions.
- Collaborated with colleagues as part of a team, showcasing strong teamwork abilities.
- Demonstrated flexibility and adaptability by handling different roles and responsibilities.
- Employed troubleshooting and problem-solving skills in a fast-paced environment.

### **Personalise Me Ltd (Oct 2021 – March 2022)**

#### **Social media manager**

- Demonstrated strong organisational and time management skills while creating and implementing social media strategies.
- Provided excellent customer service by improving client brand identities and content strategies.
- Effectively utilised market research and content creation to enhance social media presence.
- Helped create and manage a content calendar
- Regularly posted and updated social media posts
- Helped run an e-commerce business through Shopify

### **Lazard Plumbing (Sep 2019 – March 2020)**

#### **Apprentice Plumber**

- Organised and maintained a clean work environment, highlighting organisational skills.
- Addressed customer inquiries, showcasing customer service skills.
- Enhanced written and verbal communication skills while assisting colleagues.
- Worked effectively in a team environment.
- Adapted to different tasks and lifting heavy items, demonstrating flexibility and adaptability.
- Utilised various tools and equipment, highlighting troubleshooting and problem-solving abilities.

## **Interests**

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**Computing:** I have completed a 3-month software skills boot camp training course, demonstrating a commitment to further study and development. Actively engaged in software development projects, including web development using HTML, CSS, and JavaScript. I like to watch YouTube tutorials on coding and follow along to help me improve my skills and become proficient in coding.

**Hobbies:** I have a diverse range of hobbies. I enjoy spending time playing games, socialising with friends, and maintaining an active lifestyle through activities like going to the gym. More recently, I've been dedicated to self-improvement and productivity, which includes reading, continuous learning, and finding ways to stay physically and mentally active.

#### **Additional Info:**

- I have a full driving licence
- I speak both English and Bengali

**References available upon request**