

Showtime University LLC Terms and Conditions

1. Introduction

Showtime University LLC ("Showtime") is a program dedicated to empowering young soccer athletes by connecting them directly with professionals for real-time guidance and inspiration. The program was founded by Darwin Lom, current professional athlete with experience in Europe, Central America, and North America. He shares his journey and insights with you in real time, offering honest advice, lessons, and support as he faces new challenges alongside you. Showtime's purpose is to motivate and educate the next generation of players through authentic stories, expert advice, and actionable plans, helping athletes unlock their full potential on and off the field..

2. Eligibility and Acceptance

- Age requirements: none
- Jurisdiction: Worldwide

3. Accessibility and Inclusion

- Showtime is committed to providing an inclusive and accessible experience for all members, regardless of ability, background, or identity. We strive to ensure that our app, content, and services are accessible to all members, including those with disabilities. If you encounter any barriers to access, please contact us immediately so we can address your concerns and work towards a solution.
- Showtime does not tolerate any form of discrimination. Members may not use Showtime to harass, exclude, or mistreat others based on race, color, nationality, religion, gender, gender identity, sexual orientation, disability, or any other protected status. Any such behavior may result in suspension or removal from the platform. If you believe you have experienced discrimination or have difficulty accessing any part of Showtime, please contact us at **support@showtimeuni.com** so we can investigate and take appropriate action.

3. Services Provided

- Showtime offers real-time advice, workout and nutrition plans, and motivational videos in its digital content.
- We do not guarantee specific results or outcomes.
- **Basic Plan:** The Basic Plan provides access to the program's core features, offering members an inside look at the life of a professional athlete. Subscribers can chat directly with Darwin, view his posts, workouts, and routines, and join live calls with guest speakers. They also gain opportunities to connect with current coaches, scouts, and agents, while staying engaged with member activity through Showtime's feed.
- **Premium Plan:** The Premium Plan builds on the Basic features by adding more interactive and developmental opportunities. Members receive access to workouts designed by professional coaches, invitations to in-person events such as showcases and ID camps, and expanded networking through Showtime's feed. They can also save coaches' posts directly to their in-app

calendar to plan workouts more effectively while gaining valuable feedback from both peers and coaches.

- **Elite Plan:** The Elite Plan includes everything in both the Basic and Premium tiers while adding exclusive personalized benefits. Members gain 1-on-1 sessions with coaches, direct chat access with them, and the opportunity to send highlights to agents if coaches determine they are ready. This plan expands on Premium access by unlocking tailored guidance from Darwin and Showtime coaches, along with the chance to share profiles with agents and receive their professional feedback.

4. Member Responsibilities

- **Accurate information:** You agree to provide true, accurate, and complete information when creating your account and whenever requested by Showtime. If any information changes, you are responsible for updating your account promptly.
- **Account security:** You are responsible for maintaining the confidentiality of your account login details and for all activities that occur under your account. If you suspect unauthorized use or a security breach, you must notify Showtime immediately.
- **Parental/guardian involvement:** If you are under 18, you agree to use Showtime only with the consent and supervision of a parent or legal guardian. Parents and guardians are responsible for monitoring and guiding the use of the platform by minors.
- **Respectful conduct:** You agree to treat all members, staff, and contributors with respect. Bullying, harassment, discrimination, hate speech, or any form of abusive behavior is strictly prohibited and may result in suspension or termination of your account.
- **Appropriate use of content:** You may only use Showtime's content for personal, non-commercial purposes. You may not copy, share, distribute, modify, or create derivative works from our content without written permission.
- **Lawful and safe use:** You agree not to use Showtime for any unlawful, unsafe, or harmful activities. This includes, but is not limited to: posting or sharing content that is illegal, offensive, or infringes on the rights of others; attempting to gain unauthorized access to systems, data, or accounts; using the platform to solicit, advertise, or promote third-party products or services.
- **Health and safety:** You are responsible for ensuring that any activities, exercises, or nutrition plans provided by Showtime are suitable for your abilities and health conditions. Always consult a qualified healthcare provider before starting new exercise or nutrition routines.
- **Reporting issues:** You agree to promptly report any technical problems, inappropriate content, or violations of these Terms to Showtime for investigation.
- **Compliance with Terms:** You agree to comply with all Showtime policies and guidelines outlined in these Terms at all times. Failure to do so may result in suspension, termination, or other actions as deemed appropriate by Showtime.

5. Payments and Refunds

- **Pricing:** Basic \$49/month - Premium \$99/month - Elite \$149/month
- All payments made to Showtime for products, services, or subscriptions are final and non-refundable, except as expressly provided below. We understand that exceptional circumstances may arise. If you experience an issue with your purchase, you may request a partial refund by contacting a Showtime representative directly. Partial refunds are granted solely

at the discretion of Showtime and require both parties to reach a mutual agreement. All refund requests must be submitted within 15 days of the original purchase date. To request a partial refund, please contact us at **support@showtimeuni.com**. We will review your request and communicate our decision as promptly as possible. Refunds, if granted, will be processed using the original payment method. By making a purchase, you acknowledge and agree to this Payment and Refund Policy.

6. Content Ownership and Usage

- All content provided on Showtime, including videos, articles, advice, graphics, and other materials, is owned by Showtime or its licensors and is protected by copyright and other intellectual property laws. Members may only access and use this content for personal, non-commercial purposes and may not copy, share, distribute, or modify any Showtime content without written permission. By submitting or uploading any content (such as comments, testimonials, or videos) to Showtime, you grant Showtime a non-exclusive, royalty-free, worldwide license to use, display, reproduce, and distribute your content in connection with our services. You are responsible for ensuring that any content you submit does not infringe on the rights of others or violate any laws. Showtime reserves the right to remove or modify any content at its discretion, especially if it is found to be inappropriate, offensive, or in violation of these Terms.

7. Privacy and Data Protection

- Showtime values your privacy and is committed to protecting your personal information. We collect, use, and store your data only as described in our Privacy Policy and in compliance with applicable laws, including those protecting minors. Personal information collected may include your name, contact details, age, and activity data within the app. This information is used to provide and improve our services, personalize your experience, and ensure the safety and security of our members. We do not sell or share your personal information with third parties except as required to provide our services, comply with legal obligations, or with your (or your parent/guardian's) explicit consent. If you are under 18, we require parental or guardian consent before collecting or processing your personal information. Parents and guardians have the right to review, modify, or request deletion of their child's data at any time by contacting us at **support@showtimeuni.com**.
- We may update our Privacy Policy from time to time. Continued use of the app after any changes have been made constitutes acceptance of those changes. We encourage you and your parent/guardian to review the Privacy Policy regularly. If you have any questions about our Privacy Policy, please contact us at **support@showtimeuni.com**

8. Parental Authorization

- If you are under the age of 18, you must have permission from your parent or legal guardian to use Showtime and to provide any personal information. By creating an account or using our services, you confirm that you have received this authorization. We may require verification of parental or guardian consent at any time. If we become aware that a member under 18 has registered without proper authorization, we reserve the right to suspend or terminate the account

until appropriate consent is provided. Parents and guardians are encouraged to review these Terms and monitor their child's use of Showtime. If you are a parent or guardian and have questions or concerns about your child's use of our services, please contact us at atsupport@showtimeuni.com.

9. Health and Safety Disclaimer

- The information, guidance, and content provided by Showtime—including nutrition plans, workout routines, and advice from professionals—are intended for general informational and motivational purposes only. Showtime University is not a substitute for professional medical advice, diagnosis, or treatment. Before starting any new exercise or nutrition program, members (and their parents or guardians, if under 18) should consult with a qualified healthcare provider to ensure it is safe and appropriate for their individual needs and health conditions. Participation in any fitness or nutrition activities is voluntary and at your own risk. Showtime and its contributors are not responsible for any injuries, health problems, or other complications that may result from following the information or advice provided on the platform. If you experience any pain, discomfort, or adverse effects, stop immediately and seek medical attention.

9. Limitation of technical liability

- Showtime University is provided on an “as is” and “as available” basis. While we strive to maintain reliable and uninterrupted service, we do not guarantee that the app will always function without errors, delays, interruptions, or technical issues. Access to Showtime may be suspended, restricted, or terminated at any time for maintenance, upgrades, or unforeseen technical reasons. Showtime, its team, and its contributors are not responsible or liable for any damages, losses, or inconvenience caused by technical problems, system failures, data loss, or interruptions in service, including but not limited to errors in content delivery, payment processing, or account access. By using Showtime, you acknowledge and accept that technical issues may occur and agree that Showtime is not liable for any resulting direct, indirect, incidental, or consequential damages.

10. Termination

- Showtime can suspend or terminate accounts for violations at any time.
- The member can cancel at any time in their account profile.

11. Changes to Terms

- Showtime can update Terms at any time. Members will be notified of updates via email or in-app notification.
- Using the service after changes have been made means agreeing to the new Terms.

12. Contact Information

- For questions, disputes, complaints, etc, contact Showtime via email, social media, or inside the phone app.

13. Code of Conduct

1. Respect others

- Treat all members, staff, and contributors with kindness and respect.
- Bullying, harassment, hate speech, threats, or discrimination of any kind will not be tolerated

2. Safe and positive engagement

- Share only appropriate, positive, and constructive content.
- Do not post, share, or encourage any illegal, harmful, or offensive material, including images, videos, or text.
- Do not impersonate others or misrepresent yourself.

3. Protect privacy

- Never share your own or anyone else's personal information (such as addresses, phone numbers, or private messages) publicly on the platform.
- Respect the privacy and boundaries of fellow community members.

4. No unapproved promotion or spam

- Do not use the platform to advertise, solicit, or promote products, services, or external organizations without written permission from Showtime.
- Avoid spamming or sending repetitive, irrelevant messages.

5. Follow the law

- Comply with all local, national, and international laws while using Showtime.
- Do not use the platform for any unlawful activity.

6. Health, safety, and well-being

- Always use Showtime's content safely and responsibly.
- Seek guidance from a parent, guardian, or healthcare professional before following any new fitness or nutrition advice.
- Immediately report any content or behavior that feels unsafe or inappropriate.

7. Reporting and cooperation

- If you see something that violates this Code of Conduct, report it to Showtime staff right away.
- Cooperate respectfully with Showtime staff during any investigation or resolution process.

8. Consequences for violations

- Violations of this Code of Conduct may result in warnings, temporary suspension, or permanent removal from the platform, at the discretion of Showtime.

13. Acceptance

By using this service, you agree to be bound by these Terms and Conditions and to comply with all applicable laws.

- ☐ By creating an account, accessing, or using Showtime's app and services, I acknowledge that I have read, understood, and agree to Showtime's Privacy Policy. If I am under 18 years of age, I confirm that my parent or legal guardian has reviewed and accepted the Privacy Policy on my behalf.
- ☐ I acknowledge that I have read and understood the Terms, including any limitations of liability and data collection practices.
- ☐ I agree to the Terms and Conditions. I understand that these Terms may be updated from time to time, and I will be informed of material changes.