

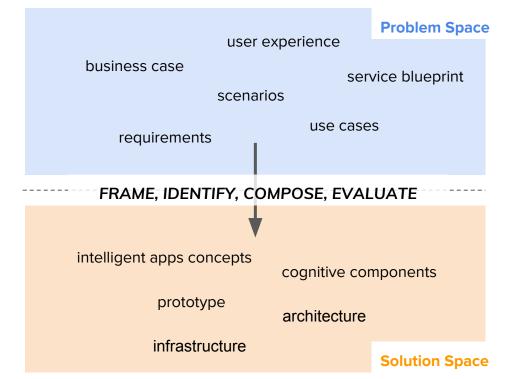
## Introduction to Watson using Python SDK

Jean-Francois Omhover Galvanize, Curriculum Developer, Sr Data Scientist





## COGNITIVE BUILDER COURSE GENERAL OBJECTIVE



#### **Designing Data/Cognitive Products**

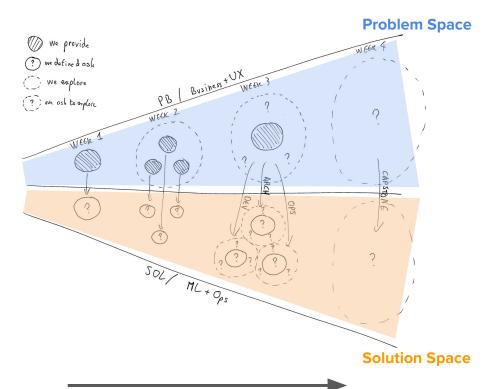
A graduate from this program would be able to:

- Frame a business problem
- Identify ML/AI solutions
- Compose, integrate and deploy
- Evaluate feasibility

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## COGNITIVE BUILDER COURSE LEARNING PROCESS



4 Weeks

6 hours of personal time / week

"Enriched virtual" learning

- Online classes
- Virtual meetings (2h/week)

Each week covers both solution / problem spaces

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# Introduction to Watson using the Python DSK

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#### **OBJECTIVES**

- Name and relate the different families of cognitive technologies
- Give examples of applications for sentiment analysis
- Implement sentiment analysis using Watson ToneAnaylser



## 1. "Cognitive Technology 101"

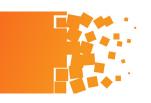
2. Emotion Analysis / ToneAnalyzer

3. Practice!!!

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## **COGNITIVE WHAT?**

#### Watson

Platform for building data-based products

Machine Learning & Artificial Intelligence components (Watson)

Cloud, data storage, data streaming and processing Internet of Things

•••



"Conversation" can make a product talk

#### "Discovery"

can help you mine insight in (any) data





"Visual Recognition" can detect objects in images



## => Machine Learning

"Field of study that gives computers the ability to learn without being explicitly programmed."

Arthur Samuel, 1959



## **HOW DOES A MACHINE LEARN?**

## How do YOU learn?



## **HOW DOES A MACHINE LEARN?**

#### **SUPERVISED LEARNING**

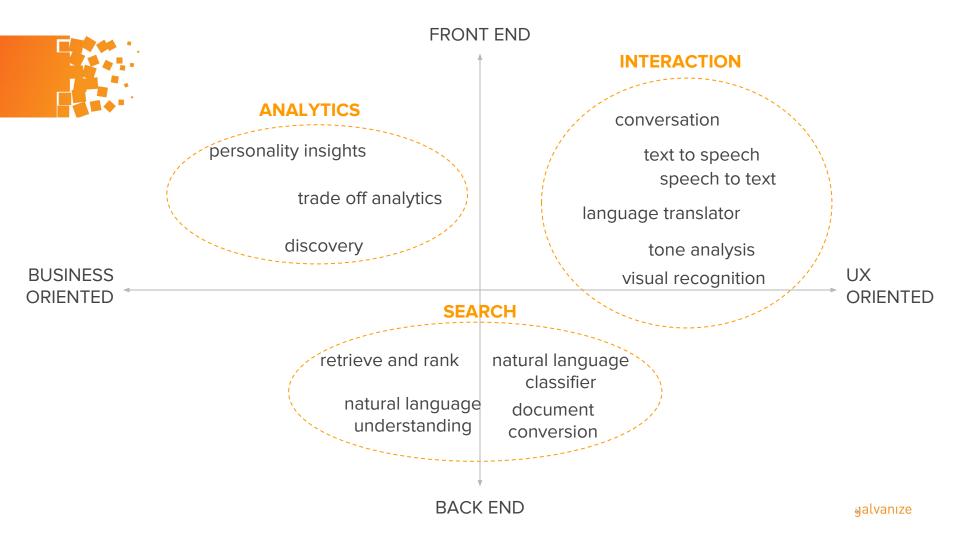
Example: based on what we see on the market, how to estimate the price of an apartment depending on the number of rooms, surface, location, amenities?

### **UNSUPERVISED LEARNING**

Example: what are things people talk about related to a given brand?

within blog posts, tweets, etc.





1. "Cognitive Technology 101"

2. Emotion Analysis / ToneAnalyzer

3. Practice!!!

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# When did you use/have/feel emotions this morning?



# TONE ANALYZER FUNCTION

```
~$ source activate cbc
(cbc) ~$ cd work
(cbc) ~/work$ cd HelloCognitiveWorld
(cbc) ~/work/HelloCognitiveWorld$ cd code
(cbc) ~/work/HelloCognitiveWorld/code$ python toneanalyzer-solution.py
ToneAnalyzer> At first I was afraid, I was petrified, kept thinking I could neve
r live without you by my side.
Anger, 0.03
Disgust, 0.08
Fear, 0.88
Joy, 0.01
Sadness, 0.07
ToneAnalyzer>
```

#### Input

Text

#### **Output**

**Emotion tones**: anger, disgust, fear, joy, sadness

**Language tones**: analytical, confident, tentative

**Social tones**: openness, conscientiousness, extraversion, agreeableness, emotional range



#### Marketing

analysing tweets, blogs about a brand

#### **Customer Service**

analyzing interactions with agents

#### **Product Design\***

analyzing perception of multiple products

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#### **Demos:**

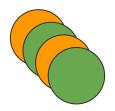
https://tone-analyzer-demo.mybluemix.net https://customer-engagement-demo.mybluemix.net



## SENTIMENT ANALYSIS PIPELINE



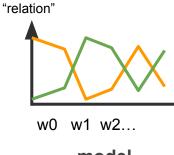
raw text +labels



bags of words +labels



vectors +labels



model

"Name Dropping"

Tokenization
Lemmatization
Stemming
N-grams
Part-of-Speech tagging

TF-IDF Word2Vec NaiveBayes (historic)

**ConvNets** 

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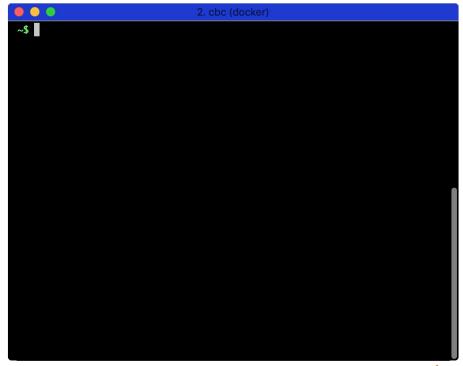
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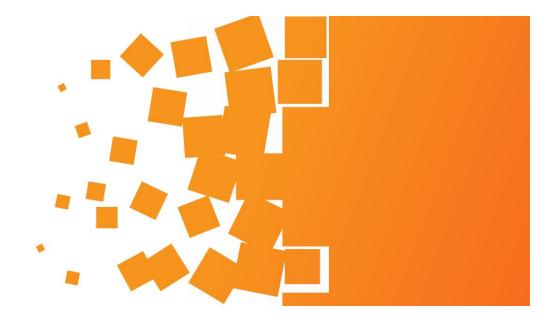
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#### github.com/CognitiveBuilder/HelloCognitiveWorld







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