

Hopshill Lane, Saundersfoot, Pembrokeshire, SA69 9ED. 01834 810107 Email: meadowgreenfarm@amail.com. / www.MeadowgreenFarm.co.uk

## Booking Conditions

- 1. Weekly hire begins at 3 pm on the arrival date and finishes by 10 am on the departure date.
- 2. Bookings made in writing two months or more prior to the first day of the hire period must be accompanied by a deposit of 25% of the total price for the property. Bookings made in writing less than two months prior to the first day of the hire period must be accompanied by payment in full of the total price for the property. Payment may be made by personal cheque or direct bank transfer. Where a booking is made in writing two months or more prior to the first day of the hire period, unless payment in full of the total price is received by us at least eight weeks prior to the first day of the hire period, we will be entitled to treat such booking as cancelled and the provisions of condition 3 will apply.
- 3. Any cancellations by you must be made in writing and all purported cancellations not made in writing will have no effect. If written cancellation is made two months or more before the first day of the hire period, we will use all reasonable efforts to re-let the property for the hire period and will act reasonably in doing so. If successful, we will refund such proportion of the deposit paid by you as we are able to recover from such re-letting.
  - If a booking is cancelled by you in writing less than two months before the first day of the hire period, we will use all reasonable efforts to re-let the property and will act reasonably in doing so. If successful, we will refund such proportion of the monies paid by you as we are able to recover from such re-letting. If we are unable to re-let the property for the entirety of the cancelled period, we will be entitled to retain the daily price for the number of days the property is un-let during the cancelled period, up to a maximum of the total price for the property (including charges connected to the property). See section 7.
- 4. Under no circumstances will you have exclusive occupation of the property at any time and we, the Owner or our representatives retain the right to enter the property at any reasonable time for any reasonable cause, and including without limitation the carrying out of any repairs deemed reasonably necessary to the property and/or its contents and facilities and immediately in the case of an emergency.
- 5. As a condition of your booking, you warrant and undertake:
  - (a) that all information provided to us, including without limitation all occupant details, is true and accurate in all respects;
  - (b) to leave the property, its contents and facilities in the same state of repair and condition upon vacation as they were at the start of the hire period;

- (c) to pay, at reasonable cost, for all repairs and all replacements of items rendered beyond repair required as a result of your occupation of the property. Purchase of replacements directly by you may be permitted provided that damages are notified as soon as possible and at all times whilst you are in occupation and an appropriate replacement is agreed in advance;
- (d) to act promptly and reasonably in respect of any problems arising at the property and to bring these to the attention of us as soon as reasonably practicable;
- (e) not to use the property for any non-residential purpose without our express prior consent;
- (f) to take all reasonable safety and security measures at the property during the hire period, including without limitation all reasonable precautions to avoid the risk of fire;
- (g) not to engage in anti-social behaviour and/or criminal activity and to respect other local residents and the locality;
- (h) all properties are non smoking;
- (i) not to share the property with anyone who is not a member of the party and not to allow your guests to stay overnight;
- (j) to keep any permitted pets under control at all times, not to allow pets into bedrooms or onto furniture, not to leave pets unattended in the property and to be responsible for their pets including financially responsible for any damage caused or costs incurred by your pets; and
- (k) to use fuel and utilities sensibly and appropriately.
- 6. You are completely responsible for your personal belongings during your stay and no liability can be accepted for any loss or damage. If any articles are left behind, you should contact us as soon as possible that these can be searched for. If lost items are found they can be returned by post at your risk. Items which are not claimed, will be kept for 4 weeks.
- 7. We do not accept any liability whatsoever for any curtailment and/or cancellation of your holiday and/or any other detriment which results from any event outside our reasonable control, including but not limited to weather conditions, power cuts, road works and governmental action. We recommend that you arrange your own holiday cancellation insurance cover.