

Alan Joefrey Abad

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I bring good foundation in Javascript, HTML, CSS, and familiar with React, constantly honing my skills through dedicated self-study. Coming from a functional background with 9 years of experience in Salesforce CRM Cloud. I am excited about joining a team, where I can apply my new skills and dedication to make a significant impact in the field of front-end development.

Experience

Self-Employed, Family business assistant with a side hustle

June 2023 - January 2024

Company Name: AMA Motor Shop, Sta. Rosa Nueva Ecija.

Assisted with logistics, including inventory management and supply chain coordination. Supported cashier duties, such as processing payments and customer service. On weekends I spend time helping my wife with her Upwork freelance admin jobs.

OITC Australia, Salesforce Business Analyst - Freelancer

February 2022 - December 2022

Company Name: Out In The Clouds (OITC). Remote, freelance work-from-home job. This role is primarily focused on being a Business Analyst, with some admin and QA tasks included. In charge of all the scheduling of meeting sessions, prepping scoping sessions, creation of SOW docs, UAT testing, post training of end users and attends internal trainings to improve business process.

Capgemini, Salesforce Senior Consultant

August 2019 - January 2022

Hybrid work setup at McKinley Taguig. Worked with two local clients Meralco Electric company and Globe Telco and other international clients like FarEye Singapore and GPS (Global Payment Services USA). Main function of this role is to lead and assist the teams in the functional side of every sprint of the project from requirements gathering, configuration, testing and sandbox to production deployments. No coding dev tasks but heavily involved with Senior Developers, Designers, QA Managers and major stakeholders in leading project estimates, solutions and release plans.

Accenture, Salesforce Business Analyst/Administrator

November 2015 - June 2019

Onsite job at Uptown BGC Taguig. Responsible for the management and functional development of Salesforce orgs for different clients, ensure full utilization and tailoring of the platforms to match and support their businesses. Handled administration tasks like setting up reports and dashboard to keep managers focused on important metrics, answering user questions via service ticket, keeping an eye on availability and system performance and studying new features to be deployed.

Acquire Learning Australia, Salesforce Administrator

June 2014 - October 2015

The main duties involve preparing business requirements, customize the application to satisfy business goals, setting up multiple reports dashboards to keep managers focused on important metrics, keeping an eye on availability and system performance, studying new features to be deployed and answering user questions. Conducted monthly end user training with study materials.

Education

PATTS College of Aeronautics

BS AMT, June 2008 - October 2011

Skills

JavaScript, HTML, CSS, React, SQL, Git, TypeScript, MongoDB, Salesforce

Projects

Simple Portfolio

<https://alanjoefreyabad-portfolio-2024.netlify.app>

Github Profile

<https://github.com/Alangithub08>

Certificates

Junior Javascript Developer issued by Certificates.dev

<https://certificates.dev/javascript/certificates/9d62901f-1f5d-4404-8b86-a7c4d8244ddd>, November 2024

Salesforce Certificates

<https://sforce.co/3l0lkmM>,