



Abad, Alan Joefrey

FRONTEND DEVELOPER

SUMMARY

Strong interest in launching a new career in frontend development. Proficient in HTML, CSS, Javascript and familiar with React. Constantly honing my skills through self-study.

Coming from a functional background with 9 years experience of hands-on Salesforce CRM cloud. Handled different roles as a business analyst, administrator, quality analyst and CRM cloud trainer.

I am excited about joining a team, where I can apply my new skills and dedication to make a significant impact in the field of web development.

PERSONAL DETAILS

Nationality

Filipino

Location

Sta. Rosa, Nueva Ecija

CONTACT

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 0917-187-2819

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 github.com/Alangithub08

WORK EXPERIENCE

• Salesforce Business Analyst

OITC AUSTRALIA

02/2022 - 11/2022

This is a freelance job and a remote WFH setup for Out In The Clouds (OITC).

As a Salesforce BA, I reported directly to the CEO and Director.

In charge of all the scheduling of meeting sessions, prepping scoping sessions, creation of sow documents, UAT Testing, post training and attends Internal training to improve business process

• Salesforce Senior Consultant

CAPGEMINI MCKINLEY TAGUIG

08/2019 - 01/2022

Worked with 2 local clients Meralco company and Globe Telco and 2 international clients FarEye Singapore and GPS (Global Payment Services USA).

Main function of this role is to lead and assist the teams in the functional side of every sprint of the project from requirements gathering, configuration, testing and sandbox to production deployments. This means no coding dev tasks involved and as a Senior Consultant I worked directly with Senior Developers, Designers, QA Managers and major stakeholders in leading project estimates, solutions and release plans.

• Salesforce Business Analyst/Administrator

ACCENTURE BGC TAGUIG

11/2015 - 06/2019

Responsible for the management and functional development of Salesforce orgs for different clients, ensure full utilization and tailoring of the platforms to match and support their businesses. Handled administration tasks like setting up reports and dashboard to keep managers focused on important metrics, answering user questions via service ticket, keeping an eye on availability and system performance and studying new features to be deployed.

• Salesforce System Administrator

ACQUIRE LEARNING AUSTRALIA - ORTIGAS

06/2014 - 10/2015

Define business requirements, customize the application to satisfy business goals, setting up multiple reports & dashboards to keep managers focused on important metrics, keeping an eye on availability and system performance, studying new features to be deployed, answering user questions. Conducted monthly class training and provided Salesforce study materials.

EDUCATION

• BS AMT

PATTS COLLEGE OF AERONAUTICS

06/2007 - 10/2010

HARD SKILLS

Data Structures and Algorithm

Database and SQL

Git version control

Integrated development environments (IDEs)

Web development

Text editors

SOFT SKILLS

Business Analysis

Team Planning

Requirements Gathering

Team Collaboration

Work Ethic

Work Flexibility

Problem Solving

Adaptability

Time Management

HOBBIES

Gaming

Swimming

Hiking and camping

Traveling