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20BAI1154

DBMS LAB ASSESSMENT

1. Create the tables using DDL instructions, include appropriate primary and foreign key constraints. Insert the necessary sample data given.

```
SQL> CREATE TABLE TECHNICIAN_20BAI1154(
  2  Technician_id INT PRIMARY KEY,
  3  First_Name VARCHAR2(30),
  4  Last_Name VARCHAR2(30),
  5  City VARCHAR2(20),
  6  Job VARCHAR2(20));

Table created.

SQL> CREATE TABLE CUSTOMER_20BAI1154(
  2  Cust_id INT PRIMARY KEY,
  3  Cust_Fname VARCHAR2(30),
  4  Cust_Lname VARCHAR2(30),
  5  FirstTime_issue VARCHAR2(10),
  6  Technician_id INT,
  7  FOREIGN KEY(Technician_id) REFERENCES TECHNICIAN_20BAI1154(Technician_id));

Table created.
```

```
SQL> CREATE TABLE APPOINTMENT_20BAI1154(
  2  Appointment_id INT PRIMARY KEY,
  3  Cust_id INT,
  4  Technician_id INT,
  5  Appointment_date DATE,
  6  Appt_time_hrs VARCHAR2(30),
  7  Feedback VARCHAR2(20),
  8  FOREIGN KEY(Cust_id) REFERENCES CUSTOMER_20BAI1154(Cust_id),
  9  FOREIGN KEY(Technician_id) REFERENCES TECHNICIAN_20BAI1154(Technician_id));

Table created.

SQL>
```

```
SQL> INSERT ALL
  2  INTO TECHNICIAN_20BAI1154 VALUES(101,'Siva','Kumar','Chennai','Plumber')
  3  INTO TECHNICIAN_20BAI1154 VALUES(102,'Kiran','Sharma','Delhi','Electrician')
  4  INTO TECHNICIAN_20BAI1154 VALUES(103,'Ravi','Trivedi','Lucknow','Welder')
  5  INTO TECHNICIAN_20BAI1154 VALUES(104,'Krishna','Rao','Hyderabad','Electrician')
  6  SELECT * FROM DUAL;

4 rows created.

SQL> INSERT ALL
  2  INTO CUSTOMER_20BAI1154 VALUES(501,'Sita','Devi','Yes',101)
  3  INTO CUSTOMER_20BAI1154 VALUES(502,'Dinesh','Kumar','No',101)
  4  INTO CUSTOMER_20BAI1154 VALUES(503,'Sham','Kumar','Yes',102)
  5  INTO CUSTOMER_20BAI1154 VALUES(504,'Ravi','Kiran','No',103)
  6  SELECT * FROM DUAL;

4 rows created.
```

```
SQL> INSERT ALL
  2  INTO APPOINTMENT_20BAI1154 VALUES(1001,501,101,'15-MAY-2021','09:00','Nice')
  3  INTO APPOINTMENT_20BAI1154 VALUES(1002,502,101,'16-JUN-2021','13:00','Nice')
  4  INTO APPOINTMENT_20BAI1154 VALUES(1003,503,102,'17-JUN-2021','15:00','Avg')
  5  INTO APPOINTMENT_20BAI1154 VALUES(1004,504,103,'18-JUN-2021','17:00','Poor')
  6  SELECT * FROM DUAL;

4 rows created.

SQL>
```

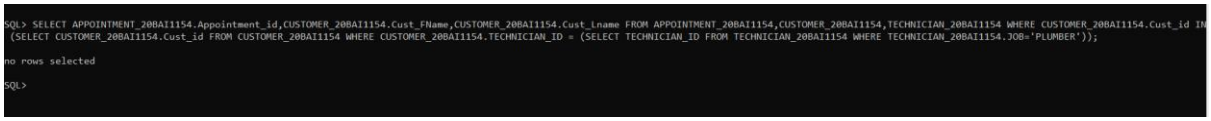
2. Display the Technician First Name and job of those who attended to first time issues reported by customers.

```
SQL> SELECT First_Name,Job FROM TECHNICIAN_20BAI1154 WHERE Technician_id IN (SELECT Technician_id from CUSTOMER_20BAI1154 WHERE FirstTime_issue='Yes');

FIRST_NAME                     JOB
------------------------------ --------------------
Siva                           Plumber
Kiran                          Electrician

SQL>
```

3. Display the appointment id and customer names of those who had taken appointment for plumbing work.

Syntax:-

SELECT APPOINTMENT_20BAI1154.Appointment_id,CUSTOMER_20BAI1154.Cust_FName,CUSTOMER_20BAI1154.Cust_Lname FROM APPOINTMENT_20BAI1154,CUSTOMER_20BAI1154,TECHNICIAN_20BAI1154 WHERE CUSTOMER_20BAI1154.Cust_id IN (SELECT CUSTOMER_20BAI1154.Cust_id FROM CUSTOMER_20BAI1154 WHERE CUSTOMER_20BAI1154.TECHNICIAN_ID = (SELECT TECHNICIAN_ID FROM TECHNICIAN_20BAI1154 WHERE TECHNICIAN_20BAI1154.JOB='PLUMBER'));



4. Display the appointment id and customer name of customers who have given a feedback as ‘Nice’.

5. Create a view to find the technician id and first name of technicians who are electricians.

```
SQL> Create or replace View Electricians
  2  As
  3  Select Technician_id,First_Name,Last_Name
  4  From Technician_20BAI1154
  5  Where Job='Electrician';

View created.
```

```
SQL> SELECT * FROM Electricians;

TECHNICIAN_ID FIRST_NAME                    LAST_NAME
------------- ------------------------------ ------------------------------
          102 Kiran                          Sharma
          104 Krishna                        Rao

SQL>
```

6. Write a procedure to display the count of appointments made after 12PM in the month of June. Also write the block of code to call the procedure.

```
create or replace Function count_nnn

Return number is

num number;

Begin

select count(APPOINTMENT_ID) into num from   appointment_20bai1154 where  Appt_time_hrs IS NOT '09:00';

Return num;

End;

/


Declare

total number;

Begin

total:=count_nnn();

DBMS_Output.put_Line('The total count of appointments are'||total);

End;

/
```