

ALBAROKAH RIFANSAH SUTANTO PUTRA

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PROFESSIONAL SUMMARY

Quality Assurance Engineer with experience in **Manual, Automation, and Performance Testing** for web and mobile applications. Currently working as a **QA Tester Intern at Horus Technology**, focusing on **Black Box Testing, Smoke Testing**, and comprehensive **test case design**. Proficient in **Cypress, Katalon Studio, Postman, and JMeter**. Experienced in working with **SDLC, STLC**, and **Agile/Scrum** methodologies, and skilled in using **ClickUp** and **Qase.io** for test management and defect tracking.

PROFESSIONAL EXPERIENCE

Horus Technology - Yogyakarta, Indonesia (Remote)

Oct 2025 – Present

QA Tester Intern

- Performed **manual and exploratory testing** using the **Black Box** approach to ensure **data accuracy, functionality, and stability** of internal web applications.
- Conducted **Smoke Testing** on each new build to verify that core features worked properly before deeper testing.
- **Designed and executed functional, negative, and regression test cases** with well-documented evidence and structured reports.
- **Validated UI/UX** elements including form inputs, filters, pagination, search, and data export for consistent results.
- **Reported and tracked bugs** in **ClickUp** with detailed **severity, priority, and reproduction steps**.
- **Collaborated** with the **QA Lead** to enhance **test clarity, result consistency, and efficiency** in **reporting workflow**.
- Strengthened understanding of **SDLC, STLC**, and **defect life cycle** through direct involvement in web application testing projects.

PT Supra Primatama Nusantara (Biznet) - Bali, Indonesia

March 2023 – June 2024

Fiber Optic Technician

- Performed **FTTH network troubleshooting and maintenance**, consistently resolving **3 - 4 customer tickets daily**, accelerating service recovery and enhancing customer satisfaction.
 - Conducted **high-precision fiber optic splicing and signal quality measurement** using **Optical Power Meter** and **OTDR**, maintaining **signal loss ≤ 0.1 dB** and **attenuation ≤ 26.99 dB** to ensure optimal network performance.
 - Collaborated with **NOC teams** and documented **installation routes, splicing points, and test results**, streamlining future troubleshooting and **reducing resolution time for recurring issues**.
 - **Educated customers** on their internet packages (**speed tiers, FUP**), Wi-Fi optimization, and basic **CPE troubleshooting**, improving first-call resolution and overall satisfaction.
 - **Managed materials and equipment** readiness (**pigtails, patch cords, splitters, splice kits**), reducing on-site response time.
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PROJECT

Performance Test & Load Testing - Bobobobo.com | June 2025

[Link Project](#)

Performed comprehensive **performance testing** for the **bobobobo.com website** using **JMeter**, analyzing key metrics to ensure optimal website responsiveness and stability.

Automation Testing - Soapleasure.com | May 2025

[Link Project](#)

Performed comprehensive **End-to-End (E2E) automation testing** for **Soapleasure.com** using **Cypress**, covering core functionalities such as **Register, Login, Logout, Forgot Password, and Checkout**, while leveraging **Cypress Mochawesome Reporter** for detailed reporting and **ClickUp** for efficient test case management. [Watch Project Demonstrasi](#)

Automation Testing Katalon Studio - Tokopedia.com | May 2025

[Link Project](#)

Performed comprehensive **mobile automation testing** for the **Traveloka Android application** using **Katalon Studio**, covering core functionalities such as **Register, Login, Search Flight, and Search Hotel**, with efficient test case management via **ClickUp**.

Mobile Testing Katalon Studio - Traveloka Mobile Android | May 2025

[Link Project](#)

Performed comprehensive **mobile automation testing** for the **Traveloka Android application** using **Katalon Studio**, covering core functionalities such as **Register, Login, Search Flight, and Search Hotel**, with efficient test case management via **ClickUp**.

Automation Testing - BDD Cucumber Cypress webappsecurity.com & Saucedemo.com | April 2025

[Link Project](#)

Developed and executed **End-to-End (E2E) automation test suites** using **Cypress** and **Cucumber BDD** for **Zero WebApp Security** and **Saucedemo**. Focused on critical paths including user login (valid/invalid) and search functionalities. Generated detailed reports using **Cypress Mochawesome Reporter** to track test execution and results effectively.

SKILLS

Technical Skills :

- **Manual Testing** : Test Case Writing, Test Execution, Bug Reporting, Regression Testing, Functional Testing, Exploratory Testing, User Acceptance Testing (UAT), UI/UX Validation, Cross-Browser Testing, Test Scenario Design, Defect Severity/Priority Classification.
- **Automation Testing** : Cypress (JavaScript), Katalon Studio (Groovy).
- **Tools** : ClickUp, Qase.io, Google Spreadsheet, Git, GitHub
- **API Testing** : Postman, Jmeter, REST API, JSON Validation.
- **Database** : MySQL.
- **Methodology** : Agile, Scrum, SDLC, STLC.

Soft Skills : Leadership, Strategic Thinking, Problem Solving, Communication, Adaptability, Collaboration, Analytical Thinking, Time Management, Decision Making, Result-oriented.

EDUCATION

Bootcamp Quality Assurance Engineer Private Class: QA Effective Testing Strategies

[Eduwork.id](#) | 2025 | Online

Computer Network Engineering

[SMK Geo Informatika](#) | 2022 | Bogor

CERTIFICATION

[Course Certificate](#) | Private Class: QA Effective Testing Strategies | [Eduwork.id](#) | 2025

- **Successfully completed an intensive QA Engineer Bootcamp** covering **Manual Testing**, **Automation Testing (Cypress, Katalon Studio)**, **API Testing (Postman)**, and **Performance Testing (JMeter)**, and **SQL** for data validation.
- Built multiple **automation projects** including **Web E2E Testing**, **Mobile Testing**, **API Testing**, and **Performance & Load Testing**.
- Developed strong skills in **Test Case Management** (Qase.io, Spreadsheet), **Collaboration & Task Tracking** (ClickUp), **Test Reporting** (Mochawesome, Allure), and **Agile Testing Methodologies**.

[Course Certificate](#) | Technical Workshop & QA Session | [HACKTIV8](#) | 2025

- Attended and successfully completed the technical workshop and talkshow session focused on **Quality Assurance** and **Software Testing**, gaining exposure to practical tools such as **Katalon Studio** and expanding knowledge on industry best practices.

[Course Certificate](#) | Membuat Rest API dengan Mongoose & Express JS | [Udemy](#) | 2025

- Course completed via **Udemy** platform — learned to build **REST API** using **Express.js** and **Mongoose** under **Hacktiv8 Indonesia**.

[Course Certificate](#) | Cypress -Modern Automation Testing from Scratch + Frameworks | [Udemy](#) | 2025

- Built end-to-end web automation using Cypress with POM, fixtures, assertions, API mocking, BDD (Cucumber), and CI/CD integration via Jenkins

[Course Certificate](#) | Database MySQL : Pemula sampai Mahir | [Udemy](#) | 2025

- Learned SQL fundamentals, ERD and normalization, practiced CRUD operations, joins, and transaction management for relational databases.

[Course Certificate](#) | Postman API Fundamentals Student Expert | [Postman](#) | 2025

- Hands-on certification covering the **fundamentals of APIs** and **Postman**. Learned how to make **GET**, **POST**, **PATCH**, and **DELETE** requests, work with query parameters, bodies, headers, and response codes, use basic Postman scripting with the pm API, implement API Key Authorization, and apply APIs in real applications.