ALBAROKAH RIFANSAH SUTANTO PUTRA

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PROFESSIONAL SUMMARY

Quality Assurance Engineer with strong experience in **web application testing**, covering **Manual**, **Automation**, and **Performance testing**. Skilled in **Cypress (JavaScript)**, **Katalon Studio**, **Postman**, and **JMeter**, with solid knowledge of **SDLC**, **STLC**, and **Agile**/**Scrum** practices. Adept in designing **test cases**, executing **end-to-end test scenarios**, and **reporting defects** using **ClickUp**, **Google Spreadsheet** and **Qase.io**. Passionate about quality, usability, and **continuous improvement** to ensure reliable, scalable, and user-centric software delivery.

PROFESSIONAL EXPERIENCE

Horus Technology - Yogyakarta, Indonesia (Remote)   **Oct 2025 – Present**
QA Tester Intern

- Performed **manual** and **exploratory testing** using the **Black Box** approach to ensure d**ata accuracy**, **functionality**, and **stability** of internal web applications.
- Conducted **Smoke Testing** on each new build to verify that core features worked properly before deeper testing.
- **Designed** and **executed functional**, **negative**, and **regression test cases** with well-documented evidence and structured reports.
- **Validated UI/UX** elements including form inputs, filters, pagination, search, and data export for consistent results.
- **Reported** and **tracked bugs** in **ClickUp** with detailed **severity**, **priority**, and **reproduction steps**.
- **Collaborated** with the **QA Lead** to enhance **test clarity**, **result consistency**, and **efficiency** in **reporting workflow**.
- Strengthened understanding of **SDLC**, **STLC**, and **defect life cycle** through direct involvement in web application testing projects.

PT Supra Primatama Nusantara (Biznet**)** - Bali, Indonesia   **March 2023 – June 2024**
Fiber Optic Technician

- Performed **FTTH network troubleshooting and maintenance**, consistently resolving **3 - 4 customer tickets daily**, accelerating service recovery and enhancing customer satisfaction.
- Conducted **high-precision fiber optic splicing and signal quality measurement** using **Optical Power Meter** and **OTDR**, maintaining **signal loss ≤ 0.1 dB** and **attenuation ≤ 26.99 dB** to ensure optimal network performance.
- Collaborated with **NOC teams** and documented **installation routes, splicing points, and test results**, streamlining future troubleshooting and **reducing resolution time for recurring issues**.
- **Educated customers** on their internet packages **(speed tiers, FUP)**, Wi-Fi optimization, and basic **CPE troubleshooting**, improving first-call resolution and overall satisfaction.
- **Managed materials** and **equipment** readiness **(pigtails, patch cords, splitters, splice kits)**, reducing on-site response time.

PROJECT

Performance Test & Load Testing - Bobobobo.com **| June 2025**   **Link Project**

Performed comprehensive **performance testing** for the **bobobobo.com website** using **JMeter**, analyzing key metrics to ensure optimal website responsiveness and stability.

Automation Testing - Soapleasure.com **| May 2025**   **Link Project**

Performed comprehensive **End-to-End (E2E) automation testing** for **Soapleasure.com** using **Cypress**, covering core functionalities such as **Register, Login, Logout, Forgot Password, and Checkout**, while leveraging **Cypress Mochawesome Reporter** for detailed reporting and **ClickUp** for efficient test case management. Watch Project Demonstrasi

Automation Testing Katalon Studio - Tokopedia.com **| May 2025**   **Link Project**

Performed comprehensive mobile automation testing for the **Traveloka Android application** using **Katalon Studio**, covering core functionalities such as **Register, Login, Search Flight, and Search Hotel**, with efficient test case management via **ClickUp**.

Mobile Testing Katalon Studio - Traveloka Mobile Android **| May 2025**   **Link Project**

Performed comprehensive mobile automation testing for the **Traveloka Android application** using **Katalon Studio**, covering core functionalities such as **Register, Login, Search Flight, and Search Hotel**, with efficient test case management via **ClickUp**.

Automation Testing - BDD Cucumber Cypress webappsecurity.com &   **Link Project**
Saucedemo.com **| April 2025**

Developed and executed End-to-End (E2E) automation test suites using Cypress and Cucumber BDD for Zero WebApp Security and **Saucedemo**. Focused on critical paths including user login (valid/invalid) and search functionalities. Generated detailed reports using **Cypress Mochawesome Reporter** to track test execution and results effectively.

SKILLS
Technical Skills :

●	**Manual Testing**	: Test Case Writing, Test Execution, Bug Reporting, Regression Testing, Functional Testing, Exploratory Testing, User Acceptance Testing (UAT), UI/UX Validation, Cross-Browser Testing, Test Scenario Design, Defect Severity/Priority Classification.
●	**Automation Testing**	: Cypress (JavaScript), Katalon Studio (Groovy).
●	**Tools**	: ClickUp, Qase.io, Google Spreadsheet, Git, GitHub
●	**API Testing**	: Postman, Jmeter, REST API, JSON Validation.
●	**Database**	: MySQL.
●	**Methodology**	: Agile, Scrum, SDLC, STLC.

Soft Skills : Leadership, Strategic Thinking, Problem Solving, Communication, Adaptability, Collaboration, Analytical Thinking, Time Management, Decision Making, Result-oriented.

EDUCATION
Bootcamp Quality Assurance Engineer Private Class: QA Effective Testing Strategies
Eduwork.id | 2025 | Online

Computer Network Engineering
SMK Geo Informatika | 2022 | Bogor

CERTIFICATION
Course Certificate | Private Class: QA Effective Testing Strategies | Eduwork.id | 2025

- **Successfully completed an intensive QA Engineer Bootcamp** covering **Manual Testing**, **Automation Testing (Cypress, Katalon Studio)**, **API Testing (Postman)**, and **Performance Testing (JMeter)**, and **SQL** for **data validation.**
- Built multiple **automation projects** including **Web E2E Testing**, **Mobile Testing**, **API Testing**, and **Performance & Load Testing**.
- Developed strong skills in **Test Case Management** (Qase.io, Spreadsheet), **Collaboration & Task Tracking** (ClickUp), **Test Reporting** (Mochawesome, Allure), and **Agile Testing Methodologies**.

Course Certificate | Technical Workshop & QA Session | HACKTIV8 | 2025

- Attended and successfully completed the technical workshop and talkshow session focused on **Quality Assurance** and **Software Testing**, gaining exposure to practical tools such as **Katalon Studio** and expanding knowledge on industry best practices.

Course Certificate | Membuat Rest API dengan Mongoose & Express JS | Udemy | 2025

- Course completed via **Udemy** platform − learned to build **REST API** using **Express.js** and **Mongoose** under **Hacktiv8 Indonesia**.

Course Certificate | Cypress -Modern Automation Testing from Scratch + Frameworks | Udemy | 2025

- Built end-to-end web automation using Cypress with POM, fixtures, assertions, API mocking, BDD (Cucumber), and CI/CD integration via Jenkins

Course Certificate | Database MySQL : Pemula sampai Mahir| Udemy | 2025

- Learned SQL fundamentals, ERD and normalization, practiced CRUD operations, joins, and transaction management for relational databases.

Course Certificate | Postman API Fundamentals Student Expert | Postman | 2025

- Hands-on certification covering the **fundamentals of APIs** and **Postman**. Learned how to make **GET**, **POST**, **PATCH**, and **DELETE** requests, work with query parameters, bodies, headers, and response codes, use basic Postman scripting with the pm API, implement API Key Authorization, and apply APIs in real applications.