ALBERT KARIUKI KIAMA

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in @AlbertKiama 🐦 @CEO_Kiama

Professional Summary

- A dedicated and results-driven professional with a **BSc in Computer Science** and diverse experience, including a four months attachment focused on honing technical skills and a subsequent role as a **Relationship Officer** where I excelled in client management, strategic communication, and problem-solving. Proven ability to leverage technical expertise and interpersonal skills to deliver exceptional service and drive business growth.

Experience

- **CEMES LTD**   August 2023 - August 2024
  Relationship Officer
  I played a crucial role in managing and nurturing relationships with clients, ensuring their financial needs are met, and promoting the institution's products and services by ;-
    1. Client Relationship Management
    2. Financial Advisory and Consultation
    3. Sales and Marketing
    4. Client Onboarding and Documentation
    5. Reporting and Analysis.

  By fulfilling these roles, I helped to strengthen client trust and loyalty, drive business growth, and enhances the overall performance of the financial institution.

- **ICT AUTHORITY OF KENYA**   May 2022 - July 2022
  Attache
  I played a vital role in supporting the organization's IT functions while gaining practical experience and developing skills by:-
    1. Learning and Development
    2. Support and Assistance
    3. Research and Analysis
    4. Project & Process Involvement
    5. Collaboration and Communication
    6. Career Exploration

  Overall, I provided valuable support to the organization while gaining practical experience and skills that will benefit my future career in the technology sector.

Education

- **University of Eldoret** — August 2018 - November 2022
  Bsc. COMPUTER SCIENCE
  Second Class Upper division

- **Umoja Secondary School** — February 2013 - November 2017
  Kenya Secondary school Education
  B (Plain)

Skills

- Javascript
- HTML5 & CSS3
- JQuerry
- Git & Github

Projects

- **Portfolio Website**
  Client: Kenya Assemblies of God, Eldoret
  Results: This was a simple portfolio wesite which highlited much about the church, services, Events and blogs. It also had a contact area which allowed users to interact with the admin.
  Link: *https://kimumuchurch.netlify.app*
- **Kenya Immunization & Notification System**
  Client: University of Eldoret Student's project
  Results: The system was a management system which kept the record of children under immunization. The system also reminded parents via an SMS when their babies are due.
- **My Portfolio**
  Client : Albert Kiama (Me)
  Results : A personal portfolio where you can can reach me directly via all my social media accounts. Also you get to view some of my works
  Link: *https://AlbertKiama.github.io/Pro-code/*

Interests

- Data management: Learning about new and innovative approaches to data management, including data warehousing, data mining, and big data analytics.
- Networking: Staying current on the latest trends in networking, including wireless networking, network security, and network design and architecture.
- Programming languages: Keeping up with the latest trends in programming languages and the best practices for developing software applications.
- Cybersecurity: Staying informed about security threats and best practices for protecting networks and information systems.

Languages

- English
- Swahili

Reference

- **Irene Waweru - Porene Business Solutions**
  Director
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- **Faith Mwangi - CEMES LTD - Mlolongo Branch**
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- **Hilary Kurgat - ICT AUTHORITY OF KENYA**
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