

# Albert Warner

---

Elgin Court C1, 39 Opoho Road, North East Valley, Dunedin 9010 | 0211750756 | albert85w@gmail.com

## Personal information

Residency Status:	Current Work Visa for New Zealand
Driver's License:	New Zealand, Class 1
LinkedIn Profile:	<a href="https://www.linkedin.com/in/albert-warner-120a6074">linkedin.com/in/albert-warner-120a6074</a>
GitHub Profile:	<a href="https://github.com/AlbertWarner">https://github.com/AlbertWarner</a>

## Education

**Bachelor of Information Technology from Otago Polytechnic** **Feb 2016 – Dec 2018**

- Programming (C#, Java, Python), Web Programming (PHP, Django, Flask)
- Databases (MariaDB, SQL, MongoDB, MS SQL), Linux, Networking (CCNA 1 - 3)
- System Administration (Puppet), Virtualisation (Docker, Catalyst Cloud), Security

**CTU Training College:** **Aug 2013**

- CompTIA A+
- Completed certificates: 220-801, 220-802
- CompTIA Network +
- Completed certificates: N10-005

## Work experience

**Third Year Project, Web Development Team at Otago Polytechnic** **Jan 2018 – Present**

- Developing a webpage for Aviation Claims limited, an Insurance Company Broker.
- The website is used for the completion claim forms and securing client's data on the backend
- Website developed in PHP, Bootstrap, HTML5, CSS, JavaScript, jQuery, SQL
- Developer and designer of the SQL database
- Meet with client, establish new requirements, outline any changes and current completion of development stages.
- Discuss new developments with the client, answer questions about developments and, how they would be implemented, to gain approval
- Agile development with a team of 4
- Version control with Gitlab

**Student Management Tool at Otago Polytechnic** **Jan 2018 – Present**

- Created a Student Management tool for lectures of the IT school at Otago Polytechnic, to be used as a student feedback mechanism
- Website developed in PHP, Bootstrap, HTML5, CSS, JavaScript, jQuery,
- Developer and designer of the MariaDB database
- Upkeep of the website or fix any issues

- Upgraded after feedback was received and have expanded into 2 other schools due to the success of the tool

***IT Support Engineer at Otago Polytechnic***

**Jan 2017 – present**

- Microsoft Dynamics 365 CRM
- Active Directory for user control and group management
- Understanding of IT issues and user requirements
- Be approachable to end users and responsive to their needs at all times
- Windows 7 to 10 troubleshooting software problems
- Actively manage the Fuji Xerox fleet; assisting users with printing issues
- Provide limited tier 1 hardware support to student-owned computers or Polytechnic staff
- Engage with the ISS Customer Support team
- Actively manage the PaperCut print management system
- Bomgar remote support and Citrix remote support

***Tutorial Assistant at Otago Polytechnic***

**Jan 2017 – Nov 2017**

- To support lectures in class with year 1 students learning programming.
- Lunchtime Tutorial classes, Year 1 students can get extra help in any subject: Maths, Databases 1, Web 1, Programming etc.

***Depot Manager at Sebokeng Fuels PTY (LTD) Shell Distributor***

**Nov 2013 –Dec 2015**

- Managed a team of 10 administration staff and 25 drivers in the day to day running of the Depot
- Meet management cost controls and budgets
- Designed excel cost control and fleet management program to create more efficiency within in the Depot
- Lead Health and Safety meetings with staff members (Chairperson for Main Depot)

***Logistic Manager at Sebokeng Fuels PTY (LTD) Shell Distributor***

**Mar 2004 – Nov 2013**

- General Admin work: Wholesale Invoicing, pricing, produce orders numbers for suppliers.
- Truck and Driver Scheduling and dispatching of 25 Vehicles

## **Referees**

**Colin Armstrong**

Manager, Otago Polytechnic IT Support  
Email: [colin.armstrong@op.ac.nz](mailto:colin.armstrong@op.ac.nz)  
Contact Number: 021711386

**Joy Gasson**

Head of BIT, Otago Polytechnic BIT  
Email: [joy.gasson@op.ac.nz](mailto:joy.gasson@op.ac.nz)  
Contact Number: 034796981 / 0210721307

**Barry Klein**

Director, Sebokeng Fuels PTY (LTD), South Africa  
Email: [barryk@vaalgas.co.za](mailto:barryk@vaalgas.co.za)  
Contact Number: (+27) 832728386 /  
(+27) 164235860