

MSc. Albi Dode

Germany | +491638587648 | info@albidode.info

[in linkedin.com/in/albidode](https://www.linkedin.com/in/albidode) [✉ albidode.info](mailto:albidode.info)



Summary

Software Engineer/Developer, IT Support, Manual Tester, Technical Writer, and Data Protection Officer providing technical support, developing software programs, web sites, giving information security/DPO consultancy. I have knowledge in Agile methodology for leading teams in achieving excellence in client satisfaction, productivity, and profitability. Firm mindset with a drive to find solutions to new problems. Strong analytical skills and detailed to project's requirements. Adaption well in groups and a willingness to understand the various roles played by fellow team members. Perform tests and find ways to eliminate bugs in the programs. Build interactive and dynamic websites and experience with remote projects.

Work experience

IT Support

2022

Zooplus

- Prompt and professional IT support in person, by telephone or remotely. Collect and records data in the Helpdesk ticketing system (Jira).
- Set up, monitor and support modern office technology including laptops, printers and audio/video (A/V) equipments, etc.
- Support in research and procurement of hardware and software.
- Create, update and maintain documentation for all end user and business office technologies.
- Contribute to the continuous improvement of local IT processes.
- Support and collaboration on IT-related projects with other colleagues from IT Services.
- Setting up new joiners including account management (MDM administration and enrolment (Azure, Intune, Jamf)). Prepare documentations and tutorials. Offer on/off boarding trainings.
- Adhere to and monitor company security and technology policies.
- Management of accessories for printers, desktop computers, laptops, headsets, etc.

IT Support

2021 - 2022

astraira software gmbh

- Support a wide range of technical and network solutions including Windows, MAC and monitoring of the systems. * Gather and analyse information about the user's issue in order to determine the best way to resolve their problem. * Point of contact for Windows Server issues troubleshooting and Database back ups & transferring (Sybase+PostgreSQL). * Prepare and conduct technical and application trainings. * Co-operate with our Sales and Product Management department. * Make use of XML, Java, SQL skills for data analysis. * Optimize IT Support workflow.

IT Support

2021 - 2021

Leipzig International School

- IT Service Desk - Solve ticket issues. Networking, Switches and Routing support. Data Backups. Update website and user manuals. Manage the wireless accounts. * Support for Windows& Mac (Office 365 & Active Directory). * Remote & In-place support (Software & Hardware). *Provide ideas in meetings for new technical

Skills

Languages & Databases

C++, C#, VB .Net, Java, Python, HTML/SQL/PHP, R, Sybase, PostgreSQL, MySQL

Applications

Active Directory, GIT, Dita XML, Veeam, Baramundi, Ranorex, WireShark, Postman, CAS, Confluence, Zammad, Jira, Intune, Azure, JAMF, LogicMonitor, WEKA, KNIME

Competencies

- Handle multiple projects simultaneously
- Prioritisation skills
- Troubleshooting
- Analytical skills
- Network
- Coding
- Technical Support
- Quality Assurance
- Research in new technologies

Languages

English, Italian, Spanish, Swedish, German

Certification

GDPR - DPO

Startup Winner

requirements and actual project scope.

Researcher 2019 - 2021

ESIT & University of Ulm

Development of a generic framework for mobile data sensing and mobile patient intervention for tinnitus patients. Data analysis and [articles publications](#).

- Collect, analyse and publish data related scientific articles. * Support for monitoring, measuring and researching large amounts of data coming from TrackYourTinnitus smartphone application. * Help in code troubleshooting and maintenance. * Help bachelor and master students prepare their thesis preparation and writing. * Development of new ideas related to the tinnitus topic through extensive data analysis and visualizations results from machine learning and algorithms implementation. * Take part in scientific conferences. * Co-author in different scientific articles with data analysis.

PHP Developer 2019 - 2019

BlueScreen

● Develop back-end components, connect the application with other web services in PHP and SQL. * White Box testing of the final version.

Technical Writer 2018 - 2019

Ericsson

- Understood different user levels and writes to the appropriate level. * Adhered to department and company standards, including templates and style guides. * Wrote and explained code, operational procedures, APIs and manuals. * Produced electronic documentation in addition to hard copy materials. * Maintained a comprehensive library of technical terminology and documentation (via GIT checks). * Analysed documents written in different tools and different projects to maintain continuity of the style of content. * Managed updates and revisions to technical literature.

IT and DPO 2018 - 2018

qPharmetra Sweden

● Cisco Meraki for cloud management, VPN networking, and application control. * Configure switches and Backups. IT support for Windows & Windows Server. * Office 365 & Active Directory and SharePoint support. * Use Veeam Backups. * Remote & In place support. * Point of contact for internal and external partners.

Lecturer 2015 - 2015

Albanian University Tirana

● Lecturer and for one semester in Tirana and Berat for the subjects : Computer Architecture & Web Applications.

IT support 2014 - 2015

Albanian Psychologists Association

● Made a website using in HTML/PHP/MySQL and a documentation content management system using Java. * Investigate faults in the network. * Procure network equipment according to needs. * Provide Windows & Windows Server support. * Perform backups. * Remote & In place support.

Technical Support Specialist 2012 - 2014

Albanian Business Partner

● Design and implement new network solution. *Facilitated network support for hospitals in Tirana for a software written in Java. * Windows support. * Remote & In place support. * Point of contact for internal and external partners.

Education

Bachelor in Computer Science

2010 - 2014

[State University of New York](#)

Master of Science in Software Engineering

2015 - 2017

[Mälardalen University](#)

STATE UNIVERSITY OF NEW YORK

EMPIRE STATE COLLEGE

ON THE RECOMMENDATION OF THE FACULTY
AND BY VIRTUE OF THE AUTHORITY VESTED IN THEM
THE TRUSTEES OF THE UNIVERSITY HAVE CONFERRED ON

ALBI DODE

THE DEGREE OF

BACHELOR OF SCIENCE

AND HAVE GRANTED THIS DIPLOMA AS EVIDENCE THEREOF
GIVEN IN THE CITY OF SARATOGA SPRINGS IN THE STATE OF NEW YORK
IN THE UNITED STATES OF AMERICA
THIS MONTH OF SEPTEMBER TWO THOUSAND AND FOURTEEN

H. Carl McCall
Chairman of the Board of Trustees

James W. Gittle
Chairman of the College Council



Nancy Zimpher
Chancellor of the
State University of New York

William J. ...
President of the College



**MÄLARDALENS HÖGSKOLA
ESKILSTUNA VÄSTERÅS**

Examensbevis | *Degree Certificate*

Teknologie masterexamen
med huvudområdet Datavetenskap
med inriktning mot Programvaruteknik

Degree of Master of Science (120 credits)
in Computer Science
with specialization in Software Engineering

Albi Dode

19911030-1471

har, i enlighet med bestämmelserna i högskoleförordningen (1993:100) om
examina inom högskoleutbildning på avancerad nivå, uppfyllt fordringarna
för att erhålla examensbevis avseende Teknologie masterexamen.

*has, in accordance with the Swedish Higher Education Ordinance
(1993:100) regarding second-cycle qualifications, fulfilled the requirements
stipulated and been awarded the Degree of Master of Science (120 credits).*

Mälardalens högskola den 3 juli 2018
Mälardalen University 3 July 2018

Elvira Eriksson

Examenshandläggare
Executive Officer

Albi Dode
Namn/Name

19911030-1471
Personnummer/ Personal identity number

Teknologie masterexamen med huvudområdet Datavetenskap med inriktning mot Programvaruteknik
Degree of Master of Science (120 credits) in Computer Science with specialization in Software Engineering

Kurs Course	Högskolepoäng Credits	Betyg Grade	Datum Date
Datavetenskap Computer Science			
Programvaruteknik 1: Grundkurs <i>Software Engineering 1: Basic Course</i>	7,5	Godkänd (3) ¹ Pass	2015-11-25
Komponentbaserade teknologier <i>Component Technologies</i>	7,5	Ikke utan beröm godkänd (4) ¹ Pass with credit	2015-12-14
Validering och verifiering av mjukvara <i>Software Verification and Validation</i>	7,5	Godkänd ² Pass	2016-02-02
Programvaruteknik 2: Projekt grupparbete <i>Software Engineering 2: Project Teamwork</i>	7,5	Ikke utan beröm godkänd (4) ¹ Pass with credit	2016-02-03
Programvaruteknik 3: Programvaruarkitektur och processer <i>Software Engineering 3: Software Architecture and Processes</i>	7,5	Godkänd (3) ¹ Pass	2016-04-20
Modellbaserad utveckling <i>Model-Driven Engineering</i>	7,5	Godkänd (3) ¹ Pass	2016-06-07
Mjukvaruutveckling för realtidssystem <i>Software Development for Real-Time Systems</i>	7,5	Godkänd (3) ¹ Pass	2016-08-16
Forskningsmetodik inom naturvetenskap och teknik <i>Research Methods in the Natural Sciences and Engineering</i>	7,5	Godkänd (3) ¹ Pass	2016-11-23
Utveckling av industriella system <i>Industrial System Development</i>	7,5	Ikke utan beröm godkänd (4) ¹ Pass with credit	2017-01-12
Distribuerad programvaruutveckling <i>Distributed Software Development</i>	7,5	Ikke utan beröm godkänd (4) ¹ Pass with credit	2017-02-07
Examensarbete för masterexamen i datavetenskap med inriktning mot programvaruteknik <i>Thesis for the Degree of Master of Science (120 credits) in Computer Science with Specialization in Software Engineering</i>	30,0	Godkänd ² Pass	2018-06-11
Matematik/Tillämpad matematik Mathematics/Applied Mathematics			
Matematiken bakom internet <i>Mathematics of Internet</i>	7,5	Godkänd (3) ¹ Pass	2016-04-27
Abstrakt algebra <i>Abstract Algebra</i>	7,5	Med beröm godkänd (5) ¹ Pass with distinction	2017-01-19

Examensarbetets titel
Title of the Degree Project
Effectiveness Of Fault Prediction
Effectiveness Of Fault Prediction

Noter/Notes

- 1 Betygsskala: Med beröm godkänd (5) (5), Ikke utan beröm godkänd (4) (4), Godkänd (3) (3)
Grading scale: Pass with distinction (5), Pass with credit (4), Pass (3)
- 2 Betygsskala: Godkänd (G)
Grading scale: Pass (G)

60 högskolepoäng motsvarar ett läsårs heltidsstudier och 1,5 högskolepoäng en veckas studier på heltid. Denna examen omfattar 120 högskolepoäng.

60 credits represent a full academic year and 1.5 credits equals one week of full-time study. The scope of this degree is 120 credits.



astraia software gmbh • Adalperostraße 80 • D-85737 Ismaning

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Fax +49 89 540 207 799
www.astraia.com
Info@astraia.com

22.02.2022

Bestätigung über Beschäftigung

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Herr Albi Dode, geboren am 30. Oktober 1991, war vom 15. Oktober 2021 bis zum 14. März 2022 bei astraia software gmbh als Support Engineer beschäftigt.



Cornelia Neuendorf
Authorized Representative
astraia software gmbh

astraia software gmbh

General Manager: Dr. Uwe Hanneemann

VAT-ID: DE 209125093

Amtsgericht München

HRB 95130

Tax No 143/115/90261

Deutsche Bank

IBAN: DE91 594700390032728800

BIC/SWIFT-Code: DEUTDE33HAN

Leipzig International School gGmbH, Könnertitzstraße 47, 04229 Leipzig

LEIPZIG INTERNATIONAL SCHOOL



Human Resources
Könnertitzstr. 47
04229 Leipzig
Germany

Dr. Antje Niven
Tel: +49 341 39377-630
E-Mail: Antje.Niven@lis.school

23. August 2021

Beschäftigungsnachweis

Sehr geehrte Damen und Herren,

wir bestätigen, dass Herr Albi Dode, geb. am 30.10.1991, in der Zeit vom 10. Mai 2021 bis zum 23. August 2021 als ICT Support Technician in Vollzeit an der Leipzig International School tätig war.

Mir freundlichen Grüßen


Dr. Antje Niven
Personalleiterin

Institut für Klinische Epidemiologie und Biometrie,
Josef-Schneider-Str.2 / D7, 97080 Würzburg

Prof. Dr. Rüdiger Pryss
Professur für Medizininformatik
Tel.: 0931 / 201-46471
Fax: 0931 / 201-647310
ruediger.pryss@uni-wuerzburg.de
www.epidemiologie.uni-wuerzburg.de

To whom it may concern

Würzburg, 6th of March 2021

Certificate of Employment: Mr. Albi Dode, MSc.

Dear Sir or Madam,

herewith, I confirm that Mr. Albi Dode, MSc (Date of Birth: 30th of October, 1991) was working with the Institute of Databases and Information Systems at Ulm University from the 1st of June 2019 to the 31th of March 2021. He was working in the project European School for Interdisciplinary Tinnitus Research (ESIT), which was funded by the European Union's Horizon 2020 research and innovation programme under the Marie Skłodowska-Curie grant agreement number 722046. Mr. Dode was co-leading the work package on a generic framework for mobile data collection for tinnitus researchers. I supervised him during my time in Ulm and moved at the end of 2019 to the University of Würzburg. I still supervise him, till his leave at the end of March 2021. The working tasks within the work package and the above-mentioned institute were as follows:

- Supervision of bachelor and master students (theses and seminars)
- Programming (adjustments of existing mobile app and framework)
- Data analysis (statistical and machine learning bases analyses of mHealth data)
- Writing scientific publications
- Collaboration with other researchers of ESIT
- Accomplishing secondment tasks (collaboration with companies in the given context)
- Internship in a hospital (to learn more about tinnitus)
- Conference participations and presentation of ongoing results

Mr. Dode improved his skills during the time at Ulm University, especially his mobile programming abilities as well as skills pertaining to the analysis of mHealth data. Based on his technical adjustments of the existing app framework, it can be utilized more effectively in clinical studies and for different crowdsensing purposes. In addition, his pleasant manner made him popular with the rest of the staff. I can give him my recommendation to any future employer. We thank him much for the accomplished work and wish him all the best for his future career! In case of further questions, do not hesitate to contact me about Mr. Dode.

Best regards,

Prof. Dr. Rüdiger Pryss

Bluescreen AB**WORK CERTIFICATE****Employer**

Bluescreen AB
556881-2670
Stansargränd 4
721 30 Västerås
021-421 21 00
("Bluescreen")

Employee

Albi Dode
19911030-1471
Karlsgatan 22 A
722 14 Västerås
0761-030350
("The Employee")

To Whomsoever it May Concern,

This letter is to verify that Albi Dode has been employed by Bluescreen AB.

Employment details**Type of employment:**

☐ Permanent employment ☐ Fixed-term employment ☒ Probationary employment

☒ Full-time ☐ Part-time, ___ hours per week

Employment start date: **Termination of employment:**

2019-03-04

2019-05-07

Description:

The Employee worked at Bluescreen as a systems developer, using programming languages such as php and javascript.

Best wishes,

Västerås 20190510

Place and date



Signature, Employer

Hotan Haghghatgoo

Name



ALBANIAN UNIVERSITY

Universitas- Fabrefacta-Optime
Human Resources Department

Address: Rr. "Kajo Karafili", Nr.22, Tiranë, Tel 04 2266374

No. 194 Prot.

Tirana, on 03.07.2015

CERTIFICATE

It is hereby confirmed that Mr. Albi Dode with personal number J11030061F, from 2 April 2015 until 30 June 2015 was a full-time lecturer at the Department of Engineering, Faculty of Applied Sciences, at the "Albanian University" Tirana.

The certificate is issued upon his request for documentation purposes.

RECTOR

Prof. Assoc. Dr. Vera Ostreni

Signed / sealed



Authenticity

I, the translator Alma Çaushi, certify that the attached is true and faithful translation of the original based on the original document(s). Subscribed and sworn on 16.06.2020

ALMA ÇAUSHI

Authorized Translator for the English Language, Albanian Ministry of Justice
Address: Lagja "5 Maj", Rruga "28 Nentori", ndertesa nr.7889/1, Elbasan, Albania;
TIN: L82518201K; Mob: ++355698784930; e-mail: alma.caushi@gmail.com

Date
2019-02-13**Employer reference**

Albi Dode 911030-1471, has been employed by Framtiden AB 556686-5142, during the period 29/01.2018 to 17/10.2018 and 30/10.2018 to 22/02.2019. During its first period, Albi Dode worked as a software developer for our client Lindbom Pharmacometric Consulting. From 30/10.2018 Albi has worked as a technical writer and hired out as a consultant to our customer Sigma Technology in Karlskrona.

Albi has performed its tasks in an ambitious and appreciated manner. He chooses to end his service being that he has received another position. We wish him all the best in the future!

Framtiden AB is a recruitment and staffing company and our specialty is Young Talents. This means we help our clients find the best employees who are still at the beginning of their careers. Right now, we have hundreds of jobs available.

Future AB works with both staffing and recruitment, and our idea is to narrow the gap between education and employment. We do what we are called - helping our customers for a better future through the staff, we provide.

Location Malmö

13/02.2019

(Signature)

Bim Nejdebring
Staff Manager
Framtiden AB





SHOQATA "PSIKOLOGËT SHQIPTARË"
THE ASSOCIATION "ALBANIAN PSYCHOLOGISTS"

To whom it may concern,

I have worked very closely with Albi Dode during the period January 2014-February 2015. He has served as an IT assistant/Web Developer in our main offices in Tirana. Albi has excelled in this role, exhibiting one of the highest levels of productivity and effectiveness within tight deadlines. Albi helped us with a high volume of IT work while consistently maintaining high standards for quality and accuracy.

For sure, Albi possesses a professional attitude while taking on all tasks with a positive energy and a smile. His upbeat personality and engaging personal style enable him to interact effectively with clients and staff. He is very well organized and keeps track of the details necessary to coordinate IT duties. His way of explaining with simple words towards to our collaborators, the Website and the File Management System that he built, made them use the system with easiness.

He has shown interest towards enriching his knowledge. During his time with us, he has also showed interest besides implementing the latest tech for our offices in different cities, to also pursue with his academic carrier.

All the intangibles that lead to success in the workplace are in order with Albi. There will be no unpleasant surprises and I am confident he will fit in and be an asset for your office.

I write this recommendation for Albi because I am very grateful for his contributions to our offices and very confident that he has the intelligence, work ethic, and communications skills to add value wherever he works.

Please feel free to contact me if you have any question.

Sincerely,

Fiona Todhri
Executive Director
Shoqata "Psikologët Shqiptarë"



Tirana, 16th June 2020

To whom it may concern,

This letter is my personal recommendation for Albi Dode, who has worked part-time for us during the period January 2012- January 2014.

His role in our company was as IT Specialist. During this time Albi has shown high performance in his given duties. He had good communication with the staff and our clients. The feedback we got from our clients, which Albi helped was positive. His ability to work in a team, made him to manage tight deadlines and fulfill the objectives that we had assigned to him.

Seeing Albi's abilities and motivation, I give my highest recommendation for him.
If you have any further questions with regard to his background or qualifications, please do not hesitate to contact me.

Sincerely,

Julian DEMETI

CEO





Certificate no: UC-aa395dae-680c-4893-9384-aade67dd9daa
Certificate url: ude.my/UC-aa395dae-680c-4893-9384-aade67dd9daa
Reference Number: 0004

CERTIFICATE OF COMPLETION

Azure Active Directory Masterclass

Instructors **Kevin Brown**

Albi Dode

Date **June 11, 2022**

Length **7 total hours**



Certificate no: UC-702e60a7-c380-4891-9ae2-357670300c30

Certificate url: ude.my/UC-702e60a7-c380-4891-9ae2-357670300c30

Reference Number: 0004

CERTIFICATE OF COMPLETION

Azure Active Directory: An Introduction to Azure AD

Instructors **Thomas Mitchell**

Albi Dode

Date **May 29, 2022**

Length **4 total hours**



Certificate no: UC-87cf7f29-9fe7-4b70-b11c-d24a5a1334ea
Certificate url: ude.my/UC-87cf7f29-9fe7-4b70-b11c-d24a5a1334ea
Reference Number: 0004

CERTIFICATE OF COMPLETION

SharePoint Online Beginners Course

Instructors **Simon Sez IT**

Albi Dode

Date **May 15, 2022**

Length **5 total hours**



Certificate no: UC-170b807b-d649-46d9-921f-3d5c9c5d4f41

Certificate url: ude.my/UC-170b807b-d649-46d9-921f-3d5c9c5d4f41

Reference Number: 0004

CERTIFICATE OF COMPLETION

The Complete Cyber Security Course : End Point Protection!

Instructors **Nathan House**

Albi Dode

Date **May 29, 2022**

Length **16.5 total hours**



Certificate no: UC-0124482d-6cf8-4d1d-bc2c-4eb931f710e1
Certificate url: ude.my/UC-0124482d-6cf8-4d1d-bc2c-4eb931f710e1
Reference Number: 0004

CERTIFICATE OF COMPLETION

The Complete Cyber Security Course : Anonymous Browsing!

Instructors **Nathan House**

Albi Dode

Date **May 26, 2022**

Length **13.5 total hours**



Certificate no: UC-2d44be54-e6bf-4c5d-b1e5-dc8c7f6c654a

Certificate url: ude.my/UC-2d44be54-e6bf-4c5d-b1e5-dc8c7f6c654a

Reference Number: 0004

CERTIFICATE OF COMPLETION

The Complete Cyber Security Course : Network Security!

Instructors **Nathan House**

Albi Dode

Date **May 21, 2022**

Length **12.5 total hours**



Certificate no: UC-285b5d3f-1c72-4a76-ba9f-0ac69e20b45c

Certificate url: ude.my/UC-285b5d3f-1c72-4a76-ba9f-0ac69e20b45c

Reference Number: 0004

CERTIFICATE OF COMPLETION

The Complete Cyber Security Course : Hackers Exposed!

Instructors **Nathan House**

Albi Dode

Date **May 11, 2022**

Length **12 total hours**



Certificate no: UC-b154ceef-29f6-4b9c-9bbb-f087dfd9b576

Certificate url: ude.my/UC-b154ceef-29f6-4b9c-9bbb-f087dfd9b576

Reference Number: 0004

CERTIFICATE OF COMPLETION

Jira for Beginners - Detailed Course to Get Started in Jira

Instructors **Simon Sez IT**

Albi Dode

Date **May 22, 2022**

Length **4 total hours**



International Board for IT Governance Qualifications

Hereby certifies that

Albi Dode

has passed the examination and is awarded the qualification

**EU General Data Protection Regulation Practitioner
(GDPR P)**

Qualification date

2018-04-20

Certificate number

983378

GASQ

A. Calder
Chairman IBITGQ



European
School on
Interdisciplinary
Tinnitus Research



Certificate of Completion

Mr. Albi Dode

PhD candidate at the University of Ulm

attended and successfully completed

The R Statistics Training Workshop Beginner's part

from October 22 – 25, 2019
in Sitges, Spain

This workshop was organised by the Marie-Skłodowska-Curie Innovative Training Network ESIT, the University of Bergen and the University of Regensburg as an international statistical training opportunity for PhD candidates and post-doctoral researchers throughout Europe.

PD Dr Winfried Schlee
ESIT Project Coordinator,
University of Regensburg

Prof Jan Bulla
Department of Mathematics,
University of Bergen



Universität Regensburg



Universitätsklinikum
Regensburg

CERTIFICATE OF ACHIEVEMENT

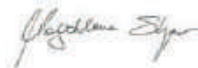
This is to certify that

Albi Dode

has completed the following:

Masterclass in Scientific Writing and Publishing

6-15 July 2020

A handwritten signature in dark ink, appearing to read 'Magdalena Skipper', is centered above the printed name.

Dr. Magdalena Skipper
Editor in Chief, *Nature*

Certificate of Completion

This is to certify that

Mr. Albi Dode

PhD candidate at the University of Ulm

highly successfully completed his

European School on Interdisciplinary Tinnitus Research (ESIT)

Clinical Internship

from November 25 – 29, 2019

at the

Clinic and Policlinic for Psychiatry and Psychotherapy
of the University of Regensburg, Germany.

We thank Albi very much for his outstanding engagement and support in various clinical and research tasks related to tinnitus.

Regensburg, this December 2, 2019,



PD Dr. Winfried Schlee
ESIT Project Coordinator



Axel Schiller DipHE (Open)
ESIT Project Network Manager



Certificate no: UC-de82d601-afc1-4ed0-bc84-570e34f27d48

Certificate url: ude.my/UC-de82d601-afc1-4ed0-bc84-570e34f27d48

Reference Number: 0004

CERTIFICATE OF COMPLETION

MS-700 Managing Microsoft Teams Training & Lab Simulations

Instructors **John Christopher**

Albi Dode

Date **July 9, 2022**

Length **10 total hours**