### EDAN20

Language Technology

http://cs.lth.se/edan20/

Chapter 1: An Overview of Language Processing

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# Applications of Language Processing

- Spelling and grammatical checkers: MS Word, e-mail programs, etc.
- Text indexing and information retrieval on the Internet: Google, Microsoft Bing, Yahoo, or software like Apache Lucene
- Translation: Google Translate, SYSTRAN
- Spoken interaction: Apple Siri, Google Now, *Tellme.com*, or *SJ* (trains in Sweden)
- Speech dictation of letters or reports: IBM ViaVoice, Windows Vista



# Applications of Language Processing (ctn'd)

- Direct translation from spoken English to spoken Swedish in a restricted domain: SRI and SICS
- Voice control of domestic devices such as tape recorders: Philips or disc changers: MS Persona
- Conversational agents able to dialogue and to plan: TRAINS
- Spoken navigation in virtual worlds: Ulysse, Higgins

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- Generation of 3D scenes from text: Carsim
- Question answering: IBM Watson and Jeopardy!

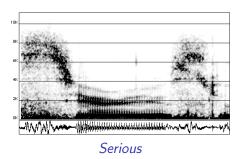


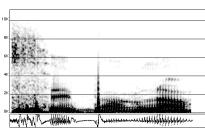
### Linguistics Layers

- Sounds
- Phonemes
- Words and morphology
- Syntax and functions
- Semantics
- Dialogue



### Sounds and Phonemes





C'est par là 'It is that way'



### Lexicon and Parts of Speech

The big cat ate the gray mouse

The/article big/adjective cat/noun ate/verb the/article gray/adjective mouse/noun

Le/article gros/adjectif chat/nom mange/verbe la/article souris/nom grise/adjectif

Die/Artikel große/Adjektiv Katze/Substantiv ißt/Verb die/Artikel graue/Adjektiv Maus/Substantiv

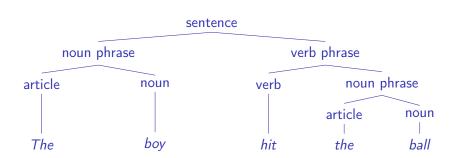


# Morphology

Word	Root form
worked	to work + verb + preterit
travaillé	travailler + verb + past participle
gearbeitet	arbeiten + verb + past participle



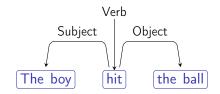
# Syntactic Tree





### Syntax: A Classical View

#### A graph of dependencies and functions





#### Semantics

#### As opposed to syntax:

- Colorless green ideas sleep furiously.
- 2 \*Furiously sleep ideas green colorless.

### Determining the logical form:

Sentence	Logical representation
Frank is writing notes	writing(Frank, notes).
François écrit des notes	écrit(François, notes).
Franz schreibt Notizen	schreibt(Franz, Notizen).



### Lexical Semantics

#### Word senses:

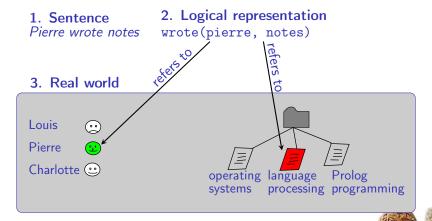
- **1 note** (*noun*) short piece of writing;
- 2 note (noun) a single sound at a particular level;

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- 3 note (noun) a piece of paper money;
- **4** note (verb) to take notice of;
- **5** note (noun) of note: of importance.



### Reference



### **Ambiguity**

Many analyses are ambiguous. It makes language processing difficult.

Ambiguity occurs in any layer: speech recognition, part-of-speech tagging, parsing, etc.

Example of an ambiguous phonetic transcription:

The boys eat the sandwiches

That may correspond to:

The boy seat the sandwiches; the boy seat this and which is; the buoys eat the sand which is



### Models and Tools

Linguistics has produced an impressive set of theories and models Language processing requires significant resources Models and tools have matured. Resources are available. Tools involve notably finite-state automata, regular expressions, logic, statistics, and machine learning.



# The Carsim System: A Text-to-Scene Converter

**Texts** 

XML Templates

3D Animation

Véhicule B venant de ma gauche, je me trouve dans le carrefour, à faible vitesse environ 40 km/h, quand le véhicule B, percute mon véhicule, et me refuse la priorité à droite. Le premier choc atteint mon aile arrière gauche,

```
// Static Objects
STATIC [
ROAD
TREE
// Dynamic Objects
DYNAMIC [
VEHICLE [
ID = vehicule b;
INITDIRECTION = east:
```



NLP engine Java 3D animation program



# Dialogue: The Persona Project from Microsoft Research

### A conversation with Peedy

Turn	Utterance	
	[Peedy is asleep on his perch]	
User:	Good morning, Peedy.	
	[Peedy rouses]	
Peedy:	Good morning.	
User:	Let's do a demo.	
	[Peedy stands up, smiles]	
Peedy:	Your wish is my command, what would you like to hear?	
User: What have you got by Bonnie Raitt?		
	[Peedy waves in a stream of notes, and grabs one as they rush	
	by.]	
Peedy:	I have "The Bonnie Raitt Collection" from 1990.	

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User: Peedy:

How about "Angel from Montgomery"?

Pick something from that

### Dialogue: The Persona Project from Microsoft Research

User: Sounds good.

[Peedy drops note on pile]

Peedy: OK.

User: Play some rock after that.

[Peedy scans the notes again, selects one]

Peedy: How about "Fools in love"?

User: Who wrote that?

[Peedy cups one wing to his 'ear']

Peedy: Huh?

User: Who wrote that?

[Peedy looks up, scrunches his brow]

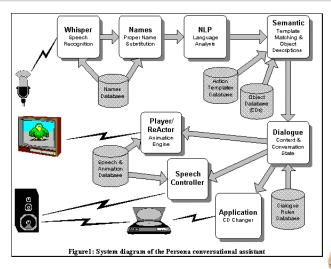
Peedy: Joe Jackson

User: Fine.

[Drops note on pile]



### Persona System Architecture

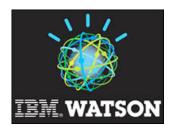




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#### **IBM** Watson

- IBM Watson: A system that can answer questions better than any human
- Video: https://www.youtube.com/ watch?v=WFR310m\_xhE



- IBM Watson builds on the extraction of knowledge from masses of texts: Wikipedia, archive of the New York Times, etc.
- Bottom line: Text is the repository of human knowledge



# IBM Watson: Simplified Architecture



Question parsing and classification: Syntactic parsing, entity recognition, answer classification Document retrieval. Extraction and ranking of passages: Indexing, vector space model.

Extraction and ranking of answers:

Answer parsing, entity recognition

