

Domains to Whitelist

We understand that our customers need to be confident that they are communicating with SalesTim in a secure environment. Domains whitelisting is one of the most effective methods of ensuring this and prevents any internet traffic intended for SalesTim from being hijacked or rerouted to a rogue website.

Our complete portfolio of domains are outlined below to help our customers configure their corporate web proxy.

::: tip Note This information is subject to change and we recommend that you check back quarterly for the addition of new domains. :::

First-party services

SalesTim Web App

- Domains/Hosts: ***.salestim.io**
- Justification/Purpose: SalesTim main web application for Microsoft Teams

SalesTim Help Center

- Domains/Hosts: ***.salestim.com**
- Justification/Purpose: SalesTim Help Center embedded into the Microsoft Teams app

Third-party services

Microsoft Azure Application Insight

- Domains/Hosts:
 - **az416426.vo.msecnd.net**
 - **dc.services.visualstudio.com**
- Justification/Purpose: Azure service used by SalesTim to collect anonymous performance metrics, telemetry and application logs/traces. More infos

Microsoft Azure Blob Storage

- Domains/Hosts: **stappsaprd.blob.core.windows.net**
- Justification/Purpose: Storage used by SalesTim to store templates pictures/icons

Microsoft Graph API

- Domains/Hosts: **graph.microsoft.com**
- Justification/Purpose: API used by SalesTim to interact with Microsoft 365 services

Intercom

- Domains/Hosts:
 - ***.intercom.com**
 - ***.intercom.io**
 - ***.intercomassets.com**
 - ***.intercomcdn.com**
- Justification/Purpose: Used by SalesTim to bring an embedded support system into the app, and connect end-users and administrators with our support team.