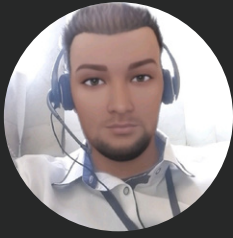


Aldo Kriek

Software Developer



SKILLS

LANGUAGES

- ANDROID
- JAVA
- C#
- HTML
- CSS
- JAVASCRIPT
- PHP
- SQL

PROGRAMS

- Android Studio
- NetBeans IDE
- PHPMyAdmin
- MYSQL
- Notepad ++
- Visual Studio 2022
- Visual Studio Code
- VBScript

EDUCATION

SYSTEMS DEVELOPMENT NQF 6

Boston Business College

(2019-2022)

COMPTIA N+

Boston Business College

(2007-2008)

COMPTIA A+

Boston Business College

(2006-2007)

SOFTWARE SPECIALIST

Boston Business College

(2006-2007)

MATRIC

Forest High School

(2005)

CONTACT

 [Linkedin](https://www.linkedin.com/in/aldo-kriek-69760996/)

<https://www.linkedin.com/in/aldo-kriek-69760996/>

 [Portfolio](https://aldo-kriek.github.io/Dev_Portfolio/)

https://aldo-kriek.github.io/Dev_Portfolio/

 [Github](https://github.com/Aldo-kriek)

<https://github.com/Aldo-kriek>

 [Email](mailto:noks88@gmail.com)

noks88@gmail.com

 [Phone](tel:+27822990779)

[\(+27\) 82 299 0779](tel:+27822990779)

PROFILE

Hi, Im Aldo, a systems developer who loves programming and problem solving. I enjoy building websites and computer/mobile software applications.

I consider myself a reliable dedicated person who is self-motivated and willing to go the extra mile to achieve client satisfaction. I believe teamwork is of great importance to achieve goals in the working environment. I enjoy challenges and the ability to learn.

Please check out my developer portfolio containing sample coding projects on the below link

https://aldo-kriek.github.io/Dev_Portfolio/

EXPERIENCE

SENIOR IT CUSTOMER ENGINEER

Business Connexion (Afrox)

(2019-Present)

Assist users onsite with all IT queries whether Hardware, Software or network related as I am based at the Head Office but also do provide remote support to various IT technicians based locally and regionally. Maintain, Manage and Run all IT tasks for Onsite users.

IT SYSTEMS ADMINISTRATOR

Business Connexion (Amadeus)

(2017 - 2019)

Provide onsite IT maintenance/ Support to all Amadeus Travel Companies around Gauteng and run weekly maintenance on client computer equipment ensuring that all IT systems are Compliant and Online

SENIOR IT OPS SPECIALIST

Telkom SA

(2013 - 2018)

Maintain, Manage and Ran all IT operations for 3 main Telkom Sites. (50 -100 Users) Education Center, Warehouse and Telkom Exchange Site. Education Center had 324 Classrooms with over 200 Learners as well as Telkom staff onsite such as Technicians managers call center etc.

WIRELESS NETWORK TECHNICIAN

Comtel Communication

(2012 - 2013)

Installation of Wireless Ubiquity Rocket Dishes, Nano Stations and Pico stations. Setting up of WAN High Sites and Wireless towers. VOIP phones installation and maintenance while assisting users to connect to the internet

IT SUPPORT TECHNICIAN

In Touch With World

(2012 - 2012)

IT support technician providing technical hardware, software and network support services to various clients around Gauteng area

ADSL TECHNICIAN

In Touch With World

(2008 - 2012)

Installation of telephone and ADSL lines while connecting clients to the internet.

IT TECHNICIAN

Ice Blue Digital

(2007 - 2007)

Provided IT support and services to various clients around the city

Detailed Job Experience

BUSINESS CONNEXION - AFROX

Onsite and remote technical support to Afrox client in the Africa.

Compliance updates and reporting

Hardware and Software Support

Office 365 & Online storage support.

Backup and Data Recovery.

Remote, Telephonic and On-site Support

1st, 2nd, 3rd Line Support

Site Maintenance.

SAP , CRM and ERP Application Support

Citrix and Software Center SCCM support

SCCM Deployment and management of Updates and applications

SLA Management and Quality Assurance

Warranty Checks - Ordering of parts and repairs

Hardware & Software Troubleshooting

Desktop and Notebook Repairs

Network Setup (LAN WAN)

Antivirus management and installation (CrowdStrike)

Firewall Installation and maintenance

Active Directory, Windows Server, Domain, SCCM Support

Advanced Backup & Data Recovery

Disaster Recovery & Restoration

Microsoft Office 365 , SAP & Email Support

Avaya AAXD and Avaya One X support and installation

Win 7 and Windows 10 Support, upgrades and maintenance

Microsoft Teams, and Cisco Web Ex

Active Directory (AD) Management

User AD Account Management

Password resets and computer domain creation in Active Directory

Global Protect VPN configure & support

Mobile Devices setup

Video Conferencing Skype Cisco Microsoft Teams etc.

3G Dongle and modem setups

Local & Network Printers & Scanners installation and troubleshooting

Multi Functioning devices Troubleshooting.

POS Handheld Printers Support.

Browser support (IE, Chrome, Edge, Firefox, Opera)

Password Reset & Recovery

Data Backups & Data Recovery

Vendor and Suppliers management

BUSINESS CONNEXION - AMADEUS

Email Support via Mimecast

Sever Upgrades And network backups

LTE, ADSL and Fiber Troubleshooting

MFD Printer and Dot matrix Printers

Quicktrav & Pro-printer Servers

Anti-Virus & Ransomware

Windows Updates and OS Upgrades

Hardware & Software Troubleshooting

Laptop, desktop and tower repairs

All In One PC unit repairs and upgrades

Outlook, Word, Excel, PowerPoint etc.

Mimecast Support

Win XP, Win 7, Win 8, Win 10 Support

Mobile Devices Tablets and cell phone

Edge, Chrome, IE and Firefox support

Remote Support, TeamViewer, G8keeper and remote desktop

Data recovery and password recovery

COMTEL COMMUNICATION

Connect user to the internet

Assisting Clients to connect to the internet

Router configurations and WIFI Setups

VOIP Grand Stream Phone installations

Ubiquity Rocket Dish and High Site Access Point Setups

Nano Stations, Pico Stations , Wireless Extenders

Connection Testing and Maintenance

LAN/WAN cable and Network Point installations

Quality Of Service (QOS)

Firewall and Security Installations

UPS and inverter Backup power

Data Recovery and Backups

ICE BLUE DIGITAL

Built and Stripped computers

Hardware repairs and upgrades

Windows Operating System installation

Connection Testing and Maintenance

Desktop and Laptop setups

Networking & internet Support

Support for Scanners and Printers

Software Application Troubleshooting

TELKOM SA

Setup & maintenance of computers for weekly presentations
Conference room & hall Equipment Management
IT Store room stock control and maintenance
SLA calls management for all Telkom Employees and stores.
Hardware & Software Troubleshooting
Desktop and Notebook Repairs
Network Setup (LAN WAN)
HTTPS, DNS, DHCP, WPS,
Antivirus & Firewall Installation and maintenance
Active Directory, Windows Server, Domain, SCCM Support
Advanced Backup & Data Recovery
Microsoft Office , SAP & Email Support
DOS, Win 95, Win 98, Win NT 2000, Win XP, Win 7 Support
Remote, Telephonic and On-site Support
Active Directory maintenance (SCCM)
User AD Account Management
Email and VPN configure & support
Mobile Devices support
Video Conferencing Skype Cisco etc.
Setup and Maintain Adsl 3G etc.
Support via Remote devices
Microsoft Office Support (2003 – 2016)
Windows XP, Vista, 7, 8 and 10 Support
Local & Network Printers Scanners
MFD device Troubleshooting.
POS Receipt Printers Support.
Firewalls & Security Protocols.
Browser support (IE, Chrome, Firefox)
Email & SAP Support
Password Reset & Recovery
Software Upgrades & Troubleshooting
Recovery of old equipment
Data Backups & Data Recovery
Vender and Suppliers management

IN TOUCH WITH THE WORLD

Provided 1st and 3rd Line support to users
Computer hardware and software troubleshooting
Printer and Scanner Installations and configurations
CCTV maintenance and installation
Network Switches and hubs installation
Antivirus & Firewall Installation and maintenance
Active Directory, Windows Server, Domain, SCCM Support
Advanced Backup & Data Recovery
Microsoft Office , SAP & Email Support
DOS, Win 95, Win 98, Win NT 2000, Win XP, Win 7 Support
Remote, Telephonic and On-site Support
Email and VPN configure & support
Mobile Devices support
Video Conferencing Skype Cisco etc.
Setup and Maintain ADSL 3G etc
DOS, Win 95, Win 98, Win NT 2000, Win XP, Win 7 Support
Microsoft Office Support (2003 – 2016)
Local & Network Printers Scanners
Network troubleshooting Routers

MOTATA

Assisting Clients to connect to the internet
Installation Of ADSL & Telephone Lines
Router configurations and WIFI Setup for users
Connection Testing and Maintenance
LAN cable and Network Point installations
Telkom SDC and MDF wiring Schematics
Telkom Strip n line and Analog port Exchange Wiring
Telkom Exchange connection setups
Analog & Digital Phone Support.
ISDN Installations
Automatic Voice Recording (AVR) setups

Education Details

National Diploma in Systems Development NQF Level 6 (3 Year)

Academic Literacy
Computer Literacy
CompTIA Security+
Technical Systems and Support (A+ Comptia)
Introduction to Business Management
Business Ethics
IT System Management 1
Android Application Development
Database Programming 2 (Database Technologies & SQL)
System Development 1
System Development 2A
System Development 2B
System Development 3
System Development Project Management 3
Praxis 1 - 4th Industrial Revolution Technologies
Praxis S2 (MS Access & SQL)
Praxis S3B (Project Development & Execution)
Praxis S3A (Ethical Hacking)
System Analysis And Design 3
Software Testing 3
Workflow Management 3

COMPTIA N+

Network Fundamentals
Network Implementation
Network Operating Systems
Network Operations
Network Security
Network Troubleshooting

COMPTIA A+

Hardware Components
Software Applications
Operational Procedures
Operating Systems
Network Troubleshooting
Mobile Devices
Virtualization and Cloud Computing

SOFTWARE SPECIALIST

Keyboarding
Introduction to PC
Introduction to Programming
General Office Practices
MS Excel Advanced
MS Word Advanced
MS Powerpoint
Understanding the Internet

COMPUTER CLERK

Keyboarding
Introduction to PC
General Office Practices
MS Excel
MS Word
Understanding the Internet

OFFICE ASSISTANT

Keyboarding
Introduction to PC
General Office Practices
MS Excel
MS Word
Understanding the Internet

HIGH SCHOOL

English
Afrikaans
Maths
Science
Biology
Technical Drawing



OFFICIAL TRANSCRIPT

Registration Date: 2020-08-13
Support Centre: Bedfordview
Enrollment Type: Part Time
Student Conduct: Satisfactory
Financial Standing: Satisfactory
First Name Surname: ALDO JOHAN KRIEK
Student Number: 1000634
Date of Birth: 1986-07-21
ID or Passport Number: 8607215157086
Method of Delivery: Distance Learning
Award: Diploma in Systems Development (HDIPSD2)
SAQA ID, NQF Level, Credits: 91923, HEQSF L6, 364
Quality Council: Council On Higher Education
Date Transcript Issued: 2022-12-12

Year	Semester	Module Code	Module Name	NQF Level	Credits	%	Grade	Comment	Participation
2020	July-Dec	HALP1181	Academic Literacy (HALP1181)	5	14	75	A		Module
2020	July-Dec	HBMN102-1	Introduction to Business Management	5	10	72	B		Module
2020	July-Dec	HSYD100-1	Systems Development 1 (Java)	5	12	86	A		Module
2020	July-Dec	HCLT101-1	Computer Literacy Introduction (IPC,WIN,WRD,OLK)	5	16	88	A		Module
2021	Jan-June	HPX100-1	Praxis 1	5	20	77	A		Module
2021	Jan-June	HISM100-1	IT Systems Management 1	5	12	76	A		Module
2021	Jan-June	HBMN201-1	Business Ethics	6	16	94	A		Module
2021	Jan-June	HDBP200-1	Database Programming 2 (Database Technologies & SQL)	6	20	81	A		Module
2021	July-Dec	HSYD201-1	Systems Development 2A	6	40	74	B		Module
2021	July-Dec	HASD200-1	Android Application Development	6	12	76	A		Module
2021	July-Dec	HPXS200-1	Praxis S2 (MSAccess & SQL)	5	20	80	A		Module
2021	July-Dec	HSYD202-1	Systems Development 2B (Security+ CompTIA)(HSYD202-1)	6	20	75	A		Module
2022	Jan-June	HSAD300-1	Systems Analysis and Design 3	6	24	91	A		Module
2022	Jan-June	HPXS301-1	Praxis S3A (Ethical Hacking)	6	5	78	A		Module
2022	Jan-June	HSPM300-1	Systems Development Project Management 3	6	10	77	A		Module
2022	Jan-June	HWFM300-1	Workflow Management 3	6	21	69	C		Module
2022	July-Dec	HSYD300-1	Systems Development 3	6	30	92	A		Module
2022	July-Dec	HSFT300-1	Software Testing 3	6	15	73	B		Module
2022	July-Dec	HPXS302-1	Praxis S3B (Project development & execution)	6	15	87	A		Module
2020	July-Dec	HTSS100-1	Technical Systems and Support (A+ Comptia)	5	24	CAT	CAT		Module
2020	Full Year	HCLT102-1	Computer Literacy Advanced (Spreadsheets, Spreadsheets Advanced, Database & Presentation Graphics)(HCLT102-1)	5	10	CAT	CAT		Module

Number of Records:21

The student has completed the qualification in accordance with the Higher Education Act(Act 101 of 1997) and graduated
This Official Transcript is issued without alteration and with signature.

I hereby declare that for the duration of his/her studies with the institution; the student's conduct was satisfactory.

HET-Grade Descriptors		
A	75-100%	Distinction
B	70-74%	
C	60-69%	
D	50-59%	
F	0-49%	Failed / Not Yet Achieved
E	Exempt	

A student must obtain a Final Module Grade of 75% to pass Computer Literacy Modules, prior 2018.



2022-12-12

Johannesburg

Date:

Registrar

Transcript Number: 213260

Certificate Serial Number

This document may print over multiple pages.

247 Louis Botha Avenue, Orchards, 2192, Johannesburg, South Africa
(+27) 011 551-9000, student.records@boston.co.za

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CompTIA

ADVANCING THE GLOBAL IT INDUSTRY

Aldo J Kriek

has successfully completed the requirements to be recognized as



CERTIFIED

CE

COMP001007692767

November 29, 2011

CAREER ID

TODD THIBODEAUX
President & CEO

DATE CERTIFIED

This certification is valid through: 2014-Nov-29

Code: JFYXSW32SCFQQELT
Verify at: <http://verify.CompTIA.org>

CompTIA

ADVANCING THE GLOBAL IT INDUSTRY

Aldo J Kriek

has successfully completed the requirements to be recognized as



IT Technician

COMP001007692767

CAREER ID

TODD THIBODEAUX
President & CEO

November 26, 2008

DATE CERTIFIED

Code: QPTWTW9C5PQESFLZ
Verify at: <http://verify.CompTIA.org>

CompTIA

ADVANCING THE GLOBAL IT INDUSTRY

Aldo J Kriek

has successfully completed the requirements to be recognized as



CERTIFIED CE

COMP001007692767

November 29, 2011

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TODD THIBODEAUX
President & CEO

DATE CERTIFIED

This certification is valid through: 2014-Nov-29

Code: S8T7TX3KSLQ1YVW

Verify at: <http://verify.CompTIA.org>



BOSTON

City Campus & Business College
Education. For Life.

Diploma

This is to certify that

ALDO JOHAN KRIEK

ID 860721 5157 08 6

Has successfully completed

SOFTWARE SPECIALIST

KEYBOARDING

INTRO. TO P. C.

MS WORD 2003

MS ACCESS 2003

MS POWERPOINT 2003

GENERAL OFFICE PRACTICE

MS WORD 2003 ADVANCED

UNDERSTANDING THE INTERNET

MS EXCEL 2003 ADVANCED (WITH DISTINCTION)

MS EXCEL 2003 (WITH DISTINCTION), WINDOWS XP

INTRODUCTION TO PROGRAMMING, MS FRONTPAGE 2000

AWARDED ON THIS 22ND DAY OF NOVEMBER 2007



Principal

National Executive



BOSTON

City Campus & Business College
Education. For Life.

Diploma

This is to certify that

ALDO JOHAN KRIEK

ID 860721 5157 08 6

Has successfully completed

COMPUTER CLERK

WINDOWS XP

KEYBOARDING

INTRO. TO P.C.

MS WORD 2003

MS POWERPOINT 2003

GENERAL OFFICE PRACTICE

UNDERSTANDING THE INTERNET

MS EXCEL 2003 (WITH DISTINCTION)

AWARDED ON THIS OF 22ND DAY OF NOVEMBER 2007



Principal

National Executive



BOSTON

City Campus & Business College
Education. For Life.

Diploma

This is to certify that

ALDO JOHAN KRIEK

ID 860721 5157 08 6

Has successfully completed

OFFICE ASSISTANT

KEYBOARDING

INTRO. TO P. C.

MS WORD 2003

GENERAL OFFICE PRACTICE

UNDERSTANDING THE INTERNET

MS EXCEL 2003 (WITH DISTINCTION)

AWARDED ON THIS 22ND DAY OF NOVEMBER 2007



Principal

National Executive

GAUTENG DEPARTEMENT VAN ONDERWYS

SENIOR CERT. (FULL-TIME) / SENIOR SERT. (VOLTYDS)

2005

A8051205010039

CENTRE / SENTRUM 120501 FOREST HIGH SCHOOL


CHIEF EXECUTIVE OFFICER
HOOF UITVOERENDE BEAMPTE

A CERTIFICATE, WILL BE FORWARDED TO THE SCHOOL.