

# **COVER LETTER**

**Aldo Kriek**

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**To: Whom it may concern**

I have been working at BCX since September 2018 whereby I started out as a contract worker based at the client Amadeus in the Travel Industry. Daily duties consisted of travelling around Gauteng and assisting multiple Travel Agencies with any and all IT queries whether PC or Network related queries. I then transferred to a different client Afrox where I became an Onsite Customer Engineer. Daily duties include assisting users onsite with IT Queries and Support as well as regional IT support to neighboring countries such as Nigeria , Zambia , etc. via remote applications or telephonic support

I am applying for this position because I am a ambitious self-starter who makes it my mission to team with a company that shares my dedication to growth and advancement, so it is with great enthusiasm that I forward my application for the position.

I bring forth the following professional qualities:

- Customer Service Excellence
- Exceptional Understanding of Computer Systems and IT Technologies
- Great Understanding of Computer Networks and Telecommunication
- Strong Team Leader and People Skills
- High Quality of Consistent Workmanship
- Passion for Problem Solving & Conflict Resolution
- Professional, Dedicated and a Committed Employee
- Great Administrative Skills & Report Writing
- Excellent Communication Skills
- Organizational Skills & Time Management

Throughout my working career I made it a point to learn as much as possible about the companies goals and objectives and through team collaboration, innovation and a passion for creating solutions I have accomplished all of this thus far.

My passion for Technology and my commitment to excellence makes me a great candidate for the position. I look forward to the opportunity of becoming an exceptional team player and employee at BCX.

**Yours Sincerely,**

**Aldo Kriek**

