

Abraham Ceh Viana

alecehviana@gmail.com

+52 55 1729 7586

www.tuportafolio.com

Languages: English C1, Native Spanish

<https://www.linkedin.com/AbrahamCehViana>

EDUCATION

Academlo

Full Stack Development

Winter Early 2022 - Currently

Atento Services SA de CV

P.M.M | Project Management Model Certificate

Fall 2020

Modelo University

B Comms Degree

Summer 2013 - Summer 2017

AFORO | Productions

Event Production: Logistics and Marketing

Spring 2016

WORK EXPERIENCE

Stratus Video / AMN Healthcare

Phone Operator

Remote, Worldwide Employees.

Spring 2022 - Currently

- I solve 130 client issues daily, meeting weekly metric expectations by breaking the record of 2:36 min.
- Clear communication while handling clients' information in a systematic manner to avoid U.S HIPAA violations.
- I learned to work remotely with people from different time zones and a team with different backgrounds and personalities

at Atento Servicios SA de CV

Bilingual Lead Trainer

Mexico City, MX.

Spring 2020 - Spring 2022e

- Trained company employees, went from 74% to 96% on productivity and product knowledge in the first bimester
- Designed the campaign's content for 3 different product lines.
- Met monthly metrics by meeting productivity expectations and implementing features to the campaign's strategy

Baseball Diaries / Yucatán Channel 13

CCTV CREW

Mérida, Yucatán. MX

Spring 2018 - Winter 2019

- Worked on tight schedules while setting up equipment and meeting production's streaming needs
- Being clear and assertive to guide 8 cameramen/operator, depending on rotation role;
- Look after the aesthetic of the show.

Film Commission of Mérida, Yucatán

(FICMY FESTIVAL)

Production Assistant

Mérida, Yucatán. MX

Summer 2017

- I solved issues with each department lead to keep production on schedule;
- Had 2 Hot Air balloons be restored with the company's logo in a lapse of 7 days
- Researched materials for staging 3 locations on a budget.

MACAY TV / Yucatán Channel 13

Content Creator

Mérida, Yucatán, MX

Fall 2016 - Summer 2017

- Retook a segment on art and culture for the channel's social media and animated motion graphics;
- I curated old memorabilia and also store everything digitally for the archive of episodes;
- Designed interactive animation for the channel's tours of the facility.

Riviera Maya Film Festival

Screening Department Assistant

Playa del Carmen, MX

Fall 2016 - Summer 2017

- I delivered the films to the technicians;
- Equipped premiere rooms for Q&A panels within 12 min.
- Guided the people on the festival's facilities about the content currently on

PROJECTS

Random Quote App

An app where users can find over 150 random quotes. And the person will pick a phrase randomly.

- I implemented all functionalities and the backend is running on a JSON file of popular quotes;
- Designed to be responsive

Weather App

An app featuring current forecast, temperature, min, and max temperature as well as weather sensation

- I use Openweather API to get data for the app on geolocation and search by cities as per request by user
- Implemented a button to toggle between metric and imperial systems.
- Added dynamic backgrounds as well as dynamic weather icons, depending on the weather report.

Memory Game

Memory game was designed with 6 pairs in vanilla javascript only a div

- Designed the game up render each game randomly
- Designed the app in Neumorphism to make the aesthetic more engaging and relaxing

User's info (CRUD Project)

App where you can store users information into an API and view the information gathered.

- I used CRUD operations to display users' info on the app and store in API;
- I used UseForms in controlled inputs to reduce lines

Rick and Morty API App

Rick and Morty's open API of all characters and their origin place

- I paginated the website and divided character by their own planet/dimension
- Character can be found through search box

Pokemon API App

Recreated a Pokedex from Niantic's Pokemon Franchise

- I selected Redux for the project and set the state to the user's name to customize the experience on the app
- I implemented Routes and created protected routes through redux and combined the technologies

SKILLS

PROGRAMMING LANGUAGES

9 months: JavaScript, React

TECHNOLOGIES

HTML, CSS, JQuery, node.js, Git, Sass, Bootstrap, Redux, Axios.
Slack, Microsoft Teams, Microsoft 365, Zoom
Photoshop, Adobe Premiere, Adobe Illustrator, After Effects

AWARDS

Trainer of the Year at Atento Servicios SA de CV (2020)

ONLINE COURSES

[Color/Lighting principles of digital painting](#) - Domestika