A N E L E   S I W E L A

S U P P O R T   S P E C I A L I S T

CONTACT

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PROFILE

Final year Bachelor of Computer and Information Science student specializing in Application Development, with a solid foundation in Java, C#, Kotlin, SQL, HTML & CSS. Experienced in project management, software system analysis, and problem-solving. Proven ability in customer service roles and a keen interest in developing user-friendly applications.

WORK EXPERIENCE

EVENT SUPPORT SPECIALIST
WebTickets
2022 - 2023

- Managed access control at events
- Assisted customers with any issues encountered
- Sold and scanned tickets, ensuring a smooth event experience

EDUCATION

Bachelor of Computer and Information Science in Application Development (Final Year)

IIE - Varsity College

2022-present

Higher Certificate in Information Technology in Support Services

IIE - Varsity College

2021-2021

SKILLS

- Programming Languages: Java, C#, Kotlin, SQL, HTML & CSS
- Tools and Technologies: Android Studio, NetBeans, Visual Studio, SQL Server, Firebase, Microsoft Azure, Mongo DB, GitHub, Project Management Software
- Software System Analysis, Problem Solving
- Customer Service, Effective Communication, Team Collaboration, Time Management