Front-End Software Developer

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Professional Summary

Front-End Software Developer with experience in **JavaScript, HTML, CSS, and React**, focused on building modern, responsive, and user-friendly interfaces. Proficient in **GitHub** and **Visual Studio Code** for development and version control. Recognized for being organized, detail-oriented, and committed to clean code quality and excellent user experience.

Technical Skills

- **HTML5 & CSS3** – Advanced
- **JavaScript (ES6+)** – Intermediate / Advanced
- **React.js** – Intermediate
- **REST APIs** – Intermediate
- **Git & GitHub** – Intermediate
- **Responsive Design** – Intermediate
- **Development Tools** – Intermediate

Languages

- Spanish: Native
- English: C2 – Fluent (EF SET)

Technical Projects

Online Bookstore | TripleTen (2025)

- Built a landing page from scratch using **HTML, CSS, and BEM**, ensuring a clear and maintainable structure.
- Applied styling and layout techniques with **CSS and Flexbox** to create a clean and responsive design.
- Managed version control and project progress using **GitHub**.
- **Impact:** Strengthened skills in responsive layouts and Flexbox.
- **Technologies:** HTML, CSS, Flexbox, GitHub

Coffee Shop Website | TripleTen (2025)

- Developed a complete website with an interactive reservation experience using **HTML, CSS, and HTML forms**.
- Managed project updates and deliveries through **GitHub**.
- **Impact:** Implemented user-focused, functional forms.
- **Technologies:** HTML5, CSS3, HTML Forms, GitHub

Interactive Gallery | TripleTen (2026)

- Created an interactive web application allowing users to add and save content using **JavaScript** and **DOM manipulation**.
- Integrated data persistence through **REST APIs**, enabling cloud-based data storage.
- Published and versioned the project using **GitHub**.
- **Impact:** Built a dynamic web application with persistent data.
- **Technologies:** JavaScript, REST APIs, HTML5, CSS3, GitHub

Professional Experience

Executive Assistant / Operations Support | Clanship Box Training
2024 – Present

- Organized operational and administrative tasks, optimizing workflows using **Notion** and **Google Workspace**.
- Supported internal communication and basic content creation using **Microsoft Teams, Zoom, and Canva**.
- **Tools:** Notion, Google Workspace, Microsoft Teams, Zoom, Canva

Supervisor | IntouchCX
2022 – 2025

- Led teams and daily operations, improving performance tracking and metric compliance using **Zendesk** and **Google Workspace**.
- Coordinated issue escalation and prioritization using **Jira**, with internal communication through **Slack** and **Microsoft Teams**.
- Documented processes and best practices to improve execution and onboarding using **Notion**.
- **Tools:** Zendesk, Jira, Slack, Notion, Microsoft Teams, Google Workspace

Customer Service Agent | Scotiabank
2020 – 2021

- Managed support tickets and issue resolution with a strong focus on user experience using **Zendesk**.
- Reported insights and coordinated solutions with internal teams using **Slack, Notion, and Google Workspace**.

- **Tools:** Zendesk, Slack, Notion, Google Workspace, Microsoft Teams

Education

Software Development Program | TripleTen 2025

Environmental Engineering | Universidad ECCI   07/2016 – 04/2022