

# Alejandro Montalvo

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[Portfolio](#)

## EDUCATION

*Bachelor of Arts in **Digital Media** at the **University of Central Florida***  
Expected to graduate in **May 2024**

## EXPERIENCE

*Guest Advocate at **Target***

**March 2023 - Present**

- Provided exceptional customer service by greeting and assisting guests with their shopping needs at Target's front-end, including self-checkout, regular checkout, and guest services
- Ensured accurate and efficient transactions by scanning, bagging, and handling payment methods, while also maintaining a clean and organized checkout area
- Demonstrated problem-solving skills by resolving guest concerns, addressing complaints, and escalating issues to the appropriate team members for resolution

*Front-End Coordinator at **Publix***

**September 2022 - March 2023** (7 months)

*Junior Front End Web Developer at **Trajector** (formerly **Loxley Services**)*

**November 2020 - November 2021** (1 Year)

- Spearheaded the development of an Electron-based desktop application aimed at supporting operators in addressing veteran crisis situations
- Conceptualized and designed user-centered interfaces using Figma, aligning with client requirements and feedback
- Collaborated with senior developers in the creation of a React Native application targeting mobile devices, contributing to its successful completion
- Demonstrated expertise in implementing best practices in coding, resulting in the creation of highly responsive and accessible user interfaces

## FEATURED PROJECT

[Nile Marketplace](#) | React Native

A basic marketplace implementation built with React Native. The app allows users to browse, favorite, and create listings.

## TECH SKILLS

### Languages

HTML  
CSS  
JavaScript  
PHP  
MySQL  
Python

### Software/Web Apps

GitHub  
Bitbucket  
VSCode  
Figma

### Operating Systems

Windows 10/11  
macOS  
Arch Linux  
Ubuntu  
Debian

### Adobe

Photoshop  
Illustrator

### Office 365

Word  
Excel  
Powerpoint

## TEAM SKILLS

Documentation  
Project Management  
Time Management