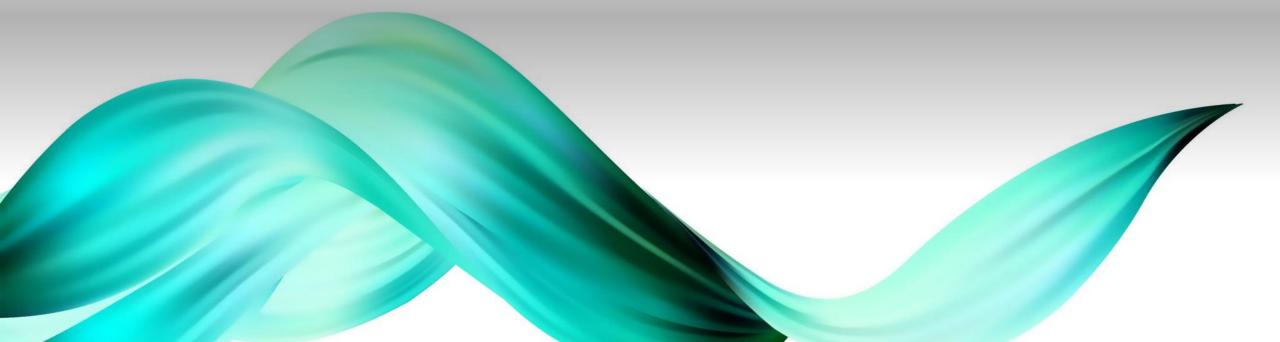
Masters in Information Systems Graduate Program Capstone Course Final Presentation

A systems review of the program from an international student's perspective with recommendations aimed at improving future learning experiences



MARIST

ACADEMIC SERVICES

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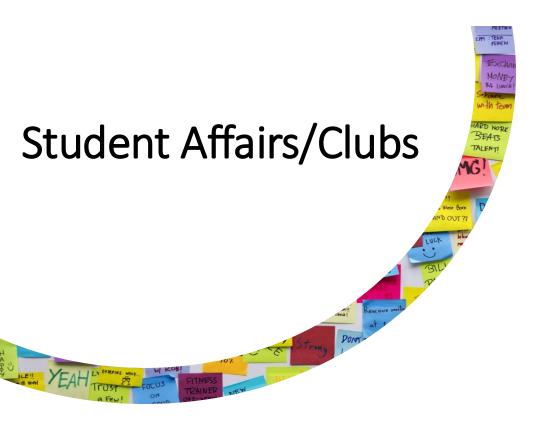
Good things about Academic Services



Opportunities

- Not having an international student-focused club leaves many feeling left out of the overall Marist experience.
- Writing is one of the most crucial elements in any education. Still, some international students don't know where the writing center is.

• Banner plays a crucial role in student's daily activities, and we notice that there is no logout option in the banner, which poses a data breach.



 According to the respective websites, Marist has 80 student clubs and organizations.

 The students can access all of the various club's information https://www.marist.edu/student-life/involvement

 The above website has potential information like the club's details, organizational chart, Meeting timings, and location and priority points through clubs and activities.

 The information is beneficial for interested students.

Need of an International Fraternity?

- Although Marist has 80 student clubs, international students can only take advantage of these clubs if they pay activity fees like undergraduates.
- Having their own club for international students will enhance the overall learning experience.
- Our recommendation is to form a chapter for the international student fraternity.
- Therefore, the students don't need to pay any activity fee for having a local chapter/club, which will make international students feel more welcome.

Writing Center

- The writing center provides one—on—one tutoring for all students on campus.
- We repeatedly found that international graduate students still needed to learn writing center exist.
- We would like to see more information made available to them at orientation, emphasizing using it to ensure success.
- We want faculty to recommend that international students (undergrad and graduate) take advantage of the Writing Center in every class.
- It will be helpful in everything from forum assignments to papers, essays, emails, and cover letters for job applications.



IT Services

- Banner is an essential information system containing students' private and personal data.
- Banner provides access to comprehensive information about student's personal information, degree progress, employment details, timesheets, tax forms, pay stubs, and more. Despite the sensitive nature of what it contains, there is no logout option in Banner.
- Unfortunately, after logging out from the My Marist portal, any user who can walk to any unlocked computer can still access the student's banner session.
- We discussed the same with Marist IT, and it is a vulnerability that is not easily remedied. We want to ensure everyone, especially students, is aware of protecting their data and always locking their personal computers.

Conclusion

- In brief, Marist provides good Academic Services to the entire student community, and as international students studying at Marist, we also benefit from the plethora of beautiful services provided.
- With a few improvements, our overall learning experience will be enhanced, and our success will be more assured.
- Mainly we focus on sponsoring international clubs for international students, creating awareness for the writing center, and more awareness of the security exposure from a Banner session being left open for others to spy on student's personal data.

Thank you ©

Any Questions?