Gift Cards

User Guide







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License Agreement

The following license agreement (hereinafter referred to as the "Agreement") is between Webtex Software (hereinafter referred to as the "Vendor") and company or person purchasing Vendor's software (hereinafter referred to as the "Client"). This agreement applies to all extensions, software, code, scripts (hereinafter referred to as the "Software") the Client purchases from Vendor.

General

By purchasing the Software the Client is asserting with the below-stated Terms and Conditions of the present Agreement, and agrees to use the Software in compliance with this Agreement. The Agreement comes into legal force at the moment when the Client orders Vendor's Software from Vendor's website or receives it through email or on any storage device.

Copyright

Vendor is the copyright holder of the Software. The Software or a portion of it is a copyrightable matter and is liable to protection by the law. Any activity that infringes terms of this Agreement violates copyright law and will be prosecuted according to the current law. Vendor reserves the right to revoke the license of any user who is holding an invalid license.

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This Agreement gives the Client the right to use only one copy of the Software on one domain solely for Client's own personal or business use, subject to all other terms of this Agreement. A separate license should be purchased for each new Software installation. Any distribution of the Software without Vendor's consent, including noncommercial distribution is regarded as violation of this Agreement and entails liability, according to the current law. The Client may not use any part of the Software in any other software product or website. The Client may not give, sell, distribute, sub-license, rent, lease or lend any portion of the Software or it's documentation to anyone. The Client may not place the Software on a server so that it is accessible via a public network such as Internet for distribution purposes.

Liability

The Vendor reserves the right to publish a selected list of users of Vendor's Software. The Vendor will not be liable for any damages (including any loss of profits/savings, or incidental or consequential) affected the Client, Client's information or business arising out of the use or inability to use the Software, purchased from the Vendor. The Vendor is not liable for any prosecutions arising from use of the Software against law or for any illegal use.

This Agreement

If the Client fails to use the Software in accordance with the terms and conditions of this Agreement, it constitutes a breach of the agreement, and the Client's license to use the Software will be revoked. The Vendor reserves the right to change this Agreement and to impose its clauses at any time. This Agreement remains effective until terminated. The Vendor retains the right to terminate Client's license to use the Software at any time, if in its sole discretion, the Client is not abiding the terms of this Agreement, including, but not limited to, obscuring or removing any link or copyright notice as specified in this Agreement. The Client may terminate it at any time by destroying all copies of the Software. Termination of this Agreement does not bind the Vendor to return the Client the amount spent for purchase of the Software, unless the Client claims the refund within 30-day period from the day of purchase.

Software Support Policy

The Vendor shall provide the Client with customer support and Software updates free of charge. The Client is entitled to report any errors and bugs he experiences while using the Software.

Return Policy

The Client may request a full refund for Software, purchased from the Vendor, within a 30-day period from the day of purchase. Within 5 days after the Vendor sends the refund to the Client, the Client is legally obliged to uninstall and remove the Software. Following services are non-refundable: Magento installation services, design services, search engine optimization services, Magento customization services.

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Extension Description

Gift Cards functionality is something that every merchant needs, no matter if running an online or offline business. But with e-commerce, gift cards are becoming even more popular because now nor gift buyer, nor gift recipient need to leave home or make any extra efforts to get the advantage of gift cards feature.

Our tool will let your customers buy gift cards on your store in a seamless and effective way. Also at the back-end you will have a full control over all bought gift cards.

Features

- Robust and sophisticated software implementation
- Ability to use gift cards by guests
- Email, Print-out, Send by Post Offices gift card types available
- Ability to specify the price for the gift card
- Ability to specify Delivery date for Email Gift Cards
- ▲ Full backend control: ability to create/edit gift cards through backend, resend them immediately, change status, etc.
- Ability to generate gift cards in bulk through backend
- Ability to specify the possible price range for the gift card
- Ability to specify dropdown with predefined prcies
- ▲ Ability to choose email templates for gift card emails
- Ability to preview gift card before buying
- Ability to set shipping fees for "Send by Post Offices gift card"
- A Ability to apply multi gift cards
- Ability to change gift card code after creating gift cards
- Supports multi currencies
- Supports multi stores
- A lot of cool ideas that we're going to implement soon in future updates (btw all updates on all our extensions are always free)



Extension Installation and Configuration

- 1. Unpack and copy all extension files to the Magento root folder.
- In Magento Admin Panel navigate to System→Cache Management. Select and refresh all cache types.
- 3. Log out of Admin Panel and then log back in.
- 4. Navigate to *System→Configuration→Webtex→Info* section. There you should find Gift Cards extension in the list of installed extensions.
- 5. If you want to display gift card codes which were used in the specific order in the Order View in admin panel then insert line <?php echo Mage::helper('giftcards')->getUsedGiftCards(\$_order->getId())?> after line 47 in the file
 - app/design/default/default/template/sales/order/view/tab/info.phtml
- 6. Check Shopping Cart page on the front-end. If the Gift Card Block isn't appeared, you should insert it manually. In order to do it you should find the file cart.phtml here app/design/frontend/default/<your design>/template/checkout/cart.phtml
 - Find the line with "<?php echo \$this->getChildHtml('coupon') ?> and below it insert this code <?php echo \$this->getChildHtml('giftcards') ?>
- 7. This is it! Extension has successfully been installed.

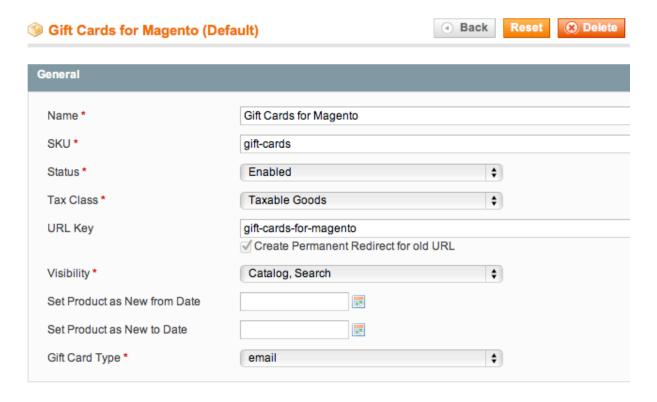


Working with the Extension

1. Creating a Gift Card Product

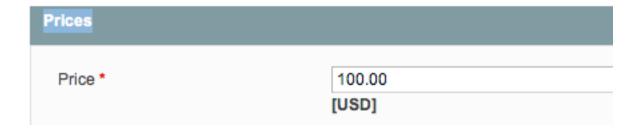
To create a gift card product you need to go through a standard procedure of product creation through the back-end, one of the few differences is that when asked to specify a Product Type, you need to choose 'Gift Card' from the dropdown.

1.1 Choosing Gift Card Type



1.2 Setting Prices

- fixed price



- set price as 0 and users will be able to enter their own amount for gift card



predefined prices



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2. Gift Card Product on the Front-end

Below are three examples of a gift card product – the first for Email Gift Card, the second for Print Gift Card: and the third for Send by post office.

And you can see examples of price setting here too:

Email Gift Card - fixed price

Print Gift Card – price range

Offline Gift Card – predefined prices





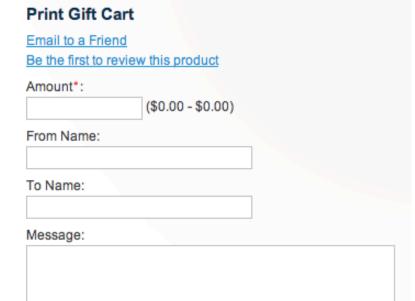


Double click on above image to view full picture



MORE VIEWS





ity:	1	Add to Cart	OR Add to Wishlist	OR A
.,			Add to Compare	P



Double click on above image to view full picture



MORE VIEWS



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Qty:	1	Add to Cart	OR	Add to Wishlist Add to Compare

Offline Gift Cart

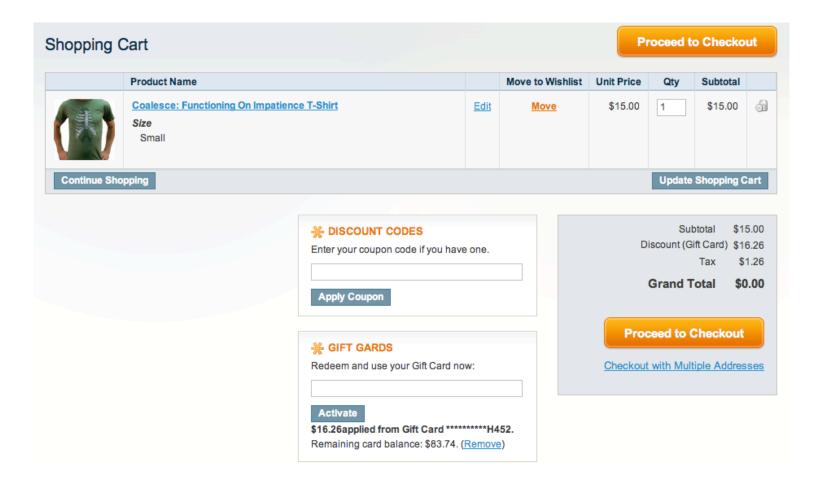
Email to a Friend

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Using Gift Cards

When someone need to redeem his Gift Card, he has two options:

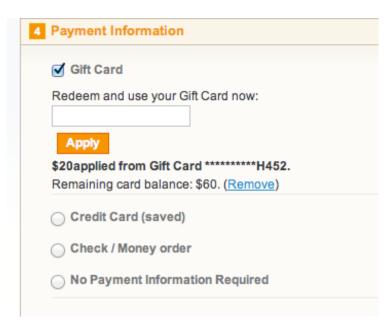
1) To redeem and use it the cart, right before the checkout:



To use his Gift Card the user will simply need enter gift card code and click Activate and the gift card amount will be automatically deducted from the cart total (see the screenshot above).

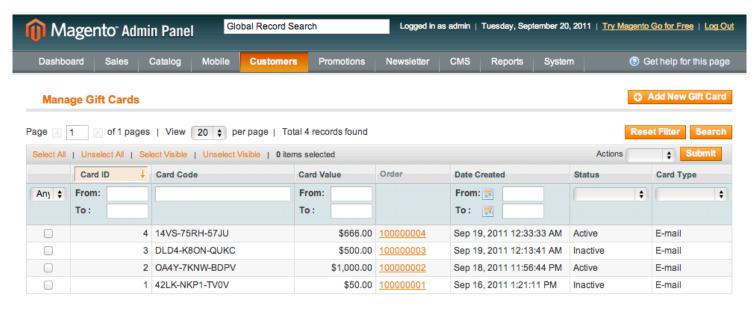
2) To use it directly in the Checkout in the tab "Payment methods"





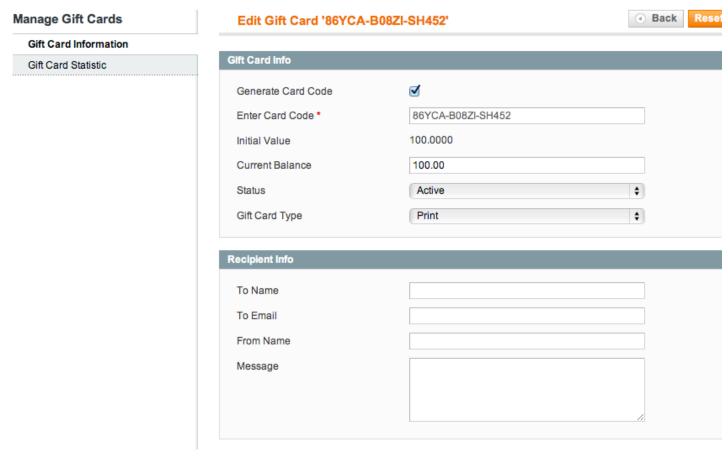
3. Managing Gift Cards in the Back-end

3.1 To see a list of all gift cards in Admin Panel go to Customers->Gift Cards->Gift Cards List



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3.2 Click on a row to see and edit any gift card info:



If you want to change gift card code just uncheck "Generate Card Code" and enter your own code into "Enter Card Code".

3.3 Gift Card Statistic





3.4 Generate Gift Cards in bulk

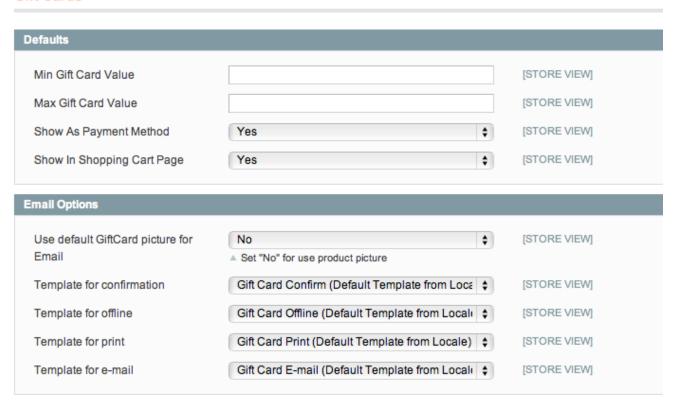
Create Gift Cards

/var/backups/cardslist14-02-2013-095006.csv
1
100

4. Managing Gift Card Settings

To edit such settings as min and max values of Gift Cards, and also templates for emails, in Admin Panel go to *System->Configuration->Webtex->Gift Cards*:

Gift Cards



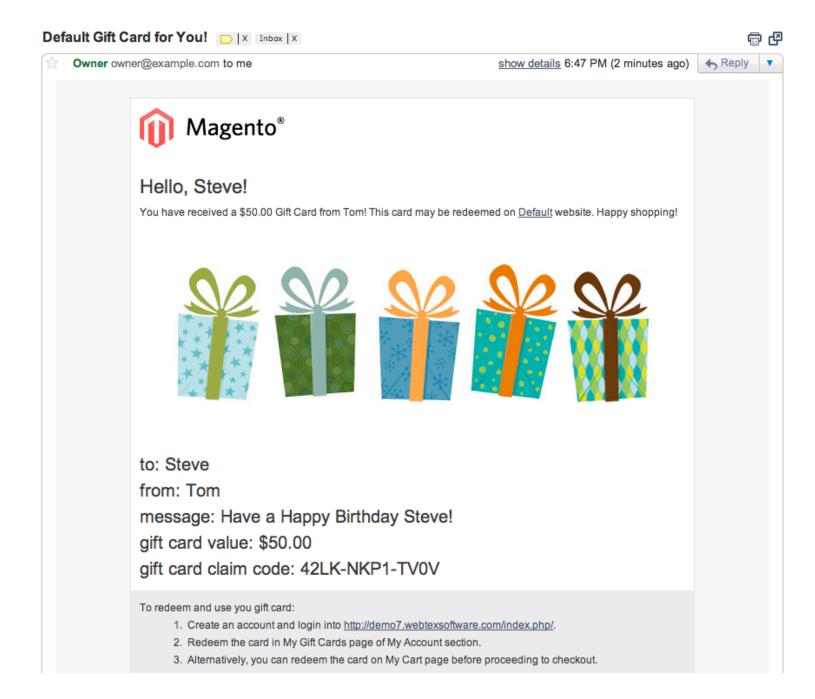
Min/Max Gift Card Value – you can enter price range for gift cards for the case when users are able to enter their own amount for gift card.

Show as Payment method – if you want to allow to use gift cards in the Checkout – set as "yes"

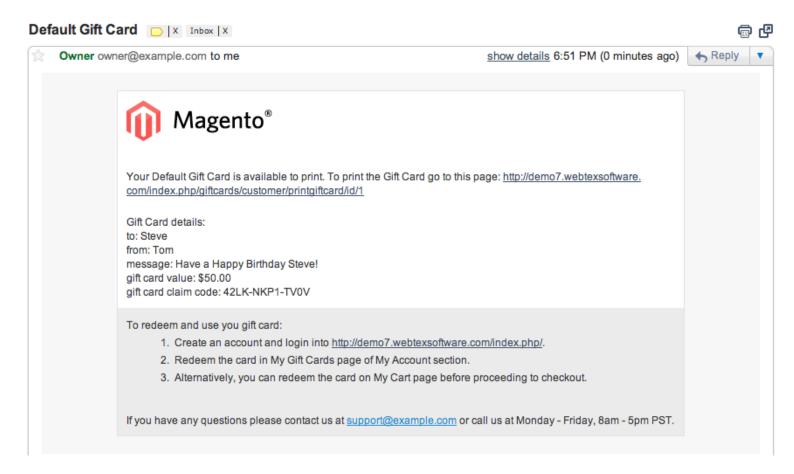
Show on the Shopping Cart Page – set "yes" if you want to allow users to apply gift cards in the shopping cart

5. Gift Card Email Templates

When someone is sent an Email Gift Card, he will receive an email similar to the following:



When a Print Gift Cards is purchased, the customer will receive an email similar to this one:



On the Print page the customer will see a Gift Card template very similar to the Email Gift Card template above.

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Getting Help and Support

All our extensions come with free customer support and future extension updates.

If you've stumbled upon any issues during work with our extension, feel free to send us a message through our contact form: http://www.webtexsoftware.com/contacts, or by email: support@webtexsoftware.com.

If you need some special functionality to be created, please let us know at sales@webtexsoftware.com. We'll do our best to help you!