

ALEKSANDR GORBACH

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SKILLS

LANGUAGES: Javascript, Ruby, HTML5, CSS3, SQL, C++

TOOLS & TECHNOLOGIES: React, Express, Rails, MongoDB, Git, Heroku, Netlify, Axios, RESTful API, Agile, JWT, Mongoose, JSON, DOM, REST API, BCRIPT

PROJECTS

Apex-Archive

Full-stack app based on sites where users can browse a collection of Apex Legends articles using React and Ruby on Rails. Authenticated users can create and update their own posts.

- Single Page Application with different routes setup via React Router Dom.
- Route access varies based on whether or not the user is authorized.
- Managed app state in the highest level component and passed the state down to any components that needed it via props.

Skill-Bid

Full-stack MERN app built by a team of four. Users can create and edit service listings that potential freelancers can bid on using Express, Mongoose, MongoDB, React, JWT, Bcrypt.

- Greatly benefited from using Express as it permitted the use of javascript on both the frontend and backend with the added benefit of support from Node allowing the use of NPM packages.
- Distributed tasks via google docs and created separate branches to minimize potential merge conflicts.

Inside-Out

Front-end app centered around mental health and sharing in an open community format using React, Airtable, Axios.

- Used React to have the benefit of reusable components when necessary and allowed for easier maintenance.
- Incorporated styled-components to avoid having similar class and styling collisions when importing libraries.
- Managed data through the Airtable relational database tool.

5-O'clock-Somewhere

Front-end mixology app built using Javascript, HTML, CSS, DOM Manipulation, Rest API.

- Displays data from the CocktailDB third party api.
- Responsive design to fit desktop and mobile displays.

EXPERIENCE

IT Consultant Freelance

Jan. 2017 - May 2021

- Installation of end-user Mac OS and Windows operating systems, anti-virus and malware blocking software, and network printers.
- Exceptional technical troubleshooting skills in rapidly and cost-effectively resolving technical challenges.
- Configure WIFI and firewall rules to secure networks to align with client's policies.
- VPN and wireless support including MFA.

Tiffany & Co, Desktop Support Specialist

Oct. 2019 - Nov. 2019

- Identified and provided technical resolution for hardware, software and telephone related issues reported for 10,000+ Tiffany & Co stores.
- Handled VOIP and online communication of incident system requests and performed initial diagnosis.
- Provided root cause analysis reporting on issues to management and the user community by documenting all incidents into ServiceNow.
- Troubleshoot connectivity related issues ranging from outlook to network printers.

Kumon, Help Desk Analyst

July 2018 - Aug. 2019

- Handled post-migration support for end users being upgraded to Windows 10 and administered equipment, configured and deployed new workstations for existing and new users.
- Utilized ticketing system to document new issues and proactively followed up on resolving reported issues.
- Managed creation of accounts, handled resetting of passwords and configured access rights for users.

EDUCATION

GENERAL ASSEMBLY

Software Engineering Immersive

2021 - 2021

ITHACA COLLEGE

Cyber Security Program

2020 - 2020

CUNY CSI

Bachelors of Science in Computer Science

2012 - 2018